

City Planning Division Update:

- Division Performance
- Development Fee Review
- How Does the City Grow?

City Council
December 15, 2016



Context + Complexity



Context

- Strong real estate market has resulted in increasingly higher levels of development activity.
- Community Planning applications are becoming significantly larger and more complex.
- High real estate prices and transaction costs are encouraging people to “grow in place”, leading to a jump in the number of Committee of Adjustment applications.



Complexity

- Greenfield applications are the exception. Infill projects are the norm.
- OMB hearings are an increasing impact on staffing resources. (2015 – 7,817 staffing hours)
- Infrastructure investment has not kept up with growth.
- Engaged stakeholders requiring multiple public meetings and multi-parti negotiations.

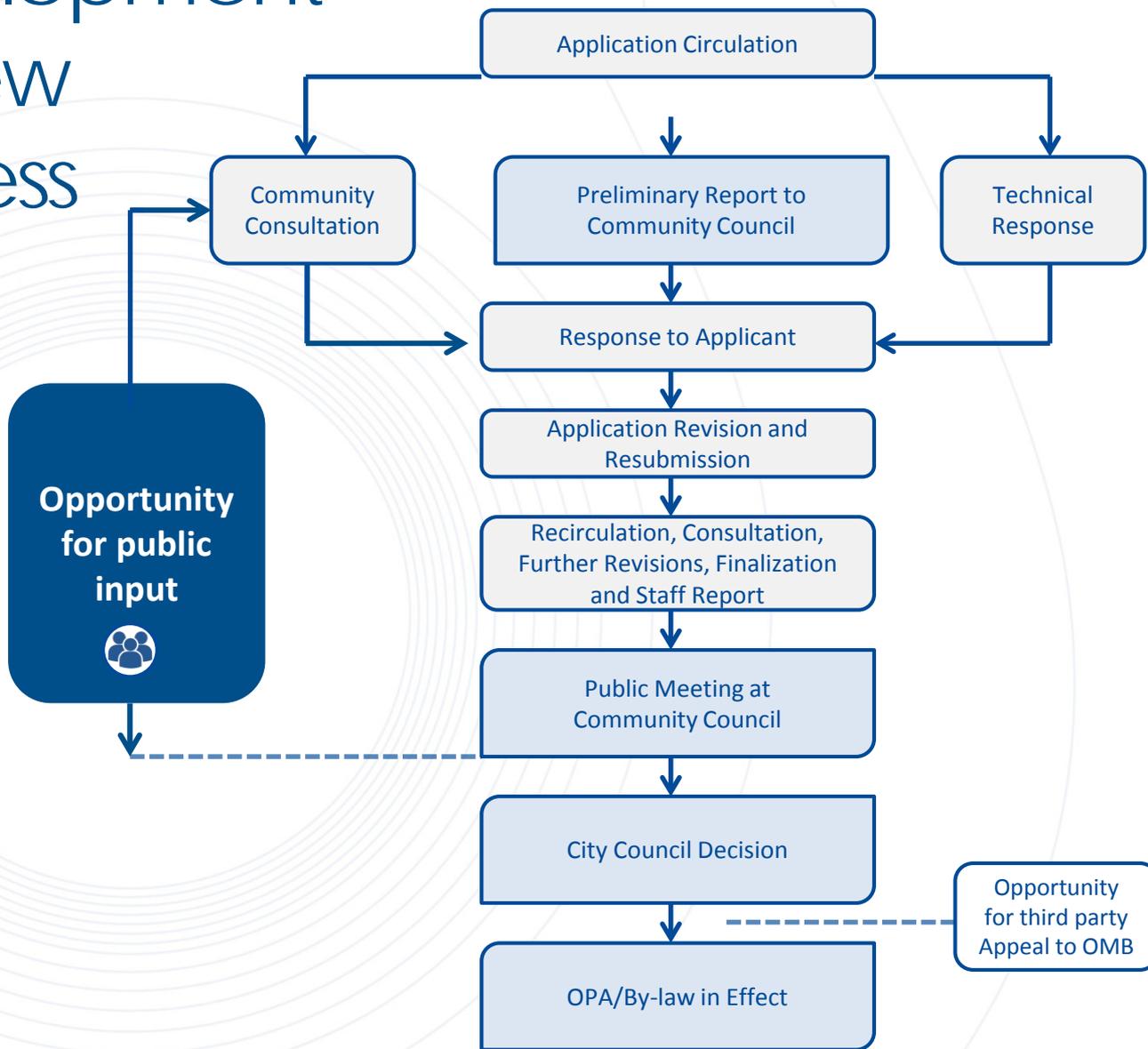


Complexity: 16 Divisions / Units Circulated

- Parks Planning
- Urban Forestry
- Economic Development & Culture
- Energy Efficiency Office
- Engineering and Construction Services
- Fire Services
- Transportation Services
- Toronto Building
- Legal Services
- Housing
- Community Services & Facilities
- Environmental Planning
- Heritage Services
- Transportation Planning
- Urban Design
- Community Planning



