## **City Council**

#### **Notice of Motion**

MM7.10	ACTION			Ward:All
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# Translation Services for Councillors - by Councillor Shelley Carroll, seconded by Councillor Kristyn Wong-Tam

- \* Notice of this Motion has been given.
- \* This Motion is subject to referral to the Executive Committee. A two-thirds vote is required to waive referral.

#### Recommendations

Councillor Shelley Carroll, seconded by Councillor Kristyn Wong-Tam, recommends that:

1. City Council request the City Clerk to consult with interested Members of Council on the best way to deliver translation services to Councillors and report back to Council with recommendations before the end of 2015.

#### Summary

Being able to communicate with residents in multiple languages is an essential part of the work done in Councillors' offices. It is about being truly accessible to our communities and yet we do not have central access to translation services.

Out of this necessity, different Councillors have dealt with translation in a variety of ways; some simply communicate in one language, others place an emphasis on other languages when hiring their office staff, some spend money out of their office budget for language interpretation, and so on.

Councillors should have an opportunity to identify the types of translation services they require on an ongoing basis. The City Clerk will consult with interested Councillors in order to recommend the most appropriate way for Councillors to access translation services in a fair and equitable manner.

### **Background Information (City Council)**

Member Motion 7.10