

APPENDIX B

**2015 Community Service Partnerships Program
Allocation Recommendations**

Summary Sheets

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #1: The 519 Church Street Community Centre
Address: 519 Church Street, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves residents in the downtown area of Toronto. The target population includes families with children 0-6 years of age and school-aged children, seniors, adults with developmental disabilities, gay, lesbian, bisexual, transsexual and transgender individuals, homeless and socially isolated individuals and youth.

In 2014, the organization had 600 registered members. The most recent Annual General meeting was held on September 27, 2014 and attended by 60 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.32 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$4,488,466.00	\$5,272,000.00
TOTAL CSP GRANT	\$56,205.00 (APPROVED)	\$57,390.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$57,390.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Anti violence program	\$22,570.00	\$23,045.00
Major Recreation	\$11,885.00	\$12,135.00
Seniors Program	\$21,750.00	\$22,210.00

Comments:

The organization reports 0.32 months of unrestricted reserves, which falls outside of the the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. The organization must submit accurate program and organizational level statistics on time, to ensure compliance with CSP criteria for management of operations.

PROGRAM(S) SUMMARY

Anti violence program

Program Focus: *Safety, Other*

Targeted Community: *LGBTTIQQ2SA*

Neighbourhood Improvement Area: *Not in an NIA*

This program will increase access to information and access to supports and services available to gay, lesbian, bisexual, transsexual or transgendered individuals who have experienced same-sex domestic violence. Activities include: front-line assistance to clients in multiple languages; referral to pro-bono lawyers; liaison with specialised domestic violence courts, outreach to at risk members of the GLBT community and training workshops. The program provides service to 1,506 service users, reaches 667

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #1: The 519 Church Street Community Centre
participants, supported by 46 volunteers and a staff of 1.00 FTE.

Major Recreation

Program Focus: *Community Development*

Targeted Community: *Child and Family, LGBTTIQ2SA*

Neighbourhood Improvement Area: *Not in an NIA*

This program works to provide recreation programs for youth and seniors. Program activities include a family resource centre, an older LGBT program and the Sunday Drop-in. The program provides service to 12 service users, reaches 1,680 participants, supported by 32 volunteers and a staff of 2.11 FTE.

Seniors Program

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Safety, Poverty Reduction*

Targeted Community: *LGBTTIQ2SA, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation for older gay, lesbian, bisexual and transsexual/transgendered individuals and increase access to mainstream services. Program activities include a weekly drop-in, monthly meetings, workshops and information sessions and social and recreation activities, community development, group support and outreach. The program provides service to 2,755 service users, reaches 897 participants, supported by 38 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #2: AIDS Committee of Toronto (ACT)
Address: 399 Church Street, 4th floor, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization provides counselling, HIV prevention services, food programs, health promotion, partnership development and advocacy for people living with HIV/AIDS, and people at risk for HIV infection across the City of Toronto.

In 2014, the organization had 70 registered members. The most recent Annual General meeting was held on September 30, 2014 and attended by 37 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.28 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$4,340,217.00	\$4,872,534.00
TOTAL CSP GRANT	\$66,125.00 (APPROVED)	\$67,520.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$67,520.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
HIV Related Support Groups and Volunteer Support	\$53,710.00	\$54,840.00
Program Volunteer Coordination	\$12,415.00	\$12,680.00

Comments:

The organization must submit accurate program and organizational level statistics, to ensure compliance with CSP criteria for management of operations.

PROGRAM(S) SUMMARY

HIV Related Support Groups and Volunteer Support

Program Focus: *Community Development, Other*

Targeted Community: *People with physical disabilities, LGBTTIQQ2SA, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve enhanced quality of life for people infected/affected by HIV/AIDS. Program activities include, peer support groups to remove isolation and creating a supportive environment for people infected/affected by HIV/AIDS. The program provides service to 127 service users, reaches 0 participants, supported by 34 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #2: AIDS Committee of Toronto (ACT)

Program Volunteer Coordination

Program Focus: *Community Development*

Targeted Community: *Youth, People with physical disabilities, LGBTTIQ2SA, Newcomers, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve increased volunteer resources to support programs for people infected/affected by HIV/AIDS. Program activities include recruitment, training & ongoing management of volunteers, volunteer core-skills training. The program provides service to 0 service users, reaches 0 participants, supported by 575 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #3: ARCH Disability Law Centre
Address: 425 Bloor Street East, 110, Toronto, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization provides legal services to people with emotional, physical, and multiple disabilities across Toronto. Services include test case litigation for people with disabilities at all levels of courts and tribunals, up to precedent setting cases at the Supreme Court of Canada, law reform and public legal education. It has an extensive summary advice and referral component to its program. It also has a fully accessible computer terminals located at the office in Toronto and reaches a large number of people through an informative website and electronic newsletter.

In 2014, the organization had 121 registered members. The most recent Annual General meeting was held on October 07, 2014 and attended by 22 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.59 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,555,876.00	\$1,562,176.97
TOTAL CSP GRANT	\$30,360.00 (APPROVED)	\$31,000.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$31,000.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Advice, Education and Reference Program	\$30,360.00	\$31,000.00

Comments:

The organization reports 0.59 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Advice, Education and Reference Program

Program Focus: *Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase the capacity of individuals with disabilities to advocate for themselves in order to enhance their lives and participation and increase the capacity of disability consumer organizations to assist their communities to advocate for social inclusion of persons with disability. Program activities include: referral and information; workshops to consumer groups and organizations

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #3: ARCH Disability Law Centre
providing service to persons with disabilities; general education about disability and accommodation; maintenance of a website, maintenance of a disability library and a public resource centre. The program provides service to 28,041 service users, reaches 38,740 participants, supported by 2 volunteers and a staff of 2.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #4: AWIC Community and Social Services
Address: 1761 Sheppard Avenue East, Ground Level, North York, Toronto, Ward 33 Don Valley East

ORGANIZATION SUMMARY

The organization serves South Asian women across Toronto, with a focus on women in North York and Scarborough. This multi-service centre provides settlement and post settlement services, outreach and support for isolated women and seniors, educational workshops, ESL classes, and community events.

In 2014, the organization had 165 registered members. The most recent Annual General meeting was held on July 24, 2014 and attended by 65 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.58 months of operating expenditures.

The organization receives funding from these sources: Provincial.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$156,255.00	\$212,364.00
TOTAL CSP GRANT	\$76,895.00 (APPROVED)	\$78,515.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$78,515.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Development Program	\$58,460.00	\$59,690.00
Core Administration	\$18,435.00	\$18,825.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, Financial Health, and Program Effectiveness, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 3.58 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community Development Program

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Youth, Migrant/Temporary Workers, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

This women's support program works with isolated and vulnerable South Asian women and seniors to address accessibility and cultural barriers through workshops, information and referral, group programs, volunteer recruitment and training, leadership development, outreach, community events and peer support.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #4: AWIC Community and Social Services

The program provides service to 10,000 service users, reaches 16,075 participants, supported by 220 volunteers and a staff of 1.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #5: Abrigo Centre
Address: 1645 Dufferin Street, Toronto, Ward 17 Davenport

ORGANIZATION SUMMARY

The organization serves the Portuguese speaking community across Toronto. Services include: counselling and support for individuals, families, couples and those who have experienced violence/abuse or who are perpetrators of violence/abuse; social supports including education programs, employment counselling, job development, information and referral, escort and outreach; support groups and outreach to vulnerable sectors of the community.

In 2014, the organization had 65 registered members. The most recent Annual General meeting was held on September 25, 2014 and attended by 22 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.86 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Other Governments, Community Funding Grants, Federal, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,196,338.00	\$1,236,530.00
TOTAL CSP GRANT	\$100,930.00 (APPROVED)	\$103,055.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$103,055.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Development & Integration	\$52,340.00	\$53,440.00
Youth Outreach	\$48,590.00	\$49,615.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Community Development & Integration

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Child and Family, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve access to services and supports to reduce isolation through support networks, building community linkages and developing leadership skills for Portuguese-speaking immigrants from Angola and Brazil. Activities include: information, referral and advocacy; supportive counselling refugees and newcomers; groups for Brazilian women; outreach to the Angolan community for

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #5: Abrigo Centre

building community capacity; reducing social isolation and support to Angolan youth, many who are unaccompanied youth or youth heads of households. The program provides service to 3,214 service users, reaches 255 participants, supported by 46 volunteers and a staff of 4.40 FTE.

Youth Outreach

Program Focus: *Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, Child and Family, LGBTTIQ2SA, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

This youth program supports participants in experiencing life and relationships that are free of violence and abuse and builds a supportive caring community that does not tolerate violence and abuse. The program is designed for at-risk youth primarily from Portuguese-speaking communities. Activities include workshops for children and youth delivered in collaboration with elementary and high schools in West Central Toronto; individual, family and group supports and counselling, and referral for youth identifying as victims and/or perpetrators of violence. The program provides service to 1,200 service users, reaches 1,315 participants, supported by 6 volunteers and a staff of 1.20 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #6: Access Alliance Multicultural Health and Community Services

Address: 340 College Street, 500, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves immigrants and refugees who are facing barriers accessing health and social services. Services include primary health care, community outreach and development, advocacy, ESL, prenatal classes, mental health program, health promotion and education, seniors activities, support groups, workshops, legal information sessions, substance abuse and harm reduction activities.

In 2014, the organization had 135 registered members. The most recent Annual General meeting was held on September 17, 2014 and attended by 22 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.22 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$9,678,035.00	\$8,850,109.00
TOTAL CSP GRANT	\$56,185.00 (APPROVED)	\$57,365.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$57,365.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Newcomer Peer Intervention Program	\$36,665.00	\$37,435.00
Newcomers Cooking Together	\$19,520.00	\$19,930.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. This area will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Newcomer Peer Intervention Program

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Child and Family, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Kennedy Park*

The program works to reduce social isolation and increase access to information, services and programs for immigrant and refugee women and their children aged 6 months to six years. Program activities include training peer intervention workers to provide individualized and flexible support services to women including counselling and support as well as educational workshops and support groups. The program provides service to 10,883 service users, reaches 1,421 participants, supported by 0 volunteers and a staff of 6.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #6: Access Alliance Multicultural Health and Community Services

Newcomers Cooking Together

Program Focus: *Community Development, Food Security, Immigration and Settlement*

Targeted Community: *Child and Family, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build capacity of immigrant and refugee families in York, North York, East York and Scarborough to better health through a participatory approach that affirms and builds on existing skills. Program activities include training and mentoring to assist participants in the transition to the Canadian food environment while maintaining cultural healthy traditions. The program provides service to 80 service users, reaches 127 participants, supported by 8 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #7: Afghan Women's Counseling and Integration Community Support Organization
Address: 789 Don Mills Rd., Suite 700, Toronto, Ward 26 Don Valley West

ORGANIZATION SUMMARY

The organization provides women of Afghan origin and their families with settlement and post-settlement services, interpretation, translation, counselling, support groups, crisis intervention, escorting, social gatherings, literacy, LINC, heritage language classes, youth and parent inter-generation programs, seniors program and workshops.

In 2014, the organization had 620 registered members. The most recent Annual General meeting was held on January 06, 2015 and attended by 340 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.30 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Federal, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$4,132,298.00	\$4,076,864.00
TOTAL CSP GRANT	\$71,690.00 (APPROVED)	\$73,200.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$73,200.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Senior Connection	\$18,055.00	\$18,435.00
Youth Connections	\$38,955.00	\$39,775.00
Core Administration	\$14,680.00	\$14,990.00

Comments:

The organization reports 0.30 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Senior Connection

Program Focus: *Community Development, Other*

Targeted Community: *Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Flemingdon Park, Kennedy Park*

The program works to build social networks and support systems for senior Afghan women aged 55 and over and to reduce isolation. Program activities include educational workshops, a mutual support group, friendly visiting, home care, a telephone support line, outreach, cultural programs and intergenerational activities with the Afghan Youth Group. The program provides service to 1,550 service users, reaches 350 participants, supported by 95 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #7: Afghan Women's Counseling and Integration Community Support Organization

Youth Connections

Program Focus: *Community Development, Other*

Targeted Community: *Youth, People with physical disabilities, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Black Creek, Humber Summit, Flemingdon Park, Kennedy Park*

The program works to achieve greater capacity and self sufficiency amongst Afghan youth in the Jane and Finch area. Program activities include a drop-in resource centre, administrative support to emerging and self sufficient groups, friendly visiting with seniors, individual computer training and workshops and mentoring. The program provides service to 1,600 service users, reaches 320 participants, supported by 60 volunteers and a staff of 0.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #8: African Canadian Social Development Council
Address: 2238 Dundas Street W., Suite 107b, Toronto, Ward 14 Parkdale-High Park

ORGANIZATION SUMMARY

The organization provides the continental African Canadian community with research, policy analysis and development, training, advocacy, capacity building, organizational development and service coordination. The organization is a member of the Alternative Planning Group.

In 2014, the organization had 85 registered members. The most recent Annual General meeting was held on June 03, 2014 and attended by 20 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.00 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Other Agencies.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$36,365.00	\$36,365.00
TOTAL CSP GRANT	\$33,845.00 (APPROVED)	\$34,560.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$34,560.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community planning	\$33,845.00	\$34,560.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance Capacity and Organizational Structure, and Financial Health the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

In order to receive funding in 2015, the organization must provide audited financial statements for 2013 and 2014 to ensure compliance with CSP criteria for management of financial resources, operations and service delivery.

Comments:

The organization must submit accurate financials on time, to ensure compliance with CSP criteria for management of operations.

The organization reports 0.00 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #8: African Canadian Social Development Council

Community planning

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Safety, Poverty Reduction*

Targeted Community: *Youth, People with physical disabilities, LGBTTIQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve equity for the continental African Canadian community in Toronto through an alternative policy planning perspective. Program activities include research, advocacy, community capacity building, community development and program support to organizations serving the continental African communities. The program provides service to 2,365 service users, reaches 2,365 participants, supported by 25 volunteers and a staff of 3.10 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #9: Africans In Partnership Against AIDS (APAA)
Address: 526 Richmond Street East 2nd Floor, 2 Floor, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves isolated individuals living with or affected by HIV/AIDS in Toronto. Services include a telephone counselling and befriending service 24-hours a day, 7 days a week and a home visiting program.

In 2014, the organization had 550 registered members. The most recent Annual General meeting was held on October 31, 2014 and attended by 105 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.76 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Federal, Investment Income, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$809,669.00	\$769,814.00
TOTAL CSP GRANT	\$98,850.00 (APPROVED)	\$100,930.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$100,930.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Buddy Program	\$62,710.00	\$64,030.00
Core Administration	\$36,140.00	\$36,900.00

PROGRAM(S) SUMMARY

Buddy Program

Program Focus: *Community Development*

Targeted Community: *Youth, Child and Family, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve improved quality of life and social supports for Africans living with or affected by HIV/AIDS. Program activities include focus groups, one-to-one counselling, soup kitchen and a women's support network. The program provides service to 550 service users, reaches 750 participants, supported by 25 volunteers and a staff of 2.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #10: Agincourt Community Services Association
Address: 4155 Sheppard Avenue East, 100, Toronto, Ward 41 Scarborough-Rouge River

ORGANIZATION SUMMARY

The organization serves the area bounded by Highway 401, Steeles Avenue, Markham Road and Victoria Park Avenue. Services include emergency food, a food bank alternatives program, clothing depot, income tax and legal clinics, drop in program, transportation, shopping trips, friendly visiting and community development.

In 2014, the organization had 31 registered members. The most recent Annual General meeting was held on June 03, 2014 and attended by 26 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.71 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$4,701,635.27	\$4,786,837.00
TOTAL CSP GRANT	\$140,495.00 (APPROVED)	\$143,455.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$143,455.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Chester Le Community Corner	\$42,520.00	\$43,415.00
Community support	\$37,950.00	\$38,750.00
Food security	\$44,455.00	\$45,390.00
Core Administration	\$15,570.00	\$15,900.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

The organization reports 0.71 month of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #10: Agincourt Community Services Association

Chester Le Community Corner

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Homeless/Street Involved, Aboriginal, Child and Family, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

This program works to deliver support programs to the Chester Le community through connecting residents with local organizations. The Corner functions as a community hub for people to access information, programs and services. Program activities include: facilitation; community meetings; special events; recreation; health and wellness; youth and senior programs, networking and outreach. The program provides service to 3,710 service users, reaches 3,550 participants, supported by 200 volunteers and a staff of 2.50 FTE.

Community support

Program Focus: *Community Development, Poverty Reduction, Other*

Targeted Community: *Youth, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support isolated, unemployed and low income people in the Agincourt community in increasing their capacity to live independently and with dignity. Program activities include workshops, weekly legal clinics, drop-in for Chinese seniors and single mothers, escort service for seniors and disabled individuals, holiday and seasonal drives, information and referrals, annual income tax clinics and advocacy. The program provides service to 8,645 service users, reaches 2,151 participants, supported by 245 volunteers and a staff of 3.80 FTE.

Food security

Program Focus: *Community Development, Food Security, Poverty Reduction*

Targeted Community: *Youth, Homeless/Street Involved, Child and Family, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to assist individuals and families by reducing isolation and increasing their skill base related to maintaining a healthy diet while living on a limited budget. Program activities include community kitchens, community capacity building, community gardens, workshops, the good food box, and Cooking Healthy Together (a six week cooking program). The program provides service to 3,684 service users, reaches 4,375 participants, supported by 95 volunteers and a staff of 1.10 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #11: Albion Neighbourhood Services
Address: 21 Panorama Court, Suite 14, Toronto, Ward 01 Etobicoke North

ORGANIZATION SUMMARY

The organization serves residents of the area bounded by Steeles Avenue, Eglinton Avenue, the Humber River and Indian Line. Services include information, referral, case management, crisis intervention, summer day camp, neighbourhood outreach and support, school breakfast program and a housing help centre, interpreter services, form filling, volunteer recruitment and a day care registry.

In 2014, the organization had 44 registered members. The most recent Annual General meeting was held on June 11, 2014 and attended by 38 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.31 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Other Agencies, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,344,992.00	\$2,634,297.00
TOTAL CSP GRANT	\$110,410.00 (APPROVED)	\$112,730.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$112,730.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Albion community services	\$53,315.00	\$54,435.00
Boys and girls club	\$57,095.00	\$58,295.00

PROGRAM(S) SUMMARY

Albion community services

Program Focus: *Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Mount Olive-Silverstone-Jamestown*

The program works to achieve access to appropriate community resources for a low-income multi-cultural community. The program supports families and individuals in their efforts to remain independent and self-sufficient. Program activities include crisis intervention, information and referral, interpretation and translation and access to other services. The program provides service to 9,616 service users, reaches 2,232 participants, supported by 17 volunteers and a staff of 3.98 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #11: Albion Neighbourhood Services

Boys and girls club

Program Focus: *Community Development, Food Security, Safety, Unemployment, Other*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Mount Olive-Silverstone-Jamestown*

The program works to achieve increased participation for at-risk, low income families. Program activities include, children after school support groups, community events, civic engagement, mentoring, youth group initiatives, parent support activities and community events. The program provides service to 7,500 service users, reaches 17,550 participants, supported by 300 volunteers and a staff of 13.80 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #12: Aphasia Institute
Address: 73 Scarsdale Rd, Toronto, Ward 25 Don Valley West

ORGANIZATION SUMMARY

The organization works to increase communicative participation for individuals with aphasia, the loss of language caused by stroke or other injury to the brain. Program activities include direct services for people with aphasia, their families and communities, awareness, education and community support activities as well as training, applied research and resource development.

In 2014, the organization had 278 registered members. The most recent Annual General meeting was held on September 29, 2014 and attended by 76 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.29 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Investment Income, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,584,635.00	\$1,588,585.00
TOTAL CSP GRANT	\$21,445.00 (APPROVED)	\$21,900.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$21,900.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community aphasia program	\$21,445.00	\$21,900.00

Comments:

The organization reports 0.29 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community aphasia program

Program Focus: *Elderly Persons Centre, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase communicative access to fuller life participation for individuals with Aphasia. Program activities include structured group programs to improve understanding of communication techniques for individuals with aphasia and their family members, as well as outings and group programs. Trained volunteers lead regular conversation groups using a variety of approaches to reduce communication barriers. The program provides service to 553 service users, reaches 690 participants, supported by 110 volunteers and a staff of 10.17 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #13: Armenian Relief Society Inc. "Roubina" Chapter
Address: 45 Hallcrown Place, Willowdale, Ward 33 Don Valley East

ORGANIZATION SUMMARY

The organization serves persons of Armenian origin, with cultural, social and support programs. Services include counselling and assistance with employment, housing, health needs, education, immigration, orientation for new immigrants, translation and interpretation and information and referral.

In 2014, the organization had 405 registered members. The most recent Annual General meeting was held on August 05, 2014 and attended by 245 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.23 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$309,332.00	\$328,850.00
TOTAL CSP GRANT	\$21,445.00 (APPROVED)	\$21,900.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$21,900.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Social services office	\$21,445.00	\$21,900.00

Comments:

The organization reports 3.23 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is required to develop and submit a strategic plan that provides clear direction to the organization's staff and board.

PROGRAM(S) SUMMARY

Social services office

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement, Safety, Poverty Reduction, Other*

Targeted Community: *Youth, Child and Family, People with physical disabilities, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide support for isolated and at-risk members of the community, with a focus on seniors and families in crisis in the Armenian community. Program activities include outreach, counselling, information and referral, social support activities for isolated seniors, intergenerational activities with youth and seniors, translation and interpretation and escort services. The program provides service to 2,186 service users, reaches 2,485 participants, supported by 400 volunteers and a staff of 1.00

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #13: Armenian Relief Society Inc. "Roubina" Chapter
FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #14: Assaulted Women's Helpline
Address: P.O. Box 369, Station B, Toronto, Ward 19 Trinity-Spadina

ORGANIZATION SUMMARY

The organization provides support for women experiencing violence, including assault, abuse, childhood sexual abuse or ritual abuse. The primary service is a 24-hour crisis and counselling line for information and referral, emotional support and advocacy. Other services include information, training and education for families, friends, neighbours, professionals and other service providers on issues of violence against women.

In 2014, the organization had 41 registered members. The most recent Annual General meeting was held on November 29, 2014 and attended by 28 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.74 months of operating expenditures.

The organization receives funding from these sources: Provincial, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,144,480.00	\$2,184,220.00
TOTAL CSP GRANT	\$56,405.00 (APPROVED)	\$57,590.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$57,590.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Crisis Phone Counselling	\$56,405.00	\$57,590.00

Comments:

The organization reports 0.74 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Crisis Phone Counselling

Program Focus: *Safety, Other*

Targeted Community: *Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase access to the necessary community supports, counselling, and emotional support for women eighteen years and over experiencing violence and abuse. Program activities include the delivery of an Ontario-wide 24 hour crisis line service offered in over 200 languages by professional staff and volunteers, outreach, community development activities, and training. The program provides service to 24,384 service users, reaches 62,600 participants, supported by 14 volunteers and a staff of 18.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #15: Barbra Schlifer Commemorative Clinic
Address: 503 - 489 College St., Toronto, Ward 19 Trinity-Spadina

ORGANIZATION SUMMARY

The organization provides a range of services in Toronto for women who have experienced violence, including comprehensive legal supports, individual, closed and open group counselling, cultural interpretation, training and education, advocacy and outreach support.

In 2014, the organization had 68 registered members. The most recent Annual General meeting was held on October 02, 2014 and attended by 25 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.47 months of operating expenditures.

The organization receives funding from these sources: Provincial, Federal, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,732,825.00	\$3,683,418.31
TOTAL CSP GRANT	\$49,215.00 (APPROVED)	\$50,255.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$50,255.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Access Services & Supports for Abused Women	\$47,630.00	\$48,635.00
Core Administration	\$1,585.00	\$1,620.00

PROGRAM(S) SUMMARY

Access Services & Supports for Abused Women

Program Focus: *Community Development, Safety, Other*

Targeted Community: *Youth, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Oakridge, South Parkdale, Downsview-Roding-CFB, Regent Park*

The program works to strengthen support systems and access to resources for women from under served communities who have experienced sexual assault and other forms of violence to increase their ability to make healthy decisions. Program activities include information access, education, peer group support and counselling support to increase safety and decrease isolation. The program works in partnership with other organizations to provide groups for women with disabilities as well as groups in English and Spanish. The program provides service to 1,743 service users, reaches 2,945 participants, supported by 56 volunteers and a staff of 9.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #15: Barbra Schlifer Commemorative Clinic

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #16: Bereaved Families of Ontario-Toronto
Address: 80 Woodlawn Avenue East, Toronto, Ward 22 St. Paul's

ORGANIZATION SUMMARY

The organization provides a self-help program for mothers, fathers, and siblings of children who have died across Toronto. Services include bereavement support groups, individual outreach and family contact, family night educational service, public education and awareness, and volunteer leadership training and supervision.

In 2014, the organization had 2,599 registered members. The most recent Annual General meeting was held on June 23, 2014 and attended by 40 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.24 months of operating expenditures.

The organization receives funding from these sources: Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$219,855.00	\$283,895.00
TOTAL CSP GRANT	\$64,675.00 (APPROVED)	\$66,035.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$66,035.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Bereavement Support Program	\$48,750.00	\$49,775.00
Volunteer Facilitator Program	\$15,925.00	\$16,260.00

Comments:

The organization demonstrates potential risk in the area of financial viability and is required to address this area of concern over the next three years.

PROGRAM(S) SUMMARY

Bereavement Support Program

Program Focus: *Community Development, Safety, Other*

Targeted Community: *Youth, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Woburn*

The program works to start the healing process for families when a parent, sibling, or child dies. Program activities include one-to-one support, telephone support, group support, monthly support meetings, a newsletter and a library. The program provides service to 5,197 service users, reaches 24,552 participants, supported by 150 volunteers and a staff of 3.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #16: Bereaved Families of Ontario-Toronto

Volunteer Facilitator Program

Program Focus: *Other*

Targeted Community: *Youth, People with physical disabilities, LBTTIQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to start the healing process for families when a parent, sibling, or child dies. Program activities include training volunteers to facilitate groups, providing telephone support, facilitating one-to-one initial meetings, and monthly support nights for trained facilitators. The program provides service to 32 service users, reaches 1,800 participants, supported by 150 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #17: Bernard Betel Centre
Address: 1003 Steeles Avenue West, Toronto, Ward 10 York Centre

ORGANIZATION SUMMARY

The organization provides social recreation, education, health and wellness services to Jewish seniors in Toronto, primarily those living in the area bounded by Steeles Avenue, Wilson Avenue, Don Mills Road and Dufferin Street.

In 2014, the organization had 19 registered members. The most recent Annual General meeting was held on September 17, 2014 and attended by 13 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 4.63 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,548,449.00	\$2,718,472.00
TOTAL CSP GRANT	\$117,945.00 (APPROVED)	\$120,425.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$120,425.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly persons centre (EPC)	\$56,405.00	\$57,590.00
Russian elderly persons centre (REPC)	\$32,045.00	\$32,720.00
Core Administration	\$29,495.00	\$30,115.00

Comments:

The organization reports 4.63 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Elderly persons centre (EPC)

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve independence for seniors, maximize the quality of life and reduce the incidence of illness and related effects of aging. Program activities include social/recreational programs, education and advocacy, intergenerational programs, trips, special events and computer training. The program provides service to 54,050 service users, reaches 11,700 participants, supported by 160

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #17: Bernard Betel Centre
volunteers and a staff of 7.25 FTE.

Russian elderly persons centre (REPC)

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve social integration and support for Russian speaking seniors. Program activities include information and referral, social recreation programs, education forums, special events, trips, library and movies. The program provides service to 17,000 service users, reaches 3,540 participants, supported by 80 volunteers and a staff of 1.10 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #18: Better Living Health and Community Services
Address: 1 Overland Drive, North York, Ward 25 Don Valley West

ORGANIZATION SUMMARY

The organization provides social recreation and community support programs for seniors in the area bounded by Yonge Street, Sheppard Avenue, Victoria Park Avenue and the southern boundary of North York.

In 2014, the organization had 36 registered members. The most recent Annual General meeting was held on June 23, 2014 and attended by 9 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.57 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Fundraising, Donations and Bequests, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$5,161,556.00	\$5,586,000.00
TOTAL CSP GRANT	\$200,250.00 (APPROVED)	\$204,470.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$204,470.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Overland Seniors Program	\$21,165.00	\$21,610.00
Client Intervention and Assistance Program	\$18,400.00	\$18,790.00
Elderly Persons Centre - (formerly E.P. Taylor Place)	\$21,165.00	\$21,610.00
Meals on Wheels	\$34,040.00	\$34,755.00
Snow Shovelling and Lawn Care Program	\$94,000.00	\$95,975.00
Transportation	\$5,740.00	\$5,865.00
Volunteer Services	\$5,740.00	\$5,865.00

Comments:

The organization reports 0.57 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #18: Better Living Health and Community Services

Overland Seniors Program

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The Elderly Person's Centre program provides recreation, wellness and health promotion programming for active seniors from ages 50-85. Activities include fitness programs, health supports like foot clinics, nutrition, recreation and leisure activities, arts and expressive programs, falls prevention classes, wellness workshops and a resident's council. The program provides service to 230 service users, reaches 17,785 participants, supported by 10 volunteers and a staff of 1.00 FTE.

Client Intervention and Assistance Program

Program Focus: *Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve timely support and intervention for vulnerable seniors and disabled people living independently. Program activities include friendly visiting, security check, service coordination, crisis intervention, caregiver support groups, advocacy and counselling. The program provides service to 1,943 service users, reaches 0 participants, supported by 20 volunteers and a staff of 3.50 FTE.

Elderly Persons Centre - (formerly E.P. Taylor Place)

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program provides social recreation programs for seniors, targeting two under-resourced geographic communities including Thorncliffe and Flemingdon Park. Program activities include fitness and leisure activities, exercise and falls prevention classes, performing arts groups, craft workshops and computer training. The program provides service to 460 service users, reaches 40,650 participants, supported by 125 volunteers and a staff of 2.00 FTE.

Meals on Wheels

Program Focus: *Food Security*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program provides nutritious meals for individuals in the community who are unable to prepare their own meals. Program activities include hot and frozen meals delivery. Menus include fresh fruits and vegetables. Diet, food intolerances and cultural preferences are taken into account. The program provides service to 740 service users, reaches 0 participants, supported by 348 volunteers and a staff of 3.35 FTE.

Snow Shovelling and Lawn Care Program

Program Focus: *Safety*

Targeted Community: *Youth, People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

Four Season's Connections (FSC) is an outdoor home maintenance program that enhances independent living of seniors and adults living with disabilities throughout North York. The program provides seniors and adults with disabilities assistance with basic outdoor home maintenance such as snow removal, leaf raking, grass cutting, gardening, and other light yard maintenance tasks. The program provides casual

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #18: Better Living Health and Community Services
employment opportunities to local youth, newcomers, and adults, and works in partnership with three other organizations: North York Seniors' Centre, Bernard Betel Centre for Creative Living and Joseph E. and Minnie Wagman Centre. The program provides service to 781 service users, reaches 0 participants, supported by 8 volunteers and a staff of 2.00 FTE.

Transportation

Program Focus: *Safety, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program provides transportation for seniors and disabled people unable to use public transportation due to physical or cognitive impairments. Program activities include transportation to medical appointments, centre programs and other social/recreational programs targeted to the Flemingdon Park, Victoria Village and Parkwoods Forest Village (Don Mills/Sheppard) neighbourhoods. The program provides service to 540 service users, reaches 0 participants, supported by 4 volunteers and a staff of 7.00 FTE.

Volunteer Services

Program Focus: *Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program provides trained, capable volunteers to assist seniors and disabled people through agency programs. Program activities include recruitment, screening, placement, training and supporting volunteers. The program provides service to 749 service users, reaches 1,985 participants, supported by 11 volunteers and a staff of 1.60 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #19: Birchmount Bluffs Neighbourhood Centre
Address: 93 Birchmount Road, Toronto, Ward 36 Scarborough Southwest

ORGANIZATION SUMMARY

The organization provides a range of programs and services for children, caregivers and seniors, as well as recreation programs, including a family resource centre, a boys and girls club, seniors social and recreation activities, and support for people with disabilities.

In 2014, the organization had 879 registered members. The most recent Annual General meeting was held on September 18, 2014 and attended by 157 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.50 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,295,460.00	\$1,001,183.00
TOTAL CSP GRANT	\$80,420.00 (APPROVED)	\$82,120.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$82,120.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Disability integration support	\$30,310.00	\$30,950.00
Major Recreation	\$15,825.00	\$16,160.00
Seniors social support	\$23,325.00	\$23,815.00
Core Administration	\$10,960.00	\$11,195.00

Comments:

The organization reports 0.5 month of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Disability integration support

Program Focus: *Community Development, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to identify and address barriers to participation through ongoing needs identification, expand the network of accessible service providers, provide recreational activities and increase integration in community programs for people with disabilities living in the Birchmount area. The program provides service to 460 service users, reaches 4,840 participants, supported by 18 volunteers and a staff of 1.87 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #19: Birchmount Bluffs Neighbourhood Centre

Major Recreation

Program Focus: *Other*

Targeted Community: *Youth, Child and Family*

Neighbourhood Improvement Area: *Not in an NIA*

This program works to deliver inclusive recreational and wellness programs for participants with barriers to participation, including preschool and primary school age children and youth. Program activities include creative learning, youth physical fitness drop-in, dance and aquafit. The program provides service to 290 service users, reaches 5,835 participants, supported by 28 volunteers and a staff of 0.84 FTE.

Seniors social support

Program Focus: *Elderly Persons Centre, Community Development*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve reduced isolation, increased support networks, increased access to information, wellness, social and educational programming, enhanced quality of life and extended independent living in the community for seniors aged 60 and over in the Birchmount area. The program provides service to 510 service users, reaches 7,130 participants, supported by 18 volunteers and a staff of 1.14 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #20: Bloor Information and Life Skills Centre
Address: 672 Dupont Street, Suite 307 3rd Floor, Toronto, Ward 19 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves residents within the area bounded by St. Clair Avenue, College Street, Avenue Road and Lansdowne Avenue. Services include a range of settlement and post settlement social supports, information and legal aid, employment training, crisis intervention, income tax clinics, interpretation, translation, home visits and education.

In 2014, the organization had 315 registered members. The most recent Annual General meeting was held on October 21, 2014 and attended by 28 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 4.32 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$441,218.00	\$493,336.00
TOTAL CSP GRANT	\$33,735.00 (APPROVED)	\$34,445.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$34,445.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Circle of friends	\$33,735.00	\$34,445.00

Comments:

The organization reports 4.32 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Circle of friends

Program Focus: *Community Development, Safety, Unemployment, Poverty Reduction, Other*
Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Women, Racialized Persons, Other*
Neighbourhood Improvement Area: *Not in an NIA*

The program works to promote independence by helping vulnerable members, primarily immigrants from the Spanish speaking communities aged 40-60 to identify goals, to have a sense of connection, to improve well-being and increase confidence and social contacts. Program activities include supportive counselling, case advocacy, volunteer escorts to appointments, translation of information, information workshops and supportive network to increase knowledge and to build the capacity of the focus communities for accessing services and supports. The program provides service to 667 service users, reaches 120 participants, supported by 10 volunteers and a staff of 0.64 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #21: Boost Child Abuse Prevention & Intervention
Address: 890 Yonge Street, 11th Floor, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization provides a range of services to sexually abused children, their families and offenders, and promotes cooperation among health, legal, child protection and education systems and advocates for improved responses to child sexual abuse. Services include: early identification/prevention; protection/legal response; support/treatment; and training.

In 2014, the organization had 50 registered members. The most recent Annual General meeting was held on June 02, 2014 and attended by 30 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.55 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,475,739.00	\$3,100,484.00
TOTAL CSP GRANT	\$251,585.00 (APPROVED)	\$256,880.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$256,880.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Assessment & Treatment	\$56,405.00	\$57,590.00
Child Victim Witness Support Program	\$31,465.00	\$32,130.00
Coordination	\$55,155.00	\$56,315.00
Prevention & Public Education	\$56,405.00	\$57,590.00
Core Administration	\$52,155.00	\$53,255.00

Comments:

The organization reports 0.55 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Assessment & Treatment

Program Focus: *Safety, Other*

Targeted Community: *Youth, Child and Family*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to ensure that all children and youth in Toronto who must testify in court are adequately prepared and supported through the experience. Program activities include 4 week sessions of group preparation for children testifying in Court; parent groups for non-offending parents about the Court

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #21: Boost Child Abuse Prevention & Intervention
process and educating those working in the Court system about the needs of child witnesses. The program provides service to 458 service users, reaches 2,100 participants, supported by 12 volunteers and a staff of 7.00 FTE.

Child Victim Witness Support Program

Program Focus: *Safety, Other*

Targeted Community: *Youth, Child and Family*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to ensure that all children and youth in Toronto who must testify in Court are adequately prepared and supported through the experience. Program activities include 4 week sessions of group preparation for children testifying in court; parent groups for non-offending parents about the court process and educating those working in the court system about the needs of child witnesses. The program provides service to 1,602 service users, reaches 2,450 participants, supported by 12 volunteers and a staff of 3.00 FTE.

Coordination

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, Child and Family*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase the capacity of the community to respond effectively, efficiently and compassionately to child abuse, violence and neglect and to increase collaboration between the systems to reduce the likelihood of additional trauma to children. Program activities include facilitating, organizing and delivering training sessions on new and innovative issues/approaches for staff of the systems charged with responding to child abuse, facilitating inter-agency collaboration, and co-ordinating a group of agencies working to develop best practice guidelines for situations where children have witnessed domestic violence. The program provides service to 0 service users, reaches 2,000 participants, supported by 30 volunteers and a staff of 1.00 FTE.

Prevention & Public Education

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, Child and Family*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase public knowledge about child abuse issues and the critical role of the general public in preventing child abuse. Program activities include training sessions, parent mentoring program, programs for children in schools, public education campaigns, public speaking and conference presentations, and training of professionals and para-professionals who work with children in all capacities. The program provides service to 4,328 service users, reaches 5,000 participants, supported by 50 volunteers and a staff of 4.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #22: Braeburn Neighbourhood Place
Address: 75 Tandridge Crescent, Unit 108, Rexdale, Ward 02 Etobicoke North

ORGANIZATION SUMMARY

The organization serves residents of the Braeburn Woods community. Programs include a daycare centre, teen drop-in, nutrition program, ESL, workshops, after-four club, summer day camp, reading circle, breakfast program, a community garden, a food bank, and bus trips.

In 2014, the organization had 227 registered members. The most recent Annual General meeting was held on December 22, 2014 and attended by 128 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.18 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,322,026.00	\$2,292,863.00
TOTAL CSP GRANT	\$45,855.00 (APPROVED)	\$46,825.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$46,825.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Youth	\$38,630.00	\$39,445.00
Core Administration	\$7,225.00	\$7,380.00

PROGRAM(S) SUMMARY

Youth

Program Focus: *Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Aboriginal, LGBTTIQQ2SA, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Elms-Old Rexdale*

The program works to develop leadership and organization skills, increase community capacity and cohesion for pre-teens to youth aged 24. Program activities include youth drop-in, youth planning committee, outdoor drop-in and youth apprenticeship and mentoring. The program provides service to 588 service users, reaches 588 participants, supported by 46 volunteers and a staff of 6.80 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #23: CANES Community Care
Address: 135 Queens Plate Drive, Suite 400, Toronto, Ward 02 Etobicoke North

ORGANIZATION SUMMARY

The organization provides home support services for the frail and elderly living in north Etobicoke. Activities include a home help program, respite care, student volunteering, support services for newcomer elders, client intervention and snow removal program.

In 2014, the organization had 12 registered members. The most recent Annual General meeting was held on June 17, 2014 and attended by 12 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.28 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$7,230,868.00	\$8,303,300.00
TOTAL CSP GRANT	\$63,615.00 (APPROVED)	\$64,955.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$64,955.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Home Maintenance-Snow Shovelling Lawn Care	\$34,840.00	\$35,575.00
Newcomer elders support services	\$28,775.00	\$29,380.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Home Maintenance-Snow Shovelling Lawn Care

Program Focus: *Safety*

Targeted Community: *People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

This program refers seniors to reliable workers for snow shovelling, lawn care, small indoor, outdoor and trades jobs. This program provides seniors living in the community with the ability to continue to manage their own home. The program provides service to 1,030 service users, reaches 2,073 participants, supported by 0 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #23: CANES Community Care

Newcomer elders support services

Program Focus: *Elderly Persons Centre, Safety, Other*

Targeted Community: *People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Mount Olive-Silverstone-Jamestown*

The program works to achieve volunteer supports for socially isolated seniors and people with disabilities from immigrant communities particularly South Asian communities. Program activities include ESL classes, friendly visiting, telephone assurance, congregate dining with health promotion. The program provides service to 275 service users, reaches 879 participants, supported by 6 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #24: COSTI Immigrant Services
Address: 1710 Dufferin Street, Toronto, Ward 17 Davenport

ORGANIZATION SUMMARY

The organization serves the Italian and other immigrant communities in Toronto. The organization provides a variety of services including individual, family, educational, and vocational counselling, a vocational rehabilitation workshop, community development, local service planning initiatives and cultural, social, and educational programs for women, youth, children and seniors.

In 2014, the organization had 196 registered members. The most recent Annual General meeting was held on November 27, 2014 and attended by 30 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.70 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Other Governments, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$24,755,432.00	\$27,034,480.00
TOTAL CSP GRANT	\$124,230.00 (APPROVED)	\$126,855.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$126,855.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community development - youth	\$16,440.00	\$16,790.00
Post settlement	\$22,395.00	\$22,870.00
Seniors	\$45,085.00	\$46,035.00
Women's services	\$40,310.00	\$41,160.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Community development - youth

Program Focus: *Community Development, Safety, Poverty Reduction*

Targeted Community: *Youth, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to develop youth leaders in Scarborough and East Toronto, particularly among low-income, visible minority, marginalized and immigrant youth. The project will provide a holistic approach to youth empowerment and enable youth to become youth/community leaders. Youth with leadership

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #24: COSTI Immigrant Services

potential are identified and participate in a youth council and participate in planning activities/events. Activities include educational training sessions, group meetings, recreational programs and youth mentoring. The program provides service to 600 service users, reaches 180 participants, supported by 25 volunteers and a staff of 4.53 FTE.

Post settlement

Program Focus: *Immigration and Settlement*

Targeted Community: *Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve reduced social isolation, improved individual well-being and increased self-sufficiency for vulnerable, marginalized and at-risk ethno-cultural communities. Program activities include outreach, assessment, individual and group counselling, and referral and networking with other service providers. The program provides service to 3,647 service users, reaches 118 participants, supported by 12 volunteers and a staff of 12.00 FTE.

Seniors

Program Focus: *Elderly Persons Centre, Safety*

Targeted Community: *Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support COSTI's Elderly Person Centre (EPC) to enhance quality of life for seniors from the Italian, Hispanic, Chinese and Bosnian Canadian communities. Program activities include workshops on health and retirement issues, recreational and social activities, fitness and fundraising activities to maintain their centre. The program works with Italian speaking seniors in accessing financial entitlements including pensions from Italy, domestic welfare and compensation entitlements. Supports include notarization of documents, payment of fees associated with accessing of pensions from Italy, translation of documents as well as information and referral. The program provides service to 775 service users, reaches 958 participants, supported by 8 volunteers and a staff of 0.70 FTE.

Women's services

Program Focus: *Immigration and Settlement, Unemployment, Poverty Reduction*

Targeted Community: *Child and Family, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to improve the quality of life as well as to achieve the full and equal participation of isolated, marginalized immigrant women and abused women. The program particularly attracts Asian, African, South Asian, Caribbean and Eastern European women. Program activities include life skills, drop-in, stress management, housing search, crisis counselling, parenting and self-confidence building workshops. The program provides service to 1,662 service users, reaches 200 participants, supported by 8 volunteers and a staff of 1.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #25: The Cabbagetown Youth Centre Inc.
Address: 2 Lancaster Avenue, Toronto, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization promotes well being and life skills for residents in the St. James Town, Cabbagetown and Regent Park communities with a focus on at-risk children and youth. Activities include martial arts, sports activities, summer sports camp, sailing, performing arts, active games, drop-in for youth, drug awareness, leadership and life skills training, child care for ESL participants, pre-school nursery and parent programs.

In 2014, the organization had 1,500 registered members. The most recent Annual General meeting was held on September 18, 2014 and attended by 8 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.19 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Federal, Other Agencies, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,200,899.00	\$1,058,618.00
TOTAL CSP GRANT	\$35,770.00 (APPROVED)	\$36,525.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$36,525.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Focus on Youth	\$35,770.00	\$36,525.00

Funding Conditions:

To ensure compliance with CSP criteria in the area Financial Health, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 0.19 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria. The organization must submit accurate and on time reports, to ensure compliance with CSP criteria for management of operations.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #25: The Cabbagetown Youth Centre Inc.

Focus on Youth

Program Focus: *Community Development, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Newcomers, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide sport activities, skill development & recreation programming to marginalized, at risk youth including racialized newcomers with a focus on hard-to-reach children and youth in or out of the school system. Activities include basketball, soccer and volleyball skill development, sports house leagues and physical training for children and youth. The program provides service to 3,560 service users, reaches 112,047 participants, supported by 65 volunteers and a staff of 17.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #26: Harmony Hall Centre for Seniors
Address: 2 Gower Street, Toronto, Ward 31 Beaches-East York

ORGANIZATION SUMMARY

The organization serves senior adults in East York. Services include transportation, congregate dining, client intervention and assistance, settlement services, foot clinics, income tax clinics, exercise and dance classes, health and wellness classes, cross-cultural celebrations, intergenerational programs and special events.

