

## **ATTACHMENT 1: WHAT DOES TORONTO PUBLIC HEALTH DO TO REDUCE HEALTH INEQUITIES?**

### **Developing High Quality Programs and Services for a Diverse City**

Our services strive to be responsive, equitable and accessible to Toronto's global community. We address Toronto's ever changing health needs through culturally competent programs, translated materials, language interpretation, partnerships with community agencies and continuous community engagement.

### **Prioritizing the Most Marginalized**

While we promote and protect the health of Toronto as a whole, many TPH services focus on population groups that have the greatest health needs but the least resources.

### **Shining a Light on Critical Health Equity Issues**

We undertake research, policy initiatives and advocacy to tackle health inequities in Toronto.

### **Making Health Everyone's Business**

We understand that most factors affecting health lie beyond the reach of the health sector alone and work to build intersectoral partnerships to improve Toronto's health status.

### **Facilitating Equal Access for People with Disabilities**

Accessibility for people with disabilities is an ongoing priority. We support the implementation of the Accessibility for Ontarians with Disabilities Act, aiming for full accessibility by 2025.

### **Building a Diverse Workforce**

Diversity is our strength. We actively build a workforce that reflects the communities we serve and leverage the perspectives, experiences and community connections that a diverse workforce brings.

### **Enabling Staff Learning for Health Equity**

We provide our staff with ongoing education to expand competency in equity-based practice for serving diverse communities with complex health needs.

### **Fostering a Harassment-Free Environment**

We build a welcoming and respectful climate for clients and employees that is free of harassment and discrimination.