Ms. Rosemary Mackenzie, Administrator  
Etobicoke York Community Council  
Etobicoke Civic Centre  
399 The West Small, Main Floor  
Toronto, Ontario M9C 2Y2  

August 19th 2015  

Dear Ms. Mackenzie:  

**Re: Holding Utility Companies Accountable to a Higher Standard of Repair**  

Over the course of several weeks my office has seen a growing number of grievances regarding the quality of curb and apron repairs being undertaken by Utility companies. Under TS 4.60.07.03 of the Engineering and Construction services Division Standard Specifications for Road Works, Utility companies are required to meet a certain standard of quality when applying temporary pavement restoration of mixed asphalt by neatly matching the finished grade of existing pavement. After visiting numerous sites with constituents who have expressed their grievances with the quality of the temporary repair work being done, it is undoubtedly clear that there is negligence with the standard of quality required for temporary curb cut restoration. Therefore, in an effort to hold Utility companies accountable to a higher standard of repair when conducting curb cut restoration work in the Etobicoke York district, applicants should notify and work with Councillors prior to cutting City infrastructure in their wards.  

**RECOMMENDATION:**  

1) Etobicoke York Community Council request the Director, Transportation Services, Etobicoke York District, and Utility Cut Operations staff to direct applicants of Utility Cut permits within the Etobicoke York district to notify and work with the Ward Councillor for approval of all curb cut restorations being completed within the Etobicoke York district as a measure for ensuring the standard of quality for temporary curb cut restoration is met.  

Kind Regards,  

Councillor Giorgio Mammoliti, York West  
Ward 7