In 2014, the organization had 854 registered members. The most recent Annual General meeting was held on June 19, 2014 and attended by 71 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.91 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Federal, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,131,358.00	\$1,086,995.00
TOTAL CSP GRANT	\$94,090.00 (APPROVED)	\$96,075.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$96,075.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Support Services	\$33,910.00	\$34,625.00
Elderly Persons Centre	\$48,895.00	\$49,925.00
Core Administration	\$11,285.00	\$11,525.00

Comments:

The organization reports 0.91 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community Support Services

Program Focus: *Community Development*

Targeted Community: *Newcomers, Seniors*

Neighbourhood Improvement Area: *Taylor Massey*

The program works to enhance the psychological and social well being of Tamil, Chinese and English speaking seniors and disabled adults, improves their access to appropriate health and social services, and encourages meaningful participation in the community. Program activities include crisis intervention, supportive counselling, and information and referrals. The program provides service to 997 service users, reaches 353 participants, supported by 74 volunteers and a staff of 7.60 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #26: Harmony Hall Centre for Seniors

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *Newcomers, Seniors*

Neighbourhood Improvement Area: *Taylor Massey*

The program works to lessen social isolation and promote wellness among Tamil, Chinese, Bangladeshi and English speaking seniors. Program activities include congregate dining, free eyeglasses, special events, crafts, choir, drama, trips, games, free tax clinics, health and wellness, yoga classes and foot clinics. The program provides service to 854 service users, reaches 1,400 participants, supported by 78 volunteers and a staff of 4.60 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #27: Canadian Centre for Victims of Torture
Address: 194 Jarvis Street, 2nd Floor, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization provides volunteer and professional services for survivors of torture and their families and assists with community integration through volunteer-based counselling and support programs. Services include crisis intervention, mutual support groups, children and youth program, and a refugees-in-limbo program.

In 2014, the organization had 252 registered members. The most recent Annual General meeting was held on December 14, 2014 and attended by 138 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.80 months of operating expenditures.

The organization receives funding from these sources: Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,973,174.00	\$1,920,976.00
TOTAL CSP GRANT	\$25,390.00 (APPROVED)	\$25,925.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$25,925.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Support	\$25,390.00	\$25,925.00

Comments:

The organization reports 0.8 month of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community Support

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Homeless/Street Involved, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enhance the emotional well-being for survivors of torture and victims of war. Program activities include mutual support groups, family support groups, inter-generational counselling sessions, and community building. The program provides service to 142 service users, reaches 1,259 participants, supported by 28 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #28: CMHA Toronto
Address: 700 Lawrence Ave. West, 480, Toronto, Ward 15 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization promotes mental health for the whole community, and provides health promotion, advocacy and community-based support services for people and their families at risk for mental health problems or who have experienced mental illness or psychiatric disabilities.

In 2014, the organization had 130 registered members. The most recent Annual General meeting was held on October 30, 2014 and attended by 66 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.83 months of operating expenditures.

The organization receives funding from these sources: Community Funding Grants, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$25,490,294.00	\$27,066,735.00
TOTAL CSP GRANT	\$16,930.00 (APPROVED)	\$17,290.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$17,290.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Let's discuss it/multicultural women's wellness	\$16,930.00	\$17,290.00

PROGRAM(S) SUMMARY

Let's discuss it/multicultural women's wellness

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *People with cognitive disabilities, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to address the mental health needs of socially isolated immigrant and refugee women who are at risk because of disadvantaged life circumstances. Program activities are undertaken in partnership with settlement and other community agencies and include weekly support groups in community settings with volunteer facilitators, childminding, guest speakers, workshops, discussions, crafts and outings. Participants include women and their children as well as seniors. The program provides service to 141 service users, reaches 4,704 participants, supported by 0 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #29: The Canadian Red Cross Society
Address: 21 Randolph Ave, Toronto, Ward 18 Davenport

ORGANIZATION SUMMARY

The organization serves the Toronto area with programs including disaster services, safety services, international services, home support services, homelessness services, settlement services and food security programs.

In 2014, the organization had 40 registered members. The most recent Annual General meeting was held on June 06, 2014 and attended by 40 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.12 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Investment Income, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$5,231,271.00	\$5,043,227.00
TOTAL CSP GRANT	\$26,990.00 (APPROVED)	\$27,560.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$27,560.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Meals on wheels	\$26,990.00	\$27,560.00

Comments:

The organization reports 0.12 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Meals on wheels

Program Focus: *Food Security, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enhance independent living for the sick/elderly/disabled. Program activities include delivering meals by volunteers and a security check. The program provides service to 476 service users, reaches 34 participants, supported by 170 volunteers and a staff of 4.33 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #30: Canadian Tamil Youth Development Centre (CanTYD)
Address: 705 Progress Avenue, Unit 40, Scarborough, Ward 38 Scarborough Centre

ORGANIZATION SUMMARY

The organization provides Tamil youth with opportunities to involve youth in positive community activities in Toronto. Services include peer counselling, mentoring, educational activities, parent support, drop-ins, arts activities, publications, awards of excellence, community advocacy, research, and special events.

In 2014, the organization had 60 registered members. The most recent Annual General meeting was held on September 18, 2014 and attended by 45 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.00 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Community Funding Grants, Other Agencies, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$185,210.00	\$162,187.07
TOTAL CSP GRANT	\$120,590.00 (APPROVED)	\$123,130.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$123,130.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Project T.H.A.M.I.L.	\$61,515.00	\$62,810.00
Selvy's circle	\$40,115.00	\$40,960.00
Core Administration	\$18,960.00	\$19,360.00

Funding Conditions:

To ensure compliance with CSP criteria in the area of Financial Health, the organization will be required to sufficiently address this area of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 0 month of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Project T.H.A.M.I.L.

Program Focus: *Community Development, Safety, Unemployment, Other*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to empower and foster leadership among Tamil youth aged 14-21 and their parents/guardians. Program activities include outreach, drop-in centers, youth projects, school transition support, life skills, social recreation, information and referral, leadership development, mentoring and peer

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #30: Canadian Tamil Youth Development Centre (CanTYD)
support, and a parents and guardians support network. The program provides service to 550 service users, reaches 7,300 participants, supported by 85 volunteers and a staff of 0.50 FTE.

Selvy's circle

Program Focus: *Community Development, Safety, Unemployment*

Targeted Community: *Youth, Child and Family, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to link professional Tamil female mentors with at-risk Tamil girls in high school to provide support on a range of issues and to develop capacity of the Tamil girls to make active and healthy choices in their lives. Program activities include one-on-one mentoring, discussion groups, workshops, recreation, and leadership development. The program provides service to 150 service users, reaches 6,250 participants, supported by 54 volunteers and a staff of 0.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #31: Carefirst Seniors and Community Services Association
Address: 3601 Victoria Park Avenue, Suite 501, Scarborough, Ward 39 Scarborough-Agincourt

ORGANIZATION SUMMARY

The organization provides a range of social, health care and support services including, recreational activities, personal care, home help, an adult day program along with other supports and services for Chinese seniors and others in need.

In 2014, the organization had 76 registered members. The most recent Annual General meeting was held on September 06, 2014 and attended by 33 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.23 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$10,722,022.00	\$14,479,017.00
TOTAL CSP GRANT	\$89,085.00 (APPROVED)	\$90,965.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$90,965.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Development and Outreach	\$27,030.00	\$27,600.00
Social Recreation and Wellness Education	\$28,210.00	\$28,805.00
Support Services	\$33,845.00	\$34,560.00

PROGRAM(S) SUMMARY

Community Development and Outreach

Program Focus: *Community Development*

Targeted Community: *People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reach socially isolated seniors in under-served, suburban areas. Program activities include peer support, mobile programs, education and information activities, co-ordination with other service providers and multi-cultural social events. The program provides service to 2,012 service users, reaches 4,759 participants, supported by 226 volunteers and a staff of 2.20 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #31: Carefirst Seniors and Community Services Association

Social Recreation and Wellness Education

Program Focus: *Elderly Persons Centre, Community Development*

Targeted Community: *People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to promote social well-being and reduce social isolation for Chinese seniors, age 55 and over and adults with physical disabilities. Program activities include social/recreation activities, community service groups, education and workshops, peer support, drop-in centres and support groups. The program provides service to 2,215 service users, reaches 5,620 participants, supported by 226 volunteers and a staff of 2.50 FTE.

Support Services

Program Focus: *Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide supports to Chinese-speaking seniors and disabled adults to live independently in the community. Program activities include information and referral, client intervention, volunteer escort, transportation and interpretation, support for attendance at medical and service appointments, friendly visiting, security check and Chinese bereavement services. The program provides service to 2,605 service users, reaches 492 participants, supported by 428 volunteers and a staff of 6.63 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #32: Catholic Crosscultural Services
Address: 55 Town Centre Court, Suite 401, Scarborough, Ward 38 Scarborough Centre

ORGANIZATION SUMMARY

The organization provides counselling, information and educational seminars, group work, housing program, job retraining, social and recreational activities for immigrant populations across Toronto and Peel Region.

In 2014, the organization had 50 registered members. The most recent Annual General meeting was held on September 18, 2014 and attended by 31 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.29 months of operating expenditures.

The organization receives funding from these sources: Provincial, Other Governments, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$11,019,791.29	\$11,123,371.77
TOTAL CSP GRANT	\$25,325.00 (APPROVED)	\$25,860.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$25,860.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Addressing social isolation	\$25,325.00	\$25,860.00

Comments:

The organization reports 0.29 month of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Addressing social isolation

Program Focus: *Immigration and Settlement, Other*

Targeted Community: *Child and Family, Newcomers, Women*

Neighbourhood Improvement Area: *Scarborough Village*

The program works to establish social connections, develop social networks and offer information and support for isolated immigrant women who are at high risk for domestic violence and mental health problems. Program activities include weekly group activities such as multi-ethnic cooking and crafts, individual support and counselling and outreach and follow up with particularly isolated women. The program provides service to 285 service users, reaches 220 participants, supported by 17 volunteers and a staff of 0.38 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #33: Cecil Community Centre
Address: 58 Cecil Street, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

This multi-service neighbourhood organization serves residents in the area bounded by Bloor Street, Queen Street, University Avenue and Bathurst Street. Services are provided for all ages and include a range of social and recreational programs, including parent/child drop-in, youth programs, ESL, tutoring programs, income tax clinics, and a graffiti transformation project.

In 2014, the organization had 170 registered members. The most recent Annual General meeting was held on October 30, 2014 and attended by 26 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.68 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Community Funding Grants, Federal.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$790,627.00	\$770,175.00
TOTAL CSP GRANT	\$4,865.00 (APPROVED)	\$4,970.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$4,970.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Sunday Children's Program	\$4,865.00	\$4,970.00

Comments:

The organization reports 0.68 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Sunday Children's Program

Program Focus: *Community Development, Immigration and Settlement, Safety, Poverty Reduction*

Targeted Community: *Child and Family, Newcomers, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works with low income families with children from the ages of 6-12 to enhance their social development and to build positive relationships through interaction with their peers and other adults and enhance a sense of community attachment. Program activities include a snack program, reading circle, craft program and drop-in. The program has a large number of participants from the Cantonese and Mandarin communities. The program provides service to 113 service users, reaches 0 participants, supported by 7 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #34: Central Eglinton Community Centre
Address: 160 Eglinton Ave East, Toronto, Ward 22 St. Paul's

ORGANIZATION SUMMARY

The organization serves residents of the area bounded by Yonge Street, Bayview Avenue, Merton Avenue, and Blythwood Road. Programs include a variety of social and recreational activities for families, single adults, children and older adults, including a play time drop-in, toy library and a nanny support group.

In 2014, the organization had 1,629 registered members. The most recent Annual General meeting was held on June 24, 2014 and attended by 35 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.68 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Fees from Users, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$941,193.00	\$921,200.00
TOTAL CSP GRANT	\$26,130.00 (APPROVED)	\$26,685.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$26,685.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Older Adult (50 plus) Program	\$11,060.00	\$11,295.00
The Pal O Mine Club After School Program	\$15,070.00	\$15,390.00

Comments:

The organization reports 3.68 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Older Adult (50 plus) Program

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation, increase social and physical well-being, and increase knowledge and awareness of services supports and relevant issues for seniors and older adults over 50 years of age in the north Toronto area. Activities include discussion groups, information sessions, physical fitness, cards and games club, arts and crafts group, theatre outings, holiday parties, Nordic Pole Walking, self defence, chronic pain management, forms completion, memory improvement program, Zumba and others. The program provides service to 3,872 service users, reaches 0 participants, supported by 57 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #34: Central Eglinton Community Centre

The Pal O Mine Club After School Program

Program Focus: *Safety, Other*

Targeted Community: *Youth, Child and Family, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The Pal-O-Mine Club is a recreation program providing safe and social after school activities for youth enrolled in schools that are located within the community. The program provides service to 67 service users, reaches 0 participants, supported by 2 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #35: Centre for Community Learning and Development
Address: 269 Gerrard Street East, Toronto, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves adults with low literacy skills, and newcomers in the area bounded by Yonge St., Victoria Park Ave., Lake Ontario and the Danforth. Services include employment training, literacy, basic computer skills, access to academic upgrading, development of independent living skills, including communication skills, self-direction, self-management, self-advocacy and others.

In 2014, the organization had 92 registered members. The most recent Annual General meeting was held on November 29, 2014 and attended by 48 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.16 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$649,840.00	\$670,328.00
TOTAL CSP GRANT	\$43,490.00 (APPROVED)	\$44,410.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$44,410.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Immigrant Women Leadership & Development Program	\$35,580.00	\$36,330.00
Core Administration	\$7,910.00	\$8,080.00

PROGRAM(S) SUMMARY

Immigrant Women Leadership & Development Program

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Newcomers, Women*

Neighbourhood Improvement Area: *Regent Park*

The program works to develop capacities in the areas of self-advocacy, self-management, communication and other skills required for personal development and independence for Newcomer women from marginalized ethno-racial communities. Program activities include training sessions, workshops, small group discussions, volunteer and internship placements in other community agencies, involving participants in outreach to other members of their respective communities and one-on-one counselling support. The program provides service to 2,318 service users, reaches 2,724 participants, supported by 15 volunteers and a staff of 1.25 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #35: Centre for Community Learning and Development

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #36: Centre for Immigrant and Community Services
Address: 2300 Midland Avenue, Toronto, Ward 41 Scarborough-Rouge River

ORGANIZATION SUMMARY

The organization provides settlement and post settlement services, education, social and recreational programs, community services, employment services and citizenship development activities for the Chinese speaking community and other newcomers, across Toronto, York Region and Peel Region.

In 2014, the organization had 273 registered members. The most recent Annual General meeting was held on July 11, 2014 and attended by 17 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.84 months of operating expenditures.

The organization receives funding from these sources: Provincial, Other Governments, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$9,701,953.00	\$9,696,738.00
TOTAL CSP GRANT	\$113,070.00 (APPROVED)	\$115,455.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$115,455.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Services	\$56,925.00	\$58,125.00
Youth	\$33,575.00	\$34,285.00
Core Administration	\$22,570.00	\$23,045.00

Comments:

The organization reports 3.84 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Community Services

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement*

Targeted Community: *Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve social, physical and mental well being and to promote responsible citizenship in the Chinese community (Cantonese and Mandarin speaking) through a focus on current community and social issues. Program activities include outreach to isolated people, information and

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #36: Centre for Immigrant and Community Services
referral, support groups, workshops, exhibitions, leadership training, education campaigns and social activities. The program provides service to 980 service users, reaches 1,200 participants, supported by 35 volunteers and a staff of 1.00 FTE.

Youth

Program Focus: *Immigration and Settlement*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support the academic and social development of newcomer children and teenagers between the age of 7-19. The program works to assist the children and youth to improve their social skills, enhance confidence and to increase their knowledge of development resources available. Activities include group and individual after-school activities, leadership development for youth volunteers, workshops for families and access to community resources. The program provides service to 220 service users, reaches 1,000 participants, supported by 35 volunteers and a staff of 0.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #37: Centre for Independent Living in Toronto (C.I.L.T.)
Address: 365 Bloor Street East, 902, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization is consumer-led, providing access to training and resources for people with disabilities, to facilitate independent living. Programs include peer support, independent living skills training, information and referral, and public education.

In 2014, the organization had 180 registered members. The most recent Annual General meeting was held on October 03, 2014 and attended by 60 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.15 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$34,649,883.00	\$34,649,883.00
TOTAL CSP GRANT	\$22,585.00 (APPROVED)	\$23,065.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$23,065.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Building Capacity in the Disability Community	\$18,625.00	\$19,020.00
Core Administration	\$3,960.00	\$4,045.00

Comments:

The organization reports 0.15 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Building Capacity in the Disability Community

Program Focus: *Community Development*

Targeted Community: *People with physical disabilities*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve independent living for persons with disabilities living in Toronto. Program activities include youth leadership development, peer support, an information line, web site, transportation, independent living skills sessions and advocacy workshops for people with disabilities. The program provides service to 7,511 service users, reaches 152,967 participants, supported by 52 volunteers and a staff of 5.90 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #37: Centre for Independent Living in Toronto (C.I.L.T.)

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #38: Centre for Spanish Speaking People
Address: 2141 Jane St, Toronto, Ward 09 York Centre

ORGANIZATION SUMMARY

The organization serves Spanish-speaking people and their families in Toronto. Services include settlement, supportive counselling, legal clinic, community information, women's, seniors, and youth programs, training workshops, cultural and recreational programs.

In 2014, the organization had 82 registered members. The most recent Annual General meeting was held on October 23, 2014 and attended by 51 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.24 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Other Governments, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,684,500.00	\$1,697,822.00
TOTAL CSP GRANT	\$59,540.00 (APPROVED)	\$60,800.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$60,800.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community development services	\$27,005.00	\$27,575.00
Women's program	\$21,690.00	\$22,150.00
Core Administration	\$10,845.00	\$11,075.00

Comments:

The organization reports 0.24 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community development services

Program Focus: *Community Development, Other*

Targeted Community: *Youth, Child and Family, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Downsview-Roding-CFB*

The program works to mobilize the community and to support leadership and capacity development in the Spanish speaking community. Program activities include community collaboration with other service providers to meet community needs and community building through cross sectoral events. The program provides service to 700 service users, reaches 720 participants, supported by 120 volunteers and a staff of 0.80 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #38: Centre for Spanish Speaking People

Women's program

Program Focus: *Safety, Other*

Targeted Community: *Child and Family, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Downsview-Roding-CFB*

The program works to reduce and eliminate violence for Spanish speaking women and their children, living with abuse. Program activities include crisis intervention and counselling, legal advice and assistance, group programs, outreach to isolated women without supports, accompaniment to Court, and cultural interpretation. The program provides service to 442 service users, reaches 2,540 participants, supported by 20 volunteers and a staff of 3.40 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #39: Chinese Canadian National Council Toronto Chapter
Address: 215 Spadina Avenue, Suite 123, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves residents and organizations in the Chinese Canadian community of Toronto. Activities include social planning and policy analysis, research, organizational development, advocacy, community economic development, and cultural and social activities. This organization is a member of the Alternative Planning Group.

In 2014, the organization had 80 registered members. The most recent Annual General meeting was held on May 01, 2014 and attended by 20 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.42 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Community Funding Grants, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$92,198.00	\$115,000.00
TOTAL CSP GRANT	\$54,285.00 (APPROVED)	\$55,425.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$55,425.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Building capacity for inclusion and participation	\$54,285.00	\$55,425.00

Funding Conditions:

To ensure compliance with CSP criteria in the area of Financial Health, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 0.42 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. The organization is also required to develop and submit a strategic plan that provides clear direction to the organization's staff and board.

PROGRAM(S) SUMMARY

Building capacity for inclusion and participation

Program Focus: *Community Development*

Targeted Community: *Youth, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve equity for the Chinese Canadian community in Toronto through an alternative policy planning perspective. Program activities include research, advocacy, community capacity building, community development and program development support to organizations serving the Chinese

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #39: Chinese Canadian National Council Toronto Chapter
Canadian communities. The program provides service to 0 service users, reaches 2,000 participants, supported by 40 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #40: Chinese Family Services of Ontario
Address: 3330 Midland Avenue, Suite 229, Scarborough, Ward 41 Scarborough-Rouge River

ORGANIZATION SUMMARY

The organization provides a range of individual, group and family services to the Chinese Canadian community. Services include individual, marital and family counselling, family life education, preventative youth services, violence against women programs, programs for perpetrators of violence against women, programs for problem gamblers, programs for drug and alcohol users and their families, an employee assistance program and a resource centre.

In 2014, the organization had 121 registered members. The most recent Annual General meeting was held on November 06, 2014 and attended by 63 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.43 months of operating expenditures.

The organization receives funding from these sources: Provincial, Federal, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,757,855.00	\$1,668,625.00
TOTAL CSP GRANT	\$36,105.00 (APPROVED)	\$36,865.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$36,865.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Youth L.E.G.A.C.Y	\$36,105.00	\$36,865.00

Comments:

The organization reports 3.43 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Youth L.E.G.A.C.Y

Program Focus: *Immigration and Settlement, Other*

Targeted Community: *Youth, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The youth program is designed to build positive social competence and reduce violence among at-risk Chinese immigrant and newcomer youth. The program provides leadership and volunteer training, outreach, peer support, social recreation and life skills development to low-income families and the LGBTQ community. Program activities include identification of risk factors, cyber and cybersex bullying, friendship toolbox creation, parental and peer relationship building and an understanding of identity issues. The program provides service to 92 service users, reaches 140,652 participants, supported by 15 volunteers and a staff of 0.60 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #41: Christie Ossington Neighbourhood Centre
Address: 854 Bloor st. West, 2.5, Toronto, Ward 17 Davenport

ORGANIZATION SUMMARY

The organization provides a range of community support programs for residents in the area bounded by Davenport Road, College Street, Bathurst Street and Dufferin Road. Programs include graffiti arts youth initiative, intergenerational literacy/arts drop-in, annual street festival, community kitchen, home delivery food box program, community gardening, seniors home maintenance, youth drop-in, community development apprenticeship and an overnight men's shelter.

In 2014, the organization had 120 registered members. The most recent Annual General meeting was held on September 25, 2014 and attended by 67 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.86 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Federal, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,622,842.00	\$2,892,780.00
TOTAL CSP GRANT	\$66,180.00 (APPROVED)	\$67,580.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$67,580.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Children's program	\$30,265.00	\$30,905.00
The LOFT youth program	\$29,140.00	\$29,755.00
Core Administration	\$6,775.00	\$6,920.00

Comments:

The organization reports 0.86 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Children's program

Program Focus: *Community Development, Food Security, Poverty Reduction, Other*

Targeted Community: *Child and Family*

Neighbourhood Improvement Area: *Not in an NIA*

This recreation after school and summer drop-in program works to support vulnerable and low-income families to ensure their successful participation in the local community. Program activities include a "walking school bus", a year-round free drop-in program with a combination of literacy, arts and recreation activities, peer volunteers, special events and performances and themes to link activities with larger issues

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #41: Christie Ossington Neighbourhood Centre
and resources and supports for families. The program provides service to 130 service users, reaches 1,450 participants, supported by 66 volunteers and a staff of 3.50 FTE.

The LOFT youth program

Program Focus: *Community Development, Food Security, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth*

Neighbourhood Improvement Area: *Not in an NIA*

The L.O.F.T. (life opportunities, food and technology) program serves high risk youth and initiates strategies for early intervention and prevention of youth violence. Activities include a daily youth drop-in, supportive counselling for youth and their families, employment supports, life skills workshops, recreation programming, food and nutrition program, peer computer training and a youth managed e-zine. The program provides service to 3,472 service users, reaches 3,470 participants, supported by 180 volunteers and a staff of 2.20 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #42: Circle of Home Care Services Toronto
Address: 4211 Yonge Street, Suite 401, Toronto, Ward 10 York Centre

ORGANIZATION SUMMARY

The organization provides a wide range of services, primarily within the Jewish community. Programs include social work, respite care, home support and peer support services to seniors and adults with physical disabilities or cognitive impairments, and caregivers, across Toronto.

In 2014, the organization had 12 registered members. The most recent Annual General meeting was held on September 16, 2014 and attended by 12 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.28 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$28,546,988.00	\$25,952,865.00
TOTAL CSP GRANT	\$95,040.00 (APPROVED)	\$97,045.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$97,045.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Caregiver Support	\$22,730.00	\$23,210.00
Elderly Persons Centre	\$14,400.00	\$14,705.00
Kosher Meals on Wheels	\$30,850.00	\$31,500.00
Volunteer Visiting	\$27,060.00	\$27,630.00

PROGRAM(S) SUMMARY

Caregiver Support

Program Focus: *Safety, Other*

Targeted Community: *People with cognitive disabilities, Homeless/Street Involved, People with physical disabilities, Newcomers, Seniors, Women, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support seniors and adults with disabilities living in the community through a range of supports for caregivers. Program activities include support groups, counselling, information and presentations, outreach, provision of resource materials, needs assessments and care plans, as well as information and coordination of support services. The program provides service to 5,681 service users, reaches 0 participants, supported by 0 volunteers and a staff of 4.98 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #42: Circle of Home Care Services Toronto

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve increased awareness of seniors issues and opportunities for involvement. Program activities include outreach, advocacy and community events through the Association of Jewish Seniors. Membership includes individual seniors and other senior's organizations. Community events and celebrations are provided to reach isolated seniors. The program provides service to 835 service users, reaches 1,261 participants, supported by 15 volunteers and a staff of 0.65 FTE.

Kosher Meals on Wheels

Program Focus: *Food Security, Safety, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Women, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve independence and address the nutritional needs of seniors and disabled adults living in the community. Program activities include volunteer delivery of hot nutritious kosher meals and snacks, nutrition information and links to other community services. The program provides service to 1,176 service users, reaches 0 participants, supported by 188 volunteers and a staff of 3.18 FTE.

Volunteer Visiting

Program Focus: *Community Development, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Women, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve an enhanced quality of life for persons experiencing isolation due to illness, mental health issues or cognitive impairments. Program activities are volunteer led and include one-to-one visits, assistance with shopping and participation in group educational and social events. The program provides service to 1,176 service users, reaches 0 participants, supported by 188 volunteers and a staff of 1.35 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #43: Cliffcrest Community Centre
Address: 2938 Eglinton Avenue East, Toronto, Ward 38 Scarborough Centre

ORGANIZATION SUMMARY

The organization provides a range of services to residents of the area bounded by Lake Ontario, Midland Avenue, Eglinton Avenue, and Markham Road. Services include a family resource centre, community kitchen program, seniors programs and daycare centre.

In 2014, the organization had 364 registered members. The most recent Annual General meeting was held on June 11, 2014 and attended by 78 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.76 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Federal, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,938,673.00	\$1,976,021.00
TOTAL CSP GRANT	\$32,530.00 (APPROVED)	\$33,215.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$33,215.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Kitchen	\$32,530.00	\$33,215.00

Comments:

The organization reports 0.76 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community Kitchen

Program Focus: *Community Development, Food Security*

Targeted Community: *Youth, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Eglinton East*

The program works to achieve increased food security, confidence and capacity for new immigrants in Scarborough, women with children living in motels with no cooking facilities and seniors who are isolated and on a fixed income. Program activities include information on food safety, preparation, healthy food choices, and budgeting, healthy child-feeding techniques and the preparation and take home of meals. The program provides service to 52 service users, reaches 5 participants, supported by 4 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #44: Community Action Resource Centre
Address: 1652 Keele Street, Toronto, Ward 12 York South-Weston

ORGANIZATION SUMMARY

The organization works to build the capacity of West Toronto communities by mobilizing resources and empowering individuals and groups. Services include information and referral, supportive services, interpretation, translation, counselling, housing registry, homelessness prevention services, community dining, employment resources, settlement services, tax clinics and community development activities.

In 2014, the organization had 48 registered members. The most recent Annual General meeting was held on June 24, 2014 and attended by 36 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.03 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$744,620.00	\$797,646.00
TOTAL CSP GRANT	\$153,190.00 (APPROVED)	\$156,420.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$156,420.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Children's Program	\$35,080.00	\$35,820.00
Client support services	\$56,405.00	\$57,590.00
Community development	\$31,595.00	\$32,260.00
Core Administration	\$30,110.00	\$30,750.00

Comments:

The organization reports 3.03 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Children's Program

Program Focus: *Other*

Targeted Community: *Youth, Child and Family, Racialized Persons*

Neighbourhood Improvement Area: *Keele-Eglinton West*

The program works to provide a supportive environment to facilitate children making constructive life choices, nurture creativity, broaden cultural experiences and inspire civic action and community participation. Program activities are offered through a drop-in program model for children 7-12 from high risk families in the Keele-Eglinton/Martha Eaton Way area. The program provides service to 125 service users,

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #44: Community Action Resource Centre
reaches 0 participants, supported by 15 volunteers and a staff of 3.20 FTE.

Client support services

Program Focus: *Poverty Reduction, Other*

Targeted Community: *Homeless/Street Involved, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Keelestdale-Eglinton West*

The program works to facilitate access to services and to build individual capacities to address needs to assist integration into broader society for vulnerable individuals. Program activities include: case management; advocacy; information and referral; form filling; translation and interpretation; supportive short-term counselling; administrative support; housing resources; income tax clinics and workshops. The program provides service to 6,514 service users, reaches 0 participants, supported by 31 volunteers and a staff of 1.60 FTE.

Community development

Program Focus: *Community Development, Safety, Poverty Reduction*

Targeted Community: *Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Keelestdale-Eglinton West*

The program provides outreach and support to isolated communities within York to build community capacity and access mainstream services. Activities are targeted towards geographic communities such as specific apartment buildings or communities of common bond. Activities include capacity building initiatives, leadership development, support to emerging organizations, and facilitating the participation by residents in community consultations and civic processes that affect their lives. The program provides service to 5,950 service users, reaches 675 participants, supported by 18 volunteers and a staff of 2.20 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #45: Community Information Fairview
Address: 1800 Sheppard Avenue East, PO Box 210 - Unit 2102, North York, Ward 33 Don Valley East

ORGANIZATION SUMMARY

The organization provides information and referral services to residents living in the area bounded by Victoria Park Avenue, Bayview Avenue, Lawrence Avenue and Steeles Avenue. Support for accessing services and specialized clinics for legal advice and tax assistance are also provided.

In 2014, the organization had 26 registered members. The most recent Annual General meeting was held on July 15, 2014 and attended by 10 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.36 months of operating expenditures.

The organization receives funding from these sources: Community Funding Grants, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$82,445.00	\$59,596.00
TOTAL CSP GRANT	\$31,030.00 (APPROVED)	\$31,685.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$31,685.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community service	\$31,030.00	\$31,685.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, Financial Health, and Program Effectiveness, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 0.36 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. The organization must submit accurate reports on time, to ensure compliance with CSP criteria for management of operations.

PROGRAM(S) SUMMARY

Community service

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *People with cognitive disabilities, Homeless/Street Involved, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide access to community resources and government services for local

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #45: Community Information Fairview

residents, especially those who face accessibility barriers due to low income, disability, language, culture, knowledge of community services or literacy levels. Program activities include assessment and information support, crisis support, clinics, form filling, advocacy and assistance with accessing services. The program provides service to 9,969 service users, reaches 6,504 participants, supported by 49 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #46: Community MicroSkills Development Centre
Address: 1 Vulcan Street, Etobicoke, Ward 02 Etobicoke North

ORGANIZATION SUMMARY

The organization serves employment disadvantaged, immigrant and racial minority residents living west of Yonge Street in Toronto. Programs include skills training, ESL, settlement services, career development, support groups and life skills development.

In 2014, the organization had 125 registered members. The most recent Annual General meeting was held on June 26, 2014 and attended by 64 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.59 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$9,542,424.00	\$9,359,676.00
TOTAL CSP GRANT	\$75,790.00 (APPROVED)	\$77,385.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$77,385.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Support Services to Increase Participation (SSIP)	\$75,790.00	\$77,385.00

PROGRAM(S) SUMMARY

Support Services to Increase Participation (SSIP)

Program Focus: *Community Development, Immigration and Settlement, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, Child and Family, Newcomers, Women, Racialized Persons, Other*
Neighbourhood Improvement Area: *Mount Olive-Silverstone-Jamestown*

The program works to achieve access to mainstream services and increased participation for low income, immigrant and minority women in North Etobicoke. Program activities include information and referral, counselling, peer support groups and volunteer development activities. In 2013, the program includes the Rexdale Pro Tech Media Centre which uses urban media arts programming as a vehicle to engage youth and develop skills to access employment, education and/or other training. The program provides service to 6,502 service users, reaches 2,224 participants, supported by 84 volunteers and a staff of 2.30 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #47: Community Social Planning Council of Toronto
Address: 2 Carlton St., Suite 1001, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves residents and organizations in Toronto by undertaking independent social planning. Activities are focused on social policy analysis, research, community education, advocacy, community capacity building and social reporting.

In 2014, the organization had 495 registered members. The most recent Annual General meeting was held on April 29, 2014 and attended by 140 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.82 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,586,815.00	\$1,513,922.00
TOTAL CSP GRANT	\$376,110.00 (APPROVED)	\$384,015.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$384,015.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community capacity building - communications	\$56,405.00	\$57,590.00
Community data access and training	\$56,405.00	\$57,590.00
Community education - community capacity building	\$56,405.00	\$57,590.00
Research partnerships	\$56,405.00	\$57,590.00
Service gaps analysis	\$56,405.00	\$57,590.00
Core Administration	\$94,085.00	\$96,065.00

Comments:

The organization reports 0.82 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #47: Community Social Planning Council of Toronto

Community capacity building - communications

Program Focus: *Other*

Targeted Community: *Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enhance the capacities of community based organizations. Program activities include a monthly newsletter, a twice-yearly journal oriented towards government and academic as well as NGO's, targeted media interventions based on priority issues arising from the CSPCT research and policy work, website, and a minimum of four mini-campaigns during the year. The program provides service to 0 service users, reaches 94,441 participants, supported by 150 volunteers and a staff of 1.00 FTE.

Community data access and training

Program Focus: *Community Development, Other*

Targeted Community: *Migrant/Temporary Workers, Homeless/Street Involved, Child and Family, Newcomers, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to facilitate community access to relevant data for needs assessments, policy analysis and funding applications. The program responds to community and partner requests for data, develops and distributes data access pamphlets, organizes data information and training forums with community partners. The program provides service to 0 service users, reaches 3,231 participants, supported by 150 volunteers and a staff of 1.50 FTE.

Community education - community capacity building

Program Focus: *Community Development, Food Security, Unemployment, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to facilitate community civic engagement. Activities include projects in York, Scarborough, Etobicoke, community mobilization on the City budget process and core funding issues. The organization provides support to the space coalition dealing with barriers to community access to useable affordable locations for community activities. The program provides service to 0 service users, reaches 10,176 participants, supported by 150 volunteers and a staff of 1.50 FTE.

Research partnerships

Program Focus: *Community Development, Food Security, Unemployment, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Keelestdale-Eglinton West*

The program works to promote, develop and operationalize community and academia research partnerships. Activities include: targeted meetings of common interest to the NGO and academic sectors; public seminars; research and consultations. The program aims to bring together interested NGO and academic partners in selected projects, maximize research opportunities and promote dialogue. The program provides service to 0 service users, reaches 8,276 participants, supported by 150 volunteers and a staff of 1.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #47: Community Social Planning Council of Toronto

Service gaps analysis

Program Focus: *Poverty Reduction, Other*

Targeted Community: *Migrant/Temporary Workers, Homeless/Street Involved, Child and Family, Newcomers, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to implement a research agenda that will identify and analyse changes to structures that impact marginalized residents. The work will focus on four key areas: income security; education and skills development; housing and community space and allocation of public resources. The program provides service to 0 service users, reaches 3,081 participants, supported by 150 volunteers and a staff of 1.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #48: Council of Agencies Serving South Asians
Address: 2401 Eglinton Ave. E., Unit 212, Toronto, Ward 35 Scarborough Southwest

ORGANIZATION SUMMARY

The organization serves individuals and organizations in the South Asian community. Services include advocacy, research, training, community and resource development, information and referrals. The organization is a member of the Alternative Planning Group.

In 2014, the organization had 142 registered members. The most recent Annual General meeting was held on June 26, 2014 and attended by 62 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.11 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Investment Income, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$264,764.00	\$306,280.00
TOTAL CSP GRANT	\$54,258.00 (APPROVED)	\$55,425.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$55,425.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community planning	\$54,258.00	\$55,425.00

Comments:

The organization reports 3.11 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community planning

Program Focus: *Community Development, Immigration and Settlement, Safety, Poverty Reduction, Other*
Targeted Community: *Youth, Migrant/Temporary Workers, Child and Family, Newcomers, Seniors, Women, Racialized Persons*
Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve equity for the South Asian community in Toronto through an alternative policy planning perspective. Program activities include research, advocacy, community capacity building, community development, and program development support to organizations serving the South Asian communities. The program provides service to 0 service users, reaches 17,640 participants, supported by 128 volunteers and a staff of 0.80 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #49: CultureLink Settlement Services
Address: 2340 Dundas Street West, Suite 301, Toronto, Ward 14 Parkdale-High Park

ORGANIZATION SUMMARY

The organization provides a range of programs for newcomer communities including settlement services, outreach for school students through the schools, the Host program that matches volunteers with government sponsored refugees, employment preparation, youth programs and a Newcomer Youth Centre.

In 2014, the organization had 160 registered members. The most recent Annual General meeting was held on October 27, 2014 and attended by 90 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.86 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,225,290.00	\$3,282,333.00
TOTAL CSP GRANT	\$66,495.00 (APPROVED)	\$67,895.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$67,895.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Connecting Generations	\$10,220.00	\$10,435.00
Youth services - Sankofa	\$56,275.00	\$57,460.00

PROGRAM(S) SUMMARY

Connecting Generations

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement, Safety, Poverty Reduction*

Targeted Community: *Youth, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

This program aims to connect newcomer youth with immigrant seniors from the following language communities: African, Chinese, Filipino, South Asian, Spanish and Polish. CultureLink, through its stakeholders, will connect youth and senior participants and empower them to establish their own peer support group – Social and Wellness Club, which will facilitate the sharing of multicultural experiences of wellness, foster intergenerational understanding and promote civic engagement. The program provides service to 225 service users, reaches 982 participants, supported by 47 volunteers and a staff of 0.14 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #49: CultureLink Settlement Services

Youth services - Sankofa

Program Focus: *Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, LBTTIQQ2SA, Newcomers, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enable young unaccompanied refugee female youth to access supports, reduce isolation and develop peer support systems. Program activities include a weekly support group, leadership skills development, supportive individual counselling, education workshops referrals and peer support. The program provides service to 2,980 service users, reaches 1,975 participants, supported by 46 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #50: Davenport-Perth Neighbourhood and Community Health Centre
Address: 1900 Davenport Road, Toronto, Ward 17 Davenport

ORGANIZATION SUMMARY

The organization serves residents in the area bounded by Ossington Ave., Alberta Ave., Bloor Street and CNCP rail lines with social, health, education, cultural and recreational programs. Services include multicultural seniors outreach, family violence initiatives, young mothers group, child care training, summer camp, youth outreach, health clinic, employment and family resource programs.

In 2014, the organization had 298 registered members. The most recent Annual General meeting was held on June 26, 2014 and attended by 39 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.00 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Other Agencies, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$5,472,870.13	\$5,420,457.00
TOTAL CSP GRANT	\$83,200.00 (APPROVED)	\$84,960.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$84,960.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Major Recreation	\$21,255.00	\$21,705.00
Senior's Services	\$27,020.00	\$27,590.00
Youth Services	\$21,690.00	\$22,150.00
Core Administration	\$13,235.00	\$13,515.00

Comments:

The organization reports 0.00 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Major Recreation

Program Focus: *Community Development*

Targeted Community: *Youth, Racialized Persons*

Neighbourhood Improvement Area: *Weston-Pellam Park*

The program works to provide services and project activities for young people 10-18 years old. Participants of Portuguese, South East Asian, South Asian, and African/Caribbean heritage, many from single parent families from lower socio-economic backgrounds. Program activities include life-skills building, community involvement and participation, leadership, decision making skills, peer mentoring and volunteerism.

Projects build social and peer connections and assists youth to gain linkages to resources and supports.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #50: Davenport-Perth Neighbourhood and Community Health Centre

The program provides service to 267 service users, reaches 195 participants, supported by 17 volunteers and a staff of 2.65 FTE.

Senior's Services

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with physical disabilities, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase community skills for low income, ethno-cultural seniors age 55 + in the English, Italian, Portuguese and Spanish speaking communities. Program activities include peer support, information and referral, cultural promotion, health promotion, recreational and social support, leadership development, community development and social action. The program provides service to 428 service users, reaches 11,299 participants, supported by 65 volunteers and a staff of 2.03 FTE.

Youth Services

Program Focus: *Community Development, Food Security, Safety, Unemployment*

Targeted Community: *Youth, LGBTTIQQ2SA, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Weston-Pellam Park*

The program works to build community involvement, participation and leadership life skills for African-Canadian and Caribbean youth and children aged 10-24 in the diverse ethno-cultural and socially-economic neighbourhood of the Davenport-Perth community. Program activities include weekly drop-ins, homework club, group sessions, counselling workshops, mentoring programs, vacation and summer activities. The program provides service to 273 service users, reaches 295 participants, supported by 27 volunteers and a staff of 3.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #51: Delta Family Resource Centre
Address: 2972 Islington Avenue. West, Unit 5, Toronto, Ward 07 York West

ORGANIZATION SUMMARY

The organization serves families in North York and Rexdale. Programs include family supports, emergency assistance, workshops, language classes, community development, advocacy, and outreach.

In 2014, the organization had 66 registered members. The most recent Annual General meeting was held on September 18, 2014 and attended by 43 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.29 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,081,114.00	\$1,160,256.00
TOTAL CSP GRANT	\$104,735.00 (APPROVED)	\$106,945.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$106,945.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Black Creek West Community Capacity Building	\$42,520.00	\$43,415.00
Community office leadership	\$26,025.00	\$26,575.00
Cook and Learn	\$26,025.00	\$26,575.00
Core Administration	\$10,165.00	\$10,380.00

PROGRAM(S) SUMMARY

Black Creek West Community Capacity Building

Program Focus: *Community Development, Food Security, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Mount Olive-Silverstone-Jamestown, Humber Summit*

The Black Creek West Community Capacity Building program is a community partnership that facilitates and supports community initiatives and action plans aimed at improving the quality of life of residents living in the Humber Summit community by building on community assets and focusing on community involvement and prevention. This program will support initiatives related to economic independence, education and training and enhancement of information and services. Current initiatives are community microlending programs, youth entrepreneurial initiative, apprenticeship options and showcasing the community. The program provides service to 633 service users, reaches 1,517 participants, supported by 15 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #51: Delta Family Resource Centre

Community office leadership

Program Focus: *Community Development, Immigration and Settlement, Unemployment*

Targeted Community: *Youth, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Humber Summit*

The program works to achieve greater capacity and self sufficiency amongst emerging and/or informal groups in Rexdale and in the Jane and Finch area. Program activities include a drop-in computer resource centre, administrative support to emerging and self sufficient groups, individual computer training and workshops. The program provides service to 3,282 service users, reaches 2,506 participants, supported by 6 volunteers and a staff of 0.60 FTE.

Cook and Learn

Program Focus: *Community Development, Food Security, Poverty Reduction*

Targeted Community: *Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Humber Summit*

The Cook and Learn program is a food access and security program that offers community kitchens, cooking sessions, educational workshops, field trips and skills development sessions to immigrants and low income residents living in the Humber Summit and Black Creek neighbourhoods, part of the broader Jane-Finch and Rexdale community. The program uses capacity building and community development approach to promote participants' engagement in collectively addressing issues related to food security. Program participants will explore a variety of strategies, build informal and formal networks, develop plans and implement actions aimed at improving food access and security in their neighborhood. The program provides service to 1,440 service users, reaches 3,600 participants, supported by 7 volunteers and a staff of 0.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #52: Distress Centres

Address: PO Box 243, Stn Adelaide, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization provides a 24-hour telephone befriending, crisis intervention and suicide prevention telephone line, community outreach and consultation services to distressed people in Toronto. The organization also provides a survivors' support program which provides assistance to families in which a suicide or other traumatic death has occurred or been attempted.

In 2014, the organization had 400 registered members. The most recent Annual General meeting was held on April 28, 2014 and attended by 60 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.67 months of operating expenditures.

The organization receives funding from these sources: Productive Enterprises, Community Funding Grants, Other Agencies, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,156,625.00	\$1,097,765.14
TOTAL CSP GRANT	\$109,300.00 (APPROVED)	\$111,605.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$111,605.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
408 HELP Distress, Support and Prevention	\$56,405.00	\$57,590.00
Community Outreach and Education	\$23,700.00	\$24,200.00
Survivor Support	\$23,700.00	\$24,200.00
Core Administration	\$5,495.00	\$5,615.00

PROGRAM(S) SUMMARY

408 HELP Distress, Support and Prevention

Program Focus: *Community Development, Other*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Woburn*

The program works to provide emotional support, crisis intervention and suicide prevention services 24 hours a day, 7 days of the week for any of Toronto's 2.3 million residents. Program activities include one-on-one telephone counselling and the selection and training of volunteers to operate the phone lines. The program provides service to 48,700 service users, reaches 0 participants, supported by 600 volunteers and a staff of 7.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #52: Distress Centres

Community Outreach and Education

Program Focus: *Community Development, Other*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Woburn*

The program works to build capacity in community agencies and develop local social safety nets to support individuals, families and communities in the aftermath of traumatic or violent events. Program activities include training in crisis response and suicide prevention, telephone support and post trauma/sudden violent death and complicated grief issues. The program provides service to 11,500 service users, reaches 20,670 participants, supported by 35 volunteers and a staff of 1.30 FTE.

Survivor Support

Program Focus: *Community Development, Other*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Woburn*

The program works to contain the impact of crisis and reduce the risks inherent in suicide grief or homicide for individuals and crisis-prone neighbourhoods bereaved by a traumatic, violent death. Activities include crisis response, grief and crisis counselling, telephone support by staff and trained volunteers, consultation and education with a current focus on the Jane-Finch community. The program provides service to 1,030 service users, reaches 350 participants, supported by 110 volunteers and a staff of 1.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #53: Dixon Community Services
Address: 557 Dixon Road, 125, Etobicoke, Ward 02 Etobicoke North

ORGANIZATION SUMMARY

The organization provides settlement services to recent immigrants in the Dixon/Kipling area of Etobicoke. Services include settlement, referrals to health and legal services, education, workshops, homework club for youth, and recreation.

In 2014, the organization had 48 registered members. The most recent Annual General meeting was held on January 15, 2015 and attended by 43 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.13 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$200,278.00	\$260,000.00
TOTAL CSP GRANT	\$52,050.00 (APPROVED)	\$53,150.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$53,150.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Informed parents program	\$37,950.00	\$38,750.00
Core Administration	\$14,100.00	\$14,400.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure and Financial Health the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

PROGRAM(S) SUMMARY

Informed parents program

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Youth, Child and Family, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to assist newcomer parents to become better informed on issues concerning immigrant youth and their families. Program activities include outreach, information distribution and networking, workshops, group training, and individual support. The program provides service to 127 service users, reaches 0 participants, supported by 6 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #53: Dixon Community Services

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #54: Dixon Hall
Address: 58 Sumach Street, Toronto, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves residents primarily in the area bounded by Gerrard St. Don River, Jarvis St. and Lake Ontario. Services include shelter and employment agency for the homeless, housing supports, music school, seniors' programs, supportive housing, training for women, literacy programs, community economic development, programs for children and youth, and outreach.

