

## City Council

### Notice of Motion

MM9.8	ACTION			Ward:All
-------	--------	--	--	----------

### **Support for Condo Dwellers through the creation of Condo Clinics - by Councillor Shelley Carroll, seconded by Councillor Kristyn Wong-Tam**

*\* Notice of this Motion has been given.*

*\* This Motion is subject to referral to the Executive Committee. A two-thirds vote is required to waive referral.*

### **Recommendations**

Councillor Shelley Carroll, seconded by Councillor Kristyn Wong-Tam, recommends that:

1. City Council request the City Manager to form an inter-divisional working group composed of staff from City Planning, Toronto Building, Municipal Licensing and Standards, Public Health and any other relevant divisions, as well as outside agencies such as the Federation of Metro Tenants Association and Tarion, to design and implement a Condo Clinic model on a pilot basis.
2. City Council request the working group outlined in Recommendation 1 above to create a model that includes one meeting in each of the community council areas as well as a written document to act as a resource for the public.
3. City Council request that the Condo Clinic model be tested on a pilot basis and, at the conclusion of the pilot, a report be brought to back to City Council, through the Executive Committee, on the outcomes of the pilot as well as the possibility of continuing the Condo Clinics on a go forward basis.

### **Summary**

At the rate that condos are appearing on the Toronto landscape, it feels as though one day we might all be living in condos! Certainly, a growing number of Torontonians already are and the City should be doing something just as program-based for condo residents as is available for apartment residents.

The 'Condo Clinic' model is currently being used by an Alderman in Chicago. Under this existing model, the Alderman's office promotes the event through his own office by contacting condo board presidents and interested residents to attend once a year. City staff take questions, listen to issues and help the residents identify who is responsible to assist. Often, the clinic is where the Alderman and senior city staff first hear of matters where there is a breakdown in service or communication between a city department and a condo property manager while

some issues are legal and more confidential in nature.

Condominiums are responsible for their properties according to Provincial legislation, just as landlords are for theirs. Property standards are set and enforced here in City government, so we should be as available as possible to clarify our standards and provide education and resources on everyone's roles and responsibilities and who can help when issues arise.

### **Background Information (City Council)**

Member Motion MM9.8