

Senator Art Eggleton, Chair  
Ed Clark, Member  
Blake Hutcheson, Member  
Janet Mason, Member  
Muna Mohamed, Member  
Brian F.C. Smith, Member

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Phil Gillies, Secretary

**From: Mayor's Task Force on Toronto Community Housing**

December 3, 2015

Councillor Gary Crawford  
Chair, Budget Committee  
Toronto City Council  
City Hall  
100 Queen Street West, Suite A11  
Toronto, ON M5H 2N2

Dear Councillor Crawford,

In our Interim Report *Improved Living at Toronto Community Housing*, presented to The Mayor on July 15, 2015, the Mayor's Task Force on Toronto Community Housing recommended that the Corporation take steps that "should result in noticeable and sustainable improvements to TCHC" in four main areas: building conditions, customer service, safety and security, and increasing opportunities for residents. The Task Force further recommended that TCHC formulate Action Plans on implementing these improvements, and present these Plans to the Mayor and Task Force within 60 days. Toronto Community Housing completed the Action Plans as requested and presented them in their report *Getting It Done* on September 10/15.

Amongst the areas targeted for action were such items as:

- Improve building cleanliness conditions
- Enhance safety and security measure by redeploying the Community Safety Unit
- Increase in employment and training opportunities for residents

The Task Force was cognizant of the fact that implementing these recommendations would have cost implications. As a result of our recommendations, TCHC is taking measure now and going forward into 2016 such as hiring more cleaners for nights and weekends, hiring staff for early intervention with vulnerable residents and residents with clutter, and staffing up the Community Safety Unit to full complement.

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TCHC estimates the unfunded portions of these Action Plan improvements to be \$13.7 million in 2016. The Director of Strategic Planning & Stakeholder Relations for TCHC, Hugh Lawson, has written Rob Cressman, Director of Social Housing, asking the City to contribute the amount needed in 2016 to implement the actions requested by the Task Force.

With this letter, the Task Force is indicating its support for a reasonable increase in TCHC's operating funding for 2016, so that the improvements in residents' living conditions we have recommended can be implemented in a timely fashion. The Action Plans are an important part of improving living conditions for the 115,000 residents of Toronto Community Housing.



Mayor's Task Force on Toronto Community Housing

Letter sent to all members of City Council Budget Committee

cc: Mayor John Tory  
Councillor Ana Bailao  
Giuliana Carbone, Deputy City Manager, Cluster A  
Roberto Rossini, Deputy City Manager & Chief Financial Officer  
Rob Cressman, Director, Social Housing  
N.W. (Bud) Purves, Chair, TCHC Board  
Greg Spearn, Interim CEO, TCHC  
Jason Gorel, Vice President Finance, TCHC  
Hugh Lawson, Director, Strategic Planning & Stakeholder Relations, TCHC