In 2014, the organization had 377 registered members. The most recent Annual General meeting was held on June 19, 2014 and attended by 128 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.02 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$10,683,991.00	\$10,773,829.00
TOTAL CSP GRANT	\$321,455.00 (APPROVED)	\$345,350.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$345,350.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Adult Enrichment and Wellness program	\$26,330.00	\$26,885.00
Client Intervention and Assistance program	\$8,655.00	\$25,050.00
Community Development	\$72,985.00	\$38,785.00
ETIA at Regent Park	\$11,285.00	\$11,525.00
Mandarin Outreach	\$16,930.00	\$17,290.00
Meals on Wheels	\$54,375.00	\$55,520.00
Regent Park SDP Initiative	\$0.00	\$35,735.00
Seniors Program	\$45,775.00	\$46,740.00
Youth & Food Security	\$44,925.00	\$45,870.00
Core Administration	\$40,195.00	\$41,950.00

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #54: Dixon Hall

Adult Enrichment and Wellness program

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Regent Park*

The program works to decrease isolation and loneliness, raise awareness of community resources, enable independent community living and improve the quality of life for seniors and adults over 55 with multiple issues. Program activities include exercise, arts and crafts, ballroom dancing, active games, outings, noon time meal and snacks, workshops, information sessions and information and referral to other programs or services. The program provides service to 71 service users, reaches 77 participants, supported by 4 volunteers and a staff of 1.36 FTE.

Client Intervention and Assistance program

Program Focus: *Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, LGBTTIQQ2SA, Seniors, Racialized Persons, Other*

Neighbourhood Improvement Area: *Regent Park*

The client intervention and assistance program helps address the issue of individuals in our community who are at risk, disadvantaged and vulnerable. The program provides support to people who live independently in the community for as long as possible. Through intake and in-home assessments we are able to initially assess an individual's needs and requirements and then provide the necessary supports which we have in place within our seniors department such as our client intervention and assistance program for Cantonese speaking seniors, community transportation, and telephone reassurance. The client intervention and assistance program is a gateway to these other programs and services that meet the needs of clients within the organization. The support from these programs enables us to offer a basket of services to address client needs. This program now contains the previously reported Telephone Reassurance program and the Community Transportation program. The organization will report these programs under a single program and provide combined program statistics moving forward. The program provides service to 530 service users, reaches 0 participants, supported by 20 volunteers and a staff of 6.74 FTE.

Community Development

Program Focus: *Community Development, Food Security, Safety*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Regent Park*

This program works to reduce poverty and increase the quality of life for residents by using a community development approach as well as partnerships to identify, assess and evaluate community-identified issues due to the significant transformation and redevelopment of Regent Park. Program activities include: liaising with organizations in Regent Park; direct supports to residents; providing a voice for residents and community at large; community forums; and the promotion and support of community economic development initiatives. The program provides service to 450 service users, reaches 100 participants, supported by 30 volunteers and a staff of 1.10 FTE.

ETIA at Regent Park

Program Focus: *Immigration and Settlement, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, Homeless/Street Involved, Aboriginal, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase computer and internet access and improve computer related skills for people who are homeless and to children and adult residents of Regent Park. Program activities include on-site facilitators to assist individuals with access to computers, conducting one-on-one and small group training in internet use, providing general computer support for letter and resume writing, school

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #54: Dixon Hall

assignments etc. and conducting small group and one-on-one training in software such as MS Word and Excel. The program provides service to 75 service users, reaches 63 participants, supported by 0 volunteers and a staff of 0.10 FTE.

Mandarin Outreach

Program Focus: *Immigration and Settlement*

Targeted Community: *Child and Family, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Regent Park*

The program works to strengthen social and family supports, enhance integration into the community and improve the self-image of Mandarin-speaking newcomer women. Program activities include leadership development, cultural and social events, workshops and discussion, life skills, cultural competency and family relationship support, participant-driven, self-maintained interest and social groups, outreach and a support group and drop-in for women and parents. The program provides service to 330 service users, reaches 836 participants, supported by 8 volunteers and a staff of 1.10 FTE.

Meals on Wheels

Program Focus: *Food Security*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, LGBTTIQQ2SA, Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Regent Park*

The program works to enable independent community living, promote health and well-being and to address the nutritional needs of seniors and adults living with disabilities. Program activities include delivery of hot meals, frozen meals, Chinese meals, fresh fruit and vegetable baskets, snack packs, meal supplements, referral to other services and resources and a daily security check. The program provides service to 432 service users, reaches 0 participants, supported by 1,269 volunteers and a staff of 3.75 FTE.

Regent Park SDP Initiative

Program Focus: *Community Development, Food Security, Safety, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Regent Park*

The program works to facilitate the leadership development of Regent Park residents in partnership with other agencies, stakeholders, businesses, community groups, and organizations to assist the community's response to, and engagement with, the redevelopment of Regent Park and the implementation of the Social Development Plan. Activities include: communication among stakeholders on community issues, information sessions and focus groups in relevant issues, leadership for multi-agency community initiatives, linking local businesses, and leadership on multi-agency community initiatives. This program was included under the Community Development program as reported by the organization. Program statistical information will be reported separately for this program moving forward. The program provides service to 0 service users, reaches 0 participants, supported by 0 volunteers and a staff of 0.00 FTE.

Seniors Program

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Regent Park*

The program works to allow seniors to live an enriched, active and independent life, encourages participation, leadership skills, increases their social awareness and reduces isolation. Program activities include social, recreational and educational activities, home help, grocery shopping, telephone reassurance, friendly visiting, client intervention and assistance and outreach. The program provides service to 139 service users, reaches 150 participants, supported by 30 volunteers and a staff of 1.10 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #54: Dixon Hall

Youth & Food Security

Program Focus: *Community Development, Food Security, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Racialized Persons*

Neighbourhood Improvement Area: *Regent Park*

The program works to achieve increased empowerment, education, access to resources, improved decision-making skills, reduced barriers to participation and increased sense of community among youth aged 13 to 24 in the Regent Park area. Program activities include: the introduction of a Community Bake Oven, exposure to new healthy/cultural foods, issues of food access and health eating, outreach and referral, life-skills workshops, leadership development, support for accessing community resources, social-political discussion groups, individual counselling, access to technology, mentorship and groups. The program provides service to 900 service users, reaches 369 participants, supported by 75 volunteers and a staff of 0.45 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #55: Doorsteps Neighbourhood Services
Address: 1700 Wilson Avenue, P.O Box 110, 211, TORONTO, Ward 07 York West

ORGANIZATION SUMMARY

The organization serves residents in the Jane/Finch area providing a variety of recreational activities, social services, and education programs. Activities include community development, an English/Spanish parent/child drop-in, adult fitness, social recreational programming for children, youth and seniors, women's support group, special events and a newsletter.

In 2014, the organization had 236 registered members. The most recent Annual General meeting was held on May 13, 2014 and attended by 36 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.54 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$849,611.00	\$907,232.00
TOTAL CSP GRANT	\$122,755.00 (APPROVED)	\$125,350.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$125,350.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community development - Chalkfarm	\$21,445.00	\$21,900.00
Community development - Daystrom	\$21,445.00	\$21,900.00
Community development - Falstaff	\$43,740.00	\$44,660.00
Doorsteps adult program	\$19,855.00	\$20,275.00
Core Administration	\$16,270.00	\$16,615.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, Financial Health, and Program Effectiveness, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 0.54 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. The organization must submit accurate and on time reports, to ensure compliance with CSP criteria for management of operations.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #55: Doorsteps Neighbourhood Services

Community development - Chalkfarm

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Migrant/Temporary Workers, Homeless/Street Involved, Child and Family, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Humbermede, Downsview-Roding-CFB*

The program works to achieve improved quality of life through increased participation for individuals, families and communities in the Chalkfarm neighbourhood. Program activities include community meetings/support groups, special community events, community mobilization, volunteer opportunities, community healthy related activities and multicultural women's support group. The program provides service to 13,923 service users, reaches 1,517 participants, supported by 189 volunteers and a staff of 1.83 FTE.

Community development - Daystrom

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, Migrant/Temporary Workers, Homeless/Street Involved, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Humbermede*

The program works to achieve improved quality of life and increased participation through community building for residents of the Daystrom neighbourhood. Program activities include community meetings, support groups, workshops, local volunteer opportunities, drop-in, after school program, and special community events. The program provides service to 7,129 service users, reaches 2,343 participants, supported by 157 volunteers and a staff of 1.75 FTE.

Community development - Falstaff

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Child and Family, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Rustic*

The program works to achieve improved quality of life through community building participation for residents of the Falstaff community. Program activities include community meetings, support groups, drop-ins for seniors, food club, tax clinic, local volunteer opportunities, after school program, special community events and community development. The program provides service to 2,845 service users, reaches 618 participants, supported by 128 volunteers and a staff of 1.52 FTE.

Doorsteps adult program

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Child and Family, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Rustic, Humbermede, Downsview-Roding-CFB*

The program works to achieve increased leadership skills and social networks to build greater community capacity for adults in the Chalkfarm, Falstaff and Daystrom communities. Program activities include skills development workshops, health promotion for seniors and women, senior's drop in, and caregiver support. The program provides service to 4,690 service users, reaches 4,470 participants, supported by 474 volunteers and a staff of 1.51 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #55: Doorsteps Neighbourhood Services

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #56: Dovercourt Boys' and Girls' Club
Address: 180 Westmoreland Avenue, Toronto, Ward 18 Davenport

ORGANIZATION SUMMARY

The organization serves children aged 6-17 within the area bounded by Bloor Street, Dupont Street, Lansdowne Avenue, and Ossington Avenue. The organization offers a variety of social and recreational programs including sports, group games, day care program, arts and crafts, summer day camps, tots' program, Teen program, leaders' corps, youth job experience and a girls group.

In 2014, the organization had 350 registered members. The most recent Annual General meeting was held on September 30, 2014 and attended by 70 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.37 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,716,409.00	\$2,235,954.00
TOTAL CSP GRANT	\$51,315.00 (APPROVED)	\$52,400.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$52,400.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Kick Start Recreation Program	\$27,655.00	\$28,240.00
Teen Program	\$23,660.00	\$24,160.00

Comments:

The organization reports 0.37 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Kick Start Recreation Program

Program Focus: *Community Development, Food Security, Safety*

Targeted Community: *Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program objective is to provide 160 disadvantaged and at-risk children, between the ages of 7-9 years old, with early childhood intervention programs aimed at 3 target areas: recreation, literacy and mental health. This program is designed to help children develop new skills, build self esteem and resolve disputes without using violence. The program provides service to 414 service users, reaches 453 participants, supported by 20 volunteers and a staff of 3.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #56: Dovercourt Boys' and Girls' Club

Teen Program

Program Focus: *Community Development, Food Security, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build self-esteem, positive self-image and strong families by offering a safe and secure environment as an alternative to anti-social behaviour and assists young people to achieve their potential. The program is focused on at-risk, disadvantaged, recent newcomer youth aged 13 to 17 in Toronto's west end. Program activities include Leaders' Corps, computer literacy, homework help, job search, drama club, Club 180 Radio Station, informal counselling and special events. The program provides service to 122 service users, reaches 325 participants, supported by 12 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #57: East York East Toronto Family Resources
Address: 947 Queen St East, Toronto, Ward 30 Toronto-Danforth

ORGANIZATION SUMMARY

The organization provides community capacity building, family support, cultural linguistic supports, early childhood development programs, peer and social supports, eviction prevention, housing advocacy, training for housing help workers, harm reduction and education across Toronto.

In 2014, the organization had 23 registered members. The most recent Annual General meeting was held on June 16, 2014 and attended by 10 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.60 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Fees from Users, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,412,072.00	\$3,882,549.00
TOTAL CSP GRANT	\$27,655.00 (APPROVED)	\$28,240.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$28,240.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Outreach and Community Services	\$27,655.00	\$28,240.00

PROGRAM(S) SUMMARY

Outreach and Community Services

Program Focus: *Community Development, Other*

Targeted Community: *Child and Family, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Oakridge, Thorncliffe Park*

The program works to build and strengthen community capacity. Activities include facilitating networks, discussion groups, resources and promotional materials distribution, strengthening communication with existing partners, parenting workshops, community open houses in partnership with social service agencies and bridging gaps between community stakeholders. The program provides service to 2,442 service users, reaches 955 participants, supported by 8 volunteers and a staff of 4.25 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #58: East Metro Youth Services
Address: 1200 Markham Road, 200, Scarborough, Ward 38 Scarborough Centre

ORGANIZATION SUMMARY

The organization serves youth in Scarborough with individual, family and group counselling, treatment programs, substance abuse programs, programs for developmentally handicapped teens, counselling for gay and lesbian youth and community development activities.

In 2014, the organization had 20 registered members. The most recent Annual General meeting was held on September 23, 2014 and attended by 20 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.49 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Other Governments, Community Funding Grants, Fees from Users, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$10,264,437.00	\$8,859,892.00
TOTAL CSP GRANT	\$27,655.00 (APPROVED)	\$63,240.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$63,240.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Violence intervention project	\$27,655.00	\$28,240.00
Core Administration	\$0.00	\$35,000.00

Comments:

The organization reports 0.49 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. This organization is receiving one time Core Administration funding of \$35,000.00 to support the stabilization of The Malvern Success Power Opportunity Teamwork (S.P.O.T.) a youth and arts cultural hub located in Malvern.

PROGRAM(S) SUMMARY

Violence intervention project

Program Focus: *Community Development, Safety, Unemployment*

Targeted Community: *Youth, Homeless/Street Involved, LGBTTIQQ2SA, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Woburn*

The program works to provide training and skills development to youth volunteers and marginalized youth from priority neighbourhoods. Activities include community outreach, training, multi-media workshops, civic engagement, youth-led activities, special projects focused on violence prevention, community safety events and youth facilitated multi-media workshops in schools and communities. The program provides service to 475 service users, reaches 1,200 participants, supported by 18 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #58: East Metro Youth Services

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #59: Boys & Girls Club of East Scarborough
Address: 100 Galloway Rd, Scarborough, Ward 43 Scarborough East

ORGANIZATION SUMMARY

The organization provides children, youth and their families with social, recreational, sports and social development programs and services. Programs include family resource programs, a licensed child care centre, pre-school and after school programs, stay-in-school supports, special needs consultations and youth services.

In 2014, the organization had 842 registered members. The most recent Annual General meeting was held on May 08, 2014 and attended by 285 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.46 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$4,093,709.00	\$4,148,422.00
TOTAL CSP GRANT	\$162,720.00 (APPROVED)	\$166,150.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$166,150.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Children and youth services	\$57,465.00	\$58,675.00
Mobilizer & Satellites/Major Recreation	\$36,500.00	\$37,270.00
Orton park learning centre	\$54,645.00	\$55,795.00
Core Administration	\$14,110.00	\$14,410.00

PROGRAM(S) SUMMARY

Children and youth services

Program Focus: *Community Development, Other*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide quality social, recreational, educational, and life skill programs for children and youth aged 6 to 18 from diverse communities in the East Scarborough area. Program activities include after-school activities, outreach, a summer camp, martial arts, computer training, life skills training, volunteer development, recreational activities and drug abuse prevention. The program provides service to 2,020 service users, reaches 5,445 participants, supported by 215 volunteers and a staff of 10.10 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #59: Boys & Girls Club of East Scarborough

Mobilizer & Satellites/Major Recreation

Program Focus: *Community Development*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Woburn*

The program works to provide services to communities lacking in education, recreation and employment services. Activities include academic support, mentorship, recreational, healthy lifestyle, social skills development and employment support services. The program provides service to 3,294 service users, reaches 5,784 participants, supported by 17 volunteers and a staff of 6.20 FTE.

Orton park learning centre

Program Focus: *Community Development*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Woburn*

The program works to provide children, youth and their families residing in the Orton Park community with opportunities to participate in activities that promote healthy life-styles. Activities include a drop-in for children and caregivers, after school activities, tutoring, recreation, and a babysitting course. The program provides service to 110 service users, reaches 3,410 participants, supported by 8 volunteers and a staff of 2.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #60: East Scarborough Storefront-Tides Canada
Address: 4040 Lawrence Ave E, Toronto, Ward 43 Scarborough East

ORGANIZATION SUMMARY

The organization is a collaboration between 35 agencies to deliver services to residents living in the Kingston Galloway/Orton Park community. Services offered include settlement, youth supports, legal advice, recreation, and employment. This organization is working with Tides Canada in a shared infrastructure platform.

In 2014, the organization had 90 registered members. The most recent Annual General meeting was held on September 23, 2014 and attended by 90 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.96 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Federal, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,445,435.00	\$1,711,628.00
TOTAL CSP GRANT	\$82,335.00 (APPROVED)	\$84,070.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$84,070.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Development Project	\$37,205.00	\$37,990.00
Community Resource Centre	\$45,130.00	\$46,080.00

PROGRAM(S) SUMMARY

Community Development Project

Program Focus: *Community Development, Food Security, Safety, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The Project works to build the capacity of local residents to involve in decision making process and steer positive changes in their community. Through Resident Leadership structures, the project works to support a variety of resident organizing groups, including a tenant group, a residents association, a civic engagement group and the City's pilot Community Planning Board. The project works with resident groups through capacity building and space/resource allocation to run Jane's Walks, host events and work with decision-makers to ensure that changes in community are made in collaboration with community members. The program provides service to 0 service users, reaches 17,311 participants, supported by 23 volunteers and a staff of 4.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #60: East Scarborough Storefront-Tides Canada

Community Resource Centre

Program Focus: *Elderly Persons Centre, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The project works to develop and nurture relationships with external organizations offering specialized services, and to bring the benefit of those services to the Kingston-Galloway/Orton Park community. Activities include outreach, recreation based programs, providing service linkages, information and referrals, maintained "self help" resources, provision of community space and celebrations and participation in community driven special events. The program provides service to 36,192 service users, reaches 11,624 participants, supported by 62 volunteers and a staff of 8.30 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #61: Eastview Neighbourhood Community Centre
Address: 86 Blake St., Toronto, Ward 30 Toronto-Danforth

ORGANIZATION SUMMARY

The organization serves the area bounded by Danforth Ave., Queen St., Greenwood Ave. and Broadview Ave. Services include a boy's and girl's club, youth programs, parent/child resource centre, social recreation activities for seniors, day camp, settlement and advocacy services for newcomers, food programs, English as a Second Language and special community events.

In 2014, the organization had 525 registered members. The most recent Annual General meeting was held on June 19, 2014 and attended by 21 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.68 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Fees from Users, Federal, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,672,527.00	\$1,598,558.00
TOTAL CSP GRANT	\$61,675.00 (APPROVED)	\$62,980.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$62,980.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Immigrant and Refugee Women Skills Development	\$22,210.00	\$22,680.00
Seniors Community Support Program	\$16,575.00	\$16,925.00
Youth Integration Program	\$22,890.00	\$23,375.00

Comments:

The organization reports 0.68 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Immigrant and Refugee Women Skills Development

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Newcomers, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce isolation, assist in access to community resources, increase community participation, and improve life skills and quality of life for immigrant and refugee women who speak Mandarin, Cantonese, Somali, Arabic and Vietnamese. Program activities include women's self help support groups, women and children drop-ins, parent networking meetings, volunteer recruitment, training and placements, computer class, cooking, childcare, and recreation. The program provides service to 534 service users, reaches 4,148 participants, supported by 31 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #61: Eastview Neighbourhood Community Centre

Seniors Community Support Program

Program Focus: *Elderly Persons Centre*

Targeted Community: *Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to improve well-being, reduce isolation and loneliness, and assist in coping with daily life and integration into Canadian society for seniors 65 and older who speak Cantonese, Mandarin, Taishanese, Taiwanese, Vietnamese and English. Program activities include case management, friendly visiting and social-recreation activities. The program provides service to 582 service users, reaches 498 participants, supported by 41 volunteers and a staff of 1.40 FTE.

Youth Integration Program

Program Focus: *Community Development, Immigration and Settlement, Unemployment*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support the social integration of new immigrant youth of Asian and African origins, with a particular focus on young women. Program activities include homework and tutoring, multicultural club, heritage awareness, young women's club, pre-employment training, leadership development, arts and cultural-based activities and special gender-specific activities. The program provides service to 473 service users, reaches 1,447 participants, supported by 34 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #62: East York Meals on Wheels
Address: 2 Thorncliffe Park Drive, Unit 52, Toronto, Ward 26 Don Valley West

ORGANIZATION SUMMARY

The organization provides support services for seniors and adults with disabilities in East York. Services include meals on wheels, congregate dining, and telephone reassurance.

In 2014, the organization had 170 registered members. The most recent Annual General meeting was held on June 17, 2014 and attended by 54 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.38 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Investment Income, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$502,443.00	\$515,358.00
TOTAL CSP GRANT	\$26,595.00 (APPROVED)	\$27,155.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$27,155.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Meals on Wheels	\$26,595.00	\$27,155.00

PROGRAM(S) SUMMARY

Meals on Wheels

Program Focus: *Other*

Targeted Community: *People with physical disabilities, Seniors, Other*

Neighbourhood Improvement Area: *Thorncliffe Park*

The program works to provide 40% of the required nutritional intake, daily social contact and improved nutritional status for seniors, convalescents and those with disabilities or acute and chronic illnesses. Program activities include the delivery of hot and frozen meals. The program provides service to 250 service users, reaches 0 participants, supported by 115 volunteers and a staff of 3.10 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #63: Elspeth Heyworth Centre for Women
Address: 2350 Finch Ave. West, Unit D, Toronto, Ward 07 York West

ORGANIZATION SUMMARY

The organization serves immigrant women in the area bounded by Steeles Avenue, Wilson Avenue, Islington Avenue and Dufferin Street. The organization offers workshops, support groups, life skills education and settlement support services such as interpretation, translation, support groups, escort and supportive counselling.

In 2014, the organization had 142 registered members. The most recent Annual General meeting was held on August 11, 2014 and attended by 29 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.76 months of operating expenditures.

The organization receives funding from these sources: Provincial, Fees from Users, Federal, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$639,549.00	\$693,385.00
TOTAL CSP GRANT	\$27,555.00 (APPROVED)	\$28,135.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$28,135.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Development	\$22,350.00	\$22,820.00
Core Administration	\$5,205.00	\$5,315.00

Comments:

The organization reports 3.76 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community Development

Program Focus: *Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *York University Heights, Black Creek, Humber Summit*

The program works to achieve self-reliance for low income South Asian, Caribbean Island and many other diverse groups of families, seniors and newcomers who are residents of Jane/Finch and surrounding neighbourhoods. Program activities include settlement, integration, supports for women facing domestic abuse, financial literacy, health promotion for women and seniors, yoga, art and crafts for youth and seniors, community kitchen, computer training, outreach, community resource information, donation of food and clothing, interpretation and translation, building community partnerships, as well as student and volunteer involvement. The program provides service to 4,000 service users, reaches 9,800 participants, supported by 55 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #63: Elspeth Heyworth Centre for Women

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #64: Epilepsy Toronto
Address: 468 Queen Street East, Suite 210, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves residents across Toronto experiencing difficulties due to epilepsy or concerned about epilepsy. Services include counselling, support groups, workshops, public education, recreation programs, employment counselling, resource library and a volunteer program.

In 2014, the organization had 3,400 registered members. The most recent Annual General meeting was held on May 10, 2014 and attended by 180 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 9.58 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,122,259.00	\$1,098,538.00
TOTAL CSP GRANT	\$39,405.00 (APPROVED)	\$40,235.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$40,235.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Support Program	\$11,820.00	\$12,070.00
Individual & Family Support Program	\$27,585.00	\$28,165.00

Comments:

The organization reports 9.58 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community Support Program

Program Focus: *Community Development*

Targeted Community: *People with physical disabilities*

Neighbourhood Improvement Area: *Regent Park*

The program works to increase awareness and sensitivity within targeted sectors of the community to improve circumstances for people with epilepsy. Program activities include educational workshops, seminars, newsletters and internet services regarding epilepsy accommodation in the workplace, professional development and consultation and information and support services. The program provides service to 0 service users, reaches 29,392 participants, supported by 1,162 volunteers and a staff of 3.30 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #64: Epilepsy Toronto

Individual & Family Support Program

Program Focus: *Community Development, Unemployment, Other*

Targeted Community: *People with physical disabilities*

Neighbourhood Improvement Area: *Mount Olive-Silverstone-Jamestown, Regent Park*

The program works to support people with epilepsy and their families. Program activities include individual and family counselling, information and referral, group support, crisis intervention, mediation, life skills workshops and seminars. The program provides service to 2,410 service users, reaches 200 participants, supported by 59 volunteers and a staff of 7.70 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #65: Eritrean Canadian Community Centre
Address: 741 Broadview Ave, Suite 202, Toronto, Ward 30 Toronto-Danforth

ORGANIZATION SUMMARY

The organization serves the Eritrean community with settlement support, cultural and community development activities. Programs are for people of all ages across Toronto and activities include tutoring, settlement support, violence prevention and support, suicide prevention and other community development activities.

In 2014, the organization had 67 registered members. The most recent Annual General meeting was held on August 17, 2013 and attended by 45 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.30 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Other Agencies, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$170,522.00	\$152,310.00
TOTAL CSP GRANT	\$28,210.00 (APPROVED)	\$28,805.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$28,805.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Reducing social isolation within the Eritrean Canadian con	\$28,210.00	\$28,805.00

Funding Conditions:

To ensure compliance with CSP criteria in the area of Financial Health, the organization will be required to sufficiently address this area of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 3.3 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Reducing social isolation within the Eritrean Canadian community

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve access to services and increased participation of people of all ages in the Eritrean community. Program activities include outreach, community building, crisis intervention, counselling, information and referral, workshops, support groups, youth activities, leadership development and family programs. The program provides service to 1,512 service users, reaches 1,512 participants,

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #65: Eritrean Canadian Community Centre
supported by 18 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #66: Etobicoke Services for Seniors
Address: 2245 Lawrence Avenue West, Toronto, Ward 02 Etobicoke North

ORGANIZATION SUMMARY

The organization provides day centers, supportive housing program, respite care and visiting services to seniors and disabled in Etobicoke. The organization collaborates with a number of agencies to offer respite care and transportation services.

In 2014, the organization had 180 registered members. The most recent Annual General meeting was held on June 27, 2014 and attended by 88 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.60 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$4,715,538.00	\$4,551,869.00
TOTAL CSP GRANT	\$48,065.00 (APPROVED)	\$49,085.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$49,085.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Friendly Visiting	\$12,885.00	\$13,160.00
Stay Fit, Reaching Out	\$10,630.00	\$10,855.00
Transportation	\$24,550.00	\$25,070.00

Comments:

The organization reports 0.60 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Friendly Visiting

Program Focus: *Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support independent living for seniors who are isolated and/or adults with a disability or cognitive impairment. Program activities include client identified social recreation outings provided by a matched volunteer visitor. The program provides service to 298 service users, reaches 325 participants, supported by 17 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #66: Etobicoke Services for Seniors

Stay Fit, Reaching Out

Program Focus: *Other*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support seniors who want to maintain their independence in the community. Activities include an exercise program for specific marginalized, low-income seniors living in priority neighbourhoods, transportation to and from the program, interpretation at fitness classes and translated 'Take-Home' Program Guides targeted to ethno-cultural participants. The program provides service to 220 service users, reaches 250 participants, supported by 2 volunteers and a staff of 2.00 FTE.

Transportation

Program Focus: *Safety, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide co-ordinated transportation for at-risk seniors in Etobicoke. Program activities include volunteer drivers providing transportation and escort to medical and other important appointments for seniors. The program provides service to 450 service users, reaches 700 participants, supported by 11 volunteers and a staff of 3.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #67: Extend-A-Family

Address: 3300 Yonge Street, suite 200, Toronto, Ward 16 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization provides short-term relief for families with one or more physically challenged children without removing the children from their own community environment. Services include in-home relief and facilitating the participation of linking children and youth with community recreation programs.

In 2014, the organization had 345 registered members. The most recent Annual General meeting was held on June 08, 2014 and attended by 69 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.67 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$807,992.00	\$792,157.00
TOTAL CSP GRANT	\$22,570.00 (APPROVED)	\$23,045.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$23,045.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Safe and Secure Futures Program	\$22,570.00	\$23,045.00

PROGRAM(S) SUMMARY

Safe and Secure Futures Program

Program Focus: *Community Development, Safety, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build and strengthen personal support networks for individuals who have a disability, their family members and community members who have accepted the invitation to be part of a support network for an individual. Program activities include building of support networks, facilitating groups, developing tools for life planning, referrals and workshops. The program provides service to 146 service users, reaches 371 participants, supported by 0 volunteers and a staff of 0.25 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #68: Family Service Toronto
Address: 355 Church Street, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization provides counselling, support, and advocacy to residents of Toronto. Services include counselling, parent education, family violence services, social action, community development, developmental disabilities services, employee assistance programs and seniors programs.

In 2014, the organization had 44 registered members. The most recent Annual General meeting was held on June 25, 2014 and attended by 19 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.83 months of operating expenditures.

The organization receives funding from these sources: Provincial, Fees from Users, Federal, Other Agencies, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$31,587,228.00	\$37,273,510.00
TOTAL CSP GRANT	\$130,555.00 (APPROVED)	\$101,995.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$101,995.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Action	\$31,665.00	\$32,330.00
David Kelley Services	\$27,075.00	\$27,645.00
Illahee Community Connections	\$41,155.00	\$42,020.00
Neighbourhood Youth Alliance	\$30,660.00	\$0.00

Comments:

The organization reports 0.83 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community Action

Program Focus: *Community Development, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Kennedy Park*

Community Building staff work to create system change through community building initiatives that benefit individuals and families destabilized by precarious mental health and/or socio-economic circumstances. Initiatives promote the achievement of greater stability and resilience and create more just and supportive communities. This work is grounded in the social determinants of health and promotes community development in the areas served. Activities include enhancing the capacity of other community-based agencies to serve vulnerable populations, developing capacity amongst community members and working with networks and other groups for collective system change impact. The program provides service to 0

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #68: Family Service Toronto
service users, reaches 3,673 participants, supported by 2 volunteers and a staff of 2.30 FTE.

David Kelley Services

Program Focus: *Other*

Targeted Community: *LGBTTIQQ2SA*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support gay men and lesbian women in making self-affirming decisions and choices around sexual identity and improve their functioning at home and in the community. Program activities include one on one peer counselling by staff and volunteers, support groups and workshops. The program provides service to 505 service users, reaches 345 participants, supported by 8 volunteers and a staff of 2.86 FTE.

Illahee Community Connections

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with physical disabilities, Newcomers, Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce ethno-racial senior's isolation, develop social networks, improve older adults' well-being and strengthen peer volunteer capacity that builds on the Illahee Lodge's previous network of agencies, informal community leaders and volunteers. Program activities include outreach to isolated seniors, community forums, media events and informal talks. The program provides service to 0 service users, reaches 3,776 participants, supported by 0 volunteers and a staff of 1.20 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #69: First Portuguese Canadian Cultural Centre
Address: 60 caledonia Rd, Toronto, Ward 17 Davenport

ORGANIZATION SUMMARY

The organization serves the Portuguese speaking community in Toronto. Services include: a senior's drop-in-centre; cultural programs; form filling; heritage language classes and referrals.

In 2014, the organization had 220 registered members. The most recent Annual General meeting was held on October 24, 2014 and attended by 60 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.25 months of operating expenditures.

The organization receives funding from these sources: Community Funding Grants, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$572,110.00	\$469,608.00
TOTAL CSP GRANT	\$13,015.00 (APPROVED)	\$13,290.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$13,290.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
First Portuguese seniors	\$13,015.00	\$13,290.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, and Program Effectiveness, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

PROGRAM(S) SUMMARY

First Portuguese seniors

Program Focus: *Elderly Persons Centre*

Targeted Community: *Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to foster the independence and wellness of Portuguese speaking adults aged 55 and older. Program activities include fitness, crafts, health clinics, trips, computer classes, tax clinics, interpretation services and community dining. The program provides service to 7,523 service users, reaches 3,036 participants, supported by 36 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #70: FoodShare Toronto
Address: 90 Croatia Street, Toronto, Ward 18 Davenport

ORGANIZATION SUMMARY

The organization serves individuals and communities to develop alternatives to dependency on emergency food agencies. Services include public education, advocacy and community development, community gardens, community kitchens, food buying clubs, field to table, good food box program, baby nutrition programs, and Foodlink.

In 2014, the organization had 4,500 registered members. The most recent Annual General meeting was held on June 21, 2014 and attended by 50 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.26 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Productive Enterprises, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$6,426,584.00	\$6,222,516.47
TOTAL CSP GRANT	\$203,230.00 (APPROVED)	\$207,510.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$207,510.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Food Animator Project	\$64,135.00	\$65,485.00
Community Kitchens	\$23,585.00	\$24,085.00
FoodLink	\$64,135.00	\$65,485.00
Good Food Markets	\$25,940.00	\$26,485.00
Core Administration	\$25,435.00	\$25,970.00

Comments:

The organization reports 0.26 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community Food Animator Project

Program Focus: *Community Development, Food Security, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Aboriginal, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Black Creek*

The goal of this project is to support neighbourhoods to increase community capacity, food security, and a sustainable food project. Program activities include: initial community consultation to determine need; involvement of community leaders in project planning, design, implementation and evaluation; City-wide

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #70: FoodShare Toronto

skill building, networking and training sessions; and implementation of food projects in priority neighbourhoods. The program provides service to 195 service users, reaches 3,180 participants, supported by 1 volunteers and a staff of 3.20 FTE.

Community Kitchens

Program Focus: *Community Development, Food Security*

Targeted Community: *Youth, People with cognitive disabilities, Aboriginal, Child and Family, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program provides workshops on nutrition and cooking for agencies using a 'train the trainer' model enabling front line staff and volunteers to utilize the lessons and start the program in their own agency, including individual support, networks that assist people to access and maintain housing. The program provides service to 900 service users, reaches 2,985 participants, supported by 12 volunteers and a staff of 1.00 FTE.

FoodLink

Program Focus: *Community Development, Food Security, Poverty Reduction*

Targeted Community: *Youth, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Black Creek, Scarborough Village, Flemingdon Park, Downsview-Roding-CFB, Kennedy Park, Regent Park*

The program works to enhance the well being of individuals. Program activities include coordination of the food system network for Toronto, providing individual clients with up to date and relevant information about food programs through the FoodLink data base and hotline, collection of information about a wide variety of Toronto food programs, assistance to agencies about relevant information on food programs, providing information about how to start food programs, and community development in the community garden network. The program provides service to 6,679 service users, reaches 11,719 participants, supported by 455 volunteers and a staff of 3.50 FTE.

Good Food Markets

Program Focus: *Community Development, Food Security*

Targeted Community: *Child and Family, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Woburn, Weston-Pellam Park, Beechborough-Greenbrook, Oakridge, Thorncliffe Park, South Parkdale*

The program works to enhance the well-being of individuals. Program activities include: organizing neighbourhood based community drop off spots; distributing the 3,000 Good Food Boxes and 400 Wellness Boxes per month; education about food security issues to participants and encouraging Good Food Box participants to become more involved in their neighbourhoods through community development activities and involvement in the program. The program provides service to 4,085 service users, reaches 4,775 participants, supported by 128 volunteers and a staff of 4.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #71: For You Telecare Family Service (FUTFS)
Address: 1133 Leslie st. suite #211 1133 Leslie st. suite #211, Suite 211, Toronto, Ward 25 Don Valley West

ORGANIZATION SUMMARY

The organization provides support services for the Korean-Canadian community in Toronto. Programs include a 24 hour crisis intervention phone service, parenting support, volunteer training, support groups for women, links to community resources, youth programs and special events.

In 2014, the organization had 40 registered members. The most recent Annual General meeting was held on September 24, 2014 and attended by 23 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.85 months of operating expenditures.

The organization receives funding from these sources: Community Funding Grants, Fees from Users, Federal, Other Agencies, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$100,497.00	\$80,000.00
TOTAL CSP GRANT	\$14,750.00 (APPROVED)	\$15,060.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$15,060.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Journey together	\$14,750.00	\$15,060.00

Funding Conditions:

To ensure compliance with CSP criteria in the area of Governance, Capacity and Organizational Structure, the organization will be required to sufficiently address this area of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

PROGRAM(S) SUMMARY

Journey together

Program Focus: *Community Development, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide social support, reduce isolation and increase leadership and participation of isolated Korean-Canadian women and families. Program activities include outreach, peer leadership training, workshops, social activities and links to community resources. The program provides service to 600 service users, reaches 570 participants, supported by 40 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #72: For Youth Initiative in Toronto
Address: 1652 Keele Street, Lower level, Toronto, Ward 12 York South-Weston

ORGANIZATION SUMMARY

The organization is a "by youth for youth" agency that uses pop culture to bring critical theory and social systemic change to the youth of York, North Etobicoke and West Toronto areas. Youth are involved at all levels of the organization and activities include community development and direct services.

In 2014, the organization had 35 registered members. The most recent Annual General meeting was held on June 26, 2014 and attended by 22 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.52 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Federal, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,163,700.00	\$1,125,523.57
TOTAL CSP GRANT	\$113,860.00 (APPROVED)	\$116,260.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$116,260.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Building the Legacy	\$26,165.00	\$26,715.00
Youth and Community Development	\$66,005.00	\$67,395.00
Core Administration	\$21,690.00	\$22,150.00

Comments:

The organization reports 0.52 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Building the Legacy

Program Focus: *Community Development, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Aboriginal, Child and Family, LGBTTIQQ2SA, Women, Racialized Persons*

Neighbourhood Improvement Area: *Keele-Edlington West*

The program works to provide mentorship and support to youth-led organizations. The groups will be engaged through a combination of workshop modules and one-on-one organization mentorship. The program also works to provide training to larger institutions to interact and work with youth-led groups under a youth-led framework, resulting in effective trusteeship with youth-led groups. The program provides service to 576 service users, reaches 900 participants, supported by 30 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #72: For Youth Initiative in Toronto

Youth and Community Development

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Keelestdale-Eglinton West, Mount Dennis*

The program works to empower and increase capacity of at-risk ethno-cultural youth over 13 years of age in York. Program activities include recreation, community development, life skills, cultural productions, and the development of accessible, safe and youth friendly spaces for youth. The program provides service to 1,037 service users, reaches 1,300 participants, supported by 50 volunteers and a staff of 2.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #73: Franklin Horner Community Centre
Address: 432 Horner Avenue, Toronto, Ward 06 Etobicoke-Lakeshore

ORGANIZATION SUMMARY

The organization serves residents in South Etobicoke and hosts activity groups that operate programs and services at the community centre. Programs include a variety of social, recreational, wellness and arts activities for the community.

In 2014, the organization had 1,135 registered members. The most recent Annual General meeting was held on August 27, 2014 and attended by 112 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.11 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Other Agencies, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$531,356.21	\$496,595.00
TOTAL CSP GRANT	\$27,660.00 (APPROVED)	\$28,245.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$28,245.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Seniors program	\$22,125.00	\$22,590.00
Core Administration	\$5,535.00	\$5,655.00

PROGRAM(S) SUMMARY

Seniors program

Program Focus: *Elderly Persons Centre*

Targeted Community: *Youth, Child and Family, People with physical disabilities, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation, increase social and physical well-being, and increase knowledge and awareness of service supports and relevant issues for seniors and adults aged 50 and over in the South Etobicoke area. Activities include: recreation; fitness; health education; crafts; foot clinic; tax clinic; and special programs. The program provides service to 2,284 service users, reaches 8,868 participants, supported by 375 volunteers and a staff of 6.47 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #73: Franklin Horner Community Centre

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #74: The Gatehouse
Address: 3101 Lake Shore Blvd W, Toronto, Ward 06 Etobicoke-Lakeshore

ORGANIZATION SUMMARY

The organization serves adults and children who have been abused and parents, children and youth affected by child abuse within the Greater Toronto Area.

In 2014, the organization had 9 registered members. The most recent Annual General meeting was held on April 24, 2014 and attended by 9 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.73 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$209,035.00	\$293,538.00
TOTAL CSP GRANT	\$22,570.00 (APPROVED)	\$23,045.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$23,045.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
The Gatehouse Peer Support & Men's Group	\$22,570.00	\$23,045.00

Comments:

The organization reports 3.73 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

The Gatehouse Peer Support & Men's Group

Program Focus: *Community Development, Safety, Other*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers,*

Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA,

Newcomers, Seniors, Women, Racialized Persons, Other

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve access to services and provide supports to those who have been affected by abuse, either as adults or as children. Program activities include a men's support group, mentor training and matched peer-mentor supports. The program provides service to 145 service users, reaches 1,120 participants, supported by 80 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #75: George S. Syme Seniors Centre of York
Address: 33 Pritchard Avenue, Toronto, Ward 11 York South-Weston

ORGANIZATION SUMMARY

The organization provides social recreational programs for seniors in an elderly persons centre in York. Activities include educational programs, hot lunches four days a week, advocacy, travel opportunities, health and legal clinics, and brokerage services for snow removal.

In 2014, the organization had 325 registered members. The most recent Annual General meeting was held on April 04, 2014 and attended by 110 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.84 months of operating expenditures.

The organization receives funding from these sources: Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$343,319.51	\$339,016.46
TOTAL CSP GRANT	\$85,525.00 (APPROVED)	\$87,325.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$87,325.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly Persons Centre	\$44,280.00	\$45,210.00
Snowlink	\$23,445.00	\$23,940.00
Core Administration	\$17,800.00	\$18,175.00

Comments:

The organization reports 3.84 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization must submit accurate financial reports and develop a strategy for increasing capacity in the areas of financial management to ensure compliance with CSP criteria for management of operations.

PROGRAM(S) SUMMARY

Elderly Persons Centre

Program Focus: *Elderly Persons Centre, Community Development, Food Security*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Women*

Neighbourhood Improvement Area: *Rockcliffe-Smythe*

The program works to achieve improved social outcomes and participation for high risk, disadvantaged and/or vulnerable older adults aged 55 and over. Program activities include advocacy, information resource and referral, form completion, social recreational and health promotion activities. The program provides service to 325 service users, reaches 5,530 participants, supported by 200 volunteers and a staff of 1.10 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #75: George S. Syme Seniors Centre of York

Snowlink

Program Focus: *Elderly Persons Centre, Community Development*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Other*

Neighbourhood Improvement Area: *Rockcliffe-Smythe*

The Snowlink Program provides a snow removal service for seniors and people with disabilities by linking service recipients with snow shovellers after a snow storm. This enables seniors and people with disabilities to maintain their independence in their homes and their communities for as long as reasonably possible. The program provides service to 120 service users, reaches 142 participants, supported by 1 volunteers and a staff of 0.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #76: Harbourfront Community Centre
Address: 627 Queen's Quay West, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves residents in the area bounded by Stadium Rd., Yonge St., Lake Ontario and Lakeshore Blvd. The organization provides a range of cultural, social, education and recreation programs. Services include a drop-in program for the homeless, art therapy, a family resource centre, community kitchen, community development, social recreation, after-school programs, a nutrition program, and a clothing program.

In 2014, the organization had 2,800 registered members. The most recent Annual General meeting was held on October 20, 2014 and attended by 137 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.24 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Fees from Users, Federal, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,831,871.00	\$1,902,619.00
TOTAL CSP GRANT	\$84,375.00 (APPROVED)	\$68,915.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$68,915.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Kitchen	\$14,435.00	\$11,790.00
Youth Program	\$69,940.00	\$57,125.00

Comments:

The organization reports 0.24 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. In 2014, the organization had a fiscal year adjustment and received 15 months of funding as a result.

PROGRAM(S) SUMMARY

Community Kitchen

Program Focus: *Food Security, Other*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

This free community program works to reduce social isolation, improve individual well-being, develop social networks and improve community resilience by providing access to healthy, low-cost food, nutritional education, safe food preparation training and opportunities to connect with community for marginalized and vulnerable individuals, families and seniors. Program activities include access to food, recipe sharing, communal meal preparation, social networking, gardening, community dining experience and cultural

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #76: Harbourfront Community Centre
celebrations. The program provides service to 201 service users, reaches 30,094 participants, supported by 43 volunteers and a staff of 0.22 FTE.

Youth Program

Program Focus: *Community Development, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQ2SA, Newcomers, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

This free community program for vulnerable, at-risk youth between the ages of 12-24 is designed to reduce social isolation, improve individual well-being, develop social networks and improve community resilience through life skills and recreational activities. Program activities include health, well-being and life skills workshops, social and recreational activities, nutrition and food security, employment and education supports, music, art and technology-based programming, and resource information and referral. The program provides service to 2,200 service users, reaches 35,555 participants, supported by 19 volunteers and a staff of 2.13 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #77: Harriet Tubman Community Organization
Address: 1761 Sheppard Avenue East, Street Level Entrance, Toronto, Ward 33 Don Valley East

ORGANIZATION SUMMARY

The organization serves African-Canadian youth and families in Toronto, with programs for youth leadership, civic engagement, heritage, sports and recreation. The organization runs the annual Tubman games for youth across the city.

In 2014, the organization had 55 registered members. The most recent Annual General meeting was held on June 25, 2014 and attended by 42 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.41 months of operating expenditures.

The organization receives funding from these sources: Provincial, Federal, Other Agencies.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$204,744.22	\$229,072.00
TOTAL CSP GRANT	\$47,865.00 (APPROVED)	\$48,875.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$48,875.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Young Women's Program	\$17,555.00	\$17,925.00
Youth Leadership Program	\$17,555.00	\$17,925.00
Core Administration	\$12,755.00	\$13,025.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, Financial Health, and Program Effectiveness, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored. In order to receive the balance of 2015 funds, the most recent audit is required.

Comments:

The organization reports 0.41 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Young Women's Program

Program Focus: *Community Development, Other*

Targeted Community: *Youth, Child and Family, LGBTTIQQ2SA, Newcomers, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Glenfield-Jane Heights*

The program works to build social skills and addresses the information and support needs of African Canadian young women. Program activities include women-only and intergenerational groups, event

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #77: Harriet Tubman Community Organization
planning, peer leadership opportunities, leadership training and heritage activities. The program provides service to 718 service users, reaches 31,295 participants, supported by 63 volunteers and a staff of 1.25 FTE.

