## Appendix A - WSIB Incidents by Division

<table>
<thead>
<tr>
<th>Division</th>
<th>Lost Time Injuries</th>
<th>Recurrences</th>
<th>Medical Aid Injuries</th>
</tr>
</thead>
<tbody>
<tr>
<td>CITY COUNCIL</td>
<td>1</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>Auditor General’s Office</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>City Clerk’s</td>
<td>6</td>
<td>5</td>
<td>2</td>
</tr>
<tr>
<td>Legal Services</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>CITY MANAGER’S OFFICE</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>Strategic Communications</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Human Resources</td>
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</tr>
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### CITY MANAGER’S OFFICE
- **Strategic Communications**: 0
- **Human Resources**: 3
- **CITIZEN FOCUSED SERVICES A**:
  - **DCM A Office**: 0
  - **Children’s Services**: 60
  - **Court Services**: 3
  - **Affordable Housing Office**: 0
  - **Toronto Office of Partnerships**: 0
  - **Economic Development and Culture**: 6
  - **Toronto Paramedic Services**: 238
  - **Long Term Care Homes and Services**: 100
  - **Parks, Forestry and Recreation**: 101
  - **Public Health**: 28
  - **Shelter, Support and Housing Administration**: 49
  - **Social Development, Finance and Administration**: 0
  - **Employment & Social Services**: 27
  - **Total**: 612

### CITY MANAGER’S OFFICE
- **Strategic Communications**: 0
- **Human Resources**: 3
- **CITIZEN FOCUSED SERVICES B**:
  - **DCM B Office**: 1
  - **City Building**: 3
  - **City Planning**: 1
  - **Fire**: 128
  - **Municipal Licensing and Standards**: 24
  - **Policy, Planning, Finance and Administration**: 1
  - **Solid Waste Management**: 86
  - **Engineering & Construction Services**: 2
  - **Toronto Water**: 52
  - **Transportation Services**: 11
  - **Total**: 317

### INTERNAL FOCUSED SERVICES
- **Accounting Services**: 0
- **Office of the Chief Corporate Office**: 20
- **Facilities Management**: 0
- **Real Estate**: 0
- **311 Call Centre**: 10
- **Fleet Services**: 20
- **Financial Planning**: 0
- **Information and Technology**: 1
- **Pension, Payroll and Employee Benefits**: 0
- **Corporate Finance**: 0
- **Purchasing and Materials Management**: 0
- **Revenue Services**: 9
- **Total**: 57

### TOTAL
- **Lost Time Injuries**: 997
- **Recurrences**: 1119
- **Medical Aid Injuries**: 1007

*For 2011-2014, Facilities Management injuries are reported under Office of the CCO.*