Development Review Process

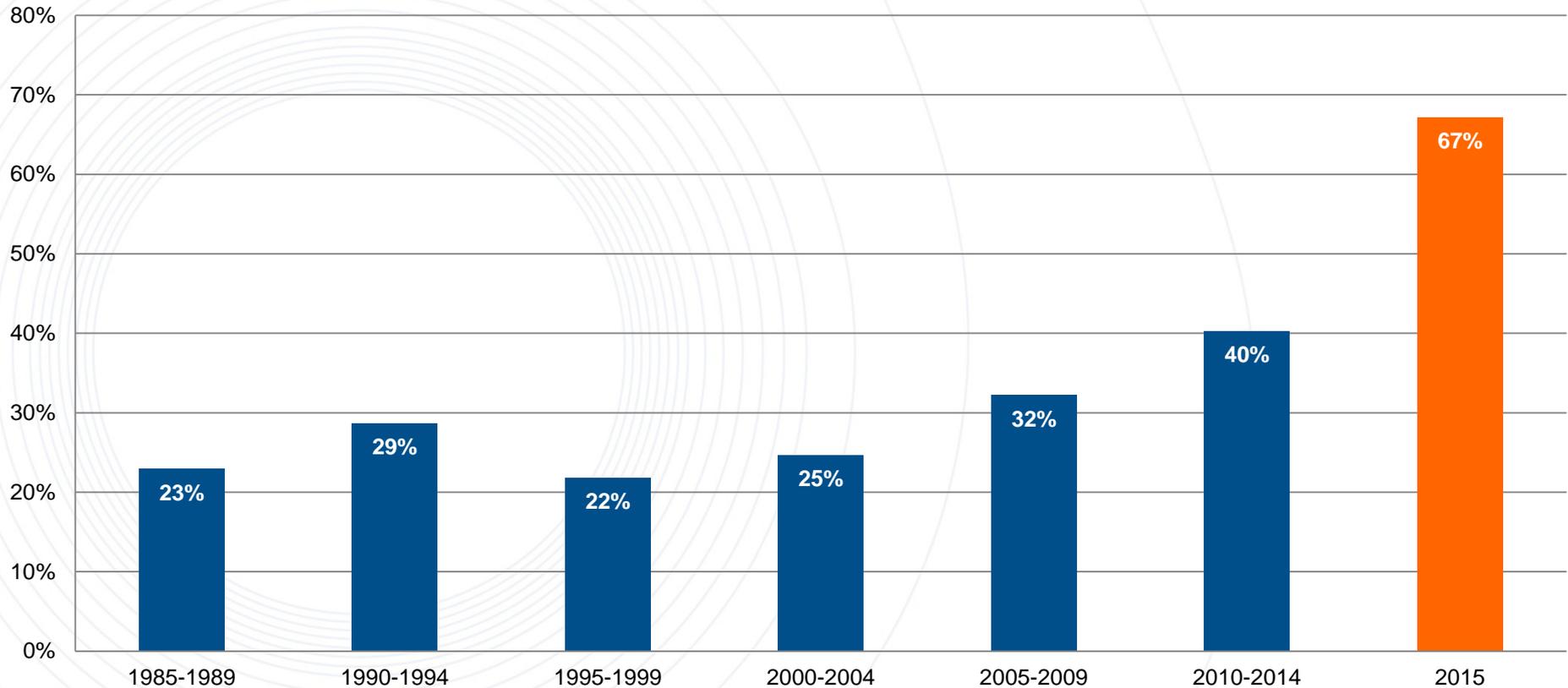




Growth in the GTA



100% Increase in Toronto's Share of GTA Housing Completions over 30 years



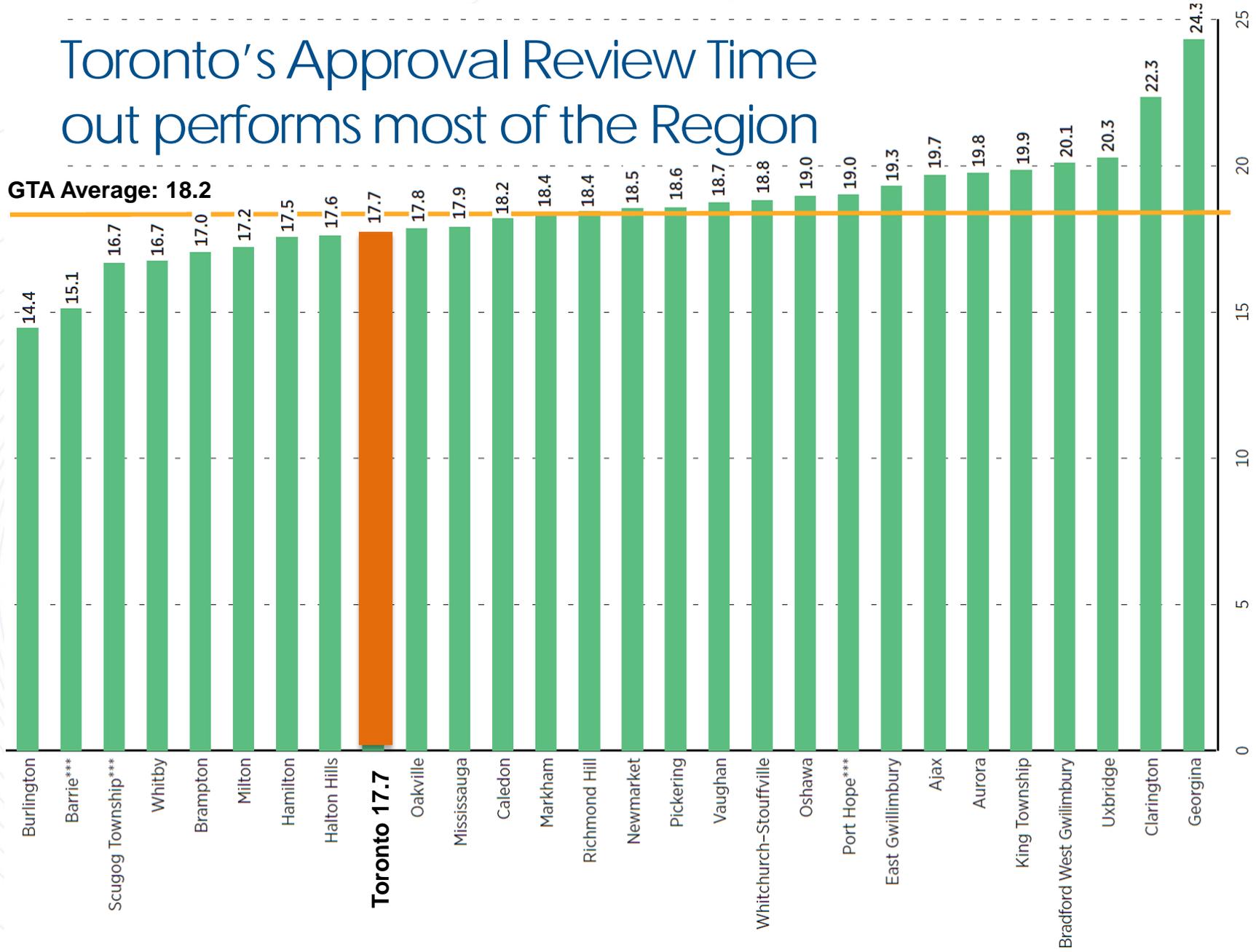


These unprecedented development volumes have increased pressure on City Planning's ability to meet internal **Key Performance Indicators**.

However....