Youth Leadership Program

Program Focus: *Community Development*

Targeted Community: *Youth, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve opportunities for civic participation for African Canadian youth. Program activities include workshops, groups, outreach, debates, peer education, mentoring and support for participating in community decision-making processes and seeking non-violent options for problem solving. The program provides service to 810 service users, reaches 30,565 participants, supported by 56 volunteers and a staff of 1.25 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #78: Hispanic Development Council
Address: 1280 Finch Avenue West, Suite 203, Toronto, Ward 08 York West

ORGANIZATION SUMMARY

The organization serves organizations and residents of the Hispanic community in Toronto. Services include information, research, demographic profiles, statistical support, data base and analysis, community engagement and a youth program. This organization is a member of the Alternative Planning Group.

In 2014, the organization had 59 registered members. The most recent Annual General meeting was held on July 24, 2014 and attended by 38 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to -1.80 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Community Funding Grants, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$162,449.00	\$149,500.00
TOTAL CSP GRANT	\$54,285.00 (APPROVED)	\$55,425.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$55,425.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community planning	\$54,285.00	\$55,425.00

Funding Conditions:

To ensure compliance with CSP criteria in the area of Financial Health, the organization will be required to sufficiently address this area of concern within the next three years. The strategy will be developed with the support of City staff and monitored. In order to receive the final installment for 2015, the organization must provide audited financial statements for 2012, 2013, and 2014 to ensure compliance with CSP criteria for management of financial resources, operations and service delivery.

Comments:

The organization must submit accurate reports on time, to ensure compliance with CSP criteria for management of operations. The organization reports -1.80 months of unrestricted reserves and a deficit, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #78: Hispanic Development Council

Community planning

Program Focus: *Community Development, Safety, Poverty Reduction*

Targeted Community: *Youth, Homeless/Street Involved, Aboriginal, Child and Family, LGBTTIQQ2SA, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *York University Heights*

The program works to achieve equity for the Hispanic community in Toronto through an alternative policy planning perspective. Program activities include research, advocacy, community capacity building, community development, and program development support to organizations serving the Hispanic communities. The program provides service to 540 service users, reaches 4,700 participants, supported by 11 volunteers and a staff of 0.75 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #79: Hong Fook Mental Health Association
Address: 3320 Midland Ave., Suite 201, Scarborough, Ward 41 Scarborough-Rouge River

ORGANIZATION SUMMARY

The organization provides mental health support, prevention and advocacy services to the Asian communities of Toronto. Services include case management, counselling, advocacy, workshops, support groups, community building, ESL, and public education.

In 2014, the organization had 165 registered members. The most recent Annual General meeting was held on September 20, 2014 and attended by 54 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.16 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$4,723,257.00	\$4,693,879.00
TOTAL CSP GRANT	\$22,570.00 (APPROVED)	\$23,045.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$23,045.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Mental health promotion through individual empowerment	\$22,570.00	\$23,045.00

PROGRAM(S) SUMMARY

Mental health promotion through individual empowerment

Program Focus: *Community Development, Immigration and Settlement, Safety*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation for consumers of mental health services and facilitate the awareness of individual and community strengths for Cambodian, Chinese (Mandarin and Cantonese), Korean and Vietnamese communities. Program activities include support groups, community building activities, development of support networks, educational workshops on stress, anxiety and alternate treatment methods. The program provides service to 1,000 service users, reaches 14,480 participants, supported by 500 volunteers and a staff of 6.20 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #80: Humber Community Seniors' Services Inc.
Address: 1167 Weston Road, Toronto, Ward 11 York South-Weston

ORGANIZATION SUMMARY

The organization provides home support services for seniors living in York. Services include meals on wheels program, books on wheels program, security check reassurance, home help, transportation, home maintenance, adult day program and escorted monthly outings.

In 2014, the organization had 65 registered members. The most recent Annual General meeting was held on December 04, 2014 and attended by 36 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.84 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,666,013.00	\$1,667,034.00
TOTAL CSP GRANT	\$34,640.00 (APPROVED)	\$35,375.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$35,375.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Home & Property Support Services - SNOW	\$12,385.00	\$12,650.00
Meals on Wheels	\$22,255.00	\$22,725.00

Comments:

The organization reports 0.84 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Home & Property Support Services - SNOW

Program Focus: *Community Development, Safety, Other*

Targeted Community: *People with cognitive disabilities, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Mount Dennis*

Home & Property Support Services provides seasonal lawn maintenance, snow removal and minor home repairs to low-income frail elderly persons or disabled citizens in our community. The program provides service to 122 service users, reaches 122 participants, supported by 5 volunteers and a staff of 1.80 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #80: Humber Community Seniors' Services Inc.

Meals on Wheels

Program Focus: *Elderly Persons Centre, Food Security, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Mount Dennis*

The program works to achieve independent living and improved nutrition for seniors and physically and mentally challenged individuals. Program activities include hot nutritious meals that are delivered by volunteers. Secondary activities include books on wheels, transportation and security check. The program provides service to 1,211 service users, reaches 327 participants, supported by 134 volunteers and a staff of 1.60 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #81: Iranian Women's Organization of Ontario
Address: 1761 Sheppard Avenue East, Ground Floor, Toronto, Ward 33 Don Valley East

ORGANIZATION SUMMARY

The organization works to achieve the full participation of Iranian women in community life. Programs are provided for Iranian women and their families in Toronto and include social support, crisis counselling, education activities and community events.

In 2014, the organization had 425 registered members. The most recent Annual General meeting was held on October 24, 2014 and attended by 243 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.07 months of operating expenditures.

The organization receives funding from these sources: Provincial, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$169,993.00	\$152,587.00
TOTAL CSP GRANT	\$32,975.00 (APPROVED)	\$33,670.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$33,670.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Support Services for Iranian Women	\$22,130.00	\$22,595.00
Core Administration	\$10,845.00	\$11,075.00

Comments:

The organization reports 3.07 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Support Services for Iranian Women

Program Focus: *Community Development*

Targeted Community: *People with physical disabilities, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to improve the lives of Iranian women and their families. Program activities include outreach, information workshops, social recreation activities, and links to other services and counselling. The program provides service to 200 service users, reaches 2,775 participants, supported by 247 volunteers and a staff of 0.80 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #81: Iranian Women's Organization of Ontario

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #82: Islington Centre - Etobicoke Senior Citizens
Address: 4968 Dundas Street West, Toronto, Ward 05 Etobicoke-Lakeshore

ORGANIZATION SUMMARY

The organization operates a centre for seniors in the area bounded by the West Mall, Eglinton Avenue, the Humber River and the Queensway, which is open six days per week. Activities include arts and crafts, games, fitness classes, concerts, cards, community outreach, trips and special clinics.

In 2014, the organization had 542 registered members. The most recent Annual General meeting was held on September 17, 2014 and attended by 26 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.49 months of operating expenditures.

The organization receives funding from these sources: Provincial, Fees from Users, Other Agencies, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$170,600.00	\$185,163.00
TOTAL CSP GRANT	\$33,305.00 (APPROVED)	\$34,005.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$34,005.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly persons' centre	\$33,305.00	\$34,005.00

Comments:

The organization reports 0.49 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Elderly persons' centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve physical and emotional wellness in an accessible, safe, caring, social and supportive environment for socially isolated older adults 55+ and frail elderly seniors. Program activities include social, recreation, congregate dining and health promotion. The program provides service to 542 service users, reaches 547 participants, supported by 157 volunteers and a staff of 1.44 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #83: Jane/Finch Community and Family Centre
Address: 4400 Jane Street, Unit 108, Suite 108, Toronto, Ward 08 York West

ORGANIZATION SUMMARY

The organization serves residents in the Jane/Finch area. Services include a child-parent drop-in centre, women's groups, budget counselling, outreach and support, community development, social recreational program.

In 2014, the organization had 86 registered members. The most recent Annual General meeting was held on June 19, 2014 and attended by 25 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.46 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,418,357.00	\$3,348,592.00
TOTAL CSP GRANT	\$150,080.00 (APPROVED)	\$153,240.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$153,240.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Development	\$61,805.00	\$63,105.00
Tobermory Community Activities	\$30,105.00	\$30,740.00
Women Moving Forward	\$26,575.00	\$27,135.00
Core Administration	\$31,595.00	\$32,260.00

PROGRAM(S) SUMMARY

Community Development

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Black Creek, Glenfield-Jane Heights*

The program works to achieve a strong, healthy, harmonious and cohesive community for residents of the Jane Finch community who are "at-risk". The program activities include community development, community capacity building, leadership skill development, volunteer coordination and social and recreation activities. The program provides service to 502 service users, reaches 360 participants, supported by 15 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #83: Jane/Finch Community and Family Centre

Tobermory Community Activities

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Black Creek*

The program works to achieve a strong, harmonious and cohesive community for individuals and families living in the communities surrounding 15 Tobermory Drive who are primarily from the West Indies, Africa, Latin America, Asia, South Asia and a growing Hungarian population. Program activities include support to groups, workshops, outreach, food program, support to a Thrift Shop, leadership capacity building and community development strategies that strengthen community. The program provides service to 300 service users, reaches 1,681 participants, supported by 15 volunteers and a staff of 0.43 FTE.

Women Moving Forward

Program Focus: *Community Development, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Black Creek*

Women Moving Forward works to design and implement a comprehensive poverty reduction model for single mothers (ages 20-29) living on welfare. Phase 1 focuses on cultivating a sense of self, personal interests and professional aspirations through a series of classes in life skills, career planning, citizen participation, counselling and literacy. Phase 2 focuses on helping women identify themselves as aspiring professionals, submitting a Professional Development Plan. The program provides service to 49 service users, reaches 2,715 participants, supported by 2 volunteers and a staff of 2.85 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #84: Japanese Social Services
Address: 6 Garamond Court, Suite 235 / 2nd Floor, Toronto, Ward 26 Don Valley West

ORGANIZATION SUMMARY

The organization provides counselling to Japanese speaking individuals and families living across Toronto. Services include crisis intervention and supportive counselling, information, referrals, translation and interpretation, friendly visiting, workshops and public forums.

In 2014, the organization had 119 registered members. The most recent Annual General meeting was held on June 05, 2014 and attended by 24 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 4.08 months of operating expenditures.

The organization receives funding from these sources: Community Funding Grants, Fees from Users, Investment Income, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$134,633.79	\$153,347.53
TOTAL CSP GRANT	\$28,210.00 (APPROVED)	\$28,805.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$28,805.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community support programs	\$28,210.00	\$28,805.00

Comments:

The organization reports 4.08 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is required to develop and submit a strategic plan that provides clear direction to the organization's staff and board.

PROGRAM(S) SUMMARY

Community support programs

Program Focus: *Safety, Other*

Targeted Community: *Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce isolation, increase problem solving and coping skills, increase access to information resources and support networks and build empowerment and encourage active community participation among members of the Japanese Canadian community. Program activities include information and referrals, case management, supportive counselling, information seminars, conversational English classes, craft club, parenting workshop, public forums and a mothers support group. The program provides service to 383 service users, reaches 19,987 participants, supported by 65 volunteers and a staff of 1.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #85: Jessie's - The June Callwood Centre for Young Women
Address: 205 Parliament St., Toronto, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization is a resource centre for pregnant teenagers, teenage parents and their children. Services include phone outreach, counselling, classes, workshops, meal programs, childcare, emergency supplies, hospital/home visits, services for street-involved parents and intensive parenting support.

In 2014, the organization had 51 registered members. The most recent Annual General meeting was held on October 21, 2014 and attended by 44 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.73 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,425,923.20	\$1,357,863.38
TOTAL CSP GRANT	\$21,185.00 (APPROVED)	\$21,630.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$21,630.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Outreach Program	\$21,185.00	\$21,630.00

Comments:

The organization reports 3.73 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Outreach Program

Program Focus: *Community Development, Food Security, Immigration and Settlement, Safety, Poverty Reduction, Other*

Targeted Community: *Youth, Homeless/Street Involved, Aboriginal, Child and Family, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to alleviate some of the effects of poverty and reduce social isolation among pregnant teenagers, teenage parents and their children living in Toronto. Program activities include practical supports such as a daily lunch, twice weekly supper, emergency supplies of diapers and baby food, a used clothing program, childcare, assistance with completion of forms, outreach to isolated teen families, culturally specific services, escort services and community education activities. The program provides service to 293 service users, reaches 6,844 participants, supported by 3 volunteers and a staff of 3.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #86: John Howard Society of Toronto
Address: 1669 Eglinton Ave. West, Toronto, Ward 15 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization serves adults and youth in conflict with law in Toronto. Services include resource counselling, housing, literacy, employment opportunities, institutional services, self-help groups, community education, conflict resolution, problem solving, life skills counselling, family violence intervention, communication skills, job readiness and anger management.

In 2014, the organization had 48 registered members. The most recent Annual General meeting was held on September 22, 2014 and attended by 26 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.96 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,301,593.00	\$2,504,300.00
TOTAL CSP GRANT	\$12,975.00 (APPROVED)	\$13,250.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$13,250.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Life Skills Program	\$12,975.00	\$13,250.00

Comments:

The organization reports 0.96 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Life Skills Program

Program Focus: *Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to integrate ex-offenders back into the community, reduce recidivism, increase learning, use of positive pro-social behaviours and life skills. Program activities include information, life skills workshops and referral to community services for youth and adults who have been in conflict with the law with a focus on Aboriginal and Caribbean communities. The program provides service to 5,460 service users, reaches 37 participants, supported by 34 volunteers and a staff of 1.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #87: KCWA Family and Social Services
Address: 27 Madison Avenue, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves Korean Canadian women and their families across Toronto. Services include cultural interpretation, education and training programs, family counselling, crisis intervention, advocacy, public education, employment counselling, support groups and ESL.

In 2014, the organization had 93 registered members. The most recent Annual General meeting was held on July 12, 2014 and attended by 41 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.85 months of operating expenditures.

The organization receives funding from these sources: Provincial, Fees from Users, Federal, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$811,916.00	\$808,828.00
TOTAL CSP GRANT	\$38,430.00 (APPROVED)	\$39,240.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$39,240.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Family and Social services	\$38,430.00	\$39,240.00

PROGRAM(S) SUMMARY

Family and Social services

Program Focus: *Community Development, Immigration and Settlement, Safety*
Targeted Community: *Youth, Newcomers, Seniors, Women, Racialized Persons*
Neighbourhood Improvement Area: *Not in an NIA*

The program serves Korean Canadian women and their families across Toronto. Services include education and training seminars, workshops and events, counselling for couples and families, and support groups. The program provides service to 100 service users, reaches 38,560 participants, supported by 2 volunteers and a staff of 0.80 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #88: Kababayan Community Service Centre Inc
Address: 1313 Queen St W, 133, Toronto, Ward 14 Parkdale-High Park

ORGANIZATION SUMMARY

The organization serves as an orientation centre for newcomers and offers integration, settlement, adaptation and social services for Filipino residents across Toronto. It also offers a women's network, youth activities, services for seniors, and educational work groups on drug prevention and safety.

In 2014, the organization had 278 registered members. The most recent Annual General meeting was held on September 27, 2014 and attended by 58 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.26 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$416,984.00	\$398,748.00
TOTAL CSP GRANT	\$32,530.00 (APPROVED)	\$33,215.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$33,215.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Social Support Program	\$32,530.00	\$33,215.00

PROGRAM(S) SUMMARY

Community Social Support Program

Program Focus: *Safety, Other*

Targeted Community: *Youth, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support vulnerable, high-risk members of the Filipino community. Program activities include a Filipino youth group in Scarborough, a Filipino women's group, and a Filipino seniors group providing peer support and education. The program provides service to 1,096 service users, reaches 1,346 participants, supported by 37 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #89: Korean Senior Citizens Society of Toronto
Address: 476 Grace Street, Toronto, Ward 19 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves Korean senior citizens across Toronto. Services include interpretation, translation, counselling, information and referral, letter writing, recreation, income tax clinic, a drop-in program, volunteer leadership training, violence prevention programs, computer classes, and educational seminars.

In 2014, the organization had 400 registered members. The most recent Annual General meeting was held on May 22, 2014 and attended by 100 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.24 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Investment Income, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$217,161.00	\$206,524.74
TOTAL CSP GRANT	\$21,690.00 (APPROVED)	\$22,150.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$22,150.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Social and recreational program for Korean seniors	\$21,690.00	\$22,150.00

Comments:

The organization reports 3.24 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is required to develop and submit a detailed strategic plan and a board succession plan that provide clear direction to the organization's staff and board.

PROGRAM(S) SUMMARY

Social and recreational program for Korean seniors

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to address social isolation and build social supports for Korean seniors, increase community awareness of issues facing Korean seniors and increase quality of life. Program activities include a daily drop-in centre, information and referral, leisure activities, informal counselling, form filling, education workshops, internet training, violence prevention program and a free income tax clinic. The program provides service to 1,500 service users, reaches 2,120 participants, supported by 40 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #90: Lakeshore Area Multi-Service Project (LAMP)
Address: 185 Fifth Street, Etobicoke, Ward 06 Etobicoke-Lakeshore

ORGANIZATION SUMMARY

The organization serves residents of the Lakeshore area. Services include social and health programs for individuals and families, community development and co-ordination of resources to facilitate and improve human services.

In 2014, the organization had 448 registered members. The most recent Annual General meeting was held on September 18, 2014 and attended by 58 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.34 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$11,250,468.00	\$11,752,682.00
TOTAL CSP GRANT	\$78,090.00 (APPROVED)	\$79,735.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$79,735.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
ASK! information	\$53,145.00	\$54,265.00
Volunteer program	\$24,945.00	\$25,470.00

PROGRAM(S) SUMMARY

ASK! information

Program Focus: *Community Development, Immigration and Settlement, Poverty Reduction, Other Targeted Community: People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve enhanced independence and self-sufficiency for individuals and families who are "at risk" vulnerable and/or marginalized. Program activities include information and referral, client mediation, intervention and advocacy services, emergency/crisis intervention and support, emergency food program, assistance with government applications and form filling and annual income tax clinic. The program provides service to 7,464 service users, reaches 23,551 participants, supported by 33 volunteers and a staff of 4.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #90: Lakeshore Area Multi-Service Project (LAMP)

Volunteer program

Program Focus: *Community Development*

Targeted Community: *Youth, People with cognitive disabilities, People with physical disabilities, Newcomers, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve increased volunteer participation for residents of the Lakeshore community. Program activities include recruitment, selection and placement, orientation, training and development, support, follow-up and recognition, evaluation and performance appraisal of volunteers. The program provides service to 1,000 service users, reaches 299 participants, supported by 15 volunteers and a staff of 0.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #91: Lao Association of Ontario
Address: 956 Wilson Avenue, Toronto, Ward 09 York Centre

ORGANIZATION SUMMARY

The organization serves refugees and immigrants from Laos and Thailand living in the Greater Toronto Area with settlement, post-settlement, cultural and community development activities.

In 2014, the organization had 320 registered members. The most recent Annual General meeting was held on October 19, 2014 and attended by 86 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.40 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$100,139.00	\$114,770.00
TOTAL CSP GRANT	\$30,470.00 (APPROVED)	\$31,110.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$31,110.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Outreach and support	\$25,950.00	\$26,495.00
Core Administration	\$4,520.00	\$4,615.00

Comments:

The organization is required to develop and submit a strategic plan that provides clear direction to the organization's staff and board.

PROGRAM(S) SUMMARY

Outreach and support

Program Focus: *Community Development, Immigration and Settlement, Other*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Downsview-Roding-CFB*

The program works to achieve access to services, integration and increased participation for newcomers from Laos and Thailand. Program activities include outreach, support services, workshops and community events. The program provides service to 1,900 service users, reaches 1,780 participants, supported by 100 volunteers and a staff of 1.20 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #91: Lao Association of Ontario

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #92: Latvian Senior Citizens' Association
Address: 4 Credit Union Drive, Toronto, Ward 34 Don Valley East

ORGANIZATION SUMMARY

The organization serves Latvian seniors across Toronto with social recreation programs. Programs have been developed as a means to reduce isolation and increase wellness for Latvian seniors in the City of Toronto.

In 2014, the organization had 300 registered members. The most recent Annual General meeting was held on February 27, 2014 and attended by 85 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 4.04 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Investment Income, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$55,673.00	\$52,937.00
TOTAL CSP GRANT	\$10,845.00 (APPROVED)	\$11,075.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$11,075.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly person's centre	\$10,845.00	\$11,075.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity, Organizational Structure, Financial Health, and Program Effectiveness, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization must submit accurate reports on time, to ensure compliance with CSP criteria for management of operations. The organization reports 4.04 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Elderly person's centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with physical disabilities, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Victoria Village*

The program works to reduce isolation and increase wellness for Latvian seniors. Program activities include social recreation activities such as choir, drama group, crafts, exercises, weekly assemblies as well as social supports and outreach to nursing homes. The program provides service to 250 service users, reaches 1,050 participants, supported by 50 volunteers and a staff of 0.10 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #93: Learning Disabilities Association of Toronto District
Address: 121 Willowdale Ave., Suite 100, Toronto, Ward 23 Willowdale

ORGANIZATION SUMMARY

The organization provides resources, programs, advocacy and support for adults and children with learning disabilities. Services include a resource library, workshops, resource support and facilitation, public education through newsletters and a web site.

In 2014, the organization had 48 registered members. The most recent Annual General meeting was held on October 23, 2014 and attended by 18 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.53 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$793,139.00	\$787,212.00
TOTAL CSP GRANT	\$57,890.00 (APPROVED)	\$59,110.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$59,110.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Adult Workshops	\$12,755.00	\$13,025.00
Resource Counselling and Outreach	\$39,485.00	\$40,315.00
Core Administration	\$5,650.00	\$5,770.00

Comments:

The organization reports 0.53 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Adult Workshops

Program Focus: *Community Development, Safety, Unemployment, Poverty Reduction, Other*
 Targeted Community: *People with cognitive disabilities, Homeless/Street Involved, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Racialized Persons, Other*
 Neighbourhood Improvement Area: *Not in an NIA*

The program works to enhance independence through life skills and social skills for adults with learning disabilities. Program activities include participatory group programs that focus on training, skill development and strategies for addressing areas of vulnerability. The program provides service to 58 service users, reaches 234 participants, supported by 4 volunteers and a staff of 0.30 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #93: Learning Disabilities Association of Toronto District

Resource Counselling and Outreach

Program Focus: *Community Development, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *People with cognitive disabilities, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQ2SA, Newcomers, Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program provides resource counselling, advocacy and outreach to children, youth and adults with learning disabilities and their families, across Toronto. Program activities include support, referral and assistance in accessing community supports. The program provides service to 4,145 service users, reaches 4,145 participants, supported by 5 volunteers and a staff of 1.70 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #94: Les Centres d'Accueil Héritage
Address: 33 Hahn Place, #104, Toronto, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves seniors, the disabled and persons living with HIV/AIDS in the Francophone community across Toronto. Services include home help, transportation, client intervention, congregate dining, an elderly persons' centre and home support services.

In 2014, the organization had 150 registered members. The most recent Annual General meeting was held on June 25, 2014 and attended by 64 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.00 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,756,243.00	\$3,712,094.00
TOTAL CSP GRANT	\$58,665.00 (APPROVED)	\$59,900.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$59,900.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly Persons Centre	\$47,380.00	\$48,375.00
Transportation	\$11,285.00	\$11,525.00

PROGRAM(S) SUMMARY

Elderly Persons Centre

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve improved quality of life, reduced social isolation, and the development of new friendship for Francophone adults 55 and older. Program activities include a range of physical, social, educational and support activities and access to other services. The program provides service to 197 service users, reaches 393 participants, supported by 41 volunteers and a staff of 1.04 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #94: Les Centres d'Accueil Héritage

Transportation

Program Focus: *Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve improved access and enhanced independent community living for frail elderly Francophone seniors. Program activities include transportation to services, assistance with grocery shopping, and transportation to cultural events and medical appointments. The program provides service to 130 service users, reaches 0 participants, supported by 8 volunteers and a staff of 1.17 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #95: Lesbian Gay Bi Trans Youth Line
Address: P.O. Box 62, Station 'F', Toronto,, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization provides a confidential and anonymous telephone service for lesbian, gay, bi-sexual, transgender, two-spirited and questioning youth. Services include peer support, information and referral and outreach.

In 2014, the organization had 20 registered members. The most recent Annual General meeting was held on October 15, 2014 and attended by 20 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.17 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$248,691.00	\$246,146.12
TOTAL CSP GRANT	\$40,925.00 (APPROVED)	\$41,790.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$41,790.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Phone Line Services	\$29,340.00	\$29,960.00
Core Administration	\$11,585.00	\$11,830.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Phone Line Services

Program Focus: *Community Development*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support all lesbian, gay, bi, trans, 2-spirited, queer and questioning youth under 26 years of age. Program activities include telephone crisis support and counselling through peer support volunteers and public education activities. The program provides service to 3,200 service users, reaches 1,080 participants, supported by 45 volunteers and a staff of 2.38 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #95: Lesbian Gay Bi Trans Youth Line

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #96: LA Centre for Active Living 55+
Address: 55 Rankin Crescent, Suite 106, Toronto, Ward 18 Davenport

ORGANIZATION SUMMARY

The organization provides programs targeted toward seniors 55 years and over. Services include recreational programs, social and spiritual groups, information and referral, a computer club, community outreach, inter-generational programs, special events, a community garden, friendly visiting, outreach and an elderly persons centre.

In 2014, the organization had 200 registered members. The most recent Annual General meeting was held on August 13, 2014 and attended by 63 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.14 months of operating expenditures.

The organization receives funding from these sources: Provincial, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$112,316.00	\$157,642.00
TOTAL CSP GRANT	\$21,235.00 (APPROVED)	\$21,685.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$21,685.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Multi-Purpose Older Adult Centre	\$21,235.00	\$21,685.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, Financial Health, and Program Effectiveness, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

PROGRAM(S) SUMMARY

Multi-Purpose Older Adult Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to improve social outcomes for high-risk, disadvantaged and/or vulnerable seniors aged 55 or older, by providing opportunities for them to stay active, self-reliant, and remain involved in and contribute to their community. Program activities include social recreation, recreational activities, workshops on health & wellness, trips, cultural events, informal counselling, information and referral, a computer club, cooking & baking classes, and leadership development through participation in the program committee. The program provides service to 200 service users, reaches 19,870 participants, supported by 81 volunteers and a staff of 1.75 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #97: Lumacare Services
Address: 497 Wilson Ave, North York, Ward 10 York Centre

ORGANIZATION SUMMARY

The organization serves seniors, persons with disabilities and caregivers living in the area bounded by the Humber River, Steeles Avenue, Bathurst Street and Glencairn Avenue with a range of support services, day programs and social recreation activities.

In 2014, the organization had 11 registered members. The most recent Annual General meeting was held on June 19, 2014 and attended by 11 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.95 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Other Governments, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$5,812,325.00	\$7,061,388.00
TOTAL CSP GRANT	\$82,205.00 (APPROVED)	\$83,940.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$83,940.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Client Intervention & Assistance	\$12,090.00	\$12,345.00
Congregate Dining	\$12,090.00	\$12,345.00
Healthier Living Centre (Elderly Persons Centre)	\$33,845.00	\$34,560.00
Meals on Wheels	\$12,090.00	\$12,345.00
Transportation	\$12,090.00	\$12,345.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Client Intervention & Assistance

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program aims to achieve timely support and intervention and assists with access to community

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #97: Lumacare Services

resources for vulnerable seniors. Program activities include case management, short or long-term counselling, information and referral and advocacy. The program provides service to 270 service users, reaches 120 participants, supported by 0 volunteers and a staff of 1.50 FTE.

Congregate Dining

Program Focus: *Elderly Persons Centre, Community Development*

Targeted Community: *People with cognitive disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *York University Heights, Glenfield-Jane Heights, Humber Summit*

The program works to reduce social isolation and promote community participation for frail and vulnerable seniors through the provision of nutritious meals. Program activities include transportation to the centre, hot nutritious meals, fitness activities, and educational activities such as crafts and games. The program provides service to 244 service users, reaches 135 participants, supported by 62 volunteers and a staff of 3.50 FTE.

Healthier Living Centre (Elderly Persons Centre)

Program Focus: *Elderly Persons Centre*

Targeted Community: *Newcomers, Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Glenfield-Jane Heights, Humber Summit, Downsview-Roding-CFB*

The program aims to alleviate loneliness, reduce social isolation and promote community participation among vulnerable older adults and seniors. Program activities include fitness activities such as meditation, gentle fitness, Tai Chi, modified yoga, educational/skill building activities, computer training and social activities such as crafts, communal lunch, Sunday Supper and life stories. The program provides service to 311 service users, reaches 110 participants, supported by 0 volunteers and a staff of 3.00 FTE.

Meals on Wheels

Program Focus: *Food Security, Safety*

Targeted Community: *People with cognitive disabilities, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program provides nutritious meals for older individuals in the community who are unable to prepare their own meals. Program activities include the delivery of nutritious and culturally sensitive meals and fresh produce to people's homes. Volunteers monitor client's health status and safety during friendly visits. The program provides service to 212 service users, reaches 6 participants, supported by 19 volunteers and a staff of 1.50 FTE.

Transportation

Program Focus: *Elderly Persons Centre, Community Development, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program provides transportation for seniors unable to use public transportation due to physical or cognitive impairments. Program activities include transportation to medical appointments, day programs and other community activities. The program provides service to 319 service users, reaches 0 participants, supported by 1 volunteers and a staff of 16.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #98: Malvern Family Resource Centre
Address: 90 Littles Road, Scarborough, Ward 42 Scarborough-Rouge River

ORGANIZATION SUMMARY

The organization serves residents in the area bounded by Markham Rd., Morningside Ave., Finch Ave. and Highway 401. Services include parent/child drop-ins, youth development and recreation, parenting supports, seniors programs, legal and tax clinics.

In 2014, the organization had 1,109 registered members. The most recent Annual General meeting was held on March 27, 2014 and attended by 44 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 7.29 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,203,297.00	\$2,348,482.00
TOTAL CSP GRANT	\$202,225.00 (APPROVED)	\$191,680.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$191,680.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Women's place	\$42,520.00	\$43,415.00
Youth development	\$67,180.00	\$68,595.00
Youth Leadership (formerly Our TYM: youth development)	\$67,180.00	\$68,595.00
Core Administration	\$25,345.00	\$11,075.00

Comments:

The organization reports 7.29 months of unrestricted reserves, which falls out of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Women's place

Program Focus: *Community Development, Immigration and Settlement, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, Homeless/Street Involved, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to create a safe space for all women by educating, empowering and building community capacity to challenge systemic and other barriers that women face. Program activities include information and resources on issues such as abuse, housing and employment, legal advice, health and

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #98: Malvern Family Resource Centre

wellness programming, referral to services, information sessions presented by a variety of service providers, volunteer training, and access to computer and internet resources. The program provides service to 417 service users, reaches 5,893 participants, supported by 49 volunteers and a staff of 0.50 FTE.

Youth development

Program Focus: *Community Development, Other*

Targeted Community: *Youth, LBTTIQ2SA, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build youth resiliency for youth of various ethnic background aged 12 to 24 in Malvern. Program activities include leadership training, food handling, workshops, conflict mediation, life skills development, forums, special events, discussion groups, anti-violence workshops, recreational activities and arts. The program provides service to 798 service users, reaches 8,095 participants, supported by 19 volunteers and a staff of 1.65 FTE.

Youth Leadership (formerly Our TYM: youth development program)

Program Focus: *Community Development, Other*

Targeted Community: *Youth, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works with youth aged 12 to 24 in Malvern to build youth capacity and provides them opportunities to develop leadership and social skills required to prepare for future endeavours. Program activities include volunteering, mentoring, drop-in, girls only drop-in, discussion groups, workshops, forums and community engagement. The program provides service to 824 service users, reaches 9,080 participants, supported by 41 volunteers and a staff of 1.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #99: The Massey Centre For Women
Address: 1102 Broadview Avenue, Toronto, Ward 29 Toronto-Danforth

ORGANIZATION SUMMARY

The organization serves young single mothers in Toronto. Services include a residential facility, day care, educational upgrading courses, a community counselling program and drop-in centre. The community program provides a clothing exchange, social supports, recreational activities, health and life skills, child management program, abuse prevention and a weekly supper club.

In 2014, the organization had 76 registered members. The most recent Annual General meeting was held on September 16, 2014 and attended by 17 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.35 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,864,835.00	\$4,010,065.00
TOTAL CSP GRANT	\$26,295.00 (APPROVED)	\$26,850.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$26,850.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Intake Worker	\$26,295.00	\$26,850.00

PROGRAM(S) SUMMARY

Community Intake Worker

Program Focus: *Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Aboriginal, Child and Family, LGBTTIQQ2SA, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to improve the life outcomes of high-risk, pregnant teenagers and young single mothers and their babies. Program activities include counselling, anger management, parenting skills development, education and employment counselling, assessment and referral of mental health issues, substance abuse referrals, child management groups, client advocacy work, life skills development and outreach. The program provides service to 163 service users, reaches 365 participants, supported by 6 volunteers and a staff of 5.56 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #100: Metropolitan Action Committee on Violence Against Women and Children
Address: 158 Spadina Road, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization's mandate is to decrease and finally eliminate all forms of violence against women and children. The organization utilizes a multi-disciplinary approach to violence prevention by working with police, the criminal justice system, Boards of Education, the self-regulating professions, sexual assault survivors, community organizations, urban planners, and three levels of government.

In 2014, the organization had 589 registered members. The most recent Annual General meeting was held on October 23, 2014 and attended by 55 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.41 months of operating expenditures.

The organization receives funding from these sources: Provincial, Fees from Users, Federal, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$869,425.00	\$813,773.54
TOTAL CSP GRANT	\$247,945.00 (APPROVED)	\$304,210.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$304,210.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Justice	\$52,800.00	\$53,910.00
Community Outreach & Education	\$56,405.00	\$57,590.00
Community Safety	\$52,350.00	\$59,580.00
Integrated Gendered Initiatives	\$30,920.00	\$76,495.00
Core Administration	\$55,470.00	\$56,635.00

PROGRAM(S) SUMMARY

Community Justice

Program Focus: *Community Development, Safety, Other*

Targeted Community: *Youth, Migrant/Temporary Workers, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

This program enhances the capacity of individuals, communities and organizations to effectively assist women who are experiencing, or have experienced violence and need legal information but are unable to access it through traditional sources. The program offers current, clear-language legal information about the law, legal rights and the justice system, and provides workshops, training and on-line webinars for practitioners who work with women and youth. The program offers and disseminates legal information resources in multiple languages, including American Sign Language (ASL), Braille, large font and audio

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #100: Metropolitan Action Committee on Violence Against Women and Children formats. Research and policy work are undertaken to increase public understanding of barriers to justice for abused women, their children, and youth. The program provides service to 582 service users, reaches 197,620 participants, supported by 33 volunteers and a staff of 3.23 FTE.

Community Outreach & Education

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Keelestdale-Eglinton West, Glenfield-Jane Heights*

The program builds individual, community and organizational capacity to address and prevent violence against women and youth by building youth leadership to end violence, and by providing accessible safety and awareness information along with tools and resources to potential victims, service providers and the public. Program activities include developing and distributing easy-to-read multilingual/multimedia tools and resources about warning signs of gendered violence and how to reduce it and get help, training and supporting youth leaders to deliver peer violence prevention workshops, presentations and after-school programming, training and resources for youth, educators and youth workers, collaborating with partner groups, organizations and institutions to build public awareness about gendered violence and violence prevention, and referring women and youth to appropriate community services. The program provides service to 814 service users, reaches 62,762 participants, supported by 11 volunteers and a staff of 4.70 FTE.

Community Safety

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program promotes safety for women, youth and others at high risk of violence and harassment. Through safety audits, research and policy work, the program builds safer neighbourhoods, schools, campuses, workplaces, institutions and public spaces for everyone. By training and supporting diverse women, youth and other community members to use the organization's safety audits where they live, work, learn and play, the program identifies often hidden safety concerns for those at highest risk of gender-based violence such as sexual assault and stalking. The program assists these groups in developing and sharing safety-enhancing recommendations with local decision-makers, and in facilitating changes to make spaces safer for women and youth. By engaging in community-grounded research on gender-based safety matters and partnerships to improve safety-related public policy, the program helps to improve the design, planning and infrastructure based on the needs of women and youth, and identifies promising practices in reducing gendered violence. The program provides service to 205 service users, reaches 830 participants, supported by 5 volunteers and a staff of 1.50 FTE.

Integrated Gendered Initiatives

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program develops the capacity of individuals, organizations and institutions to recognize and respond to gender-based violence by building interdisciplinary policy/practice responses and supports for diverse women and youth affected by violence. It brings together institutions, organizations, survivors of violence and communities to improve systemic responses, build expertise and develop integrated strategies to address complexities of gendered violence and the intersecting issues that affect women and youth. The program focuses on coalition and capacity-building to raise awareness and increase actions that address

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #100: Metropolitan Action Committee on Violence Against Women and Children and reduce violence. Working with many partners, the program fosters an understanding of the links between violence and social factors such as race, ethnicity, sexual orientation, gender identity, language, ability, age, income level and faith. The program provides service to 224 service users, reaches 577 participants, supported by 11 volunteers and a staff of 1.15 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #101: Momiji Health Care Society
Address: 3555 Kingston Road, Toronto, Ward 36 Scarborough Southwest

ORGANIZATION SUMMARY

The organization primarily serves Japanese seniors across Toronto. Services include rental housing, supportive housing services, meals on wheels, transportation, friendly visiting and other home support services, an elderly persons' centre and education.

In 2014, the organization had 827 registered members. The most recent Annual General meeting was held on September 16, 2014 and attended by 64 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.45 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Other Agencies, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,887,707.00	\$2,012,804.00
TOTAL CSP GRANT	\$34,755.00 (APPROVED)	\$35,485.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$35,485.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly Persons Centre	\$34,755.00	\$35,485.00

PROGRAM(S) SUMMARY

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*
 Targeted Community: *Seniors, Racialized Persons*
 Neighbourhood Improvement Area: *Scarborough Village*

The program works to enhance the overall quality of life, reduces social isolation and supports independence and well-being among Japanese Canadian seniors (primarily). Program activities include Japanese cultural activities, crafts, games, exercise/fitness, social groups, programs for men, outings, and a variety of cultural special events throughout the year. The program provides service to 785 service users, reaches 368 participants, supported by 263 volunteers and a staff of 2.70 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #102: Mood Disorders Association of Ontario and Toronto
Address: 36 Eglinton Avenue West, 602, Toronto, Ward 16 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization supports people with mood disorders, their families and friends with mutual aid support groups, telephone support lines, education and advocacy. The organization publishes a newsletter, a website and operates a volunteer speakers bureau.

In 2014, the organization had 50 registered members. The most recent Annual General meeting was held on December 03, 2014 and attended by 26 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 4.41 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$827,309.00	\$1,090,553.00
TOTAL CSP GRANT	\$16,930.00 (APPROVED)	\$17,290.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$17,290.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Peer Support Self Help	\$16,930.00	\$17,290.00

Comments:

The organization reports 4.41 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Peer Support Self Help

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, LGBTTIQQ2SA*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide ongoing supports for youth and young adults affected by mood disorders (depression and manic/depression) and their families. Program activities include the development and distribution of resource materials, workshops and presentations, peer support groups, community and public education forums and volunteer opportunities for youth. The program provides service to 4,000 service users, reaches 4,000 participants, supported by 150 volunteers and a staff of 4.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #103: Native Canadian Centre of Toronto
Address: 16 Spadina Road, N/A, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves Native Canadians in Toronto. Services include community outreach and development, men's, women's and youth circles, language classes, visiting elders programs, traditional awareness gatherings, volunteer development, home support and other services to seniors.

In 2014, the organization had 623 registered members. The most recent Annual General meeting was held on September 17, 2014 and attended by 49 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.08 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,316,023.00	\$3,046,078.00
TOTAL CSP GRANT	\$76,720.00 (APPROVED)	\$78,340.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$78,340.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Aboriginal Circle of Life	\$26,350.00	\$26,905.00
Minobimadizwin Children and Cultural Program	\$17,670.00	\$18,045.00
Outreach and Community Development	\$19,185.00	\$19,590.00
Core Administration	\$13,515.00	\$13,800.00

Comments:

The organization reports 0.08 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria. The organization must submit accurate reports on time, to ensure compliance with CSP criteria for management of operations.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #103: Native Canadian Centre of Toronto

Aboriginal Circle of Life

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Safety, Poverty Reduction*

Targeted Community: *People with cognitive disabilities, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to promote a healthy lifestyle for Aboriginal seniors and disabled adults. Program activities include congregate dining, Diabetes support group, shopping referrals, transportation to medical appointments, emergency response care, meal preparation, food bank, security and reassurance. The program provides service to 290 service users, reaches 33,400 participants, supported by 186 volunteers and a staff of 14.00 FTE.

Minobimadizwin Children and Cultural Program

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build healthy families and community capacity for the Aboriginal community of Toronto. Program activities include group activities with traditional teachers and elders, talking circles and sharing circle, children's Saturday activities and special events. The program provides service to 8,000 service users, reaches 34,216 participants, supported by 186 volunteers and a staff of 3.00 FTE.

Outreach and Community Development

Program Focus: *Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build community capacity and social networks for the Aboriginal community in Toronto. Program activities include assisting in 'first point of contact' work, enabling access to appropriate services, coordination of community members in the production of community newsletters and information sessions. The program provides service to 8,000 service users, reaches 34,216 participants, supported by 186 volunteers and a staff of 3.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #104: Native Child and Family Services of Toronto
Address: 30 College Street, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves members of the Native communities across Toronto. Services include case management for families at risk of losing their children, foster care, services for women who have suffered trauma and men at risk for violence, a mobile parent/child centre, services for youth, and a nursery school.

In 2014, the organization had 33 registered members. The most recent Annual General meeting was held on June 26, 2014 and attended by 28 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.29 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$30,787,103.00	\$31,435,840.00
TOTAL CSP GRANT	\$112,755.00 (APPROVED)	\$115,125.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$115,125.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Aboriginal Social Recreation Program and Summer Day C	\$26,335.00	\$26,890.00
After School Program	\$15,945.00	\$16,280.00
Prevention Services	\$70,475.00	\$71,955.00

Comments:

The organization reports 0.29 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Aboriginal Social Recreation Program and Summer Day Camp

Program Focus: *Community Development*

Targeted Community: *Youth, Aboriginal, Child and Family*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide year-long recreational activities for children and youth aged 6-19 years. Daily activities include a range of fitness, cultural and life-skills programming. The program provides service to 488 service users, reaches 0 participants, supported by 0 volunteers and a staff of 3.80 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #104: Native Child and Family Services of Toronto

After School Program

Program Focus: *Community Development*

Targeted Community: *Youth, People with cognitive disabilities, Aboriginal, Child and Family*

Neighbourhood Improvement Area: *Not in an NIA*

This program works to provide Aboriginal youth with social and recreational opportunities that will support the development of leadership skills, physical activity, healthy lifestyle and cultural awareness. Program activities include homework club, martial arts, arts programming, music programming, sports and cultural programming. The program provides service to 136 service users, reaches 0 participants, supported by 0 volunteers and a staff of 2.75 FTE.

Prevention Services

Program Focus: *Community Development, Safety, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Aboriginal, Child and Family, LGBTTIQQ2SA, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works with high-risk Aboriginal parents and children in the Kingston Road-Galloway community to improve self-esteem, cultural literacy and competence and control in the care of oneself and family. Program activities include visiting elders, practical parenting styles, healthy family relations, interactive groups, a parenting network, workshops in nutrition and food preparation, seasonal ceremonies and assistance in maintaining health, well-being and balance during and after pregnancy. The program provides service to 660 service users, reaches 934 participants, supported by 25 volunteers and a staff of 4.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #105: Native Women's Resource Centre of Toronto
Address: 191 Gerrard Street E, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization provides ongoing support to Native women in Toronto. Services include crisis counselling, clothing bank, youth activities, food bank, circles, craft classes, mothers and infant programs and literacy.

In 2014, the organization had 230 registered members. The most recent Annual General meeting was held on November 24, 2014 and attended by 45 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.44 months of operating expenditures.

The organization receives funding from these sources: Provincial, Other Governments, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,354,808.00	\$1,062,874.00
TOTAL CSP GRANT	\$46,500.00 (APPROVED)	\$88,320.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$88,320.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Women and Youth Circles	\$30,825.00	\$31,475.00
Core Administration	\$15,675.00	\$56,845.00

Funding Conditions:

To ensure compliance with CSP criteria in the area of Governance, Capacity, Organizational Structure, and Financial Health the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 0.44 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. The organization is receiving Core Administration funding of \$40,000.00 for operational support towards the executive director's salary to ensure sustainable management.

PROGRAM(S) SUMMARY

Women and Youth Circles

Program Focus: *Community Development, Safety, Poverty Reduction, Other*

Targeted Community: *Youth, Homeless/Street Involved, Aboriginal, Child and Family, LGBTTIQQ2SA, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to encourage Native women and youth to lead healthy and productive lives using the values and principals of their culture. Program activities include domestic violence prevention workshops, women's healing circle, group teachings with traditional teachers and elders, young women's circles, one-on-one counselling with elders, Full Moon Ceremonies and a traditional women's healing ceremony.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #105: Native Women's Resource Centre of Toronto

The program provides service to 1,545 service users, reaches 1,445 participants, supported by 150 volunteers and a staff of 1.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #106: Neighbourhood Centre
Address: 91 Barrington Avenue, Main floor, Toronto, Ward 31 Beaches-East York

ORGANIZATION SUMMARY

The organization serves residents of East York and adjacent areas. Services include information and referral, form filling, day care registry, home help registry, income tax and legal clinics, seniors snow clearing, child/caregiver drop in, tenant action group, housing outreach and clothing depot.

