

Appendix A - WSIB Incidents by Division

Division	Lost Time Injuries					Recurrences					Medical Aid Injuries				
	2011	2012	2013	2014	2015	2011	2012	2013	2014	2015	2011	2012	2013	2014	2015
CITY COUNCIL	1	2	0	0	0	0	0	0	0	0	2	1	1	0	2
Auditor General's Office	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
City Clerk's	6	5	2	1	1	1	2	0	0	0	2	5	6	1	4
Legal Services	1	2	3	1	1	0	0	0	0	0	0	0	0	2	3
CITY MANAGER'S OFFICE															
Strategic Communications	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Human Resources	3	0	2	3	2	0	0	1	1	1	2	4	2	2	2
	3	0	2	3	2	0	0	1	1	1	2	4	2	3	2
CITIZEN FOCUSED SERVICES A															
DCM A Office	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Children's Services	60	77	77	42	41	2	3	3	3	2	41	36	39	30	39
Court Services	3	2	4	5	3	0	2	1	2	0	4	4	8	2	1
Affordable Housing Office	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Toronto Office of Partnerships	0	0	0	0		0	0	0	0		0	0	0	0	
Economic Development and Culture	6	1	3	3	2	0	0	0	0	0	5	5	4	2	3
Toronto Paramedic Services	238	235	166	198	198	11	15	18	16	34	225	222	219	222	169
Long Term Care Homes and Services	100	111	121	107	115	10	12	12	14	6	47	77	91	91	86
Parks, Forestry and Recreation	101	126	109	123	99	16	15	11	13	8	252	275	250	249	283
Public Health	28	20	17	15	27	4	7	0	1	2	16	21	29	22	20
Shelter, Support and Housing Administration	49	34	47	71	62	8	5	3	5	2	23	22	20	23	16
Social Development, Finance and Administration	0	0	3	0	0	0	0	0	0	0	0	0	0	1	1
Employment & Social Services	27	33	30	33	23	15	17	8	6	16	48	49	44	38	46
	612	639	577	597	571	66	76	56	60	70	661	711	704	680	664
CITIZEN FOCUSED SERVICES B															
DCM B Office	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Toronto Building	3	1	2	5	5	0	0	0	0	0	3	5	7	4	1
City Planning	1	2	1	1	0	0	0	0	0	0	0	1	0	2	0
Fire	126	100	100	88	100	31	35	20	10	13	102	102	119	84	79
Municipal Licensing and Standards	24	14	13	17	13	6	9	3	3	1	18	13	16	20	15
Policy, Planning, Finance and Administration	1	3	1	3	0	0	1	0	0	0	3	3	0	2	2
Solid Waste Management	86	75	44	39	34	12	29	8	11	8	113	102	109	93	95
Engineering & Construction Services	2	2	2	5	2	1	1	2	2	0	1	10	8	6	3
Toronto Water	62	59	49	47	42	10	7	13	10	4	79	65	84	52	53
Transportation Services	11	17	18	19	12	2	5	2	2	1	45	35	19	27	21
	317	273	230	224	208	62	87	48	38	27	365	336	362	290	269
INTERNAL FOCUSED SERVICES															
Accounting Services	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0
Office of the Chief Corporate Office*	20	13	19	15	2	4	2	6	3	0	24	28	22	17	2
Facilities Management*	0	0	0	0	7	0	0	0	0	0	0	0	0	0	11
Real Estate	0	1	4	0	0	0	0	0	0	0	0	2	1	0	1
311 Call Centre	10	4	2	3	0	1	1	1	1	0	3	2	1	3	1
Fleet Services	20	10	9	13	12	4	1	0	4	1	19	14	16	8	19
Financial Planning	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Information and Technology	1	1	1	3	0	0	0	0	2	0	0	1	2	0	1
Pension, Payroll and Employee Benefits	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0
Corporate Finance	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Purchasing and Materials Management	0	1	1	2	4	1	0	0	0	0	3	0	1	1	1
Revenue Services	6	7	5	3	2	1	1	0	1	2	4	5	0	1	2
	57	38	41	39	28	12	5	7	11	3	55	52	44	30	39
TOTAL	997	959	855	865	811	141	170	112	110	101	1087	1109	1119	1007	983

-18.7%

-28.4%

-9.6%

* For 2011-2014, Facilities Management injuries are reported under Office of the CCO.