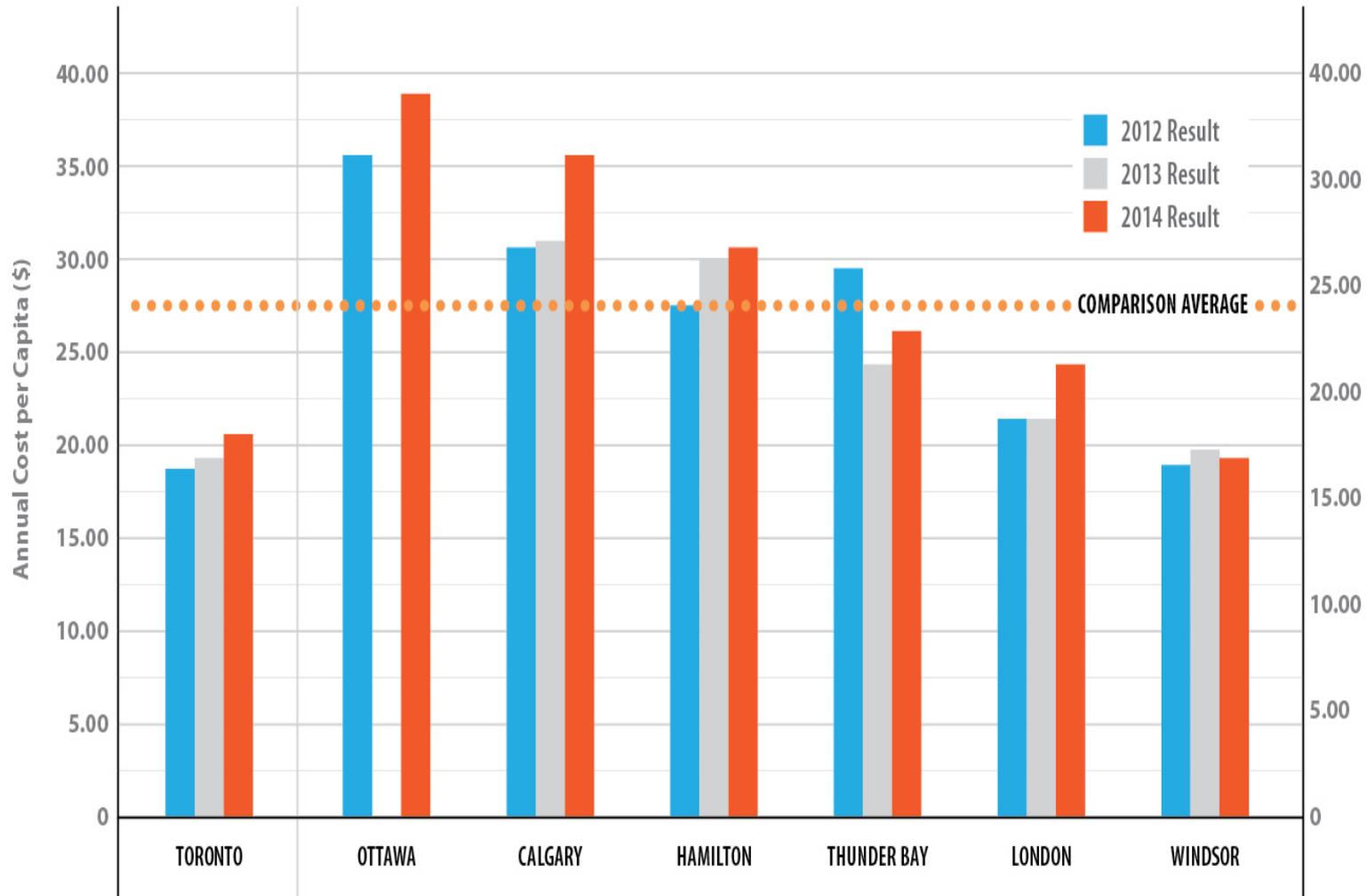


Toronto's Approval Review Time outperforms most of the Region



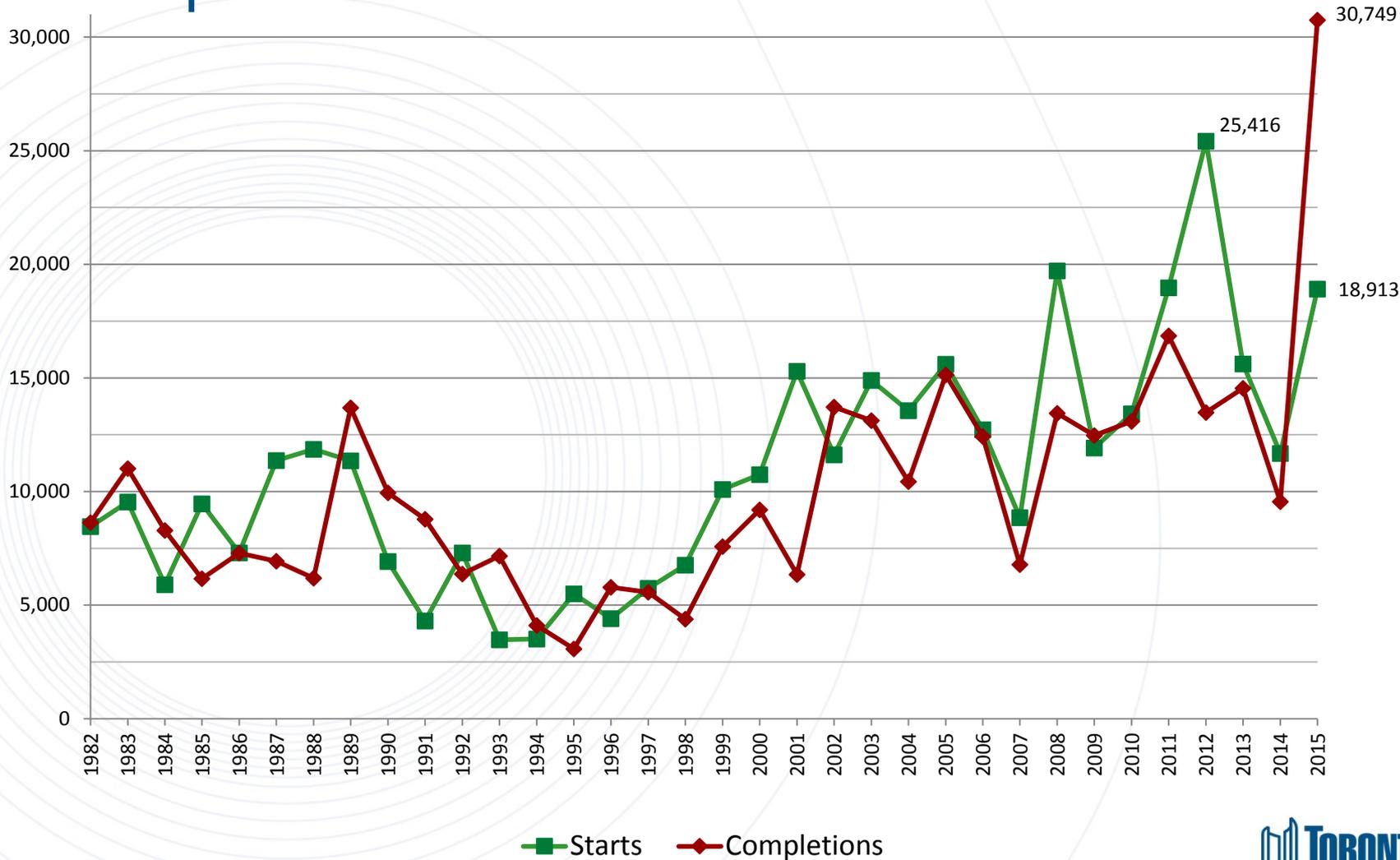


Cost Effective Planning Process





Toronto Housing Starts and Completions





Unprecedented growth is, in part, a reflection of our strong planning framework and divisional performance.



PLANNING A GREAT CITY, **TO**GETHER

Continuous Improvements



strategicplan

2013-2018



“As leaders and partners in an innovative culture, we build a great city through excellence in planning and influential policy. We implement Toronto’s Official Plan for a sustainable, connected city of neighbourhoods where life and business flourish.” - City Planning Mission Statement

City Planning Charter

We Plan TO by facilitating a culture of continuous learning.

We Plan TO by embracing a culture of innovation within the City Planning Division.



Strategic Directions and Actions

STRATEGIC DIRECTIONS

KEY INITIATIVES

Setting
Priorities
and Improving
Processes

Enhancing and
Strengthening
the Capacity
of the Division

Clear,
Consistent and
Compelling
Communication

Pursuing Deep
Collaborations

Measuring
Success

Workplan Priority
Setting and
Resource Allocations

(Action 1-2)

Managing
Motions from
Council

(Action 3)

Matching Priorities
with Responsibilities

(Action 9-10)

Developing the City
Planning Directors and
Management Team

(Action 11-12)

Creating and
Delivering the
Message

(Action 22)

Communicating with
Council

(Action 23-24)

Collaborating
Within
City Hall

(Action 35-37)

Identification and
Reporting on Key
Benchmarks and
Indicators

(Action 40-44)

OMB Submission
Support and Hearing
Preparation

(Action 7-8)

Approach to
Major Project
and Policy Reviews

(Action 4)

Staff Training,
Mentoring and
Performance Review

(Action 13-16)

Improving IT
and Administrative
Support

(Action 17-18)

Communicating
Within the City
Planning Division

(Action 25-27)

Communicating With
Other City Divisions
and Units

(Action 28-29)

Collaborating
Outside
City Hall

(Action 38-39)

Development
Review
Protocols

(Action 5-6)

Staff Deployment,
Hiring and Work
Programming

(Action 19-20)

Succession
Planning

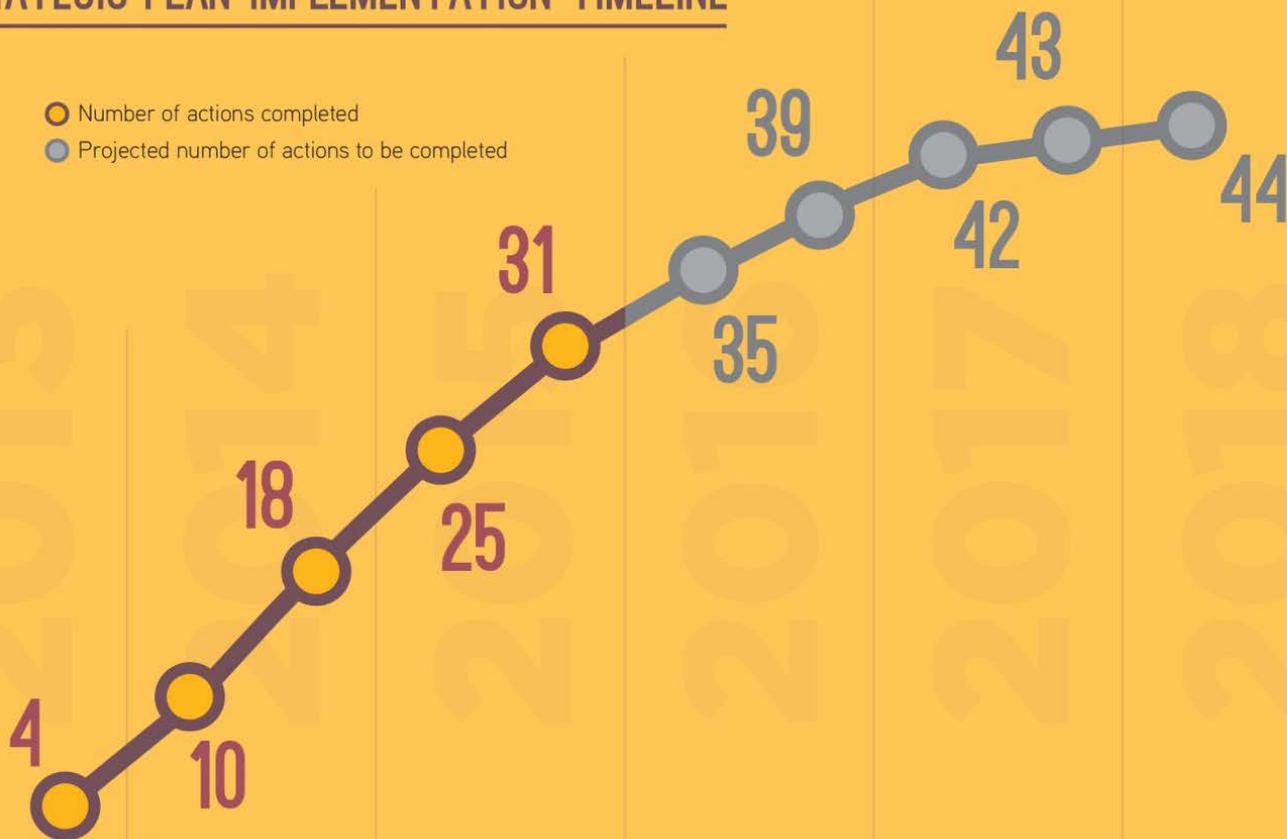
(Action 21)