In 2014, the organization had 55 registered members. The most recent Annual General meeting was held on October 08, 2014 and attended by 55 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.44 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$946,898.51	\$465,396.91
TOTAL CSP GRANT	\$135,300.00 (APPROVED)	\$138,160.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$138,160.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Engagement - Leadership and Volunteering	\$10,845.00	\$70,045.00
Community services	\$27,735.00	\$28,320.00
HEYY line program	\$29,540.00	\$0.00
Snow Removal Program	\$23,715.00	\$24,215.00
Youth leadership	\$28,210.00	\$0.00
Core Administration	\$15,255.00	\$15,580.00

Comments:

The organization reports 0.44 months of unrestricted reserves, which falls out of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #106: Neighbourhood Centre

Community Engagement - Leadership and Volunteering

Program Focus: *Community Development, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Newcomers, Seniors, Women, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to address the need within ethno-cultural and linguistic communities to promote, facilitate leadership, provide mentorship and hands on training and volunteer opportunities amongst newcomer women and seniors, and reach out to racialized and newcomer youth. Activities include mentoring, service bridging, income support, life skills workshops, volunteer led community projects and information and referral. As a result of a program restructuring, the organization has requested to transfer funds from its HEYY line program and Youth leadership program to the Community Engagement - Leadership and Volunteering for an enhanced volunteer engagement and leadership program to assist more community volunteers (including youth) to develop their leadership skills, build capacity, increase social connectedness and wellness and lead community initiatives. The program provides service to 265 service users, reaches 380 participants, supported by 60 volunteers and a staff of 1.00 FTE.

Community services

Program Focus: *Community Development, Food Security, Immigration and Settlement, Poverty Reduction*

Targeted Community: *People with cognitive disabilities, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Oakridge*

The program addresses the community's need for assistance in accessing services and local resources by providing information, referral, advocacy and organizational support to initiatives for vulnerable and marginalized residents. Activities include information and referral, access to computers, internet, fax and photocopying, Good Food Box program, individual advocacy and income security support as well as income tax clinic. The program provides service to 958 service users, reaches 805 participants, supported by 60 volunteers and a staff of 0.40 FTE.

HEYY line program

Program Focus: *Community Development, Safety, Other*

Targeted Community: *Homeless/Street Involved, Aboriginal, Child and Family, LGBTTIQ2SA*

Neighbourhood Improvement Area: *Not in an NIA*

The program is a city-wide volunteer based peer support phone line created for youth by youth. Young people are trained to provide confidential and inclusive peer support, information and referral to youth callers in a variety of languages. Activities include recruitment, screening and training of volunteers, skill development and phone support. As a result of a program restructuring, the organization has requested to transfer funds from its HEYY line program and Youth leadership program to the Community Engagement - Leadership and Volunteering for an enhanced volunteer engagement and leadership program to assist more community volunteers (including youth) to develop their leadership skills, build capacity, increase social connectedness and wellness and lead community initiatives. The program provides service to 0 service users, reaches 0 participants, supported by 0 volunteers and a staff of 0.00 FTE.

Snow Removal Program

Program Focus: *Community Development, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Other*

Neighbourhood Improvement Area: *Taylor Massey*

The program works to provide snow removal for seniors and people with disabilities living in wards, 29, 30, 31, 32, 34 and parts of wards 25 and 26. This program addresses the community issues of safer living environments for seniors and people with disabilities, enable seniors and people with disabilities to live independently and reduce social isolation among seniors and people with disabilities. The program also works to connect seniors to the Elderly Persons' Centre and its offering. The program provides service to

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #106: Neighbourhood Centre

137 service users, reaches 472 participants, supported by 3 volunteers and a staff of 0.30 FTE.

Youth leadership

Program Focus: *Community Development, Safety, Other*

Targeted Community: *Homeless/Street Involved, Aboriginal, Child and Family, LGBTTIQQ2SA*

Neighbourhood Improvement Area: *Taylor Massey*

This youth leadership program provides opportunities for marginalized young people to learn new skills, gain new experiences and participate in their community. Activities include mentoring, events, skill development for employment, volunteer opportunities and participation in city-wide and youth-led activities. As a result of a program restructuring, the organization has requested to transfer funds from its HEYY line program and Youth leadership program to the Community Engagement - Leadership and Volunteering for an enhanced volunteer engagement and leadership program to assist more community volunteers (including youth) to develop their leadership skills, build capacity, increase social connectedness and wellness and lead community initiatives. The program provides service to 0 service users, reaches 0 participants, supported by 0 volunteers and a staff of 0.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #107: Neighbourhood Information Post
Address: 269 Gerrard Street East, 2nd floor, Toronto, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves residents in the area bounded by Yonge St., Bloor/Danforth Ave., DVP and Lakeshore Blv. Services include information and referral, case management, advocacy and mediation, self-help drop in, settlement services, housing support services, community outreach and education, income tax clinics, interpretation and translation, housing trusteeship and a rent bank.

In 2014, the organization had 332 registered members. The most recent Annual General meeting was held on October 07, 2014 and attended by 76 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.55 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$898,464.00	\$1,039,200.00
TOTAL CSP GRANT	\$38,920.00 (APPROVED)	\$39,740.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$39,740.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Support Program	\$38,920.00	\$39,740.00

PROGRAM(S) SUMMARY

Community Support Program

Program Focus: *Community Development*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase community participation and integration, self-sufficiency and accessibility of services and resources for low-income individuals and families in downtown Toronto east. Program activities include outreach, information and referral, information boards, case management and counselling, liaison and advocacy, form-filling, translation and interpretation, self-help drop-in with access to a free phone and computers and volunteer recruitment and development. The program provides service to 15,873 service users, reaches 1,263 participants, supported by 76 volunteers and a staff of 1.90 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #108: New Canadian Community Centre
Address: 2760 Victoria Park Ave, 215, North York, Ward 33 Don Valley East

ORGANIZATION SUMMARY

The organization serves people of all ages in the Mandarin speaking Chinese community in Toronto with a focus on Scarborough. Services include settlement services, language and cultural classes for children and adults, information and referral, seniors services, after-school programs and advocacy.

In 2014, the organization had 25 registered members. The most recent Annual General meeting was held on August 24, 2014 and attended by 18 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.66 months of operating expenditures.

The organization receives funding from these sources: Community Funding Grants, Fees from Users, Investment Income, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$141,620.00	\$121,832.61
TOTAL CSP GRANT	\$42,575.00 (APPROVED)	\$43,475.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$43,475.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community service partnerships program	\$31,730.00	\$32,400.00
Core Administration	\$10,845.00	\$11,075.00

Comments:

The organization reports 0.66 month of unrestricted reserves, which falls out of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

To ensure compliance with CSP criteria in the areas of Financial Health, Capacity and Organizational Structure, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

PROGRAM(S) SUMMARY

Community service partnerships program

Program Focus: *Elderly Persons Centre, Community Development*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation, increase socialization and promote wellness among Mandarin speaking seniors. Social recreation activities include weekly seminars, bingo, choir, social outings, drawing, writing, celebrations and cultural activities. The program provides service to 3,000 service users, reaches 4,500 participants, supported by 50 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #108: New Canadian Community Centre

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #109: Newcomer Women's Services Toronto
Address: 745 Danforth Ave, Suite 401, Toronto, Ward 30 Toronto-Danforth

ORGANIZATION SUMMARY

The organization serves immigrant and refugee women from all language groups across Toronto. Services include settlement and post-settlement counselling, orientation and referral, ESL, child-minding, employment preparation and placements, outreach, anti-violence workshops and a volunteer program.

In 2014, the organization had 45 registered members. The most recent Annual General meeting was held on November 04, 2014 and attended by 31 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.82 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Federal, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,598,644.00	\$1,980,565.75
TOTAL CSP GRANT	\$40,620.00 (APPROVED)	\$41,480.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$41,480.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Sister II Sister: Leadership Development for Newcomer W	\$33,845.00	\$34,560.00
Core Administration	\$6,775.00	\$6,920.00

Comments:

The organization reports 0.82 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Sister II Sister: Leadership Development for Newcomer Women

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Youth, Migrant/Temporary Workers, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation and gender violence by building leadership skills, self-sufficiency and mutual support among at-risk multicultural/multi-ethnic immigrant and refugee women. Program activities include counselling, information & referral, volunteer and leadership training, workshops, support groups, community development and violence prevention programming. The program provides service to 140 service users, reaches 10,924 participants, supported by 17 volunteers and a staff of 0.38 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #109: Newcomer Women's Services Toronto

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #110: North York Community House
Address: 700 Lawrence Ave. W., Suite 226, Toronto, Ward 15 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization serves people in North York, primarily in the area bounded by Ledbury Avenue, the Humber River, Highway 401 and Briar Hill Road. Programs focus on services for newcomers, children, youth and families, older adults and community development.

In 2014, the organization had 349 registered members. The most recent Annual General meeting was held on June 11, 2014 and attended by 192 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.85 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$5,182,762.00	\$5,117,612.00
TOTAL CSP GRANT	\$123,325.00 (APPROVED)	\$125,920.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$125,920.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Development	\$47,075.00	\$48,065.00
Family Program	\$16,370.00	\$16,715.00
Food Security	\$32,530.00	\$33,215.00
Women's Program	\$27,350.00	\$27,925.00

PROGRAM(S) SUMMARY

Community Development

Program Focus: *Community Development, Safety, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enhance the effectiveness of community members to participate in creating community change through participation in local needs identification and problem-solving. The program's focus is on families and youth in under-served communities in south-west North York, increased participants' civic literacy and increased civic participation. Activities include leadership development, service coordination, outreach, youth programs and community events. The program provides service to 745 service users, reaches 650 participants, supported by 124 volunteers and a staff of 1.06 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #110: North York Community House

Family Program

Program Focus: *Other*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve increased self esteem, socialization and leadership skills as well as effective social networks for children, youth and their families living in southwest North York. Program activities include social recreation, tutoring and creative arts programs for children, leadership training program for youth and support groups for parents. The program provides service to 533 service users, reaches 201 participants, supported by 17 volunteers and a staff of 3.15 FTE.

Food Security

Program Focus: *Community Development, Food Security, Immigration and Settlement, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build capacity among newcomer communities through a thirty-week leadership training program for newcomer women in high needs neighbourhoods. The program seeks to improve access to affordable, nutritious, culturally appropriate food among low-income newcomer women and families residing in under-served, high needs communities in the southwest area of North York. Activities include training, workshop, leadership development, community kitchen and food program. The program provides service to 426 service users, reaches 0 participants, supported by 16 volunteers and a staff of 1.60 FTE.

Women's Program

Program Focus: *Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support isolated newcomer women in underserved neighbourhoods with group programs, mutual support and community capacity building. Activities include outreach in a variety of languages, community kitchen programs, support groups, leadership development and issue-related activities such as health or violence prevention. Using a community service hub model, the organization will partner with other service providers to provide holistic community services to address areas of high need in the neighbourhoods of Weston-Mount Dennis and Trethewey Cr. and Jane Avenue. The program provides service to 4,195 service users, reaches 600 participants, supported by 24 volunteers and a staff of 5.32 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #111: North York Harvest Food Bank
Address: 640 Lawrence Ave West, Toronto, Ward 15 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization provides services in North Toronto to primarily low-income residents who lack sufficient income to purchase food. Services include the collection and distribution of food to service providers, direct emergency food provision to individuals in need, client intervention and support, information and referral, and advocacy on issues of hunger and poverty.

In 2014, the organization had 42 registered members. The most recent Annual General meeting was held on February 25, 2015 and attended by 30 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.34 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,377,793.00	\$1,408,380.00
TOTAL CSP GRANT	\$22,570.00 (APPROVED)	\$23,045.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$23,045.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community resource centre	\$22,570.00	\$23,045.00

PROGRAM(S) SUMMARY

Community resource centre

Program Focus: *Community Development, Food Security*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program helps low income individuals and families within the Lawrence Heights neighbourhood to access necessary supports and services and build capacity. Activities include information workshops on services, relevant legislation and policies programs and entitlement, informal counselling, income tax clinics, access to technologies, help with resume preparation and advocacy. The program also supports the member foodbanks to provide supports to individuals and families accessing them. The program provides service to 3,043 service users, reaches 660 participants, supported by 65 volunteers and a staff of 0.80 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #112: North York Seniors Centre
Address: 21 Hendon Ave., Toronto, Ward 23 Willowdale

ORGANIZATION SUMMARY

The organization serves seniors living in the area bounded by Steeles Avenue, Highway 401, Bathurst Street and Victoria Park Avenue. Services include an elderly person's centre, adult day centre, home help/support services, friendly visiting, telephone reassurance, congregate dining and transportation and home help/support.

In 2014, the organization had 105 registered members. The most recent Annual General meeting was held on September 29, 2014 and attended by 28 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.26 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Investment Income, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,739,981.00	\$4,009,226.00
TOTAL CSP GRANT	\$87,790.00 (APPROVED)	\$89,635.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$89,635.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Active Living Centre	\$76,625.00	\$78,235.00
Transportation	\$11,165.00	\$11,400.00

PROGRAM(S) SUMMARY

Active Living Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve a positive healthy, active lifestyle for seniors 55+. Program activities include fitness, leisure activities, lifetime learning activities such as lectures and driver education, social programs and support programs such as security check and community dining. The program provides service to 914 service users, reaches 916 participants, supported by 267 volunteers and a staff of 4.75 FTE.

Transportation

Program Focus: *Elderly Persons Centre, Community Development, Safety, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve independent living in the community for people not eligible for specialized transit or unable to access public transportation due to physical frailty or cognitive impairment. Program

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #112: North York Seniors Centre

activities include providing safe, affordable and reliable transportation for medical appointments, shopping and community programs. The program provides service to 418 service users, reaches 50 participants, supported by 2 volunteers and a staff of 5.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #113: North York Women's Centre
Address: 2446 Dufferin Street, Toronto, Ward 15 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization serves women in North York with services and programs that address social, educational, physical, mental health and economic needs. Activities include information and referral, legal clinic, support groups, life skills programs, education workshops, fitness programs and an internet discussion forum.

In 2014, the organization had 53 registered members. The most recent Annual General meeting was held on September 30, 2014 and attended by 22 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.89 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$281,938.00	\$318,989.00
TOTAL CSP GRANT	\$48,220.00 (APPROVED)	\$49,235.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$49,235.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Women's Support	\$48,220.00	\$49,235.00

PROGRAM(S) SUMMARY

Women's Support

Program Focus: *Community Development, Safety, Other*

Targeted Community: *Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enhance the well-being of women in the North York community. Program activities include a women's empowerment series, violence prevention and support services, community building and system navigation. The program provides service to 163 service users, reaches 0 participants, supported by 7 volunteers and a staff of 3.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #114: Northwood Neighbourhood Services
Address: 1860 Wilson Avenue, Suite 400, Toronto, Ward 07 York West

ORGANIZATION SUMMARY

The organization serves residents within the area bounded by Islington Avenue, Keele Street, Finch Avenue and Wilson Avenue. Services include child/parent programs for families of pre-school children, settlement services, seniors support programs and community development programs.

In 2014, the organization had 150 registered members. The most recent Annual General meeting was held on April 09, 2014 and attended by 148 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.50 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Federal, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,004,328.00	\$1,129,217.00
TOTAL CSP GRANT	\$44,690.00 (APPROVED)	\$45,635.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$45,635.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Multi-cultural seniors	\$33,845.00	\$34,560.00
Core Administration	\$10,845.00	\$11,075.00

Comments:

The organization must submit accurate audited financial statements on time, to ensure compliance with CSP criteria for management of operations.

PROGRAM(S) SUMMARY

Multi-cultural seniors

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Safety, Poverty Reduction*

Targeted Community: *People with cognitive disabilities, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve access to programs and services, increase social networks and promote leadership for seniors from ethno-cultural communities. Program activities include social, recreation, information and referral, workshops and health promotion. The program provides service to 780 service users, reaches 7,111 participants, supported by 37 volunteers and a staff of 3.65 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #114: Northwood Neighbourhood Services

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #115: OCASI - Ontario Council of Agencies Serving Immigrants
Address: 110 Eglinton Ave West, Suite 200, Toronto, Ward 16 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization is a council of over 155 non-governmental, community-based agencies serving immigrants and refugees. The activities of the organization include social planning and are focused in five main areas: social policy analysis and research; community development and capacity building; social reporting; community education and advocacy; and organizational training and development. The organization primarily works with other organizations or coalitions on social planning and research activities. The number of total participants includes the number of website hits.

In 2014, the organization had 226 registered members. The most recent Annual General meeting was held on October 29, 2014 and attended by 106 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.06 months of operating expenditures.

The organization receives funding from these sources: Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,147,012.00	\$3,615,669.00
TOTAL CSP GRANT	\$77,105.00 (APPROVED)	\$27,675.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$27,675.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Capacity building for civic participation	\$77,105.00	\$27,675.00

PROGRAM(S) SUMMARY

Capacity building for civic participation

Program Focus: *Community Development, Immigration and Settlement, Poverty Reduction, Other*
 Targeted Community: *Migrant/Temporary Workers, Newcomers, Racialized Persons*
 Neighbourhood Improvement Area: *Not in an NIA*

The program works to broaden the scope of social monitoring and increase the capacity for civic participation amongst vulnerable ethno-racial communities. Program activities include community planning, community building and facilitating the development and use of independent planning models by informal ethno-racial networks. The program provides service to 0 service users, reaches 22,982 participants, supported by 50 volunteers and a staff of 3.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #116: Opportunity for Advancement
Address: 54 Wolseley Street, 2nd Floor, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization works to assist women over 16 years of age, across Toronto living in poverty that are at-risk of violence, abuse or economic hardship. Structured group programs in collaboration with other service providers and supportive counselling are offered to help women make positive changes to their life situation.

In 2014, the organization had 522 registered members. The most recent Annual General meeting was held on December 17, 2014 and attended by 28 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.21 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$780,768.00	\$746,423.00
TOTAL CSP GRANT	\$45,130.00 (APPROVED)	\$46,080.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$46,080.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Preparing for Change	\$45,130.00	\$46,080.00

PROGRAM(S) SUMMARY

Preparing for Change

Program Focus: *Community Development, Safety, Poverty Reduction, Other*

Targeted Community: *Homeless/Street Involved, LGBTTIQQ2SA, Newcomers, Women*

Neighbourhood Improvement Area: *Mount Olive-Silverstone-Jamestown, Rockcliffe-Smythe*

This women's support program works to assist women living in poverty and facing complex barriers to achieve independence through education, support and goal setting. Activities include group, individual and follow-up supports, building healthy life-management skills and making healthy changes. The program uses a community development approach in partnership with organizations serving women in suburban and downtown locations. The program provides service to 187 service users, reaches 328 participants, supported by 27 volunteers and a staff of 9.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #117: PAL- Reading Services Inc.

Address: 27 Carlton Street, Suite 504, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves visually, perceptually, and physically disabled people in Toronto. The organization provides audio and computer disk transcription services to individuals who are unable to read printed material. Much of the material is of a vocational/educational nature.

In 2014, the organization had 105 registered members. The most recent Annual General meeting was held on September 04, 2014 and attended by 20 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 5.87 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$196,677.00	\$150,114.28
TOTAL CSP GRANT	\$15,010.00 (APPROVED)	\$15,330.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$15,330.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Access to Services	\$15,010.00	\$15,330.00

Funding Conditions:

To ensure compliance with CSP criteria in the area of Financial Health, the organization will be required to sufficiently address this area of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 5.87 months of unrestricted reserves, which falls out of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is required to develop and submit a strategic plan that provides clear direction to the organization's staff and board.

PROGRAM(S) SUMMARY

Access to Services

Program Focus: *Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support independent living for visually, perceptually and physically disabled individuals unable to read printed material. Program activities include volunteer development, support, referrals and provision of audio recordings. The program provides service to 22 service users, reaches 33

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #117: PAL- Reading Services Inc.
participants, supported by 48 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #118: Parkdale Community Information Centre
Address: 1303 Queen Street West, Not Applicable, Toronto, Ward 14 Parkdale-High Park

ORGANIZATION SUMMARY

The organization serves residents within the area bounded by Parkside Drive, Dovercourt Road, Bloor Street and Lake Ontario. Services include information and referral, form filling, letter writing, telephoning on behalf of clients, case co-ordination, mediation, a variety of registries and educational workshops.

In 2014, the organization had 82 registered members. The most recent Annual General meeting was held on June 11, 2014 and attended by 57 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.69 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$224,102.39	\$239,763.64
TOTAL CSP GRANT	\$26,140.00 (APPROVED)	\$26,690.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$26,690.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Client Liaison Services	\$26,140.00	\$26,690.00

Comments:

The organization reports 3.69 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Client Liaison Services

Program Focus: *Community Development, Other*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to help marginalized and isolated residents in Parkdale to access community and government resources and services, to participate more fully in community life, build community capacity by developing volunteer leadership and to identify gaps in service. Program activities include client needs assessment and clarification, assistance in completing applications and Government forms including income tax returns, liaison between clients, Government and Agencies, informal counselling and problem-solving, case management services and the provision of workshops. The program provides service to 16,590 service users, reaches 6,120 participants, supported by 45 volunteers and a staff of 1.34 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #119: Parkdale Golden Age Foundation
Address: 27 Roncesvalles Avenue, Suite 401, Toronto, Ward 14 Parkdale-High Park

ORGANIZATION SUMMARY

The organization serves seniors and persons with disabilities primarily living in the area bounded by Bloor Street, Lakeshore Boulevard, Parkside Drive and Dufferin Street. Services include home support, community dining, respite care, friendly visiting, an elderly persons centre and a variety of social recreation programs.

In 2014, the organization had 50 registered members. The most recent Annual General meeting was held on June 09, 2014 and attended by 30 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.34 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$957,569.00	\$970,862.00
TOTAL CSP GRANT	\$54,840.00 (APPROVED)	\$56,000.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$56,000.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Congregate Dining	\$16,630.00	\$16,980.00
Elderly Persons Centre	\$19,445.00	\$19,855.00
Friendly Visiting	\$8,895.00	\$9,085.00
Core Administration	\$9,870.00	\$10,080.00

PROGRAM(S) SUMMARY

Congregate Dining

Program Focus: *Community Development, Food Security, Poverty Reduction*

Targeted Community: *Youth, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce hunger and decrease social isolation for vulnerable ethno-racial seniors, persons with disabilities, the homeless population and high-risk individuals, families and youth. The program provides health education workshops, cooking demonstrations, a low cost meal at 9 dining locations and transportation. The program provides service to 600 service users, reaches 0 participants, supported by 14 volunteers and a staff of 3.85 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #119: Parkdale Golden Age Foundation

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with cognitive disabilities, Migrant/Temporary Workers, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce isolation and increase social supports for frail, vulnerable, isolated seniors and persons with disabilities. Program activities include drop-in, social recreation activities, educational workshops, fitness programs, arts and crafts, games, lifetime learning programs, special events, senior's council and other social supports. The program provides service to 200 service users, reaches 0 participants, supported by 3 volunteers and a staff of 1.18 FTE.

Friendly Visiting

Program Focus: *Community Development, Safety*

Targeted Community: *People with cognitive disabilities, Homeless/Street Involved, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to promote independent living for isolated seniors, adults with physical disabilities and persons with Alzheimers or other dementias. Program activities include the provision of a volunteer on a one-to-one basis to visit on a regular basis to provide social support and reduce isolation. The program provides service to 60 service users, reaches 0 participants, supported by 15 volunteers and a staff of 1.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #120: Parkdale Intercultural Association (Toronto)
Address: 1257 Queen Street West, Toronto, Ward 14 Parkdale-High Park

ORGANIZATION SUMMARY

The organization provides direct settlement services, community information and education, LINC classes, community economic development, cultural celebrations and community development activities to newcomers to Canada, youth and adults in the Parkdale area.

In 2014, the organization had 76 registered members. The most recent Annual General meeting was held on November 20, 2014 and attended by 54 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.73 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,723,092.00	\$1,802,698.00
TOTAL CSP GRANT	\$42,520.00 (APPROVED)	\$68,635.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$68,635.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Better Access & Support	\$42,520.00	\$43,415.00
Elderly Vietnamese Association	\$0.00	\$20,720.00
Core Administration	\$0.00	\$4,500.00

Comments:

The organization reports 0.73 month of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is required to develop and submit a strategic plan that provides clear direction to the organization's staff and board.

PROGRAM(S) SUMMARY

Better Access & Support

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement*
Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons*
Neighbourhood Improvement Area: *South Parkdale*

The program works to reduce isolation and build individual and community capacity within the ethno-racial communities in Parkdale. Activities include building access, partnerships, monthly workshops, support group meetings, leadership development, workshops, and individual counselling and support. The program has a specific component providing community and organizational capacity support to groups and

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #120: Parkdale Intercultural Association (Toronto)
organizations within the Vietnamese, Tibetan and Roma communities. The program provides service to 1,808 service users, reaches 2,871 participants, supported by 6 volunteers and a staff of 0.60 FTE.

Elderly Vietnamese Association

Program Focus: *Elderly Persons Centre, Community Development*

Targeted Community: *Seniors, Racialized Persons*

Neighbourhood Improvement Area: *South Parkdale*

The program works to decrease social isolation and aid in the development of social networks and supports for Vietnamese seniors. Program activities include a daily drop-in, monthly education and information sessions addressing health and wellbeing, social recreation, trips around Toronto, assistance with access to services and programs, translation and interpretation and social and cultural gatherings. Starting in 2015, The Elderly Vietnamese Association program, previously funded by CSP through Elderly Vietnamese Association has been transferred to Parkdale Intercultural Association. This transfer reflects the CSP goals and meets the requirements of the CSP criteria, and is recommended. The recommended amount for this program is for a 15 month period. The annualized grant amount is \$16,575.00. An additional \$4,500.00 is allocated to Parkdale Intercultural Association for the core administration to support this program merger. The program provides service to 1,800 service users, reaches 0 participants, supported by 85 volunteers and a staff of 0.25 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #121: La Passerelle Integration et Developpement Economique
Address: 2 Carlton St., West Mezzanine, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization provides social, cultural, and economic development opportunities to young Francophone men and women across of Toronto. Services include a drop-in, workshops, entrepreneur development, information and referral, leadership development and social supports.

In 2014, the organization had 95 registered members. The most recent Annual General meeting was held on August 21, 2014 and attended by 65 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.04 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,148,415.00	\$1,287,793.00
TOTAL CSP GRANT	\$61,210.00 (APPROVED)	\$62,500.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$62,500.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Kitchen	\$42,520.00	\$43,415.00
Core Administration	\$18,690.00	\$19,085.00

PROGRAM(S) SUMMARY

Community Kitchen

Program Focus: *Community Development, Immigration and Settlement, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Child and Family, LGBTTIQQ2SA, Newcomers, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve access to services, increased social networks, self reliance and participation for young African Francophone women between the ages of 14 and 30 who are at risk, vulnerable and marginalized. Program activities include information and referral, supportive counselling, social and recreational activities and health education. The program provides service to 380 service users, reaches 9,590 participants, supported by 16 volunteers and a staff of 1.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #121: La Passerelle Integration et Developpement Economique

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #122: Polycultural Immigrant and Community Services
Address: 17 Four Seasons Place, Suite 102, Toronto, Ward 03 Etobicoke Centre

ORGANIZATION SUMMARY

The organization provides services to the immigrant community in Toronto. Services include housing information, interpretation, translation, form filling, legal aid, counselling, crisis intervention, ESL, citizenship classes, legal clinics, escort, advocacy, support groups for seniors and women, seniors outings, workshops, health education, summer camp and assistance in dealing with government offices.

In 2014, the organization had 22 registered members. The most recent Annual General meeting was held on September 25, 2014 and attended by 20 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.15 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Investment Income, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$7,253,727.00	\$7,747,261.00
TOTAL CSP GRANT	\$28,080.00 (APPROVED)	\$28,670.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$28,670.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Family Support	\$28,080.00	\$28,670.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Family Support

Program Focus: *Immigration and Settlement, Poverty Reduction, Other*

Targeted Community: *Youth, Migrant/Temporary Workers, Child and Family, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve access to mental health and family counselling services for Polish, Russian, Serbian, Tamil, Ukrainian and Urdu speaking families that are in need in Etobicoke and Scarborough. Program activities include linguistically and culturally appropriate supportive counselling and support services. The program provides service to 388 service users, reaches 235 participants, supported by 8 volunteers and a staff of 0.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #123: Promoting Education and Community Health
Address: 127 Eddystone Avenue, Toronto, Ward 07 York West

ORGANIZATION SUMMARY

The organization promotes the social and economic health of the Black Creek Community in the Jane and Finch. Services include community economic development, entrepreneurship program, community health, legal education forums, youth skills and employment and leadership training.

In 2014, the organization had 50 registered members. The most recent Annual General meeting was held on January 29, 2014 and attended by 30 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.51 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$511,771.00	\$614,617.00
TOTAL CSP GRANT	\$57,678.00 (APPROVED)	\$58,920.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$58,920.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Responding to youth	\$42,520.00	\$43,415.00
Core Administration	\$15,158.00	\$15,505.00

PROGRAM(S) SUMMARY

Responding to youth

Program Focus: *Community Development, Other*

Targeted Community: *Youth, Homeless/Street Involved, Child and Family, Racialized Persons*

Neighbourhood Improvement Area: *Glenfield-Jane Heights*

The program works with youth aged 12-24 in the Jane/Finch community who are at risk, isolated and marginalized and experiencing difficulty in schools and are hard to serve through existing services. The program works to help youth move forward in their lives. Activities include rapport building, support to individual and family, referrals, tutoring, legal education and advocacy. The program provides service to 30 service users, reaches 0 participants, supported by 1 volunteers and a staff of 1.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #124: Prosserman Jewish Community Centre
Address: 4588 Bathurst Street, Toronto, Ward 10 York Centre

ORGANIZATION SUMMARY

The organization serves the Greater Toronto Area with cultural, social, education and recreation services to foster a sense of Jewish community.

In 2014, the organization had 670 registered members. The most recent Annual General meeting was held on December 09, 2014 and attended by 48 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.00 months of operating expenditures.

The organization receives funding from these sources: Other Governments, Fees from Users, Federal, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$6,716,795.61	\$6,596,992.68
TOTAL CSP GRANT	\$12,885.00 (APPROVED)	\$13,160.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$13,160.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Seniors program	\$5,425.00	\$5,540.00
Special needs	\$7,460.00	\$7,620.00

Comments:

The organization reports 0.00 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Seniors program

Program Focus: *Community Development*

Targeted Community: *People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

This seniors program works to promote the quality of life and self-sufficiency for isolated seniors and adults, particularly those over 70 in the Westminster-Branson priority neighbourhood. Program activities include social and recreational activities, courses and seniors-leading/helping-seniors activities. The program provides service to 2,122 service users, reaches 750 participants, supported by 105 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #124: Prosserman Jewish Community Centre

Special needs

Program Focus: *Community Development*

Targeted Community: *Youth, People with cognitive disabilities, People with physical disabilities, Newcomers*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve opportunities for social integration, belonging, and participation in community life for people of all ages with special needs. Program activities include social/recreational group programs, drama, music, fitness, swim and relaxation programs, special events, and a camp integration program for children. The program provides service to 291 service users, reaches 160 participants, supported by 22 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #125: Ralph Thornton Centre
Address: 765 Queen Street East, Toronto, Ward 30 Toronto-Danforth

ORGANIZATION SUMMARY

The organization serves residents in the South Riverdale area of Toronto. Services include children programs, youth services, special events, arts, recreation, educational programming and low cost community space.

In 2014, the organization had 115 registered members. The most recent Annual General meeting was held on October 01, 2014 and attended by 23 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.48 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$777,786.00	\$820,598.00
TOTAL CSP GRANT	\$32,890.00 (APPROVED)	\$33,585.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$33,585.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Riverdale Youth-Children Mentor Program	\$32,890.00	\$33,585.00

PROGRAM(S) SUMMARY

Riverdale Youth-Children Mentor Program

Program Focus: *Community Development, Immigration and Settlement, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build the self-confidence and self-esteem of at-risk Mandarin speaking children in South Riverdale to empower youth and their parents. Program activities include youth mentors supporting children with school work, assistance with reading and writing and after school group activities on life management skills, problem-solving skills, relating to parents and cultural issues. The program provides service to 345 service users, reaches 585 participants, supported by 83 volunteers and a staff of 0.60 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #126: Rexdale Community Health Centre
Address: 8 Taber Road, Etobicoke, Ward 02 Etobicoke North

ORGANIZATION SUMMARY

The organization serves residents primarily in the Rexdale area of Toronto. The organization supports and enables its diverse communities to achieve greater wellness and self-sufficiency. Services include primary health care, counselling, educational programs, senior's program, youth program, community development and community action.

In 2014, the organization had 281 registered members. The most recent Annual General meeting was held on September 21, 2013 and attended by 107 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.61 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$9,078,870.00	\$9,903,116.00
TOTAL CSP GRANT	\$191,665.00 (APPROVED)	\$149,750.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$149,750.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community enhancement program	\$45,130.00	\$46,080.00
Ethno-racial seniors program	\$45,130.00	\$46,080.00
Youth Empowerment Program	\$56,405.00	\$57,590.00

Comments:

The organization reports 0.61 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community enhancement program

Program Focus: *Community Development, Food Security, Safety, Poverty Reduction, Other*
Targeted Community: *Youth, Child and Family, Racialized Persons, Other*
Neighbourhood Improvement Area: *Mount Olive-Silverstone-Jamestown*

The program works to achieve increased community capacity, cohesiveness and leadership for children primarily and youth in Burnhamthorpe/427 community. Program activities include after-school drop-in for children age 7-12 years, youth empowerment program and community advisory committee. The program provides service to 250 service users, reaches 10,650 participants, supported by 20 volunteers and a staff of 1.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #126: Rexdale Community Health Centre

Ethno-racial seniors program

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety, Poverty Reduction, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Mount Olive-Silverstone-Jamestown*

The program works to achieve increased awareness of health issues and accessibility to social and community support programs for at risk seniors, ages 55+, with emphasis on ethno-cultural seniors. Program activities include information and referral, drop-in, inter-generational connection, healthy living, women on the move and crafts. The program provides service to 267 service users, reaches 7,235 participants, supported by 25 volunteers and a staff of 3.20 FTE.

Youth Empowerment Program

Program Focus: *Community Development, Food Security, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, Homeless/Street Involved, Child and Family, LGBTTIQ2SA, Newcomers, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Mount Olive-Silverstone-Jamestown, Elms-Old Rexdale*

The program works to achieve increased leadership, life skills, self-esteem and self-confidence, positive motivation and understanding and respect for diverse ethno-cultural backgrounds for at risk, isolated youth and young single mothers between the ages of 13 to 25 in the North Etobicoke area with a focus on Jamestown. Program activities include drop-in program, special events, arts and cultural activities, health education, leadership and mentoring, workshops, inter-generational activities and youth summer leadership. The program provides service to 220 service users, reaches 560 participants, supported by 20 volunteers and a staff of 3.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #127: Rexdale Women's Centre
Address: 925 Albion Road, 309, Etobicoke, Ward 01 Etobicoke North

ORGANIZATION SUMMARY

The organization primarily serves immigrant women in Rexdale. Services include employment and career counselling support groups, parenting sessions, pre-school programs, crisis support and counselling, supports for victims of violence, immigrant settlement and adaptation services, information workshops and sessions, ESL, community development and volunteer opportunities.

In 2014, the organization had 378 registered members. The most recent Annual General meeting was held on September 17, 2014 and attended by 118 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.55 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,137,465.00	\$3,476,339.00
TOTAL CSP GRANT	\$52,575.00 (APPROVED)	\$53,690.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$53,690.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Crisis Intervention and Violence Prevention	\$16,830.00	\$17,185.00
Support for Ethno Cultural Seniors	\$15,535.00	\$15,865.00
Support for Women and Their Families	\$16,830.00	\$17,185.00
Core Administration	\$3,380.00	\$3,455.00

Comments:

The organization reports 3.55 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Crisis Intervention and Violence Prevention

Program Focus: *Immigration and Settlement, Safety*

Targeted Community: *Migrant/Temporary Workers, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Thistletown-Beaumont Heights, Mount Olive-Silverstone-Jamestown*

The program works to address the needs of low-income, immigrant, refugee and women of color who are or have experienced abuse, to improve the quality of life for high-needs women so that they can live a life free from violence. Program activities include one-on-one counselling sessions, client accompaniment to legal,

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #127: Rexdale Women's Centre

medical and court appointments, closed group sessions and public education. The program provides service to 661 service users, reaches 259 participants, supported by 38 volunteers and a staff of 1.20 FTE.

Support for Ethno Cultural Seniors

Program Focus: *Community Development*

Targeted Community: *Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Thistletown-Beaumont Heights, Mount Olive-Silverstone-Jamestown*

The program works to enhance ethno-cultural senior's recreational activities in North Etobicoke. Activities include summer programming to promote healthy lifestyles, the spirit of volunteerism and cross-cultural understanding about multi-ethnic seniors. The program provides service to 260 service users, reaches 90 participants, supported by 17 volunteers and a staff of 1.63 FTE.

Support for Women and Their Families

Program Focus: *Immigration and Settlement, Safety, Other*

Targeted Community: *Migrant/Temporary Workers, Child and Family, Newcomers, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Thistletown-Beaumont Heights, Mount Olive-Silverstone-Jamestown*

The program works to strengthen families by addressing the parenting needs of low-income, newcomer women, immigrant women and women of colour. Program activities include, supportive counselling, parenting sessions, information workshops and children's services. The program provides service to 567 service users, reaches 748 participants, supported by 38 volunteers and a staff of 1.20 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #128: S.E.A.S. Centre (Support Enhance Access Services Centre)
Address: 306 - 365 Parliament Street, Toronto, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves the Chinese, Vietnamese, Cambodian, Laotian and Filipino communities across Toronto. Services include supportive counselling, interpretation, pre-employment, ESL, family life education, women and parents groups, seniors and youth programs, community development and volunteer training.

In 2014, the organization had 561 registered members. The most recent Annual General meeting was held on August 27, 2014 and attended by 133 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.87 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$726,565.00	\$708,950.00
TOTAL CSP GRANT	\$78,565.00 (APPROVED)	\$80,225.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$80,225.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	Previous Year	Funding Year Recommendation
Community development & volunteer development	\$27,510.00	\$28,090.00
Filipino community development	\$22,775.00	\$23,255.00
Neighbourhood support	\$22,400.00	\$22,875.00
Core Administration	\$5,880.00	\$6,005.00

PROGRAM(S) SUMMARY

Community development & volunteer development

Program Focus: *Community Development*

Targeted Community: *Youth, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enable community participation, maximize the use of community resources, and develop the volunteer base for the residents in Regent Park, Moss Park, St. James Town and Riverdale neighbourhoods with a focus on Chinese and Vietnamese communities. Program activities include liaison, network development, collaborations with other organizations, advocacy, the recruitment and development of volunteers, community action, leadership development and cultural events. The program provides service to 6,765 service users, reaches 2,171 participants, supported by 341 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #128: S.E.A.S. Centre (Support Enhance Access Services Centre)

Filipino community development

Program Focus: *Community Development, Immigration and Settlement, Safety*

Targeted Community: *Migrant/Temporary Workers, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to promote self-sufficiency and build a strong Filipino community in Toronto with an emphasis on St. James Town. Program activities include outreach to the Filipino community, mutual support groups and educational workshops, volunteer training and placement opportunities, and weekly drop-in programs. The program provides service to 230 service users, reaches 284 participants, supported by 15 volunteers and a staff of 0.30 FTE.

Neighbourhood support

Program Focus: *Immigration and Settlement*

Targeted Community: *Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to improve the quality of life, reduce barriers to participation and end social isolation for members of the Chinese and Vietnamese communities. Program activities include outreach, translation and interpretation, supportive counselling, access to services, form filling, educational workshops, referrals, and mutual support groups. The program provides service to 2,446 service users, reaches 539 participants, supported by 2 volunteers and a staff of 0.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #129: San Romanoway Revitalization Association
Address: 10 San Romanoway, Ground Floor, North Wing, Toronto, Ward 08 York West

ORGANIZATION SUMMARY

The organization works with residents and local businesses of the San Romanoway and surrounding community to revitalize the neighbourhood. Services include seniors programs, youth employment and training, youth anti-violence/anti-substance abuse program, camps, breakfast and after-school program, mentoring for children and youth, and advocacy.

In 2014, the organization had 145 registered members. The most recent Annual General meeting was held on July 15, 2014 and attended by 45 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.73 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Federal, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$802,789.00	\$922,136.00
TOTAL CSP GRANT	\$75,420.00 (APPROVED)	\$77,010.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$77,010.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Seniors program	\$13,075.00	\$13,350.00
Youth program	\$42,015.00	\$42,900.00
Core Administration	\$20,330.00	\$20,760.00

PROGRAM(S) SUMMARY

Seniors program

Program Focus: *Safety, Poverty Reduction*

Targeted Community: *People with physical disabilities, Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Black Creek*

The program works to achieve access to services, reduce social isolation, and improve quality of life among ethno-racial seniors in the Jane-Finch community. Program activities include drop-in, information and referral, translation, interpretation, and health education. The program provides service to 135 service users, reaches 400 participants, supported by 50 volunteers and a staff of 1.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #129: San Romanoway Revitalization Association

Youth program

Program Focus: *Community Development, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, Homeless/Street Involved, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Black Creek*

The program works to build leadership skills, encourage civic engagement and build capacity for youth aged 16-24. Activities include a weekly drop-in program, a young muslim women program and young muslim men drop-in programs, anti-racism through art, drama and music, and education workshops. The program provides service to 860 service users, reaches 845 participants, supported by 40 volunteers and a staff of 3.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #130: Scadding Court Community Centre
Address: 707 Dundas Street West, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization provides services to children, youth and seniors through programs including ESL classes, newcomer youth mentoring, programs for disabled individuals, adult fitness and recreation, and employment training.

In 2014, the organization had 825 registered members. The most recent Annual General meeting was held on June 17, 2014 and attended by 52 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.80 months of operating expenditures.

The organization receives funding from these sources: Provincial, Fees from Users, Federal, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,448,424.00	\$1,273,898.00
TOTAL CSP GRANT	\$166,345.00 (APPROVED)	\$169,850.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$169,850.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Alexandra Park CC - Youth Work and Strategic Planning	\$53,025.00	\$54,140.00
Centre of Excellence for People Living With Disabilities	\$18,330.00	\$18,715.00
Community Building Program - Youth Engagement	\$16,930.00	\$17,290.00
Community Recreation	\$61,130.00	\$62,415.00
Community Support Services	\$16,930.00	\$17,290.00

PROGRAM(S) SUMMARY

Alexandra Park CC - Youth Work and Strategic Planning

Program Focus: *Community Development, Food Security, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Child and Family, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to encourage community development and participation of residents including at-risk youth and works with the board of the Alexandra Park Community Centre on strategic planning and visioning in order to strengthen and develop networks within the Alexandra Park community. Program activities include an English conversation circle, leadership training and development, community forums, supports to high-risk youth through employment skills training, workshops, community development and informal counselling. The program provides service to 1,060 service users, reaches 5,600 participants, supported by 25 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #130: Scadding Court Community Centre

Centre of Excellence for People Living With Disabilities

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, People with physical disabilities, Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program improves the quality of life and the life choices for individuals with disabilities and their families and works to increase coordination with other organizations to improve service access for people with disabilities. Program activities include a weekly drop-in, social recreation activities, workshops, outreach, a community resource guide, community organizing, skills building and community gardening. The program provides service to 436 service users, reaches 665 participants, supported by 10 volunteers and a staff of 1.13 FTE.

Community Building Program - Youth Engagement

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, People with cognitive disabilities, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build leadership skills, encourage civic engagement and build capacity for youth aged 16-24. Activities include a weekly drop-in program, a young Muslim women's Drop-in program, a Young Muslim men's drop-in, anti-racism through art, drama and music and education workshops. The program provides service to 543 service users, reaches 604 participants, supported by 10 volunteers and a staff of 1.00 FTE.

Community Recreation

Program Focus: *Community Development*

Targeted Community: *Youth, People with cognitive disabilities, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

This program works to provide a range of fitness programs and recreational sports programs promoting health, leadership, fun and co-operation. The programs are offered throughout the week for all ages. The program provides service to 2,181 service users, reaches 9,000 participants, supported by 10 volunteers and a staff of 2.00 FTE.

Community Support Services

Program Focus: *Community Development, Food Security*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Woburn*

The program works to develop and strengthen local networks and systems for individuals who live in the Scadding Court community which includes the Atkinson Housing Co-Op. Program activities include information and referral, workshops and supports addressing healthy living, food security, parenting and accessing community supports, institutions and systems, informal counselling, and outreach. The program provides service to 682 service users, reaches 1,000 participants, supported by 20 volunteers and a staff of 1.13 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #131: Scarborough Centre for Healthy Communities
Address: 629 Markham Road, Unit 2, Scarborough, Ward 38 Scarborough Centre

ORGANIZATION SUMMARY

The organization serves residents of the area bounded by Highway 401, Markham Rd., Pickering Town Line and Lake Ontario. The organization provides seniors services, a health clinic, and community services including drop-in centre, emergency food and clothing, social and recreation programs, family resource centre and child care registry.

In 2014, the organization had 19 registered members. The most recent Annual General meeting was held on June 25, 2014 and attended by 14 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.42 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$12,452,592.00	\$11,647,952.00
TOTAL CSP GRANT	\$176,455.00 (APPROVED)	\$180,175.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$180,175.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community support services	\$47,995.00	\$49,005.00
East Scarborough Festival Market	\$21,690.00	\$22,150.00
Pine tree seniors centre	\$18,510.00	\$18,900.00
Snow Shovelling and Lawn Care Program	\$25,375.00	\$25,910.00
Social support services	\$62,885.00	\$64,210.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria. The organization reports 0.42 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #131: Scarborough Centre for Healthy Communities

Community support services

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Woburn*

The program works to support physical, emotional and social health and well-being, and support independent living for the frail elderly and disabled adults living in their own homes. Program activities include home help, wheels-to-meals/intergenerational program, transportation with escort, friendly visiting, security checks, client intervention and assistance, home maintenance, meals-on-wheels, home care, supportive housing and industrial cleaning. The program provides service to 4,684 service users, reaches 3,920 participants, supported by 220 volunteers and a staff of 6.50 FTE.

East Scarborough Festival Market

Program Focus: *Community Development, Food Security, Poverty Reduction*

Targeted Community: *Youth, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

This program delivers a 16 week-long food market during the summer months providing reasonably fresh produce to the community to promote healthier food choices and the ability to stretch their income for food. Program activities include a weekly market with educational and recreational activities for its attendees. The program provides service to 300 service users, reaches 3,750 participants, supported by 20 volunteers and a staff of 0.50 FTE.

Pine tree seniors centre

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement, Safety*

Targeted Community: *People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to promote the independence of seniors age 55 and up. Program activities include, fitness, bingo, crafts, painting, drama, choir, medication group and a library. The program provides service to 230 service users, reaches 3,030 participants, supported by 15 volunteers and a staff of 1.75 FTE.

