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**2015 ANNUAL REPORT**  
**TORONTO PAN AM SPORTS CENTRE INC.**



**INSPIRING A NATION.**  
**MOTIVATING A COMMUNITY.**



CENTRAL OFFICES AT TPASC



REGULARLY TRAINING AT TPASC



RESIDENT HIGH-PERFORMANCE SPORT ORGANIZATIONS TRAINING AND/OR COMPETING AT TPASC



OCCASIONALLY TRAINING AT TPASC



# TORONTO PAN AM SPORTS CENTRE

A Legacy of the Pan and Parapan American Games

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Toronto Pan Am Sports Centre  
875 Morningside Avenue  
Toronto, ON / M1C 0C7  
416-283-5222 / [www.tpasc.ca](http://www.tpasc.ca)

*#APlace4U*

## About Toronto Pan Am Sports Centre

A legacy of the 2015 Toronto Pan Am and Parapan Am Games, Toronto Pan Am Sports Centre (TPASC) is operated by a corporation co-owned by the City of Toronto and the University of Toronto.

The world-class facility was the largest sport new-build for the Games and the largest infrastructure investment in Canadian amateur sport history. TPASC delivers extensive programming that serves recreational and community groups, high-performance athletes, as well as fitness centre clientele.

The 312,000 square-foot TPASC includes two internationally sanctioned 10-lane 50-metre pools, a world-class dive pool and dryland dive training facilities, a four-court gymnasium, an indoor running track, a high-performance testing centre, studio spaces, and a state-of-the-art fitness centre for members.

The Canadian Sport Institute Ontario (CSIO), located at TPASC, provides world-leading sport science and sport performance services to identified high-performance athletes.

TPASC opened to community users, University of Toronto faculty, staff and students, City of Toronto program users, the high-performance sport community and fitness members in September 2014.

To ensure our continual commitment to accessibility under AODA requirements, upon request, this document is available in different formats to ensure people with a disability have access to the information.

Please contact [info@tpasc.ca](mailto:info@tpasc.ca) for further information.



## MESSAGE FROM THE CHAIR, TORONTO PAN AM SPORTS CENTRE INC.



The Toronto Pan Am Sports Centre Inc. Board of Directors is pleased to present the organization's 2015 annual report.

This fiscal period marked the first complete year of operations following the initial four-month opening in 2014. The 2015 year was also extra special and quite exciting because Toronto Pan Am Sports Centre (TPASC) was a featured competition venue during the Pan and Parapan American Games, hosting the following sports: Diving, Fencing, Para Swimming, Sitting Volleyball, Swimming and Synchronized Swimming.

Thousands of fans from around the world converged on our TPASC to witness incredible athletic accomplishments. In the pool, there were 41 Pan Am Games records broken (eight by Canada) in Swimming, and 162 records broken in Para Swimming (39 by Canada). Additionally, three world records were set in Para Swimming. Based on these fantastic performances and the invariably glowingly positive feedback about the facility itself, it was very gratifying for all of us to bear witness to the proof that TPASC is one of Canada's, and the world's truly great aquatics facilities.

With the Games now behind us, TPASC will begin to realize its legacy which has been expressed in a new, comprehensive strategic plan. This plan was developed with the guidance of our Board of Directors and through multiple stakeholder consultations. The plan outlines the Vision, Mission, Values, Goals and Directions for our world-class venue under the direction of its two owners – the City of Toronto and the University of Toronto.

Our vision of its future is that Toronto Pan Am Sports Centre is *recognized for providing world-class experiences in sport and recreation, for all, for life.*

The mission of Toronto Pan Am Sports Centre Inc. is to *deliver an inspirational and responsive experience in recreation and sport to communities through collaboration among the City, the University, and high-performance sports.* We will do this by ensuring service excellence and sustainable stewardship.

On behalf of the Board of Directors, we are grateful for the tremendous support from our government, education, community, and sport and recreation partners who have helped make Toronto Pan Am Sports Centre a dynamic and vibrant living legacy.

With the conclusion of my two-year term as chair of the board of directors, I offer my sincere appreciation of the efforts of all of my fellow board members of Toronto Pan Am Sports Centre Inc. and its staff. We should all be very proud of the stewardship and guidance that has resulted in such a successful launch of TPASC. I am confident that the impressive organizational trajectory will continue under the leadership of the board's new chair, Ann Ulusoy.

The following pages within the annual report tell the story of the wonderful, motivating environment for healthy, active living and training that is operated by professional staff for an array of users. Enjoy these highlights of the past year as we work together to build for the future in health and wellness.

Sincerely,

**Ira Jacobs**

**Chair,  
Toronto Pan Am Sports Centre Inc.**

## MESSAGE FROM MANAGING DIRECTOR, TORONTO PAN AM SPORTS CENTRE INC.



The 2015 calendar at Toronto Pan Am Sports Centre (TPASC) will be remembered as a unique opportunity to welcome the world to the Pan and Parapan American Games while also opening its doors to an array of health and wellness programming for a diverse set of users.

Highlights of the year included the inaugural TPASC Family Fun Day in February, where thousands of City of Toronto residents visited the facility and were introduced to the various sport and recreation activities offered throughout the year. In November, it was an honour to host the official

installation of Professor Bruce Kidd as the 10<sup>th</sup> principal of University of Toronto Scarborough.