Communicating with
Residents, Businesses,
Community Organiza-
tions and Others
(Action 30-34)



STRATEGIC PLAN IMPLEMENTATION TIMELINE

- Number of actions completed
- Projected number of actions to be completed





Development Fee Review Process

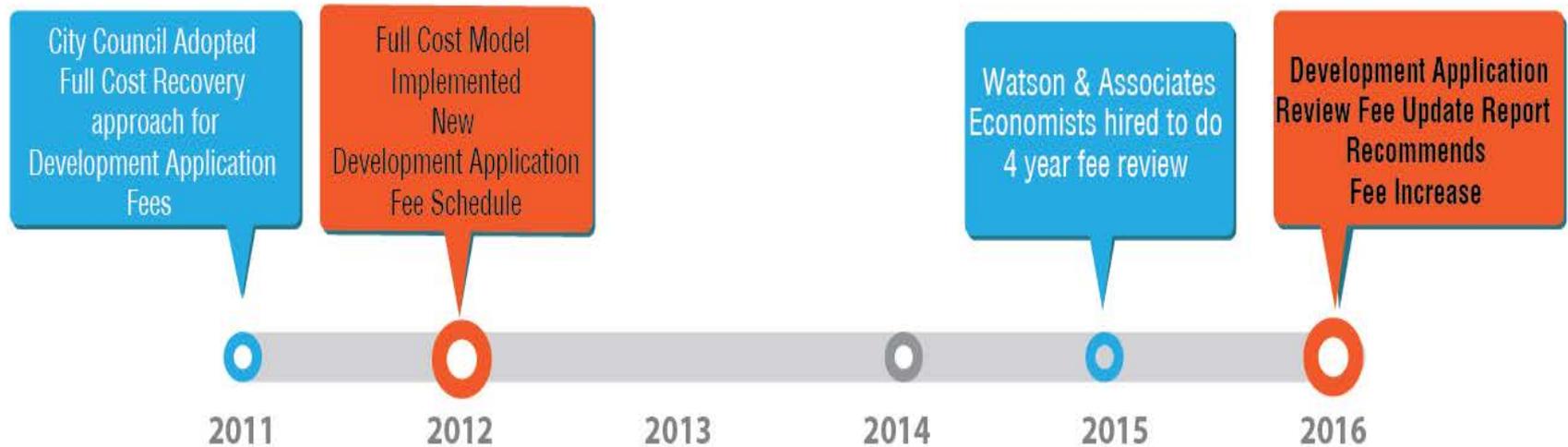


We're always offering service level improvements.

The Fee Review is to bring fee inline with services.



Development Application Fee Review Process

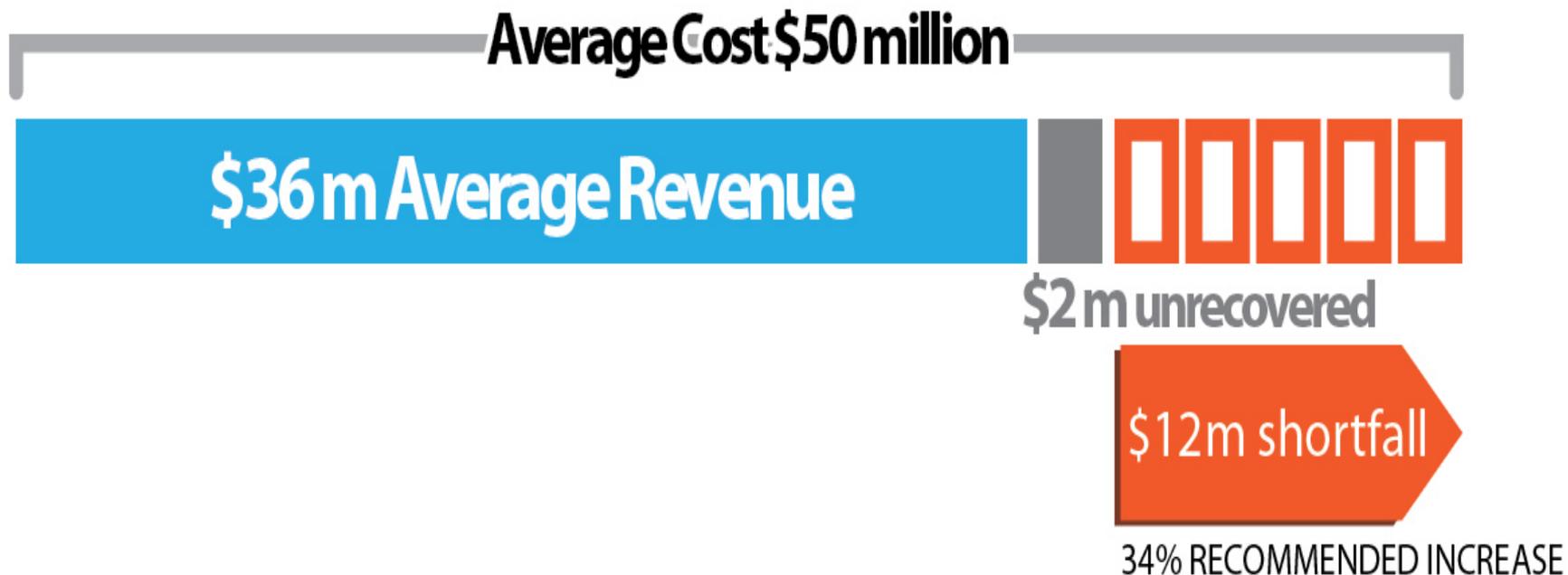


User Fee Policy requires a review every 4 years

- The Development Application Fee Review Included:**
- Updating planning application costing categories, process maps and staff complement participating in the development application review process
 - Updating direct, indirect and capital costs of processing activities
 - Updating the planning application fee structure
 - Measuring/Reporting on the financial impacts of the proposed cost recovery fee structure

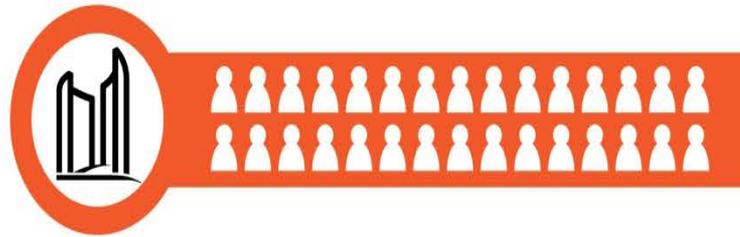


Development Application Fee Review Results





Development Review Partners



Community Planning
 Committee of Adjustment
 Urban Design
 Transportation Planning
 Research and Information
 Environmental Planning
 Heritage
 Policy



