

## Appendix B - LTI Frequency by Division

Division	Frequency				
	2011	2012	2013	2014	2015 Jan- June
Accounting Services	0.00	0.00	0.00	0.00	0.00
Affordable Housing Office	0.00	0.00	0.00	0.00	0.00
Children's Services	9.09	11.52	5.85	5.62	5.49
City Clerk's	1.81	1.31	0.61	0.30	0.00
City Manager's Office	0.00	0.00	0.00	0.00	0.00
City Planning	0.41	0.83	0.75	0.37	0.00
Corporate Finance	0.00	0.00	0.00	0.00	0.00
Court Services	1.49	1.05	1.84	2.85	1.16
Deputy City Manager A Office	0.00	0.00	0.00	0.00	0.00
Deputy City Manager B Office	0.00	0.00	0.00	0.00	0.00
Deputy City Manager CFO's Office	0.00	0.00	0.00	0.00	0.00
Economic Development and Culture	2.67	0.45	0.00	1.25	0.00
Toronto Paramedic Services	22.27	22.87	17.40	17.52	17.19
Employment and Social Services	1.51	2.09	2.70	1.90	2.66
Engineering & Construction Services	0.47	0.50	0.47	1.45	0.99
Equity, Diversity & Human Rights	0.00	0.00	0.00	0.00	0.00
Executive Management	0.00	0.00	0.00	0.00	0.00
Finance and Administration	0.00	0.00	0.00	0.00	0.00
Financial Planning	0.00	0.00	0.00	0.00	0.00
Fire Services	4.86	3.95	3.70	3.76	4.14
Fleet Services	13.72	7.41	9.38	8.88	5.67
Human Resources	1.45	0.00	0.86	1.15	0.74
Information and Technology	0.23	0.25	0.00	0.61	0.00
Internal Audit	0.00	0.00	0.00	0.00	0.00
Legal Services	0.47	0.95	1.75	0.00	0.93
Long Term Care Homes and Services	5.20	5.77	6.11	5.00	9.38
Municipal Licensing and Standards	6.92	4.50	3.61	4.96	3.05
Chief Corporate Officer's Office	2.85	1.73	2.07	1.05	0.00
Office of the Treasurer	0.00	0.00	0.00	0.00	0.00
Parks, Forestry and Recreation	2.77	3.66	2.77	3.40	2.53
Pension, Payroll and Employee Benefits	0.00	1.03	0.00	0.00	0.00
Policy, Planning, Finance and Administration	0.84	2.62	0.00	2.48	0.00
Public Health	2.01	1.54	1.10	0.99	1.70
Purchasing and Materials Management	0.00	1.32	2.34	2.32	7.14
Real Estate Services	0.00	2.01	0.00	0.00	0.00
Revenue Services	2.13	3.48	0.82	1.31	0.92
Shelter, Support and Housing Administration	7.93	6.40	6.25	13.91	17.20
Social Development, Finance and Administration	0.00	0.00	1.97	0.00	0.00
Solid Waste Management	8.06	8.27	4.36	4.65	4.11
Strategic Communications	0.00	0.00	0.00	0.00	0.00
Strategic and Corporate Policy	0.00	0.00	0.00	0.00	0.00
Toronto Building	0.96	0.35	0.00	0.90	1.85
Toronto Office of Partnerships	0.00	0.00	0.00	0.00	0.00
Toronto Water	4.31	4.84	3.85	3.65	3.19
Transportation Services	1.35	2.15	2.83	2.03	2.08
311 Toronto	9.70	5.53	8.21	2.42	0.00
<b>CITY OF TORONTO (All Divisions)</b>	<b>4.54</b>	<b>4.61</b>	<b>3.81</b>	<b>3.94</b>	<b>4.22</b>