

## Appendix A

### January 2016 - Office of the Integrity Commissioner Statistics for Report to Budget Committee

<b>Advice Sought and Provided To Members of Council and Local Boards (Restricted Definition)</b>			
	<b>2012 – 2013</b>	<b>2013 – 2014</b>	<b>2014 – 2015<sup>1</sup></b>
Formal written advice provided	93	158	197
Informal advice provided	36	31	
<b>Total Advice Given to Members</b>	<b>129</b>	<b>189</b>	<b>197</b>

<b>Members of Local and Adjudicative Boards seeking advice</b>	None	2	4
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<b>Citizen and Staff Inquiries</b>			
	<b>2012 – 2013</b>	<b>2013 – 2014</b>	<b>2014 – 2015</b>
Citizen	440	499	437
Staff	48	70	62
<b>Total Inquiries</b>	<b>488</b>	<b>569</b>	<b>499</b>

<b>Complaints Received</b>			
	<b>2012 – 2013</b>	<b>2013 – 2014</b>	<b>2014 – 2015</b>
Informal Complaints	51	124	277
Formal Complaints	15	17	40
<b>Total Complaints</b>	<b>67</b>	<b>141</b>	<b>317</b>

<sup>1</sup> For previous reporting periods, a distinction has been drawn between formal and informal advice. With the proliferation of email communication, this distinction has become more difficult to discern. From this reporting period forward, all requests for advice will be tracked under the single category of "Advice Provided"