City Planning



Engineering & Construction Services



Transportation Services

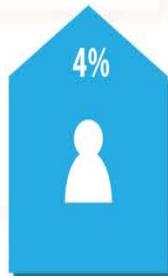


Parks, Forestry & Recreation



Legal Services

Planning & Administrative
 Tribunal Law
 Real Estate Law



Toronto Building



Toronto Water



Fire



Solid Waste Management



Economic Development



Energy & Environment



Fee Review Recommendation

Current State



\$14m (Tax Base)

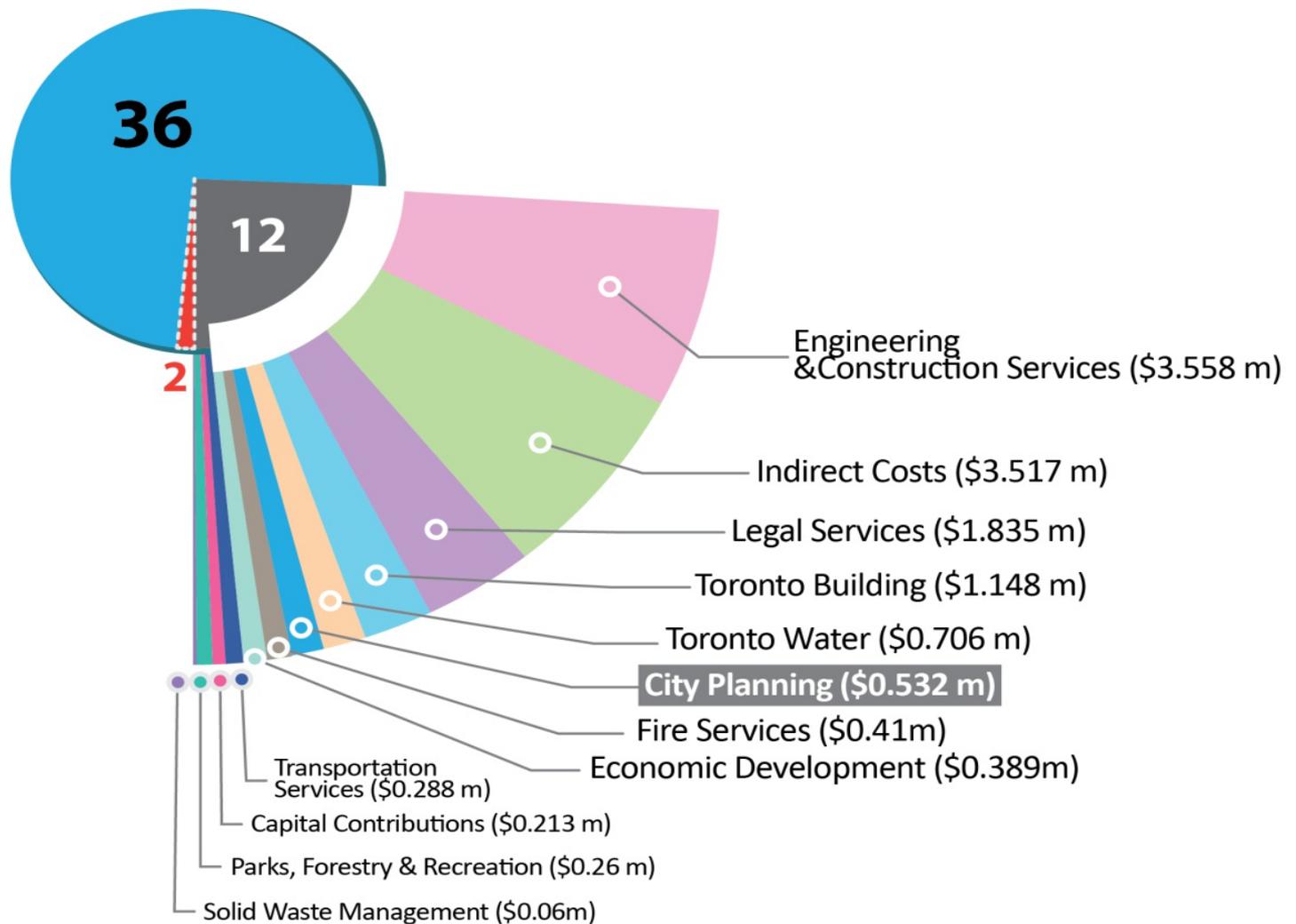
Proposed State



\$2m (Tax Base)



Budget to Budget Comparison





Why the Increase in Costs?



staff capacity



project complexity



divisions



business units



staff involved
in processing
application



process



priorities



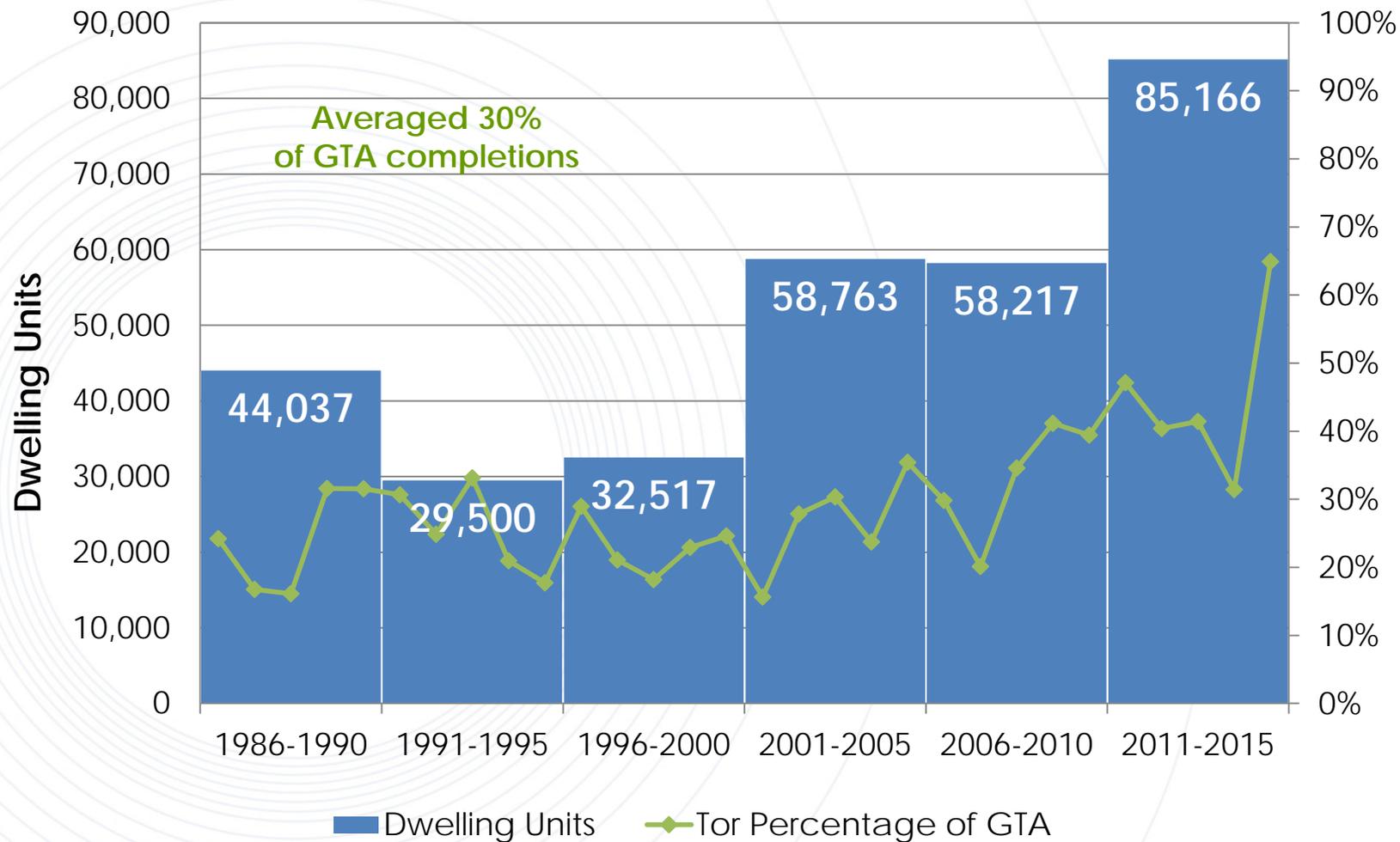
indirect cost
increase



How Does the City Grow?



