



方卓怡 市議員 **Paula FLETCHER**

**Councillor** Toronto-Danforth Ward 30

January 27, 2016

To: Community Development & Recreation Committee

Re: Hope Shelter at 29 Leslie Street

Dear Chair & Members,

**Re: CD9.1 A New Home for Salvation Army HOPE Shelter**

Relocating the Hope Shelter to 29 Leslie Street has generated significant community interest and some valid concerns. To facilitate a successful transition the City must ensure that the best practices developed by Shelter Housing and Support are embedded in the agreement with the Salvation Army. These include ensuring that a full complement of services are available for shelter residents, setting a gold standard for both the building design and operations, and a robust plan that fosters ongoing positive community relations. To that end, I am proposing the following amendments to the motions submitted by Councillor Mary-Margaret McMahon, which we have discussed and she has agreed to:

- 1) Amend item (1) as follows: City Council request that the President and Chief Executive of Toronto Hydro and the General Manager of Parks, Forestry and Recreation assess the lighting currently provided in the streets and parks immediately surrounding 29 Leslie, ***in Wards 30 and 32***, and make recommendations to improve ***maintenance and*** lighting ***on an ongoing basis***
- 2) Amend item (2) as follows: City Council direct the appropriate City staff to collaborate with ***Police Division 55*** to conduct a Community Safety Audit, ***in Wards 30 and 32***, and make recommendations based on the findings of the audit, ***and that the Deputy City Managers for Clusters A and B identify the resources necessary to finance those recommendations from the relevant departments***
- 3) Amend item (3) as follows: City Council direct the General Manager, Shelter, Support and Housing Administration (SSHA) to distribute ***a 24 hour contact number for the shelter and*** information on how to contact SSHA Client Support Services to all residents and businesses within 250 metres of the shelter prior to the opening of the shelter; ***and ensure that such information is available in English and Chinese***

- 4) Amend item (4) as follows: City Council direct the General Manager, Shelter, Support and Housing Administration, with respect to the men's emergency shelter located at 29 Leslie Street, to include the following conditions in the operating agreement with the service provider:

- i. Establish a Community Liaison Committee to meet following Council approval of the facility and ***maintain the Committee as long as the General Manager, Shelter, Support and Housing Administration, in consultation with Councillors for Wards 30 and 32 consider it is required by the community. Representatives of the following groups will be invited to participate:***
  - a. Residents of Ward 30 and 32
  - b. City staff
  - c. Salvation Army
  - d. Ward Councillors
  - e. Police
  - f. Parks
  - g. Leslieville BIA
  - h. South Riverdale Community Health Centre
  - i. Leslieville Community Coalition
  - j. Leslieville Farmers' Market
  - k. ***Heritage Nursing Home***
  - l. ***Avondale Retirement Home***
  - m. ***Marigold Condominium***
  - n. ***St. Joseph's Seniors Citizens Apartments***
  - o. ***Local School Trustees***
  - p. ***Local School Superintendents***
  - q. ***Businesses in the immediate area***
- ii. Retain an independent Community Liaison to communicate with local residents and organize and facilitate the Community Liaison Committee
- iii. ***Terms of Reference for the Community Liaison Committee would be developed to the satisfaction of the General Manager, Shelter, Support and Housing Administration in consultation with Councillors for Wards 30 and 32***
- iv. ***Mental health, public health, housing supports and a day program in place in partnership with local service providers such as South Riverdale Community Health Centre, Applegrove Community Complex, and Eastview Neighbourhood Community Centre and the Deputy City Manager Cluster A identify the resources necessary to finance these supports***
- v. ***24/7 staff presence to ensure clients are welcomed immediately and that laneways and local parks are monitored for loitering***
- vi. ***A 6-month review of operations be undertaken after the opening of the shelter, by the General Manager, Shelter, Support and Housing Administration in consultation with the Salvation Army, and with input from the Community Liaison Committee***
- vii. ***Hope Shelter be an alcohol and drug free environment***
- viii. ***A communications platform be established (such as a website or email service) where residents can obtain information and regular reports from the Community Liaison Committee meetings in both English and Chinese and in accordance with the City's translation policies.***

- 5) City Council direct the General Manager Parks, Forestry & Recreation to assess Maple Leaf Forever ***and Leslie Grove Park*** and make recommendations which include the resources needed to revitalize them.

6) ***The General Manager, Shelter, Support and Housing Administration ensure that:***

- i. The City and the Salvation Army HOPE Shelter will work collaboratively with the Community Liaison Committee to achieve the best possible outcomes for clients and the neighbourhood and will seek input from the Community Liaison Committee on design matters such as the location of entrances and exits and outdoor smoking areas; and***
- ii. The Terms of Reference for the Community Liaison Committee include provisions to reflect this commitment.***

Sincerely,

Councillor Paula Fletcher  
Ward 30 Toronto Danforth