

Appendix A - WSIB Incidents by Division

Division	Lost Time Injuries					Recurrences					Medical Aid Injuries				
	2010	2011	2012	2013	2014	2010	2011	2012	2013	2014	2010	2011	2012	2013	2014
CITY COUNCIL	0	1	2	0	0	0	0	0	0	0	2	2	1	1	0
Auditor General's Office	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
City Clerk's	6	6	5	2	1	0	1	2	0	0	2	2	5	6	1
Legal Services	1	1	2	3	1	2	0	0	0	0	0	0	0	0	2
CITY MANAGER'S OFFICE															
Strategic Communications	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Human Resources	1	3	0	2	3	1	0	0	1	1	1	2	4	2	2
	1	3	0	2	3	1	0	0	1	1	1	2	4	2	3
CITIZEN FOCUSED SERVICES A															
DCM A Office	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Children's Services	98	60	77	77	42	12	2	3	3	3	42	41	36	39	30
Court Services	5	3	2	4	5	0	0	2	1	2	3	4	4	8	2
Affordable Housing Office	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Toronto Office of Partnerships	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Economic Development and Culture	3	6	1	3	3	0	0	0	0	0	3	5	5	4	2
Toronto Paramedic Services	257	238	235	166	198	35	11	15	18	16	214	225	222	219	222
Long Term Care Homes and Services	210	100	111	121	107	14	10	12	12	14	90	47	77	91	91
Parks, Forestry and Recreation	100	101	126	109	123	22	16	15	11	13	263	252	275	250	249
Public Health	22	28	20	17	15	5	4	7	0	1	18	16	21	29	22
Shelter, Support and Housing Administration	70	49	34	47	71	5	8	5	3	5	12	23	22	20	23
Social Development, Finance and Administration	0	0	0	3	0	0	0	0	0	0	1	0	0	0	1
Employment & Social Services	35	27	33	30	33	10	15	17	8	6	47	48	49	44	38
	802	612	639	577	597	103	66	76	56	60	695	661	711	704	680
CITIZEN FOCUSED SERVICES B															
DCM B Office	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0
Toronto Building	2	3	1	2	5	1	0	0	0	0	4	3	5	7	4
City Planning	0	1	2	1	1	0	0	0	0	0	0	0	1	0	2
Fire	126	126	100	100	88	43	31	35	20	10	104	102	102	119	84
Municipal Licensing and Standards	12	24	14	13	17	5	6	9	3	3	21	18	13	16	20
Policy, Planning, Finance and Administration	3	1	3	1	3	0	0	1	0	0	4	3	3	0	2
Solid Waste Management	94	86	75	44	39	31	12	29	8	11	122	113	102	109	93
Engineering & Construction Services	3	2	2	2	5	3	1	1	2	2	6	1	10	8	6
Toronto Water	90	62	59	49	47	13	10	7	13	10	69	79	65	84	52
Transportation Services	29	11	17	18	19	4	2	5	2	2	28	45	35	19	27
	359	317	273	230	224	100	62	87	48	38	358	365	336	362	290
INTERNAL FOCUSED SERVICES															
Accounting Services	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0
Office of the Chief Corporate Office	26	20	13	19	15	6	4	2	6	3	24	24	28	22	17
Real Estate	0	0	1	4	0	0	0	0	0	0	1	0	2	1	0
311 Call Centre	3	10	4	2	3	1	1	1	1	1	3	3	2	1	3
Fleet Services	12	20	10	9	13	3	4	1	0	4	15	19	14	16	8
Financial Planning	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Information and Technology	1	1	1	1	3	1	0	0	0	2	2	0	1	2	0
Pension, Payroll and Employee Benefits	1	0	1	0	0	1	1	0	0	0	2	0	0	0	0
Corporate Finance	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Purchasing and Materials Management	0	0	1	1	2	0	1	0	0	0	2	3	0	1	1
Revenue Services	7	6	7	5	3	2	1	1	0	1	7	4	5	0	1
	50	57	38	41	39	14	12	5	7	11	57	55	52	44	30
TOTAL	1220	997	959	855	865	220	141	170	112	110	1115	1087	1109	1119	1007