Toronto Residential Completions





Development Pipeline

Strong development activity has been occurring over the last 5 years.



311,350
Residential Units

2,362 Projects
in the pipeline



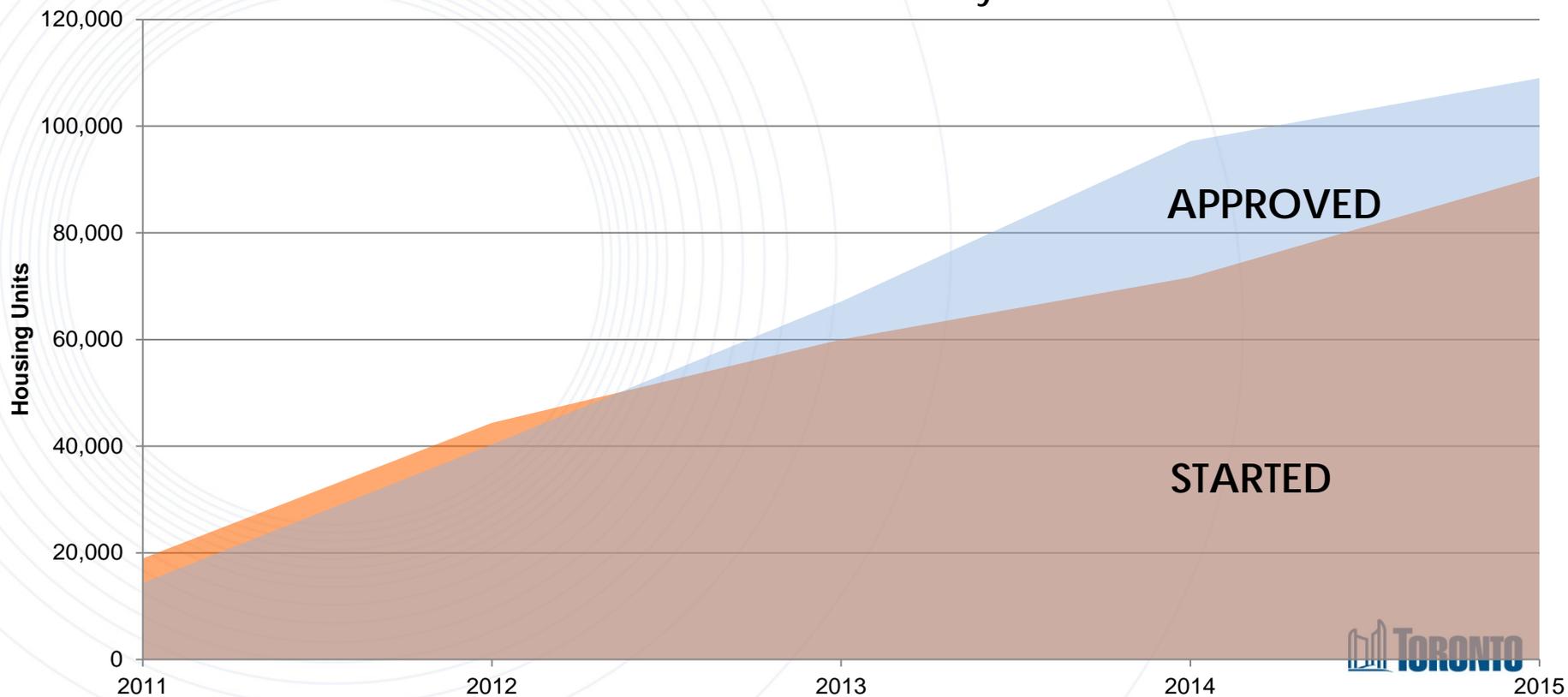
7.94 million m² of
Non-Residential GFA



20% more units approved in the last 5 years

Over 1 year of approved supply in the pipeline

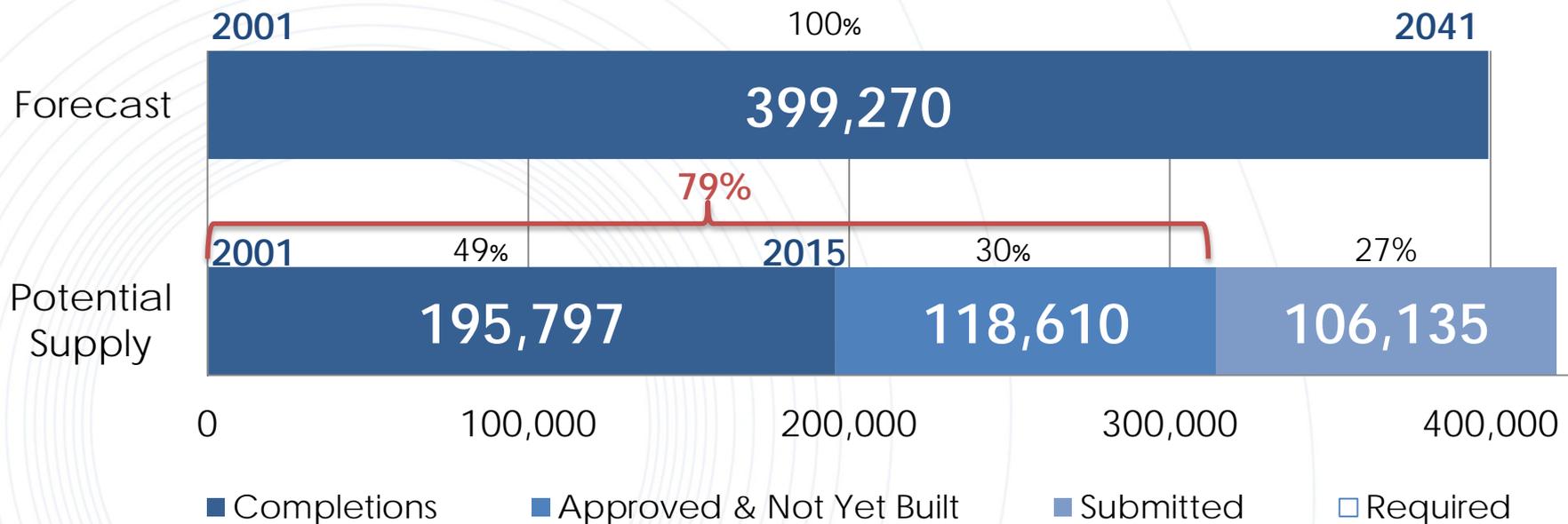
Housing Unit Approvals vs Housing Units Starts
Cummulative City of Toronto Totals from 2011 to 2015