Snow Shovelling and Lawn Care Program

Program Focus: *Safety, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

This program works to provide timely and accessible lawn care and snow shovelling services to seniors and adults with disabilities in East Scarborough. This program supports people to live independently as long as possible and also provides them with an access point to other programs and services. The program provides service to 280 service users, reaches 800 participants, supported by 3 volunteers and a staff of 0.50 FTE.

Social support services

Program Focus: *Community Development, Food Security, Poverty Reduction*

Targeted Community: *Youth, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to develop a healthy, self-sufficient, stable way of life among high-risk individuals in the Scarborough East area. Program activities include a food bank, clothing depot, lunches, a supplementary food program, food drives, an income tax clinic, Christmas hampers, information and referral, furniture

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #131: Scarborough Centre for Healthy Communities placement, crisis intervention, emergency shelter, and outreach to homeless individuals program. The program provides service to 3,600 service users, reaches 1,200 participants, supported by 30 volunteers and a staff of 2.43 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #132: Scarborough Women's Centre
Address: 2100 Ellesmere Road, Suite 245, Scarborough, Ward 38 Scarborough Centre

ORGANIZATION SUMMARY

The organization serves women in Scarborough. The organization provides information and referral, educational courses and workshops, volunteer support for women leaving abusive situations, employment preparation, outreach to pre/post natal abused women and outreach to abused women who care for children with disabilities.

In 2014, the organization had 250 registered members. The most recent Annual General meeting was held on September 30, 2014 and attended by 35 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.08 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$476,031.00	\$509,347.00
TOTAL CSP GRANT	\$34,750.00 (APPROVED)	\$35,490.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$35,490.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Education Program	\$13,290.00	\$13,570.00
Information Program	\$4,805.00	\$4,910.00
Support Program	\$9,030.00	\$9,220.00
Core Administration	\$7,625.00	\$7,790.00

PROGRAM(S) SUMMARY

Education Program

Program Focus: *Community Development*

Targeted Community: *Youth, People with physical disabilities, Newcomers, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Woburn*

The program works to encourage independence and positive long term changes in the lives of Scarborough area women. Program activities include workshops and courses in the areas of building self esteem, assertiveness, dealing with anger, family law, dealing with debt, stress management, problem solving, self-defense, menopause, physical and mental health related issues, understanding women abuse, educational attainment, employment assistance, and training for information counsellors and volunteer mentors. The program provides service to 400 service users, reaches 700 participants, supported by 25 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #132: Scarborough Women's Centre

Information Program

Program Focus: *Community Development*

Targeted Community: *People with physical disabilities, Newcomers, Women*

Neighbourhood Improvement Area: *Woburn*

The program works to empower women in Scarborough to make long term, positive changes in their lives, to build community awareness of resources available for women's concerns and identifies gaps in service for Scarborough women. Program activities include a telephone information line, information about relevant resources at the centre and elsewhere in the community, outreach, and print, web and media information resources. The program provides service to 2,300 service users, reaches 17,500 participants, supported by 10 volunteers and a staff of 2.00 FTE.

Support Program

Program Focus: *Community Development, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *People with physical disabilities, Newcomers, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Woburn*

The program works to give women in Scarborough the confidence and support they need to make positive changes in their lives, such as leaving an abusive situation, improving conversational English, and building a healthy support network. Program activities include support on a variety of concerns, case management and service plan development, on-going support to women as they implement their plan, and one-to-one support volunteers and supportive volunteer training. The program provides service to 300 service users, reaches 0 participants, supported by 25 volunteers and a staff of 1.75 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #133: The Second Mile Club of Toronto
Address: 340 College Street, Suite 350, Toronto, Ward 19 Trinity-Spadina

ORGANIZATION SUMMARY

The organization provides home support services and day programs for seniors and the disabled. The social recreational programs are offered in seven branches throughout Toronto.

In 2014, the organization had 555 registered members. The most recent Annual General meeting was held on June 05, 2014 and attended by 150 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.17 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$965,609.00	\$991,378.00
TOTAL CSP GRANT	\$66,505.00 (APPROVED)	\$67,910.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$67,910.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community supports - seniors	\$26,730.00	\$27,295.00
Social/recreation - seniors	\$25,080.00	\$25,610.00
Core Administration	\$14,695.00	\$15,005.00

Comments:

The organization reports 3.17 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community supports - seniors

Program Focus: *Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation for the frail elderly and disabled adults. Program activities include transportation, social and recreational programs, meals and nutritious snacks, respite for caregivers, case management intervention and referrals, friendly visiting and escorting, security checks and telephone reassurance, congregate dining (English and Chinese) and caregiver supportive training. The program provides service to 1,300 service users, reaches 0 participants, supported by 90 volunteers and a staff of 6.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #133: The Second Mile Club of Toronto

Social/recreation - seniors

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation for the elderly. Program activities include a meal program, fitness programs, volunteer opportunities to promote leadership, health promotion, one day outings, scheduled activities each week, social programs, educational program, group activities and a foot clinic. The program provides service to 555 service users, reaches 555 participants, supported by 153 volunteers and a staff of 3.20 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #134: Self-Help Resource Centre
Address: 40 St. Clair Ave. East, Suite 307, Toronto, Ward 22 St. Paul's

ORGANIZATION SUMMARY

The organization serves self-help/mutual aid groups and individuals living across Toronto. Services include consultation and support for new or existing self-help groups, directory of self-help groups, newsletter, volunteer speaker's bureau, resource library for the community, educational workshops, seminars, outreach, and problem solving and networking meetings.

In 2014, the organization had 18 registered members. The most recent Annual General meeting was held on October 01, 2014 and attended by 18 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.84 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$540,070.00	\$442,518.00
TOTAL CSP GRANT	\$14,680.00 (APPROVED)	\$14,990.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$14,990.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Referral, consultation, training and educational	\$14,680.00	\$14,990.00

Comments:

The organization reports 0.84 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Referral, consultation, training and educational

Program Focus: *Community Development, Other*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support the activities of self-help groups across Toronto. Program activities include developmental support to self-help groups, a directory and resource centre and educational workshops. The program provides service to 598 service users, reaches 16,804 participants, supported by 18 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #135: Senior Adult Services in the Annex, Toronto
Address: 341 Bloor St. W, 2nd fl, Toronto, Ward 19 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves seniors in the area bounded by Avenue Road, Dufferin Street, Dupont Street and College Street. Services include physical activity programs, arts and crafts, wellness/cultural/hobby discussion groups, friendly visiting, telephone service, security checks, a Spanish-speaking seniors program and a congregate dining program in the Annex.

In 2014, the organization had 205 registered members. The most recent Annual General meeting was held on August 15, 2014 and attended by 40 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.60 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Investment Income, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$203,324.00	\$204,552.00
TOTAL CSP GRANT	\$32,265.00 (APPROVED)	\$32,945.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$32,945.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Supports & Outreach	\$8,025.00	\$8,195.00
Elderly Persons Centre	\$21,170.00	\$21,615.00
Core Administration	\$3,070.00	\$3,135.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, Financial Health, and Program Effectiveness, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 0.60 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #135: Senior Adult Services in the Annex, Toronto

Community Supports & Outreach

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Safety*

Targeted Community: *People with cognitive disabilities, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support independent living for senior citizens who are at risk of institutionalization or social marginalization due to lack of contact with their community, socio/economic issues, lack of family assistance and limited financial supports. Program activities include friendly visits, telephone assurance, information and referral and congregate dining. The program provides service to 150 service users, reaches 300 participants, supported by 30 volunteers and a staff of 1.00 FTE.

Elderly Persons Centre

Program Focus: *Elderly Persons Centre, Community Development*

Targeted Community: *People with cognitive disabilities, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation for seniors. Program activities include exercise classes, on-site dining, special events, peer support and information and referral. The program provides service to 205 service users, reaches 280 participants, supported by 30 volunteers and a staff of 2.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #136: SPRINT Senior Care
Address: 140 Merton Street, 2nd Floor, Toronto, Ward 22 St. Paul's

ORGANIZATION SUMMARY

The organization provides home support services to seniors including client intervention and assistance, escort, transportation, friendly visiting, respite care, home help, congregate dining and meals-on-wheels in the area bounded by Hwy 401, south to Bloor, west to Bathurst and east to Bayview Avenue.

In 2014, the organization had 95 registered members. The most recent Annual General meeting was held on June 25, 2014 and attended by 21 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.28 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Investment Income, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$11,224,624.00	\$11,486,026.00
TOTAL CSP GRANT	\$93,110.00 (APPROVED)	\$95,070.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$95,070.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Client Intervention and Assistance	\$45,830.00	\$46,795.00
Meals on Wheels/Community Dining	\$34,455.00	\$35,180.00
Transportation	\$12,825.00	\$13,095.00

Comments:

The organization reports 0.28 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Client Intervention and Assistance

Program Focus: *Safety, Poverty Reduction*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enhance independent living for seniors and disabled persons. Program activities include friendly visiting and assigning a worker to assist clients in coping with everyday tasks of living independently within the community. The program provides service to 245 service users, reaches 462 participants, supported by 8 volunteers and a staff of 2.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #136: SPRINT Senior Care

Meals on Wheels/Community Dining

Program Focus: *Community Development, Food Security*

Targeted Community: *People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation and supports independent living for frail elderly and disabled adults. Program activities include meals, nutritious snacks and congregate dining. The program provides service to 600 service users, reaches 4,149 participants, supported by 167 volunteers and a staff of 5.24 FTE.

Transportation

Program Focus: *Safety, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support seniors and adults with disabilities to live independently. Program activities include escorted transportation to medical appointments, shopping and various social activities for individuals unable to access public transportation. The program provides service to 600 service users, reaches 4,058 participants, supported by 12 volunteers and a staff of 6.86 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #137: Senior Tamils' Centre of Ontario
Address: 5200 Finch Ave. E, Suite # 203, Scarborough, Ward 41 Scarborough-Rouge River

ORGANIZATION SUMMARY

The organization serves Tamil seniors across Toronto with social, recreation and community support programs. Activities include social recreation programs, friendly visiting and telephone assurance, peer support, access to services, outreach and community events.

In 2014, the organization had 940 registered members. The most recent Annual General meeting was held on May 25, 2014 and attended by 280 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 4.38 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$200,149.00	\$189,535.00
TOTAL CSP GRANT	\$56,340.00 (APPROVED)	\$57,530.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$57,530.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
STC Community Services Program	\$45,495.00	\$46,455.00
Core Administration	\$10,845.00	\$11,075.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, Financial Health, and Program Effectiveness, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 4.38 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

STC Community Services Program

Program Focus: *Community Development*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Malvern*

The program works to provide culturally appropriate support for South Asian seniors living independently in the community. Program activities include social recreation programs, friendly visiting, telephone assurance, peer support, access to services, outreach and community events. The program provides

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #137: Senior Tamils' Centre of Ontario
service to 13,925 service users, reaches 4,377 participants, supported by 80 volunteers and a staff of 1.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #138: Settlement Assistance and Family Support Services (SAFSS)
Address: 1200 Markham Road, Suite 214, Toronto, Ward 39 Scarborough-Agincourt

ORGANIZATION SUMMARY

The organization serves the South Asian communities in Toronto. Services include settlement, employment, ESL, educational workshops, after school tutoring, support groups for isolated women and seniors, community economic development projects and services for those affected by domestic violence.

In 2014, the organization had 156 registered members. The most recent Annual General meeting was held on June 27, 2014 and attended by 34 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.37 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,211,409.00	\$3,238,854.00
TOTAL CSP GRANT	\$49,750.00 (APPROVED)	\$50,800.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$50,800.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Supportive counselling for isolated senior women	\$31,890.00	\$32,560.00
Supportive counselling for victims of violence	\$17,860.00	\$18,240.00

Comments:

The organization reports 0.37 month of unrestricted reserves, which falls out of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Supportive counselling for isolated senior women

Program Focus: *Elderly Persons Centre, Safety*

Targeted Community: *Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase the integration of isolated South Asian and Afghani senior women into the Scarborough community. Program activities include outreach, support groups, networking, and information sessions. The program provides service to 1,272 service users, reaches 0 participants, supported by 44 volunteers and a staff of 0.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #138: Settlement Assistance and Family Support Services (SAFSS)

Supportive counselling for victims of violence

Program Focus: *Safety, Other*

Targeted Community: *Youth, People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to empower victims of domestic violence, particularly those from the South and Central Asian region to seek solutions to the violence to which they are subjected. Program activities include counselling, support groups and referrals. The program provides service to 562 service users, reaches 10,578 participants, supported by 58 volunteers and a staff of 0.14 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #139: Silent Voice
Address: 50 St. Clair Ave East., 300, Toronto, Ward 21 St. Paul's

ORGANIZATION SUMMARY

The organization serves deaf children, adults, and their families in Toronto. Services include summer day camp, sign language instruction for families, special assistance for adults and a Saturday program for children.

In 2014, the organization had 30 registered members. The most recent Annual General meeting was held on June 03, 2014 and attended by 24 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.85 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$696,460.00	\$624,927.00
TOTAL CSP GRANT	\$30,125.00 (APPROVED)	\$30,765.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$30,765.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Deaf Adult Services Program	\$24,080.00	\$24,590.00
Family Communication Program	\$2,270.00	\$2,320.00
Core Administration	\$3,775.00	\$3,855.00

PROGRAM(S) SUMMARY

Deaf Adult Services Program

Program Focus: *Community Development, Poverty Reduction, Other*

Targeted Community: *Child and Family, People with physical disabilities, Newcomers, Women, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build capacity, self-sufficiency and improved community integration for disadvantaged deaf adults who use sign language as their mode of communication. Activities include outreach, assistance with housing, application forms, interpretation of letters and documents, an income tax clinic and referrals. The program provides service to 282 service users, reaches 40 participants, supported by 58 volunteers and a staff of 3.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #139: Silent Voice

Family Communication Program

Program Focus: *Community Development*

Targeted Community: *Youth, Child and Family, People with physical disabilities, Newcomers, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase awareness of opportunities for the deaf and improve communication for families with deaf children. Program activities include an in-home introductory course to ASL and deaf culture and an introduction to deaf adult role models. The program provides service to 48 service users, reaches 20 participants, supported by 0 volunteers and a staff of 0.25 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #140: Society of Sharing: Inner-City Volunteers
Address: 10 St. Mary Street, 607, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization operates a visiting service in which volunteers are recruited, trained and linked up with lonely and isolated people in the area bounded by St. Clair Avenue, Lake Ontario, Bathurst Street and Logan Avenue. Service is sometimes extended to Parkdale.

In 2014, the organization had 126 registered members. The most recent Annual General meeting was held on June 24, 2014 and attended by 27 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.49 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Other Agencies, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$188,014.00	\$216,400.00
TOTAL CSP GRANT	\$15,585.00 (APPROVED)	\$15,915.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$15,915.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Friendly visiting/caregiver relief	\$15,585.00	\$15,915.00

Comments:

The organization reports 3.49 months of unrestricted reserves, which falls out of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Friendly visiting/caregiver relief

Program Focus: *Elderly Persons Centre, Other*

Targeted Community: *People with physical disabilities, Seniors, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation for isolated, housebound and disabled individuals. Program activities include weekly home visits by volunteers, regular caregiver relief, telephone safety checks, escorting to medical appointments, and assistance with shopping. The program provides service to 306 service users, reaches 0 participants, supported by 115 volunteers and a staff of 3.20 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #141: Somali Canadian Association of Etobicoke
Address: 925 Albion Road, Suite 202, Etobicoke, Ward 01 Etobicoke North

ORGANIZATION SUMMARY

The organization serves Somali residents and service providers in Etobicoke. Services include a seniors' drop-in, orientation, translation, interpretation, client escort, supportive counselling, employment assistance, documentation, reception and language programs.

In 2014, the organization had 47 registered members. The most recent Annual General meeting was held on December 12, 2014 and attended by 35 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.24 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$101,996.00	\$370,331.00
TOTAL CSP GRANT	\$22,570.00 (APPROVED)	\$23,045.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$23,045.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Somali seniors program	\$22,570.00	\$23,045.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, Financial Health, and Program Effectiveness, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

PROGRAM(S) SUMMARY

Somali seniors program

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Child and Family, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Thistletown-Beaumont Heights*

The program works to achieve enhanced quality of life for disadvantaged and vulnerable Somali seniors. Program activities include workshops, seminars, information sharing, outreach and client escorts. The program provides service to 428 service users, reaches 428 participants, supported by 24 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #142: Somali Women and Children's Support Network

Address: 1 York Road, Toronto, Ward 02 Etobicoke North

ORGANIZATION SUMMARY

The organization serves Somali immigrant women and children in the Dixon area of Toronto. The organization's goal is to foster the leadership skills of women and encourage them towards self-sufficiency. Program activities include a community-based sewing enterprise, post-settlement supports, information and referrals, liaison with schools, and workshops on issues such as health, parenting and leadership development.

In 2014, the organization had 230 registered members. The most recent Annual General meeting was held on June 26, 2014 and attended by 100 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.61 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$238,151.00	\$306,949.00
TOTAL CSP GRANT	\$39,270.00 (APPROVED)	\$40,100.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$40,100.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Family resource centre	\$33,735.00	\$34,445.00
Core Administration	\$5,535.00	\$5,655.00

Comments:

The organization reports 0.61 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Family resource centre

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Kingsview Village-The Westway*

The program works to achieve increased leaderships skills, encourage self-sufficiency and reduce isolation for immigrant women and their children. Program activities include drop-in, workshops, outreach to isolated women and their children, leadership development, and information and referral to other services. The program provides service to 90 service users, reaches 90 participants, supported by 10 volunteers and a staff of 0.99 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #142: Somali Women and Children's Support Network

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #143: South Asian Women's Centre
Address: 800 Lansdowne, 1, Toronto, Ward 18 Davenport

ORGANIZATION SUMMARY

The organization provides services and support to South Asian women across Toronto. Services include supportive counselling, employment counselling, escort, home visits, translation, interpretation, crisis intervention, support groups and educational workshops.

In 2014, the organization had 325 registered members. The most recent Annual General meeting was held on September 20, 2014 and attended by 141 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.12 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$447,187.00	\$453,702.00
TOTAL CSP GRANT	\$84,625.00 (APPROVED)	\$86,410.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$86,410.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Women's Self Help and Group Support	\$39,485.00	\$40,315.00
Young South Asian Women	\$28,210.00	\$28,805.00
Core Administration	\$16,930.00	\$17,290.00

Comments:

The organization reports 0.12 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Women's Self Help and Group Support

Program Focus: *Community Development*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to improve social outcomes for South Asian women living in Toronto and to strengthen the community by providing women with the necessary information, tools and support networks to realize their full potential. Program activities include a wellness group for women in Tamil, Hindi, Gujarathi, Urdu and Punjabi languages, health promotion workshops, social and recreational opportunities, food access programs, as well as community outreach and education. The program provides service to 3,125 service users, reaches 2,297 participants, supported by 225 volunteers and a staff of 0.75 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #143: South Asian Women's Centre

Young South Asian Women

Program Focus: *Community Development*

Targeted Community: *Youth, People with cognitive disabilities, People with physical disabilities, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Woburn*

The Young South Asian Women's Program provides support to the South Asian community, aged 13 to 27. Young women who suffer from identity, isolation and family issues share their experiences and support each other in a group setting. Funding creates youth leadership through mentoring by engaging group members to provide leadership to South Asian girls and women in schools, creates awareness within other organizations serving the South Asian community, and creates a safe space where South Asian young women can dialogue and empower each other and document their experiences as young ethno-racial women as leaders and decision-makers. The program provides service to 1,925 service users, reaches 620 participants, supported by 132 volunteers and a staff of 0.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #144: Springtide Resources Inc.
Address: 215 Spadina Avenue, Suite 220, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization informs and educates the community about wife assault/women abuse in order to decrease physical, psychological, emotional and sexual violence against women and their children in their intimate relationships. The organization responds to the need for prevention-focused interventions through information, resources and training for assaulted women, their friends, families and other stakeholders.

In 2014, the organization had 61 registered members. The most recent Annual General meeting was held on September 16, 2014 and attended by 14 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 7.87 months of operating expenditures.

The organization receives funding from these sources: Provincial, Other Governments, Fees from Users, Federal, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$464,167.00	\$553,529.00
TOTAL CSP GRANT	\$22,570.00 (APPROVED)	\$23,045.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$23,045.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Immigrant and Refugee Women's Program	\$22,570.00	\$23,045.00

Comments:

The organization reports 4.30 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Immigrant and Refugee Women's Program

Program Focus: *Community Development, Immigration and Settlement, Safety, Other*

Targeted Community: *Youth, Migrant/Temporary Workers, People with physical disabilities, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase the ability of newer and under-served immigrant and refugee communities to provide leadership on issues of abuse for women and their children. Program activities include the training of immigrant and refugee women to provide information and support to their communities, using a peer education model. The program provides service to 1,145 service users, reaches 1,145 participants, supported by 34 volunteers and a staff of 0.60 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #145: St. Alban's Boys' and Girls' Club
Address: 843 Palmerston Ave, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization provides recreational and educational programs to residents in the area bounded by Spadina Rd., Ossington Ave., Harbord St. and Davenport Rd. Services include childcare, child/parent drop-in, after school programs, youth programs, homeless overnight shelter, mentoring, camps and adult programs.

In 2014, the organization had 2,800 registered members. The most recent Annual General meeting was held on June 17, 2014 and attended by 6 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.27 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,420,658.00	\$3,845,282.00
TOTAL CSP GRANT	\$187,050.00 (APPROVED)	\$190,985.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$190,985.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Boys' and girls' club of Weston Mount Dennis	\$38,265.00	\$39,070.00
Jane and Finch boys' and girls' club	\$56,165.00	\$57,345.00
Recreation Program	\$70,930.00	\$72,420.00
St. Alban's boys' and girls' club	\$21,690.00	\$22,150.00

Comments:

The organization reports 3.27 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #145: St. Alban's Boys' and Girls' Club

Boys' and girls' club of Weston Mount Dennis

Program Focus: *Other*

Targeted Community: *Youth, Child and Family*

Neighbourhood Improvement Area: *Keelesdale-Eglinton West, Weston-Pellam Park, Mount Dennis, Beechborough-Greenbrook*

The program will provide social recreation activities for children ages 5-13 in the Weston/Mount Dennis area. Activities include arts and crafts, dance instruction, healthy cooking, homework and tutoring assistance, computer skills. The program operates with an asset building model, and supports children in addressing issues like drug and alcohol abuse, gang violence, peer pressure, education and family support needs. The program provides service to 250 service users, reaches 0 participants, supported by 8 volunteers and a staff of 10.00 FTE.

Jane and Finch boys' and girls' club

Program Focus: *Other*

Targeted Community: *Youth, Child and Family*

Neighbourhood Improvement Area: *York University Heights, Black Creek, Glenfield-Jane Heights*

The program works to provide a safe environment in which to build life skills, social skills, and self-esteem for children between the ages of 5 and 14 years and for youth between the ages of 15 to 18 in the Jane/Finch area. Program activities include skills based activities, recreational and social supports. The program provides service to 250 service users, reaches 0 participants, supported by 8 volunteers and a staff of 10.00 FTE.

Recreation Program

Program Focus: *Other*

Targeted Community: *Youth, Child and Family*

Neighbourhood Improvement Area: *Glenfield-Jane Heights, Rockcliffe-Smythe*

The program works to provide recreational programs to children and youth ages 5 – 18 at St. Alban's Boys and Girls Club at the downtown location, Jane and Finch Boys and Girls Club, Weston Mount Dennis area and Lawrence Heights Boys and Girls Club. The program is a well-balanced component of skills development and structured play that allows the participants an opportunity to meet the program objectives. Activities include football, summer and winter camping, out-trips, rock climbing, basketball, soccer, football, hockey, indoor/outdoor skate park, dance, Hip Hop, YMCA catch program and aquatic programs. The program provides service to 1,000 service users, reaches 0 participants, supported by 6 volunteers and a staff of 24.00 FTE.

St. Alban's boys' and girls' club

Program Focus: *Other*

Targeted Community: *Youth, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide social recreation activities for children ages 12- 19 in the Bathurst Dupont area. Activities include arts and crafts, dance instruction, healthy cooking, homework and tutoring assistance, computer skills. The programs operate with an asset building model, and supports children in addressing issues like drug and alcohol abuse, gang violence, peer pressure, education and family support needs. The program provides service to 300 service users, reaches 0 participants, supported by 12 volunteers and a staff of 4.60 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #146: St. Bernadette's Family Resource Centre
Address: 128 Ewart Avenue, Toronto, Ward 15 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization serves children with special needs and their families in York. The Centre offers respite programs for families of children with disabilities and programs to integrate the children in community activities. Services include a parent support group, a parent/child program, an after four program, school break activities and a youth theatre program.

In 2014, the organization had 35 registered members. The most recent Annual General meeting was held on October 28, 2014 and attended by 35 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.83 months of operating expenditures.

The organization receives funding from these sources: Fees from Users, Federal, Other Agencies, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$817,846.00	\$895,410.00
TOTAL CSP GRANT	\$18,605.00 (APPROVED)	\$19,000.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$19,000.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
After School Club	\$18,605.00	\$19,000.00

Funding Conditions:

To ensure compliance with CSP criteria in the area Governance, Capacity and Organizational Structure, the organization will be required to sufficiently address this area of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

PROGRAM(S) SUMMARY

After School Club

Program Focus: *Community Development*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, People with physical disabilities, Newcomers*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve improved quality of life for parents and children through the provision of an affordable after-school and holiday programs for children ages 4-12 years including children with special needs. Program activities support the development of social, cognitive, gross and fine motor skills and include integrated parent relief and nutritional snacks. The program provides service to 215 service users, reaches 0 participants, supported by 5 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #147: St. Clair O'Connor Community Inc.
Address: 2701 St. Clair Ave. East, Toronto, Ward 31 Beaches-East York

ORGANIZATION SUMMARY

The organization provides many wellness and independence services for seniors ages 55 and up in East York. Services offered include recreational activities, Aquafitness, arts and crafts, an Alzheimer's day program, supportive housing for seniors, an Elderly Persons Centre, a nursing home and physicians.

In 2014, the organization had 148 registered members. The most recent Annual General meeting was held on June 11, 2014 and attended by 73 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.88 months of operating expenditures.

The organization receives funding from these sources: Provincial, Other Governments, Community Funding Grants, Fees from Users, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$5,365,676.00	\$5,518,332.99
TOTAL CSP GRANT	\$17,295.00 (APPROVED)	\$17,660.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$17,660.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly Persons Centre	\$17,295.00	\$17,660.00

PROGRAM(S) SUMMARY

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to foster the independence and wellness of adults 55 and older. Program activities include a health clinic, fitness activities including Aqua fitness, stretch and tone, yoga, educational activities including computer classes and classical music, creative activities including crafts, art appreciation and social activities. The program provides service to 245 service users, reaches 1,091 participants, supported by 135 volunteers and a staff of 1.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #148: St. Clair West Services for Seniors
Address: 2562 Eglinton Avenue West, Suite 202, Toronto, Ward 12 York South-Weston

ORGANIZATION SUMMARY

The organization provides support services and social recreation programs for seniors and adults with physical or cognitive impairments. Services include meals on wheels, day programs, older adult centre, home support services, friendly visiting, outreach and transportation.

In 2014, the organization had 345 registered members. The most recent Annual General meeting was held on November 19, 2014 and attended by 45 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.52 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$5,713,545.00	\$5,958,019.00
TOTAL CSP GRANT	\$48,925.00 (APPROVED)	\$49,960.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$49,960.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Escort and Transportation	\$7,910.00	\$8,080.00
W.I.S.E. Senior's Program (Client Intervention)	\$41,015.00	\$41,880.00

PROGRAM(S) SUMMARY

Escort and Transportation

Program Focus: *Community Development, Safety, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Beechborough-Greenbrook*

The program works to achieve independent living for frail seniors and others with developmental disabilities, mental health issues or physical disabilities, who are unable to access public transportation, frailty or cognitive impairment. Program activities include transportation to medical services, social recreational activities and appointments. The program provides service to 800 service users, reaches 1,000 participants, supported by 2 volunteers and a staff of 9.08 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #148: St. Clair West Services for Seniors

W.I.S.E. Senior's Program (Client Intervention)

Program Focus: *Elderly Persons Centre, Community Development, Food Security*

Targeted Community: *People with physical disabilities, Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Keele-Edwards, Mount Dennis, Beechborough-Greenbrook, Rockcliffe-Smythe, Weston*

The program works to achieve independent living and decrease isolation for seniors in York. Program activities include telephone assurance, friendly visiting, shopping services, health clinics, crisis support, congregate dining, outreach, education, counselling and support for seniors and their families. The program provides service to 862 service users, reaches 1,390 participants, supported by 60 volunteers and a staff of 3.64 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #149: St. Matthew's Bracondale House
Address: 707 St. Clair Ave W, Toronto, Ward 21 St. Paul's

ORGANIZATION SUMMARY

The organization operates an elderly person's centre in a seniors building providing nutritional meals, wellness programs and recreational activities for residents and the surrounding community.

In 2014, the organization had 40 registered members. The most recent Annual General meeting was held on May 22, 2014 and attended by 16 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.13 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,094,266.00	\$2,239,048.00
TOTAL CSP GRANT	\$14,255.00 (APPROVED)	\$14,555.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$14,555.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Bracondale Wellness in Housing	\$14,255.00	\$14,555.00

PROGRAM(S) SUMMARY

Bracondale Wellness in Housing

Program Focus: *Community Development*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve promotion of independent living and the reduction of social isolation for elderly frail women who have low incomes, physical and developmental disabilities and are socially isolated. Program activities include social recreation, health clinics, meal program and information and referral. The program provides service to 420 service users, reaches 0 participants, supported by 120 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #150: St. Paul's L'Amoreaux Centre
Address: 3333 Finch Ave. East, Scarborough, Ward 40 Scarborough-Agincourt

ORGANIZATION SUMMARY

The organization serves seniors through a multipurpose centre, apartment complex, recreation and support services.

In 2014, the organization had 153 registered members. The most recent Annual General meeting was held on June 18, 2014 and attended by 12 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.44 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$7,962,029.00	\$8,710,841.00
TOTAL CSP GRANT	\$94,315.00 (APPROVED)	\$96,300.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$96,300.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Client and Caregiver Support Services (formerly Client int	\$18,285.00	\$18,670.00
Friendly visiting	\$5,930.00	\$6,055.00
Recreation, health, and wellness	\$56,405.00	\$57,590.00
Security check	\$11,635.00	\$11,880.00
Transportation	\$2,060.00	\$2,105.00

Comments:

The organization reports 0.44 month of unrestricted reserves, which falls out of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #150: St. Paul's L'Amoreaux Centre

Client and Caregiver Support Services (formerly Client intervention assistance)

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement, Safety, Poverty Reduction*

Targeted Community: *People with cognitive disabilities, Homeless/Street Involved, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to identify high-risk clients who require interventions in order to manage their situation and develop preventative measures. The service encourages older adults to participate in an assessment to identify their unique and varied needs and support clients to have a voice and a single point of entry into the service delivery system. Program activities include counselling, assessment, monitoring and support for frail, high risk clients, support for homebound seniors and those with mental health problems and ongoing case management. The program provides service to 1,670 service users, reaches 380 participants, supported by 18 volunteers and a staff of 5.00 FTE.

Friendly visiting

Program Focus: *Community Development, Safety*

Targeted Community: *People with cognitive disabilities, Homeless/Street Involved, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to improve and maintain the health of frail homebound seniors through the provision of social supports and assistance. Program activities include regular friendly visiting services delivered by trained volunteers. This program is planning to merge with Security Check for program effectiveness. The program provides service to 142 service users, reaches 302 participants, supported by 137 volunteers and a staff of 1.00 FTE.

Recreation, health, and wellness

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement, Safety*

Targeted Community: *People with cognitive disabilities, Homeless/Street Involved, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve active independent lifestyles, social networks and well being for seniors, with a focus on seniors in the Mandarin, Somali, South Asian, Greek and Armenian communities. Program activities include social and leisure programs, exercise and physical activity classes, creative arts program, education workshops, health and wellness information and programs as well as meal programs. The program provides service to 3,430 service users, reaches 4,110 participants, supported by 116 volunteers and a staff of 3.50 FTE.

Security check

Program Focus: *Safety*

Targeted Community: *People with cognitive disabilities, Homeless/Street Involved, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve safe independent living for seniors through increased contact with isolated, homebound, high-risk seniors in order to prevent, minimize or control any medical, psychosocial or high-risk occurrences. Program activities include regular phone calls or visits by trained volunteers. The program provides service to 338 service users, reaches 766 participants, supported by 35 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #150: St. Paul's L'Amoreaux Centre

Transportation

Program Focus: *Safety, Poverty Reduction*

Targeted Community: *People with cognitive disabilities, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide transportation and escort services which meet the language, income, health and mobility status of seniors. Program activities include assessment, scheduled trips by wheelchair van, support through the trip by an escort and transportation to centre programs and other services. This program is planning to merge with security check for program effectiveness. The program provides service to 600 service users, reaches 825 participants, supported by 22 volunteers and a staff of 4.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #151: St. Stephen's Community House
Address: 91 Bellevue Avenue, n.a., Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization primarily serves residents in the area bounded by Spadina Ave., Roncesvalles Ave., St. Clair Ave. and Lakeshore Blvd. with child care, youth and seniors programs, client intervention, refugee and immigrant services, youth employment center, English as a Second Language and conflict resolution.

In 2014, the organization had 588 registered members. The most recent Annual General meeting was held on June 26, 2014 and attended by 72 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.15 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$13,295,199.00	\$14,101,436.00
TOTAL CSP GRANT	\$230,745.00 (APPROVED)	\$235,605.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$235,605.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Conflict resolution services	\$69,090.00	\$70,545.00
Neighbourhood support	\$25,110.00	\$25,640.00
Senior services	\$46,135.00	\$47,105.00
Youth services	\$75,830.00	\$77,425.00
Core Administration	\$14,580.00	\$14,890.00

Comments:

The organization reports 3.15 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Conflict resolution services

Program Focus: *Community Development, Other*

Targeted Community: *Homeless/Street Involved, Other*

Neighbourhood Improvement Area: *Black Creek*

The program works to help individuals and organizations to resolve conflicts in Rexdale, Jane-Finch and in downtown Toronto. Program activities include free, voluntary mediation to individuals, through the use of trained volunteer mediators and training in community mediation for individuals and organizations. The

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #151: St. Stephen's Community House

program provides service to 596 service users, reaches 13,306 participants, supported by 55 volunteers and a staff of 3.60 FTE.

Neighbourhood support

Program Focus: *Community Development, Poverty Reduction, Other*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Aboriginal, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve improvement in the quality of life in the community by facilitating community capacity building. Program activities include public education, facilitating groups, workshops and other anti-poverty initiatives. The program provides service to 568 service users, reaches 2,248 participants, supported by 25 volunteers and a staff of 0.62 FTE.

Senior services

Program Focus: *Elderly Persons Centre*

Targeted Community: *Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce isolation and loneliness and improve well-being for seniors, primarily those without English language skills from the Mandarin, Cantonese, Portuguese and Korean communities. The Elderly Persons' Centre activities include social support groups, client intervention and assistance, multicultural adult day program and information workshops. The program provides service to 1,387 service users, reaches 3,689 participants, supported by 27 volunteers and a staff of 6.74 FTE.

Youth services

Program Focus: *Other*

Targeted Community: *Youth, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support healthy development for high-risk pre-teens and teens 12 to 18 years of age in the Kensington, Annex, Chinatown and Alexandra Park communities. Program activities include healthy sexuality and drug prevention workshops, supportive counselling and referrals, an ongoing young women's group focussing on issues such as healthy sexuality, body image, and relationships, volunteer and peer tutors, parent support on a one-to-one basis, parent newsletters and through parent open houses at the Arcade and the local elementary schools. The program provides service to 1,539 service users, reaches 6,717 participants, supported by 12 volunteers and a staff of 7.30 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #152: Stonegate Community Health Centre
Address: 150 Berry Road, Unit #40, Toronto, Ward 05 Etobicoke-Lakeshore

ORGANIZATION SUMMARY

The organization serves the residents in the area bounded by Bloor Street, the Q.E.W., Royal York Road and the Humber River. Services include primary health care, health promotion, counselling, after-school and youth programs, seniors programs, family resource centre and community garden.

In 2014, the organization had 227 registered members. The most recent Annual General meeting was held on June 14, 2014 and attended by 20 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.27 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,660,610.00	\$3,522,548.00
TOTAL CSP GRANT	\$84,510.00 (APPROVED)	\$86,290.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$86,290.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Children and youth program	\$40,935.00	\$41,795.00
Food Access Program	\$14,645.00	\$14,955.00
Women's program	\$28,930.00	\$29,540.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Children and youth program

Program Focus: *Other*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve increased civic participation, leadership skills and tolerance and respect for ethno-cultural youth 13-19 years of age in the Stonegate neighbourhood. Program activities include committee meetings, health promotion, leadership and mentoring development and life skills development. The program provides service to 225 service users, reaches 1,400 participants, supported by 1 volunteers and a staff of 2.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #152: Stonegate Community Health Centre

Food Access Program

Program Focus: *Community Development, Food Security*

Targeted Community: *Other*

Neighbourhood Improvement Area: *Not in an NIA*

This program works to identify and address food access and food security issues among members of ethnically diverse and low income newcomers. Program activities include: a community garden, farmers' market, healthy snack program, and food access and food security workshops and events. The program provides service to 2,000 service users, reaches 13,700 participants, supported by 10 volunteers and a staff of 1.00 FTE.

Women's program

Program Focus: *Other*

Targeted Community: *Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve and enhance women's capacity, encourage greater understanding and respect among women and their children from diverse ethno-cultural backgrounds in the Stonegate neighbourhood. Program activities include information, referral and advocacy, supportive counselling, volunteer training and a women's drop-in. The program provides service to 644 service users, reaches 700 participants, supported by 8 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #153: Storefront Humber Inc.
Address: 2445 Lake Shore Blvd. West, Etobicoke, Ward 06 Etobicoke-Lakeshore

ORGANIZATION SUMMARY

The organization provides services for seniors including home help, home maintenance, congregate dining, telephone assurance, security check, friendly visiting, respite care, a supportive housing program and an adult day program in the area bounded by Lake Ontario, Etobicoke Creek, Humber River and Bloor/Dundas Streets.

In 2014, the organization had 268 registered members. The most recent Annual General meeting was held on September 11, 2014 and attended by 32 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.73 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$4,694,247.00	\$5,396,943.00
TOTAL CSP GRANT	\$55,820.00 (APPROVED)	\$56,995.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$56,995.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly Persons Centre	\$37,565.00	\$38,355.00
Snow Removal and Lawn Care services	\$18,255.00	\$18,640.00

Comments:

The organization reports 3.73 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve independent living for as long as possible for seniors and disabled adults 18 years of age and older. Program activities include congregate dining, friendly visiting, security check and transportation services. The program provides service to 375 service users, reaches 1 participants, supported by 15 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #153: Storefront Humber Inc.

Snow Removal and Lawn Care services

Program Focus: *Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support seniors in their own homes and to make sure sidewalks and driveways are cleared of snow so that vehicles can get in to their homes and seniors can walk safely. The program also encourages increased social interaction via calls from coordinator and interaction with the snow shoveller or grass cutter. The program provides service to 390 service users, reaches 0 participants, supported by 0 volunteers and a staff of 0.35 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #154: Student Assistance in North Toronto for Seniors (SAINTS)

Address: 25 Wanless Avenue, Toronto, Ward 25 Don Valley West

ORGANIZATION SUMMARY

The organization supports senior adults and adults with disabilities to live independently in their homes and provides student help to this population while providing meaningful part-time work for students.

In 2014, the organization had 20 registered members. The most recent Annual General meeting was held on June 18, 2014 and attended by 10 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 6.79 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$61,369.00	\$61,369.00
TOTAL CSP GRANT	\$10,955.00 (APPROVED)	\$11,190.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$11,190.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Snow Shovelling	\$10,955.00	\$11,190.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, Financial Health, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 6.79 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Snow Shovelling

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program supports snow shovelling assistance to seniors and disabled adults. The program creates intergenerational contacts and promotes community sustainability. The program provides service to 650 service users, reaches 0 participants, supported by 150 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #155: Sunshine Centres for Seniors
Address: 117 Bloor St. East, P.O. Box 849 Station F, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization operates social/recreational programs for frail and isolated seniors and persons with disabilities across Toronto, five days per week for sixteen weeks during the summer on Wards Island. During the remaining months of the year, programs are offered at St. Andrews United Church.

In 2014, the organization had 70 registered members. The most recent Annual General meeting was held on April 29, 2014 and attended by 50 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.79 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$487,030.00	\$500,178.21
TOTAL CSP GRANT	\$42,890.00 (APPROVED)	\$43,795.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$43,795.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Camp Sunshine	\$32,670.00	\$33,360.00
St. Jamestown Seniors Program	\$10,220.00	\$10,435.00

PROGRAM(S) SUMMARY

Camp Sunshine

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program supports a day camp for seniors on Ward's Island. Camp Sunshine works to combat depression, improve mobility and offer support to frail isolated seniors and adults with disabilities. Program activities include fitness, sing-along, shared meals, socialization, outreach, skills development and health promotion strategies 5 days per week for 14 weeks from the last week of May until the end of August. The program provides service to 1,894 service users, reaches 384 participants, supported by 329 volunteers and a staff of 3.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #155: Sunshine Centres for Seniors

St. Jamestown Seniors Program

Program Focus: *Elderly Persons Centre, Community Development, Poverty Reduction*

Targeted Community: *People with physical disabilities, LBTTIQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program supports the St. Jamestown Seniors Drop-In program for marginalized and vulnerable seniors living in 5 Toronto Community Housing buildings. Activities include social/recreational/health promotion activities games, arts and crafts, a breakfast club, discussion groups, speakers on health issues, outings, and shared meals. The program provides socialization opportunities and encourages peer support among seniors. The program provides service to 83 service users, reaches 0 participants, supported by 15 volunteers and a staff of 2.20 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #156: Syme Woolner Neighbourhood and Family Centre
Address: 2468 Eglinton Ave. West, Unit 3, Toronto, Ward 12 York South-Weston

ORGANIZATION SUMMARY

The organization serves the area bounded by Scarlet Rd., Eglinton Ave., Weston Rd. and Annette St./Dundas St. Services include a family resource centre, programs for school aged children, day camp, breakfast/lunch program, women's and family support programs, drug/education and community and economic development.

In 2014, the organization had 112 registered members. The most recent Annual General meeting was held on June 19, 2014 and attended by 29 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.09 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,027,471.00	\$1,122,571.00
TOTAL CSP GRANT	\$101,340.00 (APPROVED)	\$103,475.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$103,475.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
School age program	\$21,525.00	\$21,980.00
Women and family programs	\$11,285.00	\$11,525.00
Youth social support program	\$44,750.00	\$45,690.00
Core Administration	\$23,780.00	\$24,280.00

Comments:

The organization reports 0.09 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organizations reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

School age program

Program Focus: *Community Development*

Targeted Community: *Child and Family*

Neighbourhood Improvement Area: *Rockcliffe-Smythe*

The program works to achieve healthy growth and development for at risk children from low-income, marginalized families. Program activities include breakfast and lunch programs, after-school program, holiday programs, health promotion and recreation programs. The program provides service to 223 service users, reaches 4,416 participants, supported by 19 volunteers and a staff of 1.95 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #156: Syme Woolner Neighbourhood and Family Centre

Women and family programs

Program Focus: *Community Development, Food Security, Unemployment, Poverty Reduction*

Targeted Community: *Homeless/Street Involved, Child and Family, Women*

Neighbourhood Improvement Area: *Beechborough-Greenbrook, Rockcliffe-Smythe, Weston*

The program works to provide educational support and parenting skills and support for at-risk, vulnerable and marginalized parents and families. Program activities include drop-in, parental education, preschool programs, outreach and programming for language specific groups, child care registry and lending library, pre-natal program, post-natal support and women groups. The program provides service to 5,620 service users, reaches 19,710 participants, supported by 37 volunteers and a staff of 5.40 FTE.

Youth social support program

Program Focus: *Community Development*

Targeted Community: *Youth*

Neighbourhood Improvement Area: *Beechborough-Greenbrook, Rockcliffe-Smythe*

The program works to achieve a safe and inclusive environment for at-risk youth to participate as active community citizens. Program activities include drop-in, tutoring, social recreation, art projects and youth action. The program provides service to 512 service users, reaches 6,016 participants, supported by 5 volunteers and a staff of 1.12 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #157: Tesoc Multicultural Settlement Services(Tamil Eelam Society of Canada)

Address: 1160 Birchmount Road, Unit 1A, Toronto, Ward 37 Scarborough Centre

ORGANIZATION SUMMARY

The organization serves members of the Tamil community across Toronto. Services include orientation, translation and interpretation, escort, educational seminars for women, outreach services, employment assistance, educational programs, language classes and cultural activities.

In 2014, the organization had 290 registered members. The most recent Annual General meeting was held on December 06, 2013 and attended by 64 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.23 months of operating expenditures.

The organization receives funding from these sources: Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,965,630.00	\$1,997,706.00
TOTAL CSP GRANT	\$34,980.00 (APPROVED)	\$35,715.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$35,715.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Women aiding women	\$34,980.00	\$35,715.00

Comments:

The organization reports 3.23 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is required to develop and submit a strategic plan that provides clear direction to the organization's staff and board.

PROGRAM(S) SUMMARY

Women aiding women

Program Focus: *Community Development*

Targeted Community: *Newcomers, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve the full participation of Tamil women in society. Program activities include outreach, workshops, peer support, supportive counselling, information and referral, skill building and leadership development. The program provides service to 320 service users, reaches 425 participants, supported by 12 volunteers and a staff of 0.64 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #158: The Arab Community Centre of Toronto
Address: 555 Burnhamthorpe Road, 209, Etobicoke, Ward 03 Etobicoke Centre

ORGANIZATION SUMMARY

The organization serves the Arab community in Toronto. The organization provides a variety of social services including translation and interpretation, escorting, documentation, counselling, a community newsletter, distribution of donated goods and furnishings to those in need and support services for women.

