# **Toronto Film, Television and Digital Media Board**

**Meeting No.** 8 **Contact** Jennifer Pitt, Committee Secretary

Meeting DateFriday, October 21, 2016Phone416-395-7352Start Time9:30 AME-mailjpitt2@toronto.caLocationCommittee Room 1, City HallChairJonathan Ahee

8.10
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#### **Customer Service Enhancements Working Group**

#### **Board Decision**

The Toronto Film, Television, and Digital Media Board recommends to the Economic Development Committee that:

- 1. City Council request the Film Commissioner and Director of Entertainment Industries, along with the Co-chairs of the Film Board, to attend an upcoming FilmOntario Board meeting to discuss ways in which the organizations can work more closely with each other in advancing a consistent message regarding the industry in Ontario.
- 2. The Film Commissioner and Director of Entertainment Industries be directed to continue with the Film 101 initiative and to bring details and materials to the Toronto Film, Television, and Digital Media Board for review and/or approval.
- 3. The Film Commissioner and Director of Entertainment Industries be directed to continue to liaise with Solid Waste Management to confirm opportunities for the city to act as receiver for variety of production waste/recyclable materials.

### Origin

(August 29, 2016) Memo from the Customer Service Enhancements Working Group

#### Summary

Minutes of the August 29, 2016 Customer Service Enhancements Working Group.

## **Background Information**

(August 29, 2016) Minutes of the Customer Service Enhancements Working Group

(http://www.toronto.ca/legdocs/mmis/2016/fb/bgrd/backgroundfile-97318.pdf)