Growth Plan Forecast

Toronto's housing growth is on track

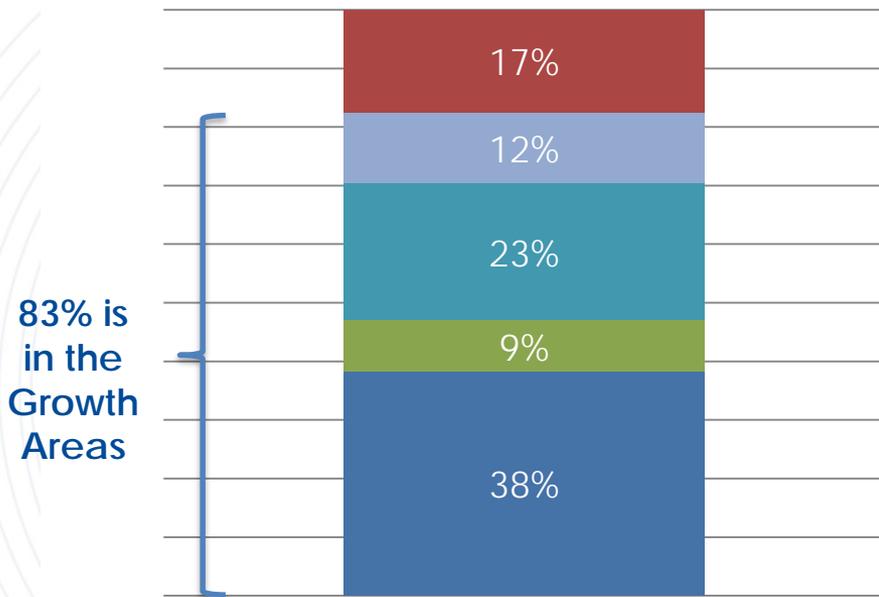


Toronto is well on its way to housing the population growth forecasted by the Growth Plan



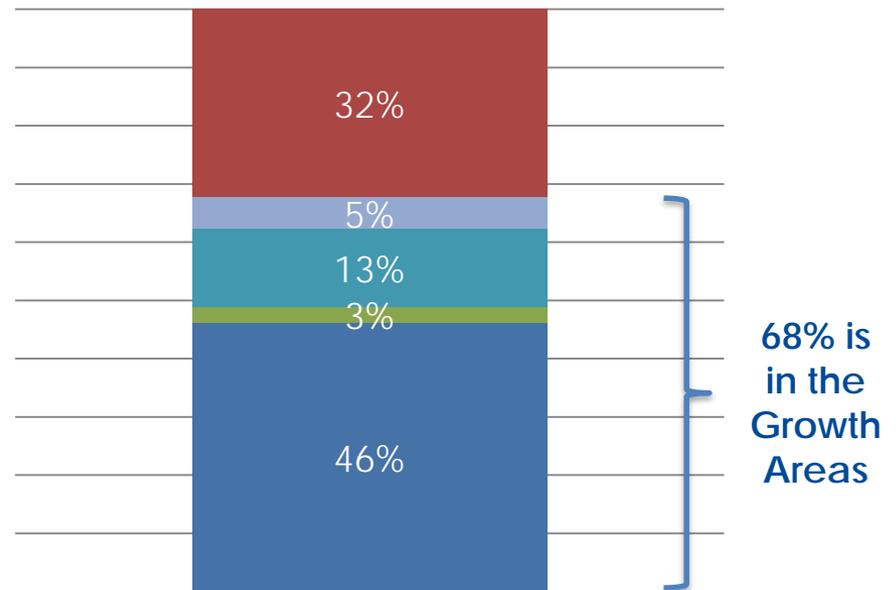
Toronto Development Activity in Growth Areas

Proposed Residential Units



- All Other Areas
- Other Mixed Use Areas
- Avenues
- Centres
- Downtown & Central Waterfront

Proposed Non-Residential GFA

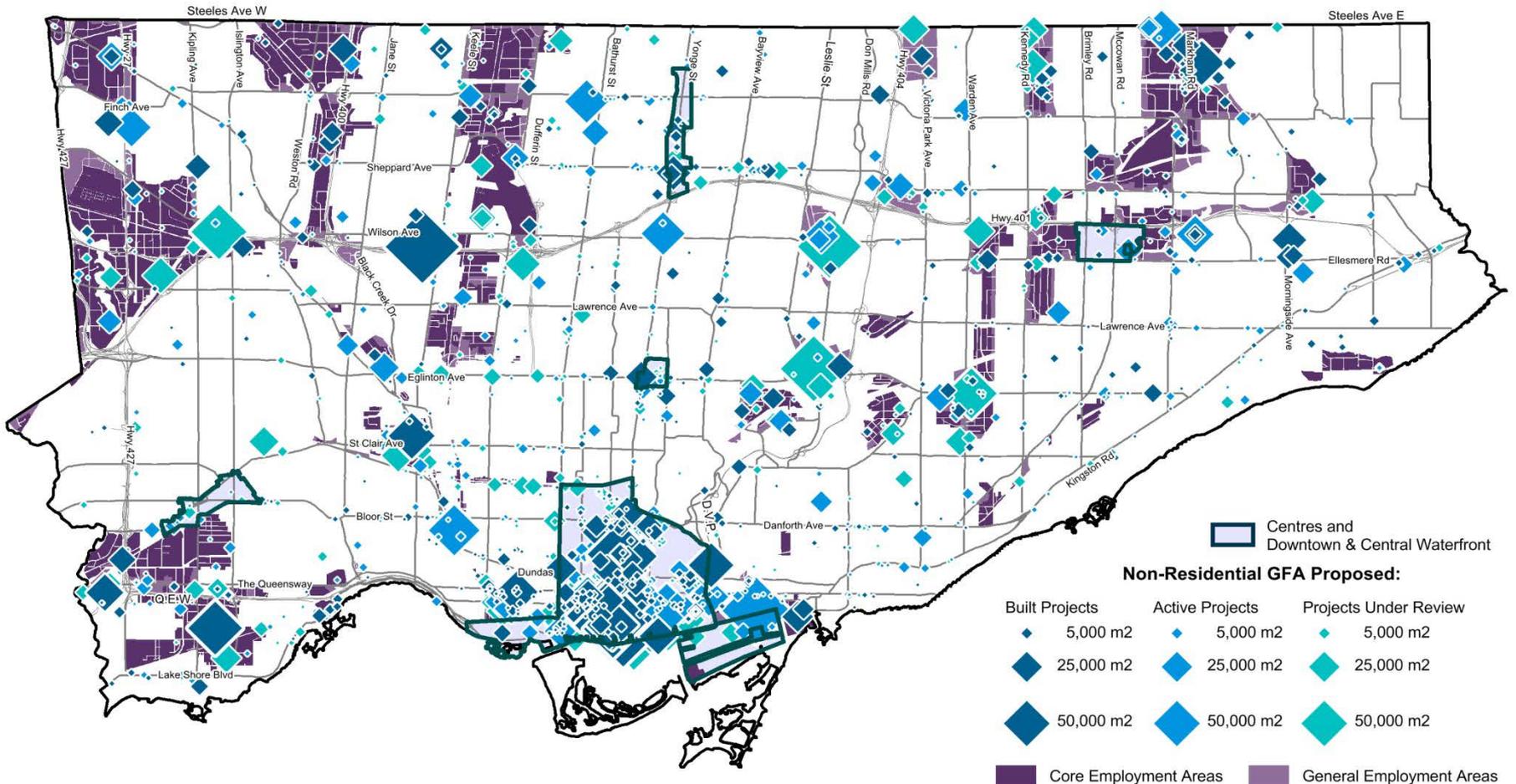


- All Other Areas
- Other Mixed Use Areas
- Avenues
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Proposed Non-Residential Development

1,313 Projects  7.94 million m² of non-residential GFA
(1.82 million m² in Employment Areas)

