

October 28, 2015

Mr Lou DiGironimo General Manager Toronto Water Toronto City Hall 24th Flr. E., 100 Queen St., Toronto, ON M5H 2A2

Dear Sir:

Re: proposed Best Management Practices plan for Automotive Service Facilities in the City of Toronto

Our association is the largest collision repair, auto body and auto refinish industry trade association in the province with over 300 member shops and an additional 200 clients, many in the City of Toronto.

We have been involved in many environmental joint activities over the past few years, and have received the Province's Leadership Award, their P4 award and awards from the Recycling Council of Ontario.

We have worked on updating the province environmental requirement for booth spraypainting, paint VOC content and the new EASR requirements for auto refinish facilities.

Although we only reviewed the Best Management Practices plan for our own sector, we found the document and its advantages of a one signature process rather than an ongoing annual signing, to be positive and its listing of activities supportable.

We encourage shops to use products in a friendly environmentally-friendly fashion, recognizing that misuse or drainage of newly purchased product is not a smart business decision.

We anticipate working with the City into the future and how we can best help with implementation of the plan including items like a shop checklist or easy-to-do programs that can meet the plan's requirements.

Thank you for asking us to review the draft documents.

Yours sincerely,

John North

Executive Director, CIIA.

"To represent the best interests of the industry, providing opportunities for growth for environmentally sound, profitable businesses, having trained professionals serving the public" 1-866-309-4272 Fax: 1-866 220 4645

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