Greetings:

I am writing on behalf of the Toronto & York Region Labour Council regarding Canada Post’s intention to eliminate door-to-door mail delivery service and replace it with Community Mail Boxes (CMBs). Canada Post claims that Community super-boxes are safe and accessible; however this is not the case. A CBC report has revealed that there were 4,880 incidents of vandalism, arson and theft from these super-boxes between 2008 and 2013.

There is no guarantee that these super-boxes will be accessible for thousands who have mobility issues, seniors or the disabled. Even people without disabilities may have difficulty accessing their boxes during the winter months, when snow and ice become piled up against the boxes. There is no indication as to whether the City of Toronto or Canada Post will be responsible for cleaning the area around these boxes.

There is near unanimous opinion by homeowners that they want to continue receiving mail at home, and they do not want unsightly CBMs cluttering their streets and neighbourhoods.

Canada Post is a public service. It is owned by all Canadians. It should serve Canadians as an affordable and effective communications and delivery system. Canada Post claims that they are not making money. This is a myth. The postal service is highly profitable, but Canada will be the only OECD country no longer delivering mail to the door.

While Canada Post may have prevailed in the recent court case with Hamilton, the fact is that both federal opposition parties have pledged to stop the process of CMBs replacing door-to-door delivery. The City of Toronto should continue to oppose any curtailment of home delivery.

Yours truly,

John Cartwright
President