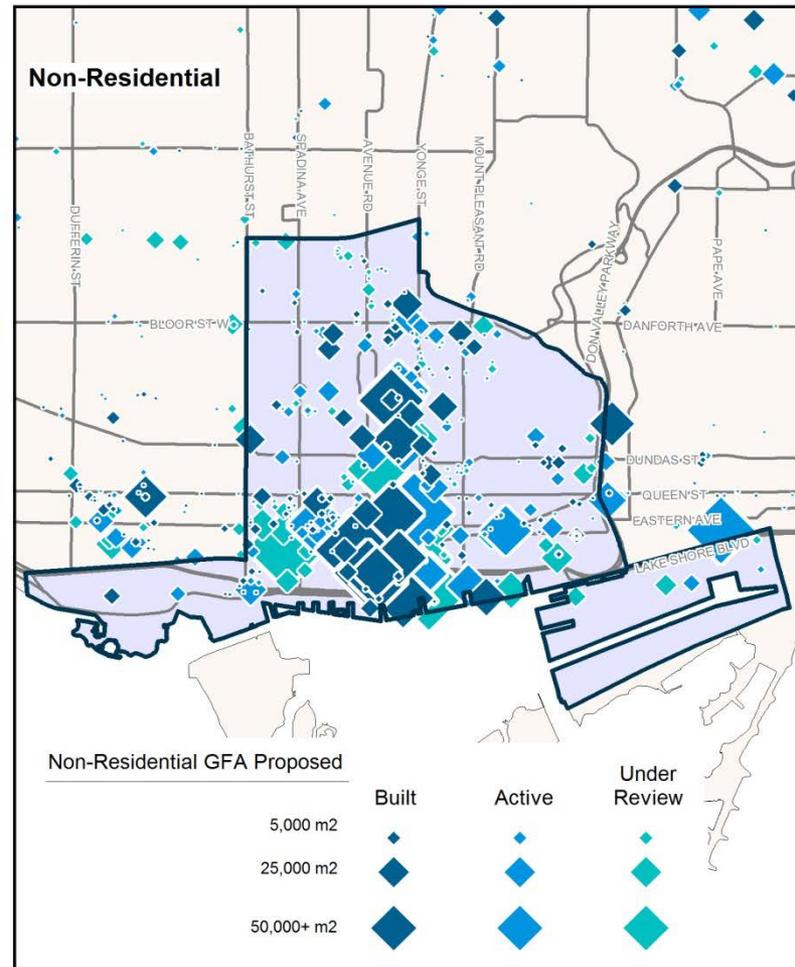
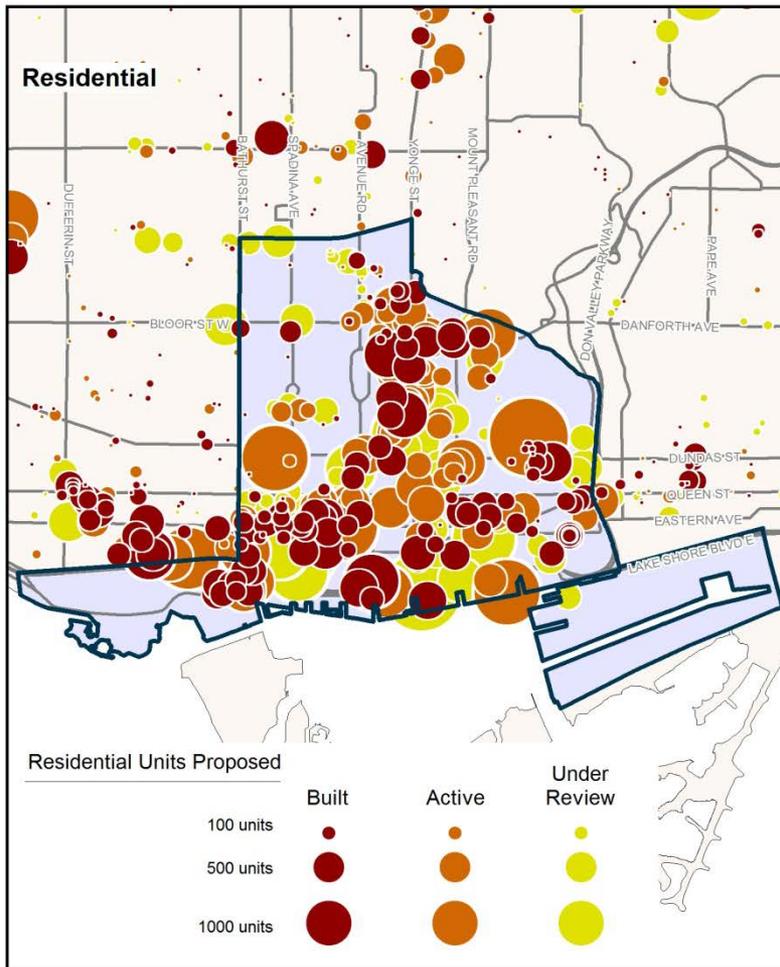




Downtown & Central Waterfront Development Activity

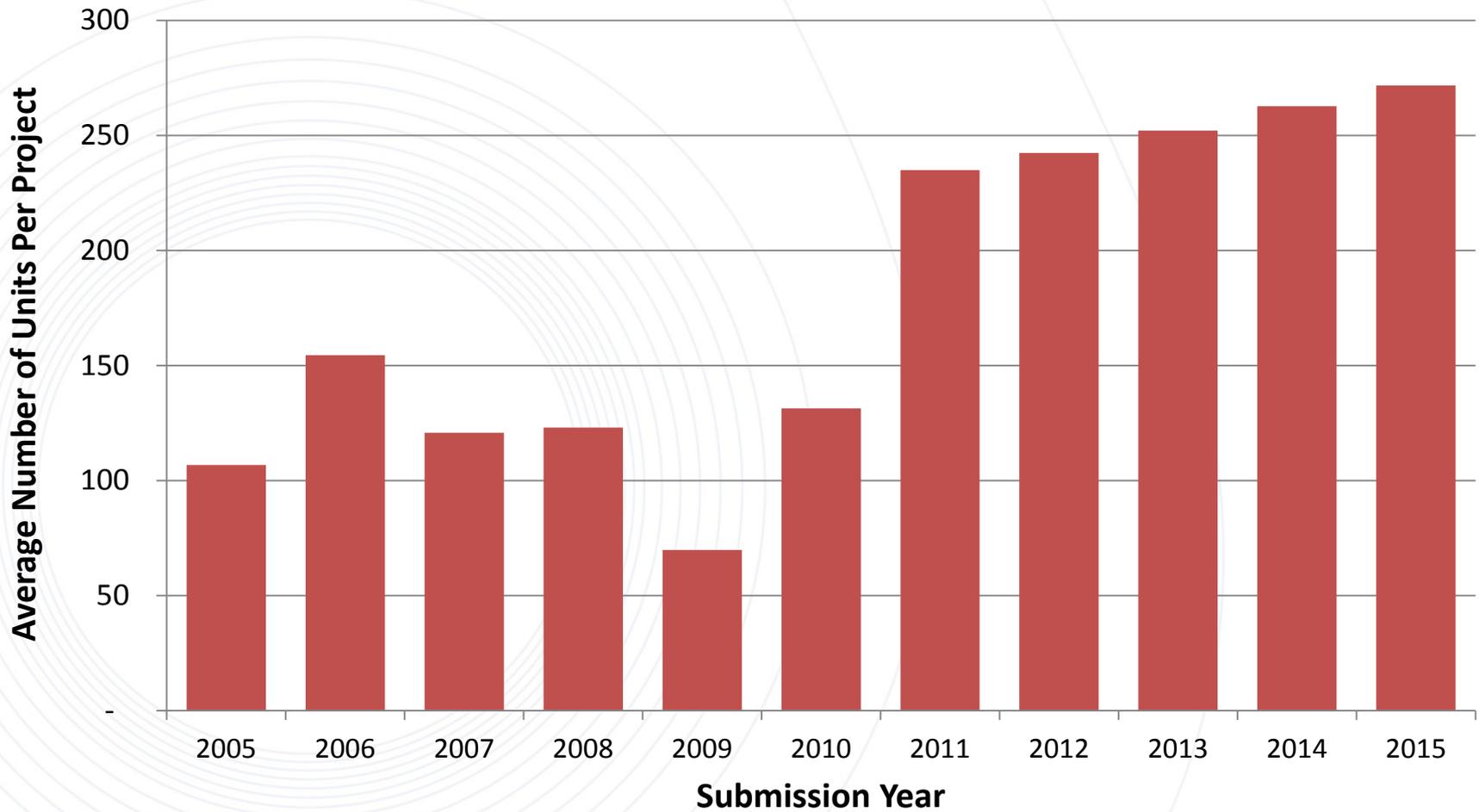
119,100 units = 38% of units

3.7 million m² = 46% of NR GFA





Average Number of Proposed Residential Units Per Project



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