In 2014, the organization had 120 registered members. The most recent Annual General meeting was held on December 06, 2014 and attended by 50 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.18 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,161,475.00	\$766,333.62
TOTAL CSP GRANT	\$37,950.00 (APPROVED)	\$38,750.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$38,750.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Post-settlement services	\$37,950.00	\$38,750.00

Comments:

The organization is required to develop and submit a strategic plan that provides clear direction to the organization's staff and board.

PROGRAM(S) SUMMARY

Post-settlement services

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Youth, Migrant/Temporary Workers, Child and Family, People with physical disabilities, LGBTTIQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to meet clients' immediate post-settlement needs and improve clients' access to and participation in Canadian society. The program is for immigrants and refugees of Arab origin. Program activities include information and referral, supportive counselling for school-age youth, woman abuse, family violence and elder abuse. The program provides service to 1,595 service users, reaches 3,556 participants, supported by 125 volunteers and a staff of 0.85 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #159: Canadian Hearing Society
Address: 271 Spadina Road, Toronto, Ward 22 St. Paul's

ORGANIZATION SUMMARY

The organization provides services to hearing impaired individuals in Toronto and across Ontario. Services include general counselling, vocational counselling and employment services, a life skills and literacy program, sign language classes and interpreters, technical services, information services, community education, advocacy and a seniors outreach program.

In 2014, the organization had 575 registered members. The most recent Annual General meeting was held on June 21, 2014 and attended by 70 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.75 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$35,110,330.00	\$36,957,044.00
TOTAL CSP GRANT	\$16,705.00 (APPROVED)	\$17,060.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$17,060.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Hearing Care Counselling Program	\$16,705.00	\$17,060.00

Comments:

The organization reports 0.75 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Hearing Care Counselling Program

Program Focus: *Community Development, Safety, Other*

Targeted Community: *People with physical disabilities, Seniors, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation for persons 55 years of age and older with an acquired hearing loss. Program activities include assessment of communication difficulties in daily life; counselling to seniors and their family members, information on community hearing health services and procedures, referrals to community hearing health services, hearing care counselling clinics, presentation to seniors, in-service training to professionals and volunteers working with seniors, displays, and support groups. The program provides service to 4,712 service users, reaches 5,766 participants, supported by 4 volunteers and a staff of 6.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #160: The Cross-Cultural Community Services Association (TCCSA)
Address: 310 Spadina Avenue, Suite 301, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves immigrants, refugees, claimants and Canadian citizens in Toronto and the GTA. The majority of the clients are from the Chinese Canadian community with a small portion from the South Asian Canadian community. Services include interpretation, documentation, ESL, language instruction for newcomers to Canada, citizenship classes, income tax clinics, social/recreational activities, workshops, and family counselling.

In 2014, the organization had 149 registered members. The most recent Annual General meeting was held on July 09, 2014 and attended by 11 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.03 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,859,548.00	\$3,897,060.00
TOTAL CSP GRANT	\$25,575.00 (APPROVED)	\$26,115.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$26,115.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community development	\$25,575.00	\$26,115.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria.

The organization demonstrates a potential risk in the areas of governance, capacity and organization structure. To ensure that the organization is able to continue to meet CSP criteria in the areas of governance, capacity and organization structure, the organization will be required to address these areas of concern within the next three years.

PROGRAM(S) SUMMARY

Community development

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide culturally sensitive and linguistically appropriate social, educational, cultural and recreational activities to Mandarin, Cantonese speaking and South Asian immigrants in the community. Program activities include seminars/workshops, tours of local facilities, day camps, training

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #160: The Cross-Cultural Community Services Association (TCCSA) and skills development and support groups for seniors and women. The program provides service to 4,155 service users, reaches 2,919 participants, supported by 328 volunteers and a staff of 3.48 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #161: The Neighbourhood Group
Address: 349 Ontario Street, Toronto, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves all age groups in the City of Toronto. Services include programs for women, children and youth, camps, adult day care, home support for seniors, and services for homeless adults. Starting in July 2014, the organization has merged with Neighbourhood Link and True Davidson Meals on Wheels to serve clients across the city of Toronto.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.72 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Fees from Users, Federal, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$26,098,197.00	\$13,418,861.00
TOTAL CSP GRANT	\$326,345.00 (APPROVED)	\$411,350.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$411,350.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	Previous Year	Funding Year Recommendation
Children & Youth Program	\$41,740.00	\$53,275.00
Children and Youth Recreation Program	\$39,320.00	\$50,190.00
Community Outreach and Support	\$39,880.00	\$50,900.00
Community Support Services	\$23,775.00	\$30,345.00
Crisis Intervention	\$45,130.00	\$57,600.00
East Toronto Seniors Centre	\$15,405.00	\$19,665.00
Elderly Persons Centre	\$27,815.00	\$35,500.00
Food Security Program	\$23,855.00	\$30,450.00
Home Support Program	\$15,740.00	\$20,095.00
Meals on Wheels	\$20,370.00	\$20,800.00
Women's Program	\$9,130.00	\$11,660.00
Core Administration	\$24,185.00	\$30,870.00

Comments:

The organization reports 0.72 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. This organization's fiscal year has changed. The recommended amount is for a 15 month period. The annualized grant amount is \$333,230.00.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #161: The Neighbourhood Group

PROGRAM(S) SUMMARY

Children & Youth Program

Program Focus: *Community Development, Safety, Poverty Reduction*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build a sense of community and increase the social, educational, economic and political empowerment of diverse low-income children and youth aged 5 to 24 in the downtown east community. Activities include life skills development, independence and career employment planning, employment readiness workshops, arts initiatives and instruction, a support group for young people with disabilities, excursions, camps, media literacy, cross cultural education, tutoring and homework club, sport, nutrition and recreational activities, cultural heritage programs, referrals to services, befriending supports and mentoring opportunities for youth. The program also offers a leaders in training component that supports youth aged 14-17 who assist with summer camp activities and act as peer mentors for younger campers. The program provides service to 131 service users, reaches 179 participants, supported by 32 volunteers and a staff of 3.65 FTE.

Children and Youth Recreation Program

Program Focus: *Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Aboriginal, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

This program works to provide social and recreational clubs to build life-skills and enhance youth's ability to make positive life choices. Programming advances the health and well-being of newcomer children and youth living in poverty between the ages of 10 to 24; however youth with a cognitive disability can access the youth programs up to age 29, in the dense areas of St. James Town, Regent Park and Moss Park social housing. Activities include: leadership development; life-skills workshops; career planning and employment readiness workshops; arts initiatives and instruction; crime prevention education; self-expression and mentorship; healthy relationships; excursions; media literacy workshops; cross cultural education, sport and recreation activities; and nutrition programs. The program provides service to 246 service users, reaches 554 participants, supported by 5 volunteers and a staff of 1.86 FTE.

Community Outreach and Support

Program Focus: *Poverty Reduction, Other*

Targeted Community: *Youth, Homeless/Street Involved, Child and Family, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Taylor Massey*

The program works to enable dignified, independent community living by providing essential supports and building skills for newcomer and equity seeking communities. Program activities include outreach, services for basic needs, personal supports, building support networks, housing advocacy, parenting supports, information and referral, life skills development, employment assistance, nutritional assistance, transportation assistance, crisis intervention, and advocacy for individuals. The program provides service to 197 service users, reaches 0 participants, supported by 68 volunteers and a staff of 2.31 FTE.

Community Support Services

Program Focus: *Community Development, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Other*

Neighbourhood Improvement Area: *Taylor Massey*

The program works to support independent living and enable frail and vulnerable seniors to remain living in their own homes and communities. Program activities include transportation, congregate dining and friendly visiting. The program provides service to 2,394 service users, reaches 4,808 participants, supported by 78 volunteers and a staff of 8.01 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #161: The Neighbourhood Group

Crisis Intervention

Program Focus: *Community Development, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Taylor Massey*

The program works to provide prevention, support and assistance in times of crisis for seniors or the disabled who are at high risk, frail, vulnerable, and/or isolated and want to remain in their own homes. Program activities include problem identification, service co-ordination, nutritional advice, non-therapeutic counselling, income maintenance and access, housing access and assistance, budgeting and household management, motivation and referral. The program provides service to 3,294 service users, reaches 4,658 participants, supported by 10 volunteers and a staff of 9.25 FTE.

East Toronto Seniors Centre

Program Focus: *Community Development*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to alleviate isolation and encourage physical and mental activities of adults age 55 and over. Program activities include social activities, recreational activities, crafts, educational activities and referrals. The program provides service to 95 service users, reaches 4,306 participants, supported by 6 volunteers and a staff of 0.50 FTE.

Elderly Persons Centre

Program Focus: *Elderly Persons Centre, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to decrease isolation and encourage visibility and participation in the community for English, Mandarin and Cantonese speaking seniors. Program activities include referral, special events, volunteer recruitment and outreach, ESL, cultural observances, general orientation to Toronto and Canadian culture, recreation and bus tours. The program provides service to 803 service users, reaches 5,062 participants, supported by 75 volunteers and a staff of 2.12 FTE.

Food Security Program

Program Focus: *Food Security, Safety*

Targeted Community: *Homeless/Street Involved, Child and Family, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Taylor Massey*

This program works to provide low income families and individuals with community supports and access to food security, cost-saving activities and resources that support the health and wellness of participants and family members. Program activities include food cost-savings training sessions, food handling certification, conversational English classes, beginner computer workshops, communal cooking, food safety and storage training, information and referrals, and counselling. The program provides service to 252 service users, reaches 0 participants, supported by 68 volunteers and a staff of 0.59 FTE.

Home Support Program

Program Focus: *Community Development, Safety*

Targeted Community: *People with cognitive disabilities, Aboriginal, People with physical disabilities, LBTTIQ2SA, Newcomers, Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to improve and/or maintain the ability of seniors and adults with disabilities in downtown east to remain living in their own homes, decrease their social isolation and enhance the ability of their caregivers to provide on-going care. The program also serves families of children with special needs with respite care and hostel residents in need of palliative care. Program activities include homemaking,

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #161: The Neighbourhood Group

respite care, caregiver relief and support, palliative care, friendly visiting, volunteer escorts for appointments and security checks. CSP funding is targeted to the friendly visiting activities. The program provides service to 1,423 service users, reaches 1,212 participants, supported by 227 volunteers and a staff of 0.80 FTE.

Meals on Wheels

Program Focus: *Food Security, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to address the nutritional, emotional, and social needs of seniors and disabled adults. Program activities include meal delivery. The program provides service to 240 service users, reaches 419 participants, supported by 70 volunteers and a staff of 2.00 FTE.

Women's Program

Program Focus: *Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction, Other*

Targeted Community: *Aboriginal, Child and Family, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase the ability of low-income women in downtown east to make positive life changes and affect social change. The program activities provide a safe environment to address women's personal needs, to support other women and to develop leadership capacity in the community. Activities include individual support and crisis intervention, language-specific support groups (Bengali, Somali/Swahili, Tamil, Mandarin, Tagalog and Amharic), an East African women's circle, social and recreation events, skill building opportunities through media (photography/video), art therapy, peer leadership, storytelling workshops and peer facilitator training for young women. The program provides service to 319 service users, reaches 3,576 participants, supported by 8 volunteers and a staff of 2.03 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #162: The Ontario Community Centre for the Deaf
Address: 2395 Bayview Ave., North York, Ward 25 Don Valley West

ORGANIZATION SUMMARY

The organization provides services for the hearing impaired and deaf community in Toronto. Services include an elderly persons centre, seniors supportive housing and nursing services, adult education programs which prepare students for independent living and job readiness, ESL, tutoring, adult literacy and vocational training programs, a newsletter, arts and craft, excursions, recreational sports, friendly visiting, workshops and seminars.

In 2014, the organization had 296 registered members. The most recent Annual General meeting was held on September 18, 2014 and attended by 77 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.00 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$7,663,540.00	\$7,312,802.00
TOTAL CSP GRANT	\$13,015.00 (APPROVED)	\$13,290.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$13,290.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly Persons Centre	\$13,015.00	\$13,290.00

Comments:

The organization reports 0.00 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to promote a healthy lifestyle for deaf or deaf/blind seniors and disabled adults. Program activities include congregate dining, educational workshops, training, shopping referrals, transportation to medical appointments, emergency response care, meal preparation, food bank, security and reassurance. The program provides service to 230 service users, reaches 613 participants, supported by 17 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #163: The St. Christopher House
Address: 588 Queen St. W., 2nd Fl., Toronto, Ward 19 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves residents in the area bounded by Bathurst Ave., Roncesvalles Ave., Bloor St. and Lake Ontario. Services include community development, programs for children, youth, seniors, women, adult literacy, settlement and a drop-in program for homeless individuals.

In 2014, the organization had 1,249 registered members. The most recent Annual General meeting was held on June 25, 2014 and attended by 106 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.37 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Other Governments, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$10,779,716.00	\$11,293,610.00
TOTAL CSP GRANT	\$283,425.00 (APPROVED)	\$289,400.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$289,400.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Children's Programs	\$60,790.00	\$62,070.00
Client & Family Services	\$17,490.00	\$17,860.00
Community Development & Special Projects	\$30,985.00	\$31,640.00
Community Parents Outreach Program	\$30,075.00	\$30,710.00
Elderly Persons Centre	\$49,510.00	\$50,550.00
Meals on Wheels	\$32,085.00	\$32,760.00
Portuguese Women 55+ Support Group	\$4,975.00	\$5,080.00
Seniors Community Development	\$15,925.00	\$16,260.00
Women and Children Abuse Program	\$15,015.00	\$15,335.00
Youth Programs	\$26,575.00	\$27,135.00

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #163: The St. Christopher House

Children's Programs

Program Focus: *Other*

Targeted Community: *Child and Family*

Neighbourhood Improvement Area: *South Parkdale*

The program works to provide a safe environment where children 6-12 years, and youth aged 13 and up, can develop skills, build positive relationships, make healthy choices and build self esteem and leadership skills. Activities include after school volunteer-led tutoring, Youth Drop-in Zone, healthy relationships workshops, youth leadership development, graffiti transformation and summer break activities. The program provides service to 356 service users, reaches 416 participants, supported by 10 volunteers and a staff of 3.93 FTE.

Client & Family Services

Program Focus: *Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to support at-risk seniors to live independently in the community and prevent/delay institutionalization. Program activities include outreach and identification of at-risk seniors, home visits to those experiencing difficulty, crisis intervention, service co-ordination and care planning, counselling, caregiver training and volunteer recruitment for seniors and caregivers. The program provides service to 2,250 service users, reaches 30 participants, supported by 10 volunteers and a staff of 5.30 FTE.

Community Development & Special Projects

Program Focus: *Community Development, Poverty Reduction*

Targeted Community: *Youth, Homeless/Street Involved, Aboriginal, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *South Parkdale*

The program improves the quality of life and increases participation of marginalized individuals and communities in decisions that affect their lives. Activities include volunteer training, basic computer training for literacy and communication skills, Community Undertaking Social Policy which brings together communities and experts on social policy issues, Banking project which works with banks and marginalized communities to address access issues and Learn\$ave which works with low income communities to leverage financial capital and matching Federal funds. The program provides service to 1,987 service users, reaches 6,025 participants, supported by 56 volunteers and a staff of 6.09 FTE.

Community Parents Outreach Program

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Child and Family, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to foster healthy emotional and social development of children aged 0-6 and enhance the parenting capacity for primarily isolated individuals and families in the Parkdale community. Program activities include language specific support in Tamil, Spanish, Polish, Mandarin, Tibetan, Roma and English, outreach, one-on-one support, group parenting programs, information, referral and advocacy to needed services, programs and workshops. The program provides service to 1,892 service users, reaches 1,892 participants, supported by 70 volunteers and a staff of 2.20 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #163: The St. Christopher House

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation, increase leadership, improve quality of life and promote community development for seniors. Program activities include a daily drop-in program, member council meetings, newsletters, workshops on health and wellness, senior's social action group, fitness classes, craft classes, health clinics and special events. The program provides service to 920 service users, reaches 10,440 participants, supported by 40 volunteers and a staff of 6.50 FTE.

Meals on Wheels

Program Focus: *Food Security*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to assist seniors and people with disabilities to stay in their homes and prevent/delay institutionalization, promote nutrition, increase social contact for homebound individuals and empower clients as consumers. Program activities include delivery of hot/frozen culturally appropriate meals by volunteers to seniors in their homes. The program provides service to 350 service users, reaches 0 participants, supported by 120 volunteers and a staff of 4.00 FTE.

Portuguese Women 55+ Support Group

Program Focus: *Community Development, Safety*

Targeted Community: *Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce isolation and increase the awareness and participation of older Portuguese speaking women. Program activities include peer support, leadership development, workshops on health and wellness, self-esteem and self-care, outings, advocacy, education on elder abuse issues and friendly visiting. The program provides service to 300 service users, reaches 380 participants, supported by 50 volunteers and a staff of 0.15 FTE.

Seniors Community Development

Program Focus: *Community Development*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to promote wellness and safety in the senior population. Program activities include training and education of seniors from diverse communities in Health Action Theatre (HATS) and presentations by the HATS troupes (Portuguese and Vietnamese communities) with discussion, dialogue and leadership training of the committees/boards of four groups including Portuguese women 55+ and the Society of Portuguese Disabled Persons. The program also includes intergenerational activities with youth in the summer. The program provides service to 800 service users, reaches 1,335 participants, supported by 59 volunteers and a staff of 0.47 FTE.

Women and Children Abuse Program

Program Focus: *Safety*

Targeted Community: *Child and Family, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works with Portuguese speaking women to reduce/eliminate violence in families and to improve the safety and security of abused women and children. Program activities include supportive counselling, education with school aged children in classroom settings, safety plans for women leaving abusive relationships, transitional plans, advocacy and a parenting group for women and their children.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #163: The St. Christopher House

The program provides service to 261 service users, reaches 0 participants, supported by 1 volunteers and a staff of 4.00 FTE.

Youth Programs

Program Focus: *Other*

Targeted Community: *Youth*

Neighbourhood Improvement Area: *Not in an NIA*

The Children & Youth Program is committed to high quality social, recreational and educational activities to foster healthy outcomes and improve the overall quality of life of program participants. The Children & Youth Program is comprised of a daily preschool drop-in. The program provides service to 38 service users, reaches 38 participants, supported by 10 volunteers and a staff of 0.56 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #164: The Stop Community Food Centre
Address: P.O. Box 69 Station E., Toronto, Ward 17 Davenport

ORGANIZATION SUMMARY

The organization provides assistance to low income individuals and families in the area bounded by Runnymede Dr., Dovercourt Rds, Bloor St. and St. Clair Ave. Services include assistance with housing and employment, food, security program and community development.

In 2014, the organization had 80 registered members. The most recent Annual General meeting was held on December 03, 2014 and attended by 54 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.08 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,934,459.00	\$3,794,386.00
TOTAL CSP GRANT	\$27,105.00 (APPROVED)	\$27,675.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$27,675.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Growing together: building community in Davenport West	\$27,105.00	\$27,675.00

PROGRAM(S) SUMMARY

Growing together: building community in Davenport West

Program Focus: *Community Development, Food Security*

Targeted Community: *Youth, People with cognitive disabilities, Homeless/Street Involved, Aboriginal, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program involves people in a community development-focused garden project. By working in the garden, serving on advisory committees and promoting the garden project, participants increase indigenous leadership; develop mutual support networks and increase awareness of/access to community resources for individuals living in the Davenport West area. Program activities include a newsletter, work sessions in a community garden, public speaking, workshops and civic engagement (discussion of local issues, meeting with government representatives). The program provides service to 300 service users, reaches 140 participants, supported by 110 volunteers and a staff of 41.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #165: The Teresa Group
Address: 124 Merton Street, Suite 104, Toronto, Ward 22 St. Paul's

ORGANIZATION SUMMARY

The organization serves children and families living with or affected by HIV/AIDS across Toronto. Services include, family support, supportive counselling, volunteer services, resources, outreach, education, health promotion and peer support groups.

In 2014, the organization had 77 registered members. The most recent Annual General meeting was held on June 19, 2014 and attended by 11 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 9.26 months of operating expenditures.

The organization receives funding from these sources: Provincial, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,089,415.00	\$1,111,666.00
TOTAL CSP GRANT	\$28,210.00 (APPROVED)	\$28,805.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$28,805.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Leading the Way	\$28,210.00	\$28,805.00

Comments:

The organization reports 9.26 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy. The organization must submit accurate program statistics, to ensure compliance with CSP criteria for management of operations.

PROGRAM(S) SUMMARY

Leading the Way

Program Focus: *Community Development, Immigration and Settlement, Other*

Targeted Community: *Youth, Child and Family, Newcomers, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve improved quality of life and emotional well being of children and families living with/affected by HIV/AIDS. Program activities include therapeutic groups for children, psychosocial support groups for parents, school holiday outings for families, and summer day camps for children. The program provides service to 228 service users, reaches 769 participants, supported by 0 volunteers and a staff of 4.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #166: The Wexford Residence Inc.
Address: 1860 Lawrence Avenue East, Toronto, Ward 37 Scarborough Centre

ORGANIZATION SUMMARY

The organization operates a nursing home, apartments and an elderly persons centre in the Wexford area of the City, providing a range of social recreational activities.

In 2014, the organization had 193 registered members. The most recent Annual General meeting was held on June 05, 2014 and attended by 50 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.28 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$12,051,444.00	\$12,520,653.00
TOTAL CSP GRANT	\$20,205.00 (APPROVED)	\$20,630.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$20,630.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly Persons Centre	\$20,205.00	\$20,630.00

Comments:

The organization reports 0.28 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to meet social, psychological, physical, emotional and spiritual needs and to provide the best possible quality of living for seniors in the Wexford area of the City. Program activities include Yoga, fitness, tai chi, line dancing, carpet bowling, shuffleboard, water color arts, ceramics, cookies and crafts, darts, bridge, card games, special events and intergenerational programs with daycares in the vicinity. The program provides service to 275 service users, reaches 17,702 participants, supported by 50 volunteers and a staff of 1.25 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #167: Thorncliffe Neighbourhood Office (TNO)
Address: 18 Thorncliffe Park Drive, Toronto, Ward 26 Don Valley West

ORGANIZATION SUMMARY

The organization serves Thorncliffe Park and the area and works to build a safe and healthy community through strengthening the quality of individual and community life, with a focus on newcomer communities (South Asian, Afghan and Asian) and family support programs. Activities include settlement and adaptation, LINC classes, employment and job search, Early Years activities, information and referral. Starting in December 2014, the organization has merged with Flemingdon Neighbourhood Services to serve the Thorncliffe and Flemingdon neighbourhoods.

In 2014, the organization had 350 registered members. The most recent Annual General meeting was held on June 17, 2014 and attended by 300 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.25 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$6,257,525.00	\$7,227,980.00
TOTAL CSP GRANT	\$119,835.00 (APPROVED)	\$122,360.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$122,360.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Women's support program	\$43,370.00	\$44,285.00
Youth engagement & leadership skills development progr:	\$59,115.00	\$60,360.00
Core Administration	\$17,350.00	\$17,715.00

PROGRAM(S) SUMMARY

Women's support program

Program Focus: *Safety, Unemployment, Other*

Targeted Community: *Youth, Migrant/Temporary Workers, Child and Family, LGBTTIQQ2SA, Newcomers, Women, Racialized Persons*

Neighbourhood Improvement Area: *Flemingdon Park*

The program works to engage immigrant and refugee women in the Flemingdon and Thorncliffe areas who are experiencing violence in the home to increase their awareness of alternatives available to them. Program activities include outreach, support, linkage to community resources and the development of support networks. The program provides service to 1,428 service users, reaches 2,924 participants, supported by 20 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #167: Thorncliffe Neighbourhood Office (TNO)

Youth engagement & leadership skills development program

Program Focus: *Other*

Targeted Community: *Youth, Homeless/Street Involved, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Flemingdon Park*

The program uses a community development model to foster an environment of support for youth that encourages leadership in the community, excellence in school, pride in the neighbourhood and success in society. The program provides a youth space in the local mall. Activities include recreation, youth leadership, after school homework and leisure activities, summer programs and volunteer engagement. Youth support other youth through mentoring activities. The program provides service to 1,500 service users, reaches 3,200 participants, supported by 20 volunteers and a staff of 1.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #168: Tobias House Attendant Care Inc.
Address: 695 Coxwell Ave, 611, Toronto, Ward 32 Beaches-East York

ORGANIZATION SUMMARY

The organization serves adults with physical challenges throughout Toronto. Services include assistance with daily living, escort services, a volunteer network and a resource centre.

In 2014, the organization had 74 registered members. The most recent Annual General meeting was held on November 26, 2014 and attended by 26 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.00 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$4,552,039.00	\$4,947,762.00
TOTAL CSP GRANT	\$35,855.00 (APPROVED)	\$36,610.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$36,610.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Tobias House resource centre outreach program	\$35,855.00	\$36,610.00

Comments:

The organization reports 0.00 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Tobias House resource centre outreach program

Program Focus: *Other*

Targeted Community: *People with physical disabilities*

Neighbourhood Improvement Area: *Not in an NIA*

The program provides resource counselling, advocacy and outreach to children, youth and adults with learning disabilities and their families across Toronto. Program activities include support, referral and assistance in accessing community supports. The program provides service to 165 service users, reaches 511 participants, supported by 12 volunteers and a staff of 1.10 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #169: Toronto Coalition for Better Child Care
Address: 489, College Street, ste 206, Toronto, Ward 19 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves residents and organizations across Toronto by working towards a system of childcare which is universally accessible, non-profit, non-compulsory and publicly funded. Its membership includes over 200 childcare programs, family resource programs, home child-care agencies, parents and child care staff. Services include media campaigns, public education, consultation, professional development, policy papers and liaison between the child care community and government.

In 2014, the organization had 230 registered members. The most recent Annual General meeting was held on December 11, 2014 and attended by 10 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.19 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$80,273.00	\$96,555.00
TOTAL CSP GRANT	\$22,570.00 (APPROVED)	\$23,045.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$23,045.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Toronto Coalition for Better Child Care	\$22,570.00	\$23,045.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity Organizational Structure, and Financial Health, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 3.19 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Toronto Coalition for Better Child Care

Program Focus: *Community Development, Other*

Targeted Community: *Child and Family, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enhance planning and coordination for the child care sector. Program activities include organizing public forums, newsletter production, capacity building workshops, board development with child care organizations and participation on various committees in the children's services sector.

The program provides service to 400 service users, reaches 4,420 participants, supported by 30 volunteers and a staff of 1.20 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #170: Toronto Community & Culture Centre
Address: 222 Spadina Avenue, Unit 217, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves the Mandarin-speaking community from Mainland China. Services include settlement support, information and referral, ESL, youth programs and other cultural and community development activities.

In 2014, the organization had 9 registered members. The most recent Annual General meeting was held on December 05, 2014 and attended by 9 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.50 months of operating expenditures.

The organization receives funding from these sources: Provincial, Federal, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$463,936.00	\$435,600.00
TOTAL CSP GRANT	\$20,230.00 (APPROVED)	\$20,655.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$20,655.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Social Service in Mandarin Community	\$20,230.00	\$20,655.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, and Program Effectiveness, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

PROGRAM(S) SUMMARY

Social Service in Mandarin Community

Program Focus: *Elderly Persons Centre, Community Development*

Targeted Community: *Youth, Seniors, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase access to services for the Mandarin speaking community. Program activities include information sessions, referral, counselling, outreach, cultural events and joint workshops with other service providers to serve the seniors, youth, women and low-income residents in the Mandarin speaking community. The program provides service to 820 service users, reaches 3,140 participants, supported by 8 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #171: Toronto Finnish-Canadian Seniors Centre
Address: 795 Eglinton Avenue East, Ground Floor, Toronto, Ward 26 Don Valley West

ORGANIZATION SUMMARY

The organization serves seniors 55 and older from the Finnish and local communities. Services include a nursing home, friendly visiting, information services, a library, social-recreational activities, counselling and referrals.

In 2014, the organization had 407 registered members. The most recent Annual General meeting was held on April 30, 2014 and attended by 74 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.90 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,951,901.00	\$4,423,099.00
TOTAL CSP GRANT	\$16,695.00 (APPROVED)	\$17,050.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$17,050.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly Persons Centre	\$16,695.00	\$17,050.00

Comments:

The organization reports 0.90 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to help seniors in the local and Finnish community maintain a high quality of life while remaining independently functional for as long as possible. Program activities include fitness and gentle fitness classes, educational programs, study groups, concerts, plays, health and lifestyle seminars, crafts, outings, picnics, walking group, weaving, woodwork, video programs and sing-alongs. The program provides service to 560 service users, reaches 4,805 participants, supported by 90 volunteers and a staff of 1.20 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #172: Toronto Intergenerational Partnerships in Community
Address: 800 Greenwood Avenue, A36, Toronto, Ward 29 Toronto-Danforth

ORGANIZATION SUMMARY

The organization provides programming which promotes inter-generational understanding and co-operation between students and seniors. Services include providing inter-generational linkages for communities and organizations serving seniors, children and youth, recruitment of seniors, older adults, children and youth, volunteer training and support and the provision of expertise and education in intergenerational program design, development and delivery.

In 2014, the organization had 903 registered members. The most recent Annual General meeting was held on June 05, 2014 and attended by 112 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.33 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$442,587.00	\$305,184.00
TOTAL CSP GRANT	\$46,270.00 (APPROVED)	\$47,245.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$47,245.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Inter-generational Volunteer Support	\$19,185.00	\$19,590.00
Snow and Lawn Maintenance	\$27,085.00	\$27,655.00

PROGRAM(S) SUMMARY

Inter-generational Volunteer Support

Program Focus: *Community Development, Safety, Poverty Reduction, Other*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to mobilize children, youth, adults and seniors to address their respective needs. Program activities include the recruitment and matching of volunteer students with the elderly, the recruitment and matching of older adults and active seniors with students in schools as reading partners, provision of home maintenance support to seniors and the recruitment and training of youth to coach long-term care seniors on internet access. The program provides service to 1,704 service users, reaches 3,837 participants, supported by 1,128 volunteers and a staff of 1.25 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #172: Toronto Intergenerational Partnerships in Community

Snow and Lawn Maintenance

Program Focus: *Community Development, Safety, Unemployment, Poverty Reduction, Other*
Targeted Community: *Youth, People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons, Other*
Neighbourhood Improvement Area: *Not in an NIA*

This program works to enable senior citizens, disabled and/or convalescing clients to access affordable outdoor home maintenance services; as a result, clients can remain in their homes longer. Outdoor home maintenance services will include snow shovelling, lawn cutting, leaf raking and outdoor general maintenance as requested by clients. This broker program works to provide casual part-time employment for youth and adult workers while providing pre-employment skills for newcomers. The program provides service to 179 service users, reaches 742 participants, supported by 21 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #173: Toronto Kiwanis Boys & Girls Clubs
Address: 101 Spruce St., Toronto, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization provides a range of educational, social, support and leisure activities for children and youth in the Regent Park and Queen West areas. Services include literacy and computer literacy, employment preparation, anger management, leadership development, life skills training, summer camps, drug abuse prevention, sports and recreation, nutrition, alternative education, arts and crafts, counselling and educational assistance.

In 2014, the organization had 178 registered members. The most recent Annual General meeting was held on June 16, 2014 and attended by 32 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to -1.10 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,614,133.00	\$2,898,724.00
TOTAL CSP GRANT	\$92,695.00 (APPROVED)	\$94,645.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$94,645.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Recreation program	\$47,555.00	\$48,555.00
Safe walk	\$22,570.00	\$23,045.00
Social development	\$22,570.00	\$23,045.00

Comments:

The organization reports -1.10 months of unrestricted reserves, and a capital deficit, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Recreation program

Program Focus: *Community Development, Food Security, Safety, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program includes Creative Arts, Physical Activity, Social Recreation and the Regent Park Service Expansion. The program allows children and youth to build self-esteem and engage in pro-social activities in a safe environment and support training for youth volunteers to prepare for employment through leadership programs and supported civic engagement projects. The program provides service to 1,024

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #173: Toronto Kiwanis Boys & Girls Clubs
service users, reaches 1,052 participants, supported by 72 volunteers and a staff of 13.50 FTE.

Safe walk

Program Focus: *Community Development, Safety, Unemployment*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Regent Park*

The program works to hire and train youth to escort children safely in Regent Park and surrounding communities. Youth act as positive role models for younger children in the community, and develop positive relations between police and youth, encouraging community residents to walk freely within the neighbourhoods and keeping young children and youth engaged. The program provides service to 893 service users, reaches 32 participants, supported by 3 volunteers and a staff of 2.30 FTE.

Social development

Program Focus: *Community Development, Food Security, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, People with physical disabilities, LGBTTIQ2SA, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to encourage the development of healthy lifestyles, communication skills, self-awareness and empowerment of members of children and youth aged 3 to 18 years of age in the Regent Park area. Program activities include anger management, drug abuse prevention, nutrition (cooking and after school snack), leadership development, conflict resolution, school readiness and a parents group. The program provides service to 753 service users, reaches 260 participants, supported by 39 volunteers and a staff of 1.80 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #174: Toronto People With AIDS Foundation
Address: 200 Gerrard Street East, 2nd Floor, Toronto, Ward 28 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves men, women and children living with HIV/AIDS Toronto. Services include benefits and assistance, food programs, health promotion, skills development workshops, speakers bureau, treatment information, peer support and food security.

In 2014, the organization had 49 registered members. The most recent Annual General meeting was held on October 02, 2014 and attended by 21 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.58 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Investment Income, Fundraising, Donations and Bequests, Other Receipts.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,601,863.00	\$3,201,400.00
TOTAL CSP GRANT	\$30,610.00 (APPROVED)	\$31,255.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$31,255.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Food Program	\$30,610.00	\$31,255.00

Comments:

This organization must submit accurate program statistics, to ensure compliance with CSP criteria for management of operations.

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's structure. These areas will be monitored to ensure compliance with CSP criteria.

PROGRAM(S) SUMMARY

Food Program

Program Focus: *Community Development, Food Security*

Targeted Community: *People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve improved quality of life and emotional well-being of women, children and families living with/affected by HIV/AIDS. Program activities include support groups, supportive counselling, drop-ins and social recreation. The program provides service to 1,646 service users, reaches 10 participants, supported by 60 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #175: Toronto Rape Crisis Centre/Multicultural Women Against Rape

Address: P.O. Box 84, Station B, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves victims of sexual assault, survivors of child sexual abuse, and parents of victims of child sexual abuse in Toronto. Services include a community resource centre, a public education and prevention program, a 24-hour crisis line, crisis intervention, advocacy and court support, one-to-one counselling and support groups.

In 2014, the organization had 265 registered members. The most recent Annual General meeting was held on October 01, 2014 and attended by 40 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.53 months of operating expenditures.

The organization receives funding from these sources: Provincial, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$668,044.00	\$654,915.15
TOTAL CSP GRANT	\$50,985.00 (APPROVED)	\$52,060.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$52,060.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Crisis Counselling	\$33,845.00	\$34,560.00
Public Education	\$17,140.00	\$17,500.00

Funding Conditions:

To ensure compliance with CSP criteria in the area of Financial Health, the organization will be required to sufficiently address this area of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

Comments:

The organization reports 0.53 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Crisis Counselling

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide immediate support and referrals to survivors of violence, their families, friends and the community. Program activities include crisis intervention, via a 24-hour crisis line, and individual

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #175: Toronto Rape Crisis Centre/Multicultural Women Against Rape and group counselling. The program provides service to 3,879 service users, reaches 0 participants, supported by 96 volunteers and a staff of 4.00 FTE.

Public Education

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works towards the eradication of sexual violence by informing, educating, generating dialogue and promoting alternatives to violence. Program activities include outreach, dissemination of information via print and social media, public speaking events at post-secondary and secondary schools, and public awareness campaigns. The program provides service to 0 service users, reaches 16,263 participants, supported by 130 volunteers and a staff of 3.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #176: Hemophilia Ontario - Toronto & Central Ontario Region
Address: 65 Wellesley Street East, 501, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization serves persons with hemophilia and their families across Toronto and the central Ontario region. The support program provides the following services to respond to the concerns of hemophiliacs and their families about HIV disease: support, prevention, advocacy, counselling and education.

In 2014, the organization had 401 registered members. The most recent Annual General meeting was held on March 01, 2014 and attended by 36 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 7.90 months of operating expenditures.

The organization receives funding from these sources: Community Funding Grants.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$919,137.00	\$947,345.00
TOTAL CSP GRANT	\$25,390.00 (APPROVED)	\$25,925.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$25,925.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community support	\$25,390.00	\$25,925.00

Comments:

The organization reports 7.90 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community support

Program Focus: *Other*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, People with physical disabilities, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to attain the maximum quality of life for women with bleeding disorders, for newly diagnosed children and youth with hemophilia, and for HCV/HIV hemophiliacs. Program activities include information and outreach, visits to hospital, support groups, educational workshops, emotional support, and education/support. The program provides service to 675 service users, reaches 1,575 participants, supported by 60 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #177: Transcare Community Support Services
Address: 1045 McNicoll Avenue, Toronto, Ward 39 Scarborough-Agincourt

ORGANIZATION SUMMARY

The organization serves the elderly, disabled and chronically ill adults primarily in Scarborough. Services include meals-on-wheels, congregate dining, friendly visiting, telephone reassurance, transportation, outdoor maintenance, home help, respite care, adult day care and supportive housing.

In 2014, the organization had 180 registered members. The most recent Annual General meeting was held on September 24, 2014 and attended by 26 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.16 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Investment Income, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$8,697,525.00	\$10,076,279.00
TOTAL CSP GRANT	\$78,960.00 (APPROVED)	\$80,630.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$80,630.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	Previous Year	Funding Year Recommendation
Congregate Dining	\$12,540.00	\$12,805.00
Friendly Visiting	\$7,880.00	\$8,050.00
Meals on Wheels	\$25,360.00	\$25,895.00
Snow Shoveling and Lawn Care	\$33,180.00	\$33,880.00

PROGRAM(S) SUMMARY

Congregate Dining

Program Focus: *Community Development*

Targeted Community: *People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Kennedy Park*

The program works to increase opportunities for social interaction, recreational activities and to provide nutritious meals for elderly, disabled, chronically ill and/or convalescent adults who are isolated in their own homes. Program activities include transportation to the program, hot nutritious meals and social and recreational activities. The program provides service to 410 service users, reaches 410 participants, supported by 16 volunteers and a staff of 2.84 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #177: Transcare Community Support Services

Friendly Visiting

Program Focus: *Safety, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase the social integration of isolated elderly and adults with a disability. Program activities include volunteer friendly visits and telephone contacts. The program provides service to 30 service users, reaches 30 participants, supported by 28 volunteers and a staff of 0.75 FTE.

Meals on Wheels

Program Focus: *Community Development, Food Security, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to meet the daily dietary nutritional needs of the elderly and adults with disabilities and to encourage voluntary involvement in community services. Program activities include delivery of hot Chinese, South Asian and Western meals and the delivery of frozen meal packages. The program provides service to 880 service users, reaches 880 participants, supported by 125 volunteers and a staff of 4.93 FTE.

Snow Shoveling and Lawn Care

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The purpose of the program is to enable seniors and people with disabilities to maintain their independence and remain safely in their home for as long as possible by providing snow shovelling and lawn care. The program provides service to 220 service users, reaches 220 participants, supported by 0 volunteers and a staff of 0.88 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #178: Tropicana Community Services

Address: 1385 Huntingwood Drive, Scarborough, Ward 41 Scarborough-Rouge River

ORGANIZATION SUMMARY

The organization serves children, youth and families primarily from the Caribbean and Black communities in the east end of Toronto. Services include counselling, settlement services, community education workshops, youth development programs, sporting events, Scarborough Youth Resource Centre, academic tutoring, summer camps, employment services, and day care.

In 2014, the organization had 36 registered members. The most recent Annual General meeting was held on June 25, 2014 and attended by 20 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.99 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$12,423,769.00	\$11,696,220.00
TOTAL CSP GRANT	\$88,990.00 (APPROVED)	\$90,865.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$90,865.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Parenting together	\$29,905.00	\$30,535.00
ProTech Media Centre	\$16,355.00	\$16,700.00
Youth development	\$26,585.00	\$27,145.00
Core Administration	\$16,145.00	\$16,485.00

Comments:

The organization is encouraged to pursue ways to increase effective community and member oversight in the organization's decision making processes and structure. This will be monitored to ensure compliance with CSP eligibility criteria.

The organization reports 0.99 month of reserves which is considered outside the unrestricted reserve policy threshold. The organization's reserve level will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #178: Tropicana Community Services

Parenting together

Program Focus: *Community Development*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works with parents and families to build and maintain positive relationships with family members. Program activities include: pre-program assessment; skills training workshops; anger management workshops; moral reasoning workshops and one to one follow-up sessions. Participants will develop self-identified pro-social skills and demonstrate increased self-reliance. The program provides service to 71 service users, reaches 71 participants, supported by 5 volunteers and a staff of 2.00 FTE.

ProTech Media Centre

Program Focus: *Community Development, Unemployment, Poverty Reduction, Other*

Targeted Community: *Youth, Newcomers, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program seeks to offer free digital arts and technology skills training based at a local library. The program provides neighbourhood residents of all ages with free access to technology including digital arts (animation, web design, digital photography, audio and video editing) and Microsoft curricula and seeks to introduce youth to potential careers in new media while providing computer literacy skills and creating opportunities for self-expression. The program provides service to 3,424 service users, reaches 3,424 participants, supported by 0 volunteers and a staff of 1.00 FTE.

Youth development

Program Focus: *Community Development*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to foster attitudes of self-reliance, self-confidence and responsibility, develop personal goal setting and life planning skills, and to foster social competencies and positive sense of self among youth between the ages of 12 and 24 with an emphasis on youth from the Caribbean and Black communities. Program activities include outreach, workshops, discussions and theme-based projects based on the interests and needs of the youth, mentoring and interaction with role models, recreation, and special events. The program provides service to 398 service users, reaches 622 participants, supported by 9 volunteers and a staff of 4.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #179: Ukrainian Canadian Social Services (Toronto) Inc.
Address: 2445 Bloor Street West, Toronto, Ward 13 Parkdale-High Park

ORGANIZATION SUMMARY

The organization serves the Ukrainian ethno-cultural community across Toronto. Services include: information and referral, interpretation, translation, counselling, integration supports, friendly visiting, job registry, drop-in program, emergency financial and clothing assistance and culturally specific social and recreational activities.

In 2014, the organization had 253 registered members. The most recent Annual General meeting was held on April 23, 2014 and attended by 50 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.27 months of operating expenditures.

The organization receives funding from these sources: Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$264,595.00	\$376,638.00
TOTAL CSP GRANT	\$37,300.00 (APPROVED)	\$38,095.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$38,095.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Social and recreational	\$7,465.00	\$7,625.00
Social services	\$20,505.00	\$20,940.00
Core Administration	\$9,330.00	\$9,530.00

Comments:

The organization reports 3.27 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

The organization is required to develop and submit a strategic plan that provides clear direction to the organization's staff and board.

PROGRAM(S) SUMMARY

Social and recreational

Program Focus: *Elderly Persons Centre, Community Development*

Targeted Community: *Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to prevent isolation, promote a sense of well being, develop skills and build social support networks for seniors of Ukrainian ethno-cultural background. Program activities include a drop-in centre, arts and crafts, a seniors club, fitness, day trips and discussion groups. The program provides service to 2,660 service users, reaches 950 participants, supported by 60 volunteers and a staff of 1.00

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #179: Ukrainian Canadian Social Services (Toronto) Inc.
FTE.

Social services

Program Focus: *Elderly Persons Centre, Immigration and Settlement, Other*

Targeted Community: *Child and Family, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve access to culturally and linguistically appropriate services for the Ukrainian Canadian community. Program activities include information and referral, interpretation and translation, supportive counselling, form completion, escort to appointments, and support to isolated individuals in their homes. The program provides service to 2,951 service users, reaches 9,025 participants, supported by 95 volunteers and a staff of 1.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #180: Unison Health and Community Services
Address: 12 Flemington Road, Toronto, Ward 15 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization is a multi-service centre with an integrated approach to client care and community support through primary health care, health promotion, housing help, early years programs, harm reduction programs, protective services for adults with developmental disabilities, legal clinics, counselling, case management and community support services.

In 2014, the organization had 244 registered members. The most recent Annual General meeting was held on September 22, 2014 and attended by 76 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.48 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Fees from Users, Federal, Investment Income, Other Agencies, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$18,297,172.00	\$18,972,792.00
TOTAL CSP GRANT	\$47,855.00 (APPROVED)	\$48,865.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$48,865.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Counselling Access Program	\$29,810.00	\$30,440.00
Snow Removal Program	\$18,045.00	\$18,425.00

PROGRAM(S) SUMMARY

Counselling Access Program

Program Focus: *Community Development, Immigration and Settlement, Poverty Reduction, Other Targeted Community: People with cognitive disabilities, Homeless/Street Involved, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*
 Neighbourhood Improvement Area: *Keelestdale-Eglinton West*

The program provides an access point to services for people with significant access barriers including languages, poverty, discrimination, disability, social isolation and lack of social supports. The program focuses on Spanish speaking, South Asian Muslim and Portuguese communities. Program activities include crisis intervention, information and referral, form filling and translation, advocacy and interpretation. The program provides service to 820 service users, reaches 820 participants, supported by 4 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #180: Unison Health and Community Services

Snow Removal Program

Program Focus: *Community Development, Other*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Other*

Neighbourhood Improvement Area: *Keelestdale-Eglinton West*

The program provides snow removal services for seniors and people with disabilities living in their own home within the program funded boundary. The program enables seniors and people with disabilities to remain safely in their homes, maintain their independence and reduces social isolation. The program provides service to 89 service users, reaches 89 participants, supported by 8 volunteers and a staff of 0.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #181: University Settlement
Address: 23 Grange Road, Toronto, Ward 19 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves residents in the area bounded by College St., Yonge St., Spadina Ave. and Front St. Services include fitness, recreation, nursery school, child care, community development, employment and training, counselling, legal and income tax clinics, music and art activities, language training and family and seniors program.

