

Update on Rouge Valley Health System

Scarborough Community Council

Toronto City Council

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Agenda

- About Rouge Valley
- Rouge Valley Centenary
Emergency Department
- Growth and Integration
- Updates
- Initiatives
- Questions
- Appendix: Quality Care Distinctions

Copyright RVHS 2015

Rouge Valley Patient Care

Largest Programs & Services
By Patient Visits – Snapshot

2013-2014 Stats



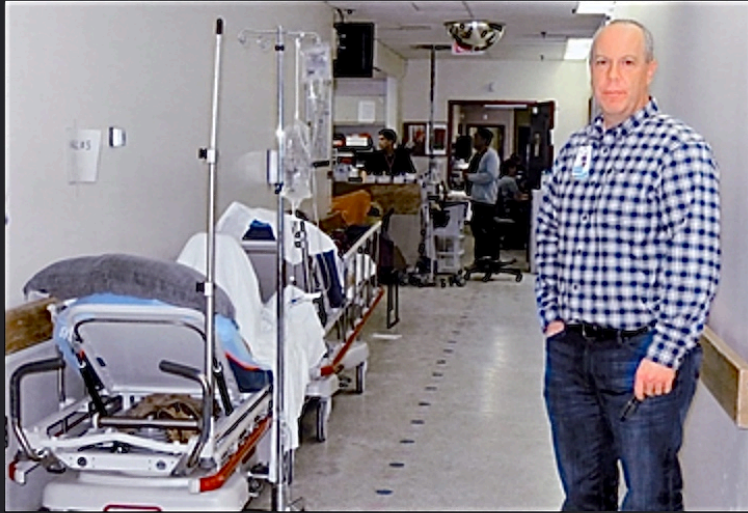
Rouge Valley Ajax and Pickering (RVAP)



Rouge Valley Centenary (RVC)

Program	RVAP	RVC	RVHS
Outpatient Clinic (ACU)	90,722	158,544	249,266
Emergency	63,791	66,212	130,003
MRI Scans	7,037	8,930	15,967
Surgical Outpatients	5,168	9,491	14,659
Surgical Inpatients	1,592	3,167	4,759
Cardiac Catheterizations	N/A	4,784	4,784
Births	1,471	2,163	3,634

Centenary Emergency Department



RVHS acute services program

Staff photo/MIKE ADLER

Rouge Valley Health System-Centenary campus acute services program director Chris Jones goes through the hospital's emergency department. The unit serves more than twice the patients it was designed for in 1984 and the hospital last month submitted a pre-capital plan to the province for a renovation.

Scarborough Mirror, Jan. 13, 2015

- Centenary opened in 1967
- Last major renovation of emergency was in 1984
 - Built for 20,000 patient visits a year
 - In 2013-14, doctors and staff cared for 66,212
 - That number is trending toward 70,000 for this fiscal year, 2014-15

