DATE: December 2nd, 2016

TO: Members of the Licensing and Standards Committee

RE: # LS15.2 | Licensing and Standards Committee Meeting on November 30th, 2016

I am writing to share my Letter of Support for Hands on Exotics.

Hands on Exotics has been working with Sienna Livings Cheltenham Care Community for several years. They work with us on a monthly basis and have always provided us with:

- An invaluable service to our residents,
- Unparalleled safety,
- A great deal of comfort to some of our most vulnerable patients,
- A regular time of joy and happiness to everyone in our building, and much more.

Animal assisted therapy is one of the most beneficial programs for our residents who are at risk of social isolation and depression. It is a therapy that we cherish here at Cheltenham would not be able to provide if it were not for Hands on Exotics.

Hands on Exotics is extremely valuable to our organization, and losing their service would negatively affect our programming.

Sincerely,

Sabrina Ruffolo Cheltenham Care Community 416 223 4050 5935 Bathurst St, Toronto On.