In 2014, the organization had 1,996 registered members. The most recent Annual General meeting was held on June 17, 2014 and attended by 34 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.90 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Federal, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$5,327,819.00	\$5,362,358.00
TOTAL CSP GRANT	\$123,820.00 (APPROVED)	\$126,425.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$126,425.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Children and youth development	\$61,610.00	\$62,905.00
Community development	\$27,230.00	\$27,805.00
Older adult social integration	\$34,980.00	\$35,715.00

Comments:

The organization reports 0.90 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Children and youth development

Program Focus: *Community Development, Immigration and Settlement, Safety*

Targeted Community: *Youth, Child and Family, Newcomers*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to promote social interaction and positive changes among children and youth connecting them with community resources and provides culturally and linguistically appropriate community services to help newcomers adjust and integrate well into the Canadian system. Activities include information sessions, a breakfast club, workshops, in school lunch hour and after-school programs, support groups, children and youth program and community events. The program provides service to 3,500 service users, reaches 4,535 participants, supported by 125 volunteers and a staff of

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #181: University Settlement
22.25 FTE.

Community development

Program Focus: *Community Development*

Targeted Community: *Child and Family, Newcomers, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to organize community members around current community issues that are affecting their day-to-day life. Program activities include regular community information sessions, community events, community outreach, workshops and seminars. The program provides service to 2,400 service users, reaches 2,305 participants, supported by 120 volunteers and a staff of 0.60 FTE.

Older adult social integration

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce social isolation for older adults and help them settle and adjust within the community. Program activities include recreational/ social services (e.g. fitness classes, bridge club, birthday parties, etc.), supportive counselling, and educational workshops. The program provides service to 34,307 service users, reaches 34,707 participants, supported by 52 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #182: Vermont Square Parent-Child Mother Goose Program
Address: 720 Bathurst Street, Suite 500A, Toronto, Ward 19 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves low-income at risk parents, caregivers and pre-school children across Toronto primarily in English, with one group in Somali. Activities include direct programming using nursery rhymes, stories and games to teach parents of infants and toddlers how to enrich interaction with their children. The organization also offers training and support to other organizations.

In 2014, the organization had 300 registered members. The most recent Annual General meeting was held on December 05, 2014 and attended by 45 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.60 months of operating expenditures.

The organization receives funding from these sources: Other Agencies, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$170,718.00	\$193,319.00
TOTAL CSP GRANT	\$25,270.00 (APPROVED)	\$25,805.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$25,805.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Infant and Toddler Program	\$25,270.00	\$25,805.00

Funding Conditions:

To ensure compliance with CSP criteria in the areas of Governance, Capacity and Organizational Structure, and Financial Health, the organization will be required to sufficiently address these areas of concern within the next three years. The strategy will be developed with the support of City staff and monitored.

PROGRAM(S) SUMMARY

Infant and Toddler Program

Program Focus: *Community Development*

Targeted Community: *Aboriginal, Child and Family, Newcomers, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Mount Olive-Silverstone-Jamestown, South Parkdale*

The program works to enrich the interaction and relationship between vulnerable care-giving adults and children between the ages of 0-4 and to create a supportive group for the adults. Activities help reduce social isolation and develop social networks, as well as improve the wellbeing of participants. The program provides service to 1,675 service users, reaches 50 participants, supported by 4 volunteers and a staff of 0.90 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #183: Victim Services Toronto
Address: 40 College Street, Ground Floor, Toronto, Ward 27 Toronto Centre-Rosedale

ORGANIZATION SUMMARY

The organization provides crisis support and referral for victims of crime in Toronto. The organization provides 24 hour services to victims who have been sexually assaulted, victims of domestic violence and family members of victims of homicide, traffic fatalities and suicides. Approximately half of the incidents are ones of domestic violence. In fulfilling its mandate, the organization works closely with police, counselling services, community organizations and shelters.

In 2014, the organization had 203 registered members. The most recent Annual General meeting was held on December 04, 2014 and attended by 61 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.07 months of operating expenditures.

The organization receives funding from these sources: Other Governments, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,610,725.00	\$1,768,635.00
TOTAL CSP GRANT	\$252,775.00 (APPROVED)	\$258,090.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$258,090.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
High Risk Support Services (HRSS)	\$56,405.00	\$57,590.00
T.E.A.R Program	\$70,000.00	\$71,470.00
Victim Crisis Response Program	\$60,925.00	\$62,205.00
Volunteer Program	\$42,875.00	\$43,780.00
Core Administration	\$22,570.00	\$23,045.00

PROGRAM(S) SUMMARY

High Risk Support Services (HRSS)

Program Focus: *Safety, Other*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

High Risk Support Services' mandate is to promote the safety of individuals and their families who are at serious risk of bodily harm or death due to domestic violence. The program provides risk assessments, safety audits, and safety and needs service plans, counselling, advocacy, and linkages to community resources/services. The program provides service to 219 service users, reaches 5,770 participants,

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #183: Victim Services Toronto
supported by 3 volunteers and a staff of 1.00 FTE.

T.E.A.R Program

Program Focus: *Community Development, Safety*
Targeted Community: *Youth, Newcomers, Racialized Persons*
Neighbourhood Improvement Area: *Not in an NIA*

T.E.A.R is a crime prevention program for young men and young women, grounded within a gender-based analysis, which works with youth to eliminate relationship violence. Program activities include healthy relationship workshops, a youth leadership program, community outreach and youth-led social media engagement strategies. The program targets youth facing multiple systemic barriers including racialized, LGBTQ, Aboriginal youth and youth residing in Neighbourhood Improvement Areas throughout Toronto. The program provides service to 22 service users, reaches 12,719 participants, supported by 18 volunteers and a staff of 2.20 FTE.

Victim Crisis Response Program

Program Focus: *Safety, Other*
Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*
Neighbourhood Improvement Area: *Not in an NIA*

This program provides the only immediate 24/7, city-wide short term crisis intervention service for victims and their families in the immediate aftermath of crime and sudden tragedies. Crimes include but are not limited to: domestic violence, criminal harassment, sexual assault, homicide, attempted homicide, assault, home invasion, break and enter, robbery, elder abuse, and abduction. Tragic events where no crime has occurred include but are not limited to: motor vehicle accident, suicide, sudden death, workplace accident. The program offers 1 professional crisis counsellor and 1 community trained volunteer that are dispatched to the scene of emergency or other safe location to provide emotional support, de-escalation and practical assistance. The program provides service to 17,867 service users, reaches 24,345 participants, supported by 203 volunteers and a staff of 13.00 FTE.

Volunteer Program

Program Focus: *Community Development*
Targeted Community: *Youth, People with cognitive disabilities, Aboriginal, People with physical disabilities, LGBTTIQ2SA, Newcomers, Seniors, Women, Racialized Persons, Other*
Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide crisis intervention and ongoing support for victims of a crime in languages other than English. The program is a community engagement and capacity building program which recruits, screens, engages, trains, mentors and provides outreach for community volunteers. The program provides service to 203 service users, reaches 2,475 participants, supported by 203 volunteers and a staff of 1.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #184: VWAT Family Services
Address: 1756 St. Clair Avenue West, Toronto, Ward 17 Davenport

ORGANIZATION SUMMARY

The organization serves Vietnamese women and their families from across Toronto. Activities include settlement and integration supports for newcomers, information, referral, informal counselling, education workshops, women's day events, social and cultural activities, recreation activities and supports for women experiencing violence/abuse.

In 2014, the organization had 55 registered members. The most recent Annual General meeting was held on May 31, 2014 and attended by 49 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.11 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Community Funding Grants, Federal, Fundraising, Donations and Bequests, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$622,024.00	\$671,775.00
TOTAL CSP GRANT	\$58,650.00 (APPROVED)	\$59,885.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$59,885.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Service Partnership	\$36,080.00	\$36,840.00
Vietnamese Youth	\$22,570.00	\$23,045.00

Comments:

The organization reports 3.11 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Community Service Partnership

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Weston-Pellam Park, Glenfield-Jane Heights, South Parkdale*

The program works to improve access to services and programs and provides support to Vietnamese women and their families in Toronto. Program activities include information and referral, supportive counselling, computer training, violence prevention workshops, tutoring, summer recreational activities, public education, social and cultural events and support groups. The program provides service to 1,040 service users, reaches 17,700 participants, supported by 220 volunteers and a staff of 1.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #184: VWAT Family Services

Vietnamese Youth

Program Focus: *Community Development, Immigration and Settlement, Safety*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Keele-Edenholme West, Weston-Pellam Park, Glenfield-Jane Heights*

The program works to build the capacity of Vietnamese youth through developing social support networks, leadership and volunteer development. Activities include peer support groups for youth, women and their families, peer mentorship groups, advocacy and information and referral. The program provides service to 315 service users, reaches 2,550 participants, supported by 127 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #185: Villa Colombo Home for the Aged Inc.
Address: 40 Playfair Avenue, Toronto, Ward 15 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization serves Italian seniors in the Toronto, Vaughan and York region with supportive housing and long term care facilities, as well as a range of community services including day programs for frail elderly, an elderly person's centre, meals on wheels and congregate dining.

In 2014, the organization had 22 registered members. The most recent Annual General meeting was held on October 08, 2014 and attended by 16 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.00 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Fundraising, Donations and Bequests, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$28,597,760.00	\$27,790,954.00
TOTAL CSP GRANT	\$29,415.00 (APPROVED)	\$30,040.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$30,040.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Elderly Persons Centre	\$20,310.00	\$20,740.00
Meals on Wheels	\$9,105.00	\$9,300.00

Comments:

The organization reports 0.00 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with cognitive disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide social supports for isolated seniors in the Italian community. Program activities include social recreation activities, inter-generational programs with clients suffering from dementia, organized exercise and excursions. Participants volunteer as group leaders and as members of the Senior's Advisory Council. The program provides service to 186 service users, reaches 308 participants, supported by 4 volunteers and a staff of 1.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #185: Villa Colombo Home for the Aged Inc.

Meals on Wheels

Program Focus: *Food Security, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to permit seniors 55 and over of Italian origin to age safely and with dignity within the confines of their home. Activities include providing nutritious, well balanced, culturally appropriate meals delivered to the home by volunteers and an informal security check. The program provides service to 288 service users, reaches 0 participants, supported by 22 volunteers and a staff of 0.20 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #186: Volunteer Toronto

Address: 344 Bloor Street, 404, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves individuals of all ages and backgrounds seeking volunteer opportunities and a variety of organizations needing volunteers in Toronto. Services include recruitment and referral, volunteer development, retirement plus for seniors, a resource centre and publications

In 2014, the organization had 8 registered members. The most recent Annual General meeting was held on September 24, 2014 and attended by 6 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.44 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$873,215.00	\$800,495.00
TOTAL CSP GRANT	\$188,450.00 (APPROVED)	\$192,420.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$192,420.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Agency services - Engaging Organizations	\$46,720.00	\$47,705.00
Community affairs - Community Engagement	\$56,405.00	\$57,590.00
Volunteer services - Engaging Leaders	\$46,720.00	\$47,705.00
Youth Engagement Program	\$38,605.00	\$39,420.00

Comments:

The organization reports 3.44 of months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Agency services - Engaging Organizations

Program Focus: *Other*

Targeted Community: *Other*

Neighbourhood Improvement Area: *Not in an NIA*

This program seeks to work with nonprofit organizations to become 'Engaging Organizations' through individual and group consultancy and training. The program provides services to meet community needs for training in volunteer management in order to build community capacity and enhance volunteer involvement. Activities include: agency consultation; membership support; outreach; volunteer management and training; public speakers; support to and participation in networks and coalition and Francophone services. The program provides service to 2,989 service users, reaches 7,343 participants, supported by 6

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #186: Volunteer Toronto
volunteers and a staff of 3.15 FTE.

Community affairs - Community Engagement

Program Focus: *Elderly Persons Centre, Community Development, Immigration and Settlement, Unemployment, Other*

Targeted Community: *Youth, Migrant/Temporary Workers, Aboriginal, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase engagement in volunteering throughout the city by actively engaging individuals in-person and online through interactive and accessible programming. By increasing the face-to-face connection opportunities in the community while at the same time offering a more comprehensive set of tools online, current and potential volunteers will be able to increase their knowledge and understanding of volunteering. As a result, the program provides the public with current information/resources related to volunteerism; provides community agencies, volunteers and the public with information related to advocacy. The program provides service to 3,850 service users, reaches 485,335 participants, supported by 33 volunteers and a staff of 2.50 FTE.

Volunteer services - Engaging Leaders

Program Focus: *Community Development*

Targeted Community: *Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works with nonprofits and community leaders to develop their skills in engagement, builds capacity in the sector and increases the involvement of higher skilled volunteers, collaboration and partnership building. Activities include promotion of volunteerism, speaker series, training program with coaching leadership training and workshops. The program provides service to 650 service users, reaches 382 participants, supported by 10 volunteers and a staff of 0.85 FTE.

Youth Engagement Program

Program Focus: *Community Development, Unemployment*

Targeted Community: *Youth*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to increase youth engagement across Toronto by involving youth in “taster” volunteering events, supporting youth led initiatives and building the capacity of organizations to involve youth aged 13-29 years while highlighting the contributions that youth are making in Toronto. The program provides service to 711 service users, reaches 60,972 participants, supported by 11 volunteers and a staff of 0.40 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #187: Warden Woods Community Centre
Address: 74 Firvalley Court, Scarborough, Ward 35 Scarborough Southwest

ORGANIZATION SUMMARY

The organization serves residents in southwest Scarborough. Services include social-recreational activities, family support, education and training, settlement services, services for seniors, a nursery school, a parent-child drop-in and supportive housing.

In 2014, the organization had 39 registered members. The most recent Annual General meeting was held on October 07, 2014 and attended by 22 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.47 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,709,660.16	\$2,713,715.00
TOTAL CSP GRANT	\$230,785.00 (APPROVED)	\$235,640.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$235,640.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Children and Youth	\$37,840.00	\$38,635.00
Community Services	\$43,325.00	\$44,235.00
Food Security Investment Program	\$22,775.00	\$23,255.00
Scarborough Conflict Resolution Services	\$45,130.00	\$46,080.00
Services for Seniors	\$50,770.00	\$51,840.00
Core Administration	\$30,945.00	\$31,595.00

PROGRAM(S) SUMMARY

Children and Youth

Program Focus: *Community Development, Safety, Unemployment, Other*

Targeted Community: *Youth, Aboriginal, Child and Family, People with physical disabilities, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Oakridge*

The program works to increase success in education, reduce violence and disunity and develop positive family relationships among children and youth aged 8 to 18. Program activities include tutoring, music club, girls in action girls club, Warden wolves boys' club, conflict management training workshops, recreational activities such as a youth drop-in, after school programs, youth recreation and leadership, and a summer camp, support services such as crisis intervention, information and referral, Court escort, case

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #187: Warden Woods Community Centre
management services, informal counselling and anger management. The program provides service to 330 service users, reaches 190 participants, supported by 8 volunteers and a staff of 3.10 FTE.

Community Services

Program Focus: *Community Development, Food Security, Immigration and Settlement, Safety, Unemployment, Poverty Reduction*

Targeted Community: *Youth, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Oakridge*

The program works to increase success in education and employment, support positive change, build a safe community, improve nutrition and reduce isolation for individuals and families. Program activities include newcomer services, Muslim heritage classes, informal counselling, information and referral, computer training, employment training and support, parenting programs, recreational activities, adult drop-in, cultural celebrations, community dinners, community bus trips, volunteer health clinic for the uninsured and the good food box. The program provides service to 520 service users, reaches 490 participants, supported by 60 volunteers and a staff of 3.90 FTE.

Food Security Investment Program

Program Focus: *Community Development, Food Security, Poverty Reduction*

Targeted Community: *Youth, People with cognitive disabilities, Migrant/Temporary Workers, Homeless/Street Involved, Aboriginal, Child and Family, People with physical disabilities, LGBTTIQQ2SA, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Oakridge*

This program works to increase access to affordable nutritious produce and develop community leadership in order to improve personal well-being, reduce isolation and increase food security. Program activities include community markets and volunteer development. The program provides service to 692 service users, reaches 60 participants, supported by 12 volunteers and a staff of 0.50 FTE.

Scarborough Conflict Resolution Services

Program Focus: *Community Development, Safety, Other*

Targeted Community: *Youth, Migrant/Temporary Workers, Aboriginal, Child and Family, People with physical disabilities, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Woburn*

The program works to find alternative solutions to neighbourhood disputes and develops conflict resolution skills among residents who need help resolving conflict. Activities include intake and assessment, case development, matching volunteer mediators to cases and monitoring the progress of mediation cases, ongoing training to volunteer mediators, provision of training to tenant groups, community groups and conflict resolution training in schools, outreach and training of volunteer mediators. The program provides service to 878 service users, reaches 15 participants, supported by 15 volunteers and a staff of 1.35 FTE.

Services for Seniors

Program Focus: *Elderly Persons Centre, Community Development, Food Security, Safety*

Targeted Community: *People with cognitive disabilities, Aboriginal, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Oakridge*

The program works to increase socialization, decrease isolation and depression, foster independence, and maintain or increase level of functioning among socially isolated seniors 55 and older and adults with physical/mental challenges. Program activities include an elderly persons centre, transportation, meals on wheels, client intervention and assistance, friendly visiting and security check. The program provides service to 600 service users, reaches 65 participants, supported by 65 volunteers and a staff of 6.57 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #187: Warden Woods Community Centre

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #188: West Scarborough Neighbourhood Community Centre
Address: 313 Pharmacy Avenue, Toronto, Ward 35 Scarborough Southwest

ORGANIZATION SUMMARY

The organization serves the area bounded by Gerrard St., Main St., Lawrence Ave. and Kennedy Ave. The organization provides social and recreational services including young adult programs, employment training and placement, community development, senior citizens' clubs, sports, outreach for youth, family resource centers, and a literacy program.

In 2014, the organization had 268 registered members. The most recent Annual General meeting was held on June 18, 2014 and attended by 119 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.25 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$5,887,655.00	\$5,729,300.00
TOTAL CSP GRANT	\$160,350.00 (APPROVED)	\$187,215.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$187,215.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Birchmount Bluffs boys & girls club	\$16,270.00	\$16,615.00
Neighbourhood Youth Alliance	\$0.00	\$23,480.00
North Scarborough boys & girls club	\$65,725.00	\$67,110.00
West Scarborough boys & girls club	\$25,860.00	\$26,405.00
West Scarborough seniors' club	\$36,225.00	\$36,990.00
Core Administration	\$16,270.00	\$16,615.00

Comments:

The organization must submit accurate program level statistics to ensure compliance with CSP criteria for management of operations.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #188: West Scarborough Neighbourhood Community Centre

Birchmount Bluffs boys & girls club

Program Focus: *Other*

Targeted Community: *Youth, Child and Family, Newcomers*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to develop the skills necessary for self-reliance and to enrich and enhance the quality of life for vulnerable children and youth in the Birchmount Bluffs area. Program activities include arts and crafts, recreational and house league sports, aquatics, skating, home work assistance and tutoring, trips, special event and parties, an evening snack, conflict resolution training, life skills and leadership development and drug prevention training. The program provides service to 127 service users, reaches 0 participants, supported by 14 volunteers and a staff of 3.30 FTE.

Neighbourhood Youth Alliance

Program Focus: *Community Development*

Targeted Community: *Youth, Newcomers*

Neighbourhood Improvement Area: *Taylor Massey*

The Neighbourhood Youth Alliance (NYA) is a "Youth Lead" community development model partnership led by youth and youth-serving organizations in the priority neighbourhood of Taylor Massey and Oakridge. The NYA is a collaboration and coordination of resources to support youth engagement, capacity building, leadership development and employment and educational opportunities for youth. The NYA "by-youth-for-youth" model is comprised of recruitment, training, strategic planning, workgroup, development, program delivery, and evaluation. This program is a CSP transfer between Family Service Toronto and West Scarborough Neighbourhood Community Centre; and the fiscal year of the program has been adjusted. The program provides service to 579 service users, reaches 53 participants, supported by 25 volunteers and a staff of 0.50 FTE.

North Scarborough boys & girls club

Program Focus: *Other*

Targeted Community: *Youth, Child and Family, Newcomers*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to develop the skills necessary for self-reliance and enrich and enhance the quality of life for vulnerable children and youth in the North West area of Scarborough. Program activities include arts and crafts, snacks, trips, homework assistance and tutoring, special events, conflict resolution, leadership training and life skills and drug use prevention. The program provides service to 435 service users, reaches 0 participants, supported by 29 volunteers and a staff of 5.50 FTE.

West Scarborough boys & girls club

Program Focus: *Other*

Targeted Community: *Youth, Child and Family, Newcomers*

Neighbourhood Improvement Area: *Taylor Massey, Kennedy Park*

The program works to develop self-reliance, enhance the quality of life, promote school completion and reduce conflict for at-risk children, youth and their families in the West Scarborough area. Program activities include leadership training, sports leagues, arts and crafts, homework assistance and tutoring, use of computers, recreational and instructional swimming, life skills and conflict resolution, graffiti transformation and beautification, late night youth basketball, a young women's support group, an evening meal service, special events and cultural activities. The program provides service to 857 service users, reaches 0 participants, supported by 59 volunteers and a staff of 12.90 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #188: West Scarborough Neighbourhood Community Centre

West Scarborough seniors' club

Program Focus: *Elderly Persons Centre*

Targeted Community: *Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to serve English and Italian speaking seniors who live in the South West Scarborough area by offering a variety of affordable and accessible recreational, social, educational programs and services. Program activities include congregate dining, transportation, special events and cultural activities. The program provides service to 1,501 service users, reaches 0 participants, supported by 227 volunteers and a staff of 5.75 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #189: West Toronto Support Services for Senior Citizens and Disabled Inc.

Address: 1709 Bloor Street West, Toronto, Ward 14 Parkdale-High Park

ORGANIZATION SUMMARY

The organization provides home support to the elderly and disabled in the area bounded by Bathurst Street, Humber River, Lake Ontario and Bloor Street. Services include homemaking, meals on wheels, friendly visiting, telephone assurance, transportation, escorts, client intervention and Alzheimer day care.

In 2014, the organization had 128 registered members. The most recent Annual General meeting was held on September 11, 2014 and attended by 19 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 4.16 months of operating expenditures.

The organization receives funding from these sources: Provincial, Community Funding Grants, Fees from Users, Investment Income, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$3,150,251.00	\$3,516,835.00
TOTAL CSP GRANT	\$40,980.00 (APPROVED)	\$41,845.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$41,845.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Meals on Wheels	\$13,715.00	\$14,005.00
Volunteer Development and Outreach	\$27,265.00	\$27,840.00

Comments:

The organization reports 4.16 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Meals on Wheels

Program Focus: *Community Development*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to maintain individual well-being and independent living in one's own home for frail, isolated seniors and adults with disabilities. Program activities include an initial in-home visit/assessment, home delivery of meals and access to on-going services. The program provides service to 228 service users, reaches 0 participants, supported by 130 volunteers and a staff of 2.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #189: West Toronto Support Services for Senior Citizens and Disabled Inc.

Volunteer Development and Outreach

Program Focus: *Community Development*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve the provision of volunteers that reflect the community in the organizations' programs for frail, isolated seniors and adults with disabilities. The program also supports Spanish speaking seniors through the provision of information and referral, assistance with form filling and access to mainstream services. Activities include recruitment, screening, volunteer matching, referral, service coordination and social and recreational activities. The program provides service to 500 service users, reaches 20 participants, supported by 130 volunteers and a staff of 1.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #190: Woman Abuse Council of Toronto
Address: 1652 Keele Street, 129, Toronto, Ward 12 York South-Weston

ORGANIZATION SUMMARY

The organization initiates and coordinates inter-sectoral partnerships, protocols and models for effective community responses to women abuse. Activities include facilitating inter-sectoral committees, planning workshops and symposiums, evaluation of system performance, implementation of community report card processes and facilitating community agencies interaction with the criminal justice system.

In 2014, the organization had 27 registered members. The most recent Annual General meeting was held on September 18, 2014 and attended by 21 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.57 months of operating expenditures.

The organization receives funding from these sources: Provincial, Federal.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$499,431.00	\$509,770.00
TOTAL CSP GRANT	\$56,415.00 (APPROVED)	\$57,605.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$57,605.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Planning To End Women Abuse	\$42,875.00	\$43,780.00
Core Administration	\$13,540.00	\$13,825.00

PROGRAM(S) SUMMARY

Community Planning To End Women Abuse

Program Focus: *Community Development, Safety*

Targeted Community: *Youth, Child and Family, Women*

Neighbourhood Improvement Area: *Keele-Edlington West*

The program works to maximize community coordination and inter-sectoral cooperation to prevent violence against women and increase safety for victims of women abuse. Activities include reporting on the progress of Domestic Abuse Response Team (D.A.R.T.) committees, facilitating inter-sectoral training and case reviews, reporting on coordinated and effective responses to women abuse and organizing meetings and conferences for community agencies and the criminal justice system. The program provides service to 0 service users, reaches 794 participants, supported by 15 volunteers and a staff of 0.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #190: Woman Abuse Council of Toronto

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #191: WoodGreen Community Services
Address: 815 Danforth Avenue, 100, Toronto, Ward 30 Toronto-Danforth

ORGANIZATION SUMMARY

The organization serves residents in the area bounded by Danforth Avenue, Lakeshore Boulevard, Victoria Park Avenue and Parliament Street. Services include a childcare program, seniors program, activities for children, youth and adults, ESL, housing, employment counselling centre, community development, seniors' services and immigrant services.

In 2014, the organization had 75 registered members. The most recent Annual General meeting was held on October 02, 2014 and attended by 16 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.39 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Fees from Users, Federal, Investment Income, Fundraising, Donations and Bequests, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$37,311,729.00	\$39,653,864.00
TOTAL CSP GRANT	\$384,700.00 (APPROVED)	\$392,795.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$392,795.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Chinese Workers Support Network	\$18,435.00	\$18,825.00
Client Intervention and Assistance	\$44,320.00	\$45,255.00
Community Development - School Aged Program	\$55,890.00	\$57,065.00
Elderly Persons Centre	\$37,255.00	\$38,040.00
Food Access for Vulnerable Adults and Seniors	\$48,060.00	\$49,070.00
Major Recreation Program	\$24,715.00	\$25,235.00
Neighbourhood Development	\$44,420.00	\$45,355.00
Older Adult Centre	\$78,065.00	\$79,705.00
Snow Shovelling	\$6,645.00	\$6,785.00
Youth Program	\$26,895.00	\$27,460.00

Comments:

The organization reports 0.39 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #191: WoodGreen Community Services

Chinese Workers Support Network

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enhance self-reliance, knowledge and leadership among marginalized Chinese-speaking immigrant workers in Toronto. Program activities include individual support, assistance and advocacy on access issues, labour disputes, workplace harassment and plant closure, public education workshops and forums, referrals to joint programs, and coalition building. The program provides service to 400 service users, reaches 2,310 participants, supported by 8 volunteers and a staff of 0.33 FTE.

Client Intervention and Assistance

Program Focus: *Community Development, Safety*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to facilitate independent living, prevent premature or inappropriate institutionalization and improve quality of life for English, Cantonese, Mandarin, Greek and South Asian older adults and their caregivers. Program activities include intake, case management, crisis intervention, individual and family counselling and assistance with forms and applications. The program provides service to 4,900 service users, reaches 2,630 participants, supported by 10 volunteers and a staff of 8.80 FTE.

Community Development - School Aged Program

Program Focus: *Community Development*

Targeted Community: *Youth, Child and Family*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to develop improved social skills and resilience among children aged 6 to 12 and their families. The program provides a safe environment for children who might otherwise be home without adult supervision. Program activities focus on developing social skills, physical fitness, leadership abilities, group interaction skills, and computer literacy through a home work club, and PA day and summer camp programs. The program provides service to 48 service users, reaches 48 participants, supported by 1 volunteers and a staff of 1.85 FTE.

Elderly Persons Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to promote health and wellness while offering seniors a place to drop-in and socialize. Activities include fitness, inter-generational arts activities, leisure activities, crafts, discussion groups, computer classes, day trips and outings, cultural celebratory events, clinics, support groups, a congregate dining program and a monthly Diners Club. The program provides service to 2,500 service users, reaches 7,100 participants, supported by 325 volunteers and a staff of 1.34 FTE.

Food Access for Vulnerable Adults and Seniors

Program Focus: *Food Security*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to promote independent living, maintain or improve health status and life satisfaction, reduce hospitalization and emergency services usage and prevent institutionalization of the elderly and other adults with special needs. Program activities include delivery of hot Western and Chinese meals, congregate dining programs, weekly shopping trips to purchase groceries, security checks for vulnerable

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #191: WoodGreen Community Services

seniors and adults and outreach to high-risk and disadvantaged individuals in the community. The program provides service to 649 service users, reaches 1,300 participants, supported by 172 volunteers and a staff of 4.50 FTE.

Major Recreation Program

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Youth, Child and Family, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to build community support for school age children and newcomer families. Activities include an after four program, a leadership program, a youth drop-in program, age-specific summer programming, a youth program for young Muslim women and a recreation program that supports orientation, integration and access to social and recreational programs. The program provides service to 1,600 service users, reaches 1,660 participants, supported by 10 volunteers and a staff of 0.50 FTE.

Neighbourhood Development

Program Focus: *Community Development, Food Security, Safety*

Targeted Community: *Child and Family, Newcomers, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program develops social and life skills for children aged 6 to 12 and their parents that are participating in the Homeward Bound program. Programming is provided after school, over March break and through the summer to support single mothers to either pursue a 2 year college program, an internship and/or employment. The families are supported through on-going community development programming, the development of strong community ties to reduce isolation, increased safety, and improved food security activities. The program provides service to 120 service users, reaches 397 participants, supported by 25 volunteers and a staff of 2.10 FTE.

Older Adult Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to achieve independent living among English, Cantonese, and Mandarin speaking older adults in the Riverdale community. Program activities include socio-recreational programs, cultural activities, workshops, leisure, education and fitness classes and linkages to other community supports and events. The program provides service to 4,600 service users, reaches 5,000 participants, supported by 150 volunteers and a staff of 6.00 FTE.

Snow Shovelling

Program Focus: *Safety*

Targeted Community: *Seniors*

Neighbourhood Improvement Area: *Not in an NIA*

The program maintains a registry of students and a handyperson who have been screened, oriented and trained to assist seniors and persons with disabilities with snow shovelling and lawn maintenance. Individuals requiring assistance who are eligible for service are matched by the Program Co-ordinator with the appropriate student or handyperson. The program provides service to 380 service users, reaches 760 participants, supported by 0 volunteers and a staff of 1.43 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #191: WoodGreen Community Services

Youth Program

Program Focus: *Community Development, Other*

Targeted Community: *Youth, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

Rites of Passage is a culturally based process which aims to equip young people of Afrikan descent with the knowledge of their cultural origins while assisting them in their quest for self-identification as they transition from adolescence to responsible adulthood. The program process was in response to the continued 40% high school incompleteness rate among young people of Afrikan descent and the increasing number of young Afrikan men in conflict with the law. The program provides service to 90 service users, reaches 152 participants, supported by 12 volunteers and a staff of 2.60 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #192: Workers' Action Centre
Address: 720 Spadina Avenue, Suite 223, Toronto, Ward 20 Trinity-Spadina

ORGANIZATION SUMMARY

The organization serves low-income workers, in particular women, people of colour, immigrant workers and young workers across Toronto. Programs include telephone information, support and referral, workshops, outreach, strategies formulation to address workplace problems and public speaking at conferences.

In 2014, the organization had 184 registered members. The most recent Annual General meeting was held on September 18, 2014 and attended by 76 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.47 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Productive Enterprises, Community Funding Grants, Other Receipts, Foundations.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$705,407.00	\$723,818.00
TOTAL CSP GRANT	\$54,150.00 (APPROVED)	\$55,290.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$55,290.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Workers' rights-information, education & referral	\$54,150.00	\$55,290.00

PROGRAM(S) SUMMARY

Workers' rights-information, education & referral

Program Focus: *Community Development, Immigration and Settlement, Poverty Reduction, Other*
 Targeted Community: *Migrant/Temporary Workers, LGBTTIQ2SA, Newcomers, Women, Racialized Persons, Other*
 Neighbourhood Improvement Area: *Woburn*

The program works to provide information, education, counselling and referral on workplace issues to low wage workers, in particular women, people of colour, immigrant workers and young workers who face barriers in getting information about rights at work and strategies to realise those rights. Activities include phone information, drop in sessions, workshops, train the trainer workshops for front line community agency staff, development of education materials, tracking new and emerging issues, outreach, translation and interpretation. The program provides service to 2,635 service users, reaches 6,999 participants, supported by 99 volunteers and a staff of 3.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #193: Working Women Community Centre
Address: 533A Gladstone Avenue, Unit A, Toronto, Ward 18 Davenport

ORGANIZATION SUMMARY

The organization serves immigrant women in a variety of communities across Toronto. Programs include settlement services, language training, support groups, women's groups, vocational counselling and employment training, public education, workshops, research and special events.

In 2014, the organization had 30 registered members. The most recent Annual General meeting was held on December 03, 2014 and attended by 14 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.41 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Other Governments, Federal, Other Agencies, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$5,062,088.00	\$5,054,404.00
TOTAL CSP GRANT	\$120,670.00 (APPROVED)	\$123,215.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$123,215.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Support	\$37,950.00	\$38,750.00
Peanut Community Garden	\$18,655.00	\$19,050.00
Women's Leadership Development	\$48,010.00	\$49,020.00
Core Administration	\$16,055.00	\$16,395.00

PROGRAM(S) SUMMARY

Community Support

Program Focus: *Community Development, Immigration and Settlement, Other*

Targeted Community: *Migrant/Temporary Workers, Newcomers, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Black Creek*

The program works to build capacity in the Spanish speaking community, increase civic participation, strengthen community support networks and increase community resiliency. Activities include one-on-one support, weekly information sessions, community group and coalition building, facilitation of access to other services, leadership training and outreach. The program provides service to 580 service users, reaches 426 participants, supported by 232 volunteers and a staff of 0.90 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #193: Working Women Community Centre

Peanut Community Garden

Program Focus: *Community Development, Food Security, Immigration and Settlement, Other*

Targeted Community: *Youth, Child and Family, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

This program works to provide community development and food access supports to newcomer and immigrant residents in the Don Mills and Sheppard area. Program activities include community gardening, workshops and social activities. The program provides service to 550 service users, reaches 550 participants, supported by 55 volunteers and a staff of 0.90 FTE.

Women's Leadership Development

Program Focus: *Community Development, Immigration and Settlement, Other*

Targeted Community: *Child and Family, Newcomers, Women*

Neighbourhood Improvement Area: *Downsview-Roding-CFB*

The program works to enable immigrant women to access supports and services for themselves and their families and prevent abuse through self development and empowerment. Activities include peer support, information and referral, supportive counselling, special events and support groups. This program serves Portuguese, Chinese, Farsi, African and Spanish speaking women in the downtown area, and in the Jane and Finch community. The program provides service to 580 service users, reaches 304 participants, supported by 35 volunteers and a staff of 1.80 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #194: York West Active Living Centre
Address: 1901 Weston Road, Toronto, Ward 11 York South-Weston

ORGANIZATION SUMMARY

The organization provides a wide range of social, health, nutritional, educational and resource services for seniors in York. Services include an income tax clinic, form filling, podiatrist, recreation, snack bar and arts and education programs.

In 2014, the organization had 30 registered members. The most recent Annual General meeting was held on June 24, 2014 and attended by 14 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 3.60 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Fees from Users, Federal, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$554,547.00	\$591,933.00
TOTAL CSP GRANT	\$107,920.00 (APPROVED)	\$110,190.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$110,190.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Active Living Centre	\$79,645.00	\$81,320.00
Aging is Changing	\$10,220.00	\$10,435.00
Core Administration	\$18,055.00	\$18,435.00

Comments:

The organization reports 3.60 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Active Living Centre

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Rockcliffe-Smythe, Weston*

This Elderly Person's Centre program works to achieve independent living and enhances quality of life for seniors 55 years and older. Program activities include social recreation, health promotion, drop-ins, information and referral, workshops and literacy support. The program provides service to 2,180 service users, reaches 148,596 participants, supported by 130 volunteers and a staff of 7.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #194: York West Active Living Centre

Aging is Changing

Program Focus: *Elderly Persons Centre*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors*

Neighbourhood Improvement Area: *Weston*

This program serves Caribbean, Spanish, Muslim, Portuguese and Italian communities residing in York. Activities include social service, fitness, health, educational, recreation and leisure activities to persons 55 years of age and older. The program provides service to 435 service users, reaches 37,709 participants, supported by 24 volunteers and a staff of 1.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #195: York-Fairbank Centre for Seniors
Address: 2213 Dufferin Street, Toronto, Ward 15 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization provides social recreation and community support programs for seniors 55 plus and people with disabilities in an elderly persons centre in York. Activities include educational programs, group dining, information and referral, intergenerational programs, wellness and recreational programs, and snow shovelling services.

In 2014, the organization had 473 registered members. The most recent Annual General meeting was held on June 02, 2014 and attended by 77 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.14 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Productive Enterprises, Community Funding Grants, Fees from Users, Federal, Other Agencies, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$450,700.00	\$540,000.00
TOTAL CSP GRANT	\$185,045.00 (APPROVED)	\$188,940.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$188,940.00 to assist in the provision of programs as described below. The grant is to be used by December 31, 2015.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Community Support	\$40,895.00	\$41,755.00
Snow Shovelling and Lawn Care	\$72,920.00	\$74,455.00
Social Recreation	\$54,860.00	\$56,015.00
Core Administration	\$16,370.00	\$16,715.00

PROGRAM(S) SUMMARY

Community Support

Program Focus: *Elderly Persons Centre, Community Development, Food Security*

Targeted Community: *Youth, People with cognitive disabilities, People with physical disabilities, LGBTTIQQ2SA, Seniors, Women, Racialized Persons*

Neighbourhood Improvement Area: *Keelestdale-Eglinton West*

The program works to achieve an enhanced quality of life for seniors. Activities include a bereavement support group, wellness education, fitness activities, workshops, tax clinics, health-related clinics, intergenerational programs, and gardening activities in an outdoor education centre. The program provides service to 3,500 service users, reaches 34,802 participants, supported by 103 volunteers and a staff of 5.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #195: York-Fairbank Centre for Seniors

Snow Shovelling and Lawn Care

Program Focus: *Elderly Persons Centre, Community Development*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Seniors, Women, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to coordinate the delivery of snow shovelling and lawn care services to seniors and people with disabilities. These services enable seniors and people with disabilities to remain safely in their homes, maintain their independence and reduces social isolation. The program provides service to 1,700 service users, reaches 375 participants, supported by 15 volunteers and a staff of 1.50 FTE.

Social Recreation

Program Focus: *Elderly Persons Centre, Community Development, Other*

Targeted Community: *Youth, People with cognitive disabilities, People with physical disabilities, Seniors, Women, Racialized Persons, Other*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to reduce isolation and provide supports for community participation. Program activities include groups for men and women, intergenerational activities, leisure and social recreation activities with a focus on the Italian, Spanish, West Indian, Portuguese, Filipino and Vietnamese communities. The program provides service to 2,750 service users, reaches 1,798 participants, supported by 55 volunteers and a staff of 4.50 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #196: Yorkminster Park Meals on Wheels
Address: 1585 Yonge St., Toronto, Ward 22 St. Paul's

ORGANIZATION SUMMARY

The organization provides a Meals on Wheels program to the area bounded by Lawrence Avenue, Mt. Pleasant Road, St. Clair Avenue, and Spadina Avenue/Chaplin Crescent/Bathurst Street.

In 2014, the organization had 190 registered members. The most recent Annual General meeting was held on October 07, 2014 and attended by 65 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 2.89 months of operating expenditures.

The organization receives funding from these sources: Provincial, Fees from Users, Fundraising, Donations and Bequests.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$333,106.00	\$362,510.00
TOTAL CSP GRANT	\$8,735.00 (APPROVED)	\$8,920.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$8,920.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Meals on wheels	\$8,735.00	\$8,920.00

PROGRAM(S) SUMMARY

Meals on wheels

Program Focus: *Community Development, Food Security, Safety*

Targeted Community: *People with cognitive disabilities, People with physical disabilities, Newcomers, Seniors, Women*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enhance independent living for the sick, elderly and disabled. Program activities include delivering meals by volunteers and a security check. The program provides service to 300 service users, reaches 115 participants, supported by 200 volunteers and a staff of 2.30 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #197: Yorktown Child and Family Centre
Address: 2010 Eglinton Avenue West, 300, Toronto, Ward 15 Eglinton-Lawrence

ORGANIZATION SUMMARY

The organization provides out-patient services ranging from prevention to early interventions and treatments. Services are provided to children individually and in conjunction with their families, surrogate care givers, teachers and foster parents. The organization is the lead for the Ontario Youth Outreach Worker Program and works collaboratively with other agencies.

In 2014, the organization had 38 registered members. The most recent Annual General meeting was held on October 23, 2014 and attended by 22 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.89 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Investment Income, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$2,905,022.00	\$2,909,932.00
TOTAL CSP GRANT	\$33,855.00 (APPROVED)	\$34,570.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$34,570.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
Parenting Program	\$22,570.00	\$23,045.00
Supporting Young People	\$11,285.00	\$11,525.00

Comments:

The organization reports 0.89 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

Parenting Program

Program Focus: *Community Development*

Targeted Community: *Youth, Child and Family, Racialized Persons*

Neighbourhood Improvement Area: *Keelestone-Eglinton West, Weston-Pellam Park, Rockcliffe-Smythe, Humber Summit, Weston*

The program works to achieve enhanced parenting skills and increased community capacity for all parents, but serves a high proportion of low-income, socially isolated parents. Program activities include simultaneous weekly program sessions for mothers and children, father's groups, parent-child drop-in and workshops for teen parents. The program provides service to 1,146 service users, reaches 150 participants, supported by 10 volunteers and a staff of 6.79 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #197: Yorktown Child and Family Centre

Supporting Young People

Program Focus: *Community Development, Other*

Targeted Community: *Youth, Child and Family, Racialized Persons*

Neighbourhood Improvement Area: *Black Creek, Mount Dennis, Beechborough-Greenbrook, Mount Olive-Silverstone-Jamestown, Humber Summit*

The program works to achieve increased well-being among children, youth, families and communities with high-risk, disadvantaged and vulnerable children and youth aged 13-17 who live in priority neighbourhoods. Program activities include group sessions, individual sessions, drop-in service, workshops on specific topics, group discussion and role plays. The program provides service to 2,270 service users, reaches 1,405 participants, supported by 13 volunteers and a staff of 13.50 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #198: Youth Assisting Youth
Address: 5734 Yonge Street, Suite 401, Toronto, Ward 23 Willowdale

ORGANIZATION SUMMARY

The organization serves children and youth across Toronto and York Region. The organization provides a program of matching youth volunteers with children experiencing social emotional or behavioral problems. The organization also provides a parent support program for parents of children in the program.

In 2014, the organization had 100 registered members. The most recent Annual General meeting was held on September 30, 2014 and attended by 49 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 0.76 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Fees from Users, Federal, Fundraising, Donations and Bequests, Foundations, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$1,102,342.00	\$1,164,165.00
TOTAL CSP GRANT	\$53,075.00 (APPROVED)	\$54,190.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$54,190.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
One-to-One and Group Mentoring	\$53,075.00	\$54,190.00

Comments:

The organization reports 0.76 months of unrestricted reserves, which falls outside of the unrestricted reserve policy threshold. The organization's reserve levels will be monitored to ensure compliance with CSP policy.

PROGRAM(S) SUMMARY

One-to-One and Group Mentoring

Program Focus: *Community Development, Immigration and Settlement*

Targeted Community: *Youth, Child and Family, Newcomers*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to enhance the well-being and life prospects for children experiencing serious emotional or behavioural problems. Program activities include matching youth volunteers with children, matching Toronto Police Services officers with children, supporting the youth volunteers through training, special events for matches and other supports. The program provides service to 1,575 service users, reaches 16,456 participants, supported by 845 volunteers and a staff of 11.00 FTE.

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #199: YouthLink

Address: 747 Warden Avenue, Toronto, Ward 35 Scarborough Southwest

ORGANIZATION SUMMARY

The organization offers a variety of services ranging from prevention and early intervention to treatment for young people between the ages of 12-24 and their families in Toronto. Current services and programs include counselling, school-based programs, community work, residential services, employment-focused services, and resources for street youth.

In 2014, the organization had 38 registered members. The most recent Annual General meeting was held on October 09, 2014 and attended by 20 registered voting members.

ORGANIZATION FINANCIAL SUMMARY

The most recent financial audit shows that the organization has unrestricted reserves equal to 1.79 months of operating expenditures.

The organization receives funding from these sources: Other City of Toronto Grants, Provincial, Community Funding Grants, Federal, Investment Income, Other Agencies, Fundraising, Donations and Bequests, Other Receipts, United Way.

	PREVIOUS YEAR (2014/2015)	FUNDING YEAR RECOMMENDATION (2015/2016)
OPERATING BUDGET	\$6,272,854.00	\$6,180,727.00
TOTAL CSP GRANT	\$52,845.00 (APPROVED)	\$53,960.00 (RECOMMENDED)

PROGRAM RECOMMENDATION SUMMARY

The organization is recommended for a grant of \$53,960.00 to assist in the provision of programs as described below. The grant is to be used by March 31, 2016.

	<u>Previous Year</u>	<u>Funding Year Recommendation</u>
North West Scarborough youth centre	\$47,530.00	\$48,530.00
Core Administration	\$5,315.00	\$5,430.00

Comments:

The organization is encouraged to pursue ways to increase effective community and participant oversight in the organization's decision-making processes and structure. These areas will be monitored to ensure compliance with CSP criteria. The organization must also submit accurate program statistics, to ensure compliance with CSP criteria for management of operations.

PROGRAM(S) SUMMARY

North West Scarborough youth centre

Program Focus: *Community Development, Other*

Targeted Community: *Youth, People with cognitive disabilities, Child and Family, LGBTTIQQ2SA, Newcomers, Racialized Persons*

Neighbourhood Improvement Area: *Not in an NIA*

The program works to provide youth ages 12-17 years old with an opportunity to develop leadership skills, social skills and to improve their academic performance at school through their involvement in various after school programs. The program focuses primarily on South Asian, African-Canadian and Asian youth living in Steeles-L'Amoreaux and other under-resourced geographic areas. Activities include homework and

2015-2018 COMMUNITY SERVICE PARTNERSHIP (CSP)

Organization #199: YouthLink

tutoring programs, a youth drop-in, workshops, a young women group and an action team. The program provides service to 539 service users, reaches 886 participants, supported by 137 volunteers and a staff of 4.00 FTE.

Core Administration

Core administration includes administrative functions performed by the executive director, bookkeeper, and volunteer coordinator; the preparation costs of the Annual Financial Audit; general expenses; and activities that build the capacity of the organization in governance, membership and volunteer development.