Centenary Emergency Department

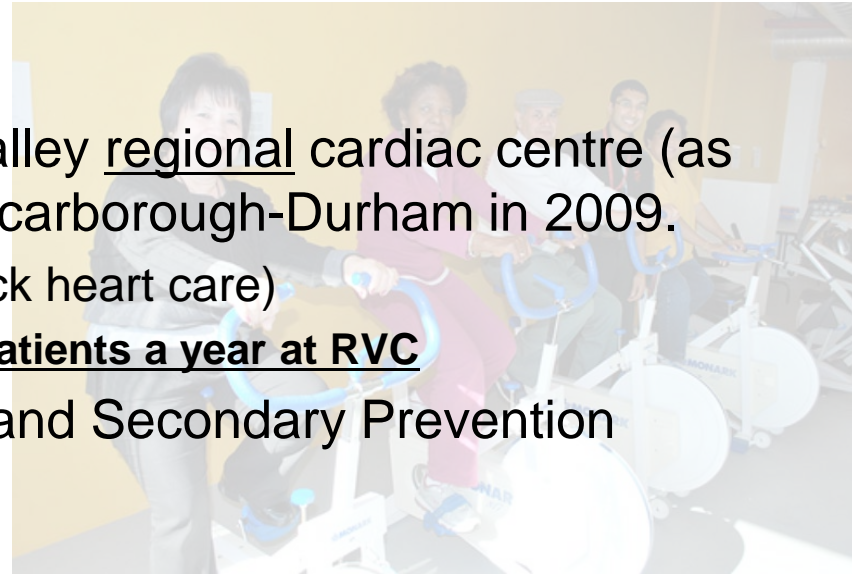


- We have a pre-capital plan for a major expansion.
 - The early-stage plan was endorsed on Dec. 17, 2014 by the Central East LHIN (our funder).
 - This is a multi-stage process through the Central East LHIN & Ministry.
 - We've thanked the LHIN for recognizing the emergency care needs of our Scarborough community.
- Your support for this expansion to better serve Scarborough would be very welcome.
- We will keep you posted on progress.

Growth & Integration at Rouge Valley

Cardiac Care

- Central East LHIN designated Rouge Valley regional cardiac centre (as led by program chief Dr. Joe Ricci) for Scarborough-Durham in 2009.
 - Regional Code STEMI program (fast-track heart care)
 - One of the largest in Canada at 500+ patients a year at RVC
- Regional Cardiovascular Rehabilitation and Secondary Prevention Service
 - Scarborough-Durham-Kawartha Lakes
- New cardiac rehab centres added in 2014 (now 7 in the Scarborough & Durham area)
- Education & Communication
 - Weekly Regional Cardiac Education via Ontario Telemedicine (OTN)
 - Regular OTN cardiac consults with family doctors
 - Annual education day for family doctors
 - Annual Rouge Valley cardiovascular staff education day



Growth & Integration at Rouge Valley

GreenLight™ Laser

- Latest technology at RVC & RVAP
 - Minimally invasive, fewer complications, state-of-the-art tech & surgical procedure
 - Vaporizes part of enlarged prostate
 - Procedure done in less than 90 minutes



Durham Mental Health Services

- Thanks to new funding from Central East LHIN, Rouge Valley is able to transfer funds for a new full-time nurse to work with mental health patients in the community (as of 2014).
- Durham Mental Health Services also has a full-time staff member at RVC's emergency department in our *Hospital-to-Home* program.

Updates

Privacy

Privacy breaches were discovered in 2013 and 2014. Actions taken include:

- Reported both privacy breaches to the Information and Privacy Commissioner of Ontario (IPC), the Ontario Securities Commission (OSC) and to the police;
- Informed patients of the breaches;
- Conducted internal investigations and worked with the IPC and OSC;
- Stepped up privacy education for our staff and physicians; Enhanced our audit processes.

Merger process

After a year-long process of robust analysis and community engagement, on March 15, 2014:

- RVHS' Board unanimously reaffirmed its support that a merger with The Scarborough Hospital (TSH) should proceed for the benefit of the community. RVHS doctors and management were also strongly in favour;
- The TSH Board unanimously decided against proceeding.

Since then, RVHS has continued on several program integration opportunities with a variety of health system partners, including TSH.

CEO search

- The RVHS Board has been conducting a CEO search
- Rik Ganderton is retiring, as previously announced
- A new CEO is expected to be in place in the spring of 2015.

Initiatives

End-of-Life Care Consultations

- Rouge Valley's Board has made this a priority. Community Advisory Group led nine focus groups with 98 people in December and January.
- We'll be reporting findings this spring and applying what we've learned for our patients and families.

New Strategic Planning Process underway

- Medical leadership, Board of Directors, management and front line staff at Rouge Valley have come together to begin a new strategic plan focusing on future community healthcare needs in Scarborough, Ajax, Pickering, Seaton and Whitby.

Community Affiliation with U of T

- New affiliation agreement between the Rouge Valley Health System and the Governing Council of the University of Toronto formalizes the role that we will play in the education of students in healthcare and related programs.

Questions

Thank you

Appendix: Distinctions in Quality Care

- 4-year accreditation award with Exemplary Standing (2012–2016)
 - From national surveyors, Accreditation Canada
- RVHS rated # 1 in six clinical indicators in the Canadian Institute for Health Information's Canadian Hospital Reporting Project of 2013
 - The most of any hospital in the Central East LHIN
- CBC based its national hospital ratings, in 2013, on this.
 - **RVHS was given an A. National recognition**
 - One of only 20 A grades awarded across Canada
 - 140 were graded — Most got a B. 34 got a C.

