

Appendix J

Consultation Feedback Details for Proposed Automotive Service Facility Best Management Practice

Survey Results

Of the approximately 140 autobody shops that responded to the survey, 81% support Toronto Water establishing a BMP, which will include a one-time declaration form confirming compliance with the BMP. To capture information on current disposal practices, which would be included in the BMP, questions regarding sand and grit interceptors and disposal of chemicals were included in the survey. Of the 31% of respondents who wash vehicles on site, 77% have a sand and grit interceptor (a device that separates and retains sand and grit from wastewater, while permitting the wastewater to discharge to the sanitary sewer) and 3% are pouring chemicals or paints down an indoor drain (sanitary sewer) and/or outdoor drain (storm sewer). A sand and grit interceptor is required as per the Ontario Building Code and the Sewers By-law and chemicals are not permitted to be poured down any drains, hence Toronto Water will communicate this during the implementation plan discussed in the staff report.

Highlights:

- 6.9% response rate (approximately 140)
- 81% support the City establishing a BMP, which will include a one-time declaration form confirming compliance with the BMP
- of the 31% that wash vehicles on site, 77% have a sand and grit interceptor (as per the Ontario Building Code)
- 97% do not pour chemicals down the drain
- 28% chose email as the preferred communication method and 68% chose regular mail

Comments:

General Comments on Proposed Best Management Practice (BMP)

"A lot of business auto mechanic, body work shops, they are not registered and the city, metro license, the city should be checking these places."

"There are many new auto repair facilities in industrial units that do not meet environmental requirements."

"Good environmental stewardship & compliance is hand in hand with best business practices. Running an efficient & clean repair facility with common sense principles should keep all in compliance."

Industry Feedback

The CIIA was consulted throughout the P2 consultation process and supports the proposed BMP for the automotive refinishing sector (autobody shops). Toronto Water was invited to the CIIA Toronto Workshops in June 2014 and 2015 to propose the change and then later present the drafted material. Collaborative outreach efforts were made between Toronto and CIIA as the survey and update packages were sent simultaneously with the workshop invitations (i.e. surveys sent with June 2014 invites and update packages sent with June 2015 invites). The CIIA worked

with Toronto Water in developing the new autobody repair operation sections of the BMP and will incorporate the BMP into their training materials.