The transition leading into and out of the Games was a tremendous undertaking that required collaboration between all stakeholders. Toronto Pan Am Sports Centre Inc. staff played pivotal roles in ensuring the venue was ready to hand over for competition at the Games. Equally important was the effort in receiving the facility back and preparing the environment in order to successfully welcome back City of Toronto community users, University of Toronto Scarborough students, faculty and staff, high-performance athletes and recreational groups, and fitness members.

Throughout the summer, users of the fitness centre remained engaged through our provision of an alternative site for sport and recreation programming at a satellite venue named the TPASC Summer Fitness Dome, which provided an innovative environment to actively connect with an array of fitness enthusiasts.

Aside from the Games, TPASC hosted more than 175 different community, corporate and sporting events in 2015, which combined with regular sport and recreation activities, provided for a truly exciting and inclusive environment. In addition to providing a daily training environment for more than 30 sport organizations, TPASC welcomed competitions such as the Ontario Junior International Swim Meet, the Wheelchair Basketball National Championships and the Mountain Equipment Co-Op Toronto Indoor Triathlon. Off the field of play events included the Scarborough General Hospital Volunteer Night, the Canadian Paralympic Committee Media Summit and the Water Polo Canada Leadership Summit.

We will build upon an amazing 2015 to ensure the legacy of this remarkable facility is being realized every day.

Sincerely,

**Robert Singleton**  
**Managing Director,**  
**Toronto Pan Am Sports Centre Inc.**



In 2015, City of Toronto Parks, Forestry & Recreation offered 240 General Interest & Fitness Programs including after school drop-ins, fitness classes, instructional sport, dance, art and fitness. The most popular programs continue to be Basketball, Soccer, Ballet, Hip-hop, Martial Arts, Guitar and Post-Natal Fitness classes.

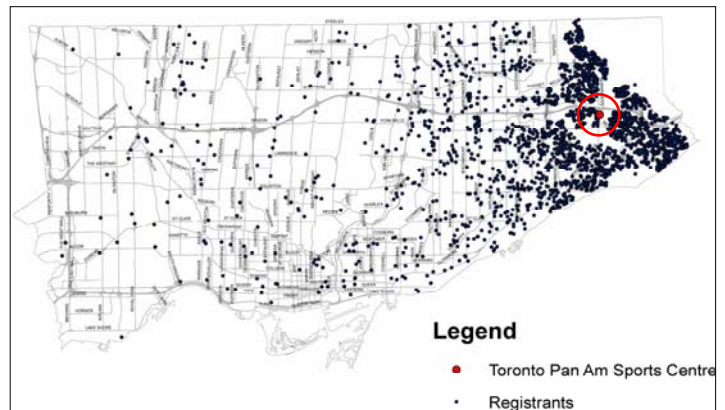
Staff continued to work with the Mornelle Court community to deliver after school programs as well as attend community and agency network meetings.

The walking track hours were extended, which was very well received by residents. On normal days, more than 100 walkers from the surrounding communities stay fit and get active while high performance athletes work out in the gymnasium below.

City of Toronto Parks, Forestry & Recreation offered 775 Learn to Swim lessons ranging from Guardian Swim to Advanced Leadership programs, as well as Ultra 1 through Ultra 9. New programs continued to grow, including SPLASH, Synchro and Adapted and Integrated swim lessons. The first Scarborough SPLASH meet was held at TPASC in December, with 49 racers from four different Recreation Centres in attendance.



The Swim to Survive relationship with the TDCSB expanded to 12 schools participating and a total of 500 Grade 4 students coming to TPASC to learn important water safety skills. Discussions with Dive Ontario began on the creation of an introductory dive program which the City hopes to roll out in the Fall of 2016.



**Stats and Facts for 2015:**

- More than 7,300 people registered for programs offered by Parks, Forestry & Recreation at TPASC including over 2,000 who registered through the Welcome Policy program.
- More than 34,500 people attended leisure and lane swims.
- More than 10,500 participants attended sport drop-in programs.

**Data Map**

The map above, identifies the addresses of the 7,300 registered participants. It clearly demonstrates that the facility is being used by those in the immediate area with more than 60% coming from Mornelle Court, Malvern, Kingston Galloway and West Hill communities.

*Photo Credit (including back cover, left image): Michele Dalgarno*







TPASC, the home of Athletics and Recreation at UTSC, is one of the hubs of activity on campus and a place for those pursuing an active, healthy lifestyle.

The addition of the Toronto Pan Am Sports Centre to UTSC, provides the Department and the campus a platform, on which to strengthen student engagement, community building, physical literacy, academic partnerships, recruitment, and integrated learning opportunities.

TPASC enables us to continue to expand our programs to meet the diverse needs and expectations of a growing student population. Programs are offered for every level of interest, skill and ability, with multiple entry points.



Photo Credit: Ken Jones, UTSC

### **STATS & FACTS** **Turnstile Counts** **(Swipe Average)**

- 2010-2014 = 74,000/term
- 2014=115,00/term
- 2015 = 117,500/term

### **Aquatics Points of Growth**

- Added a second Women's Only swim time in the pool.
- Increased joint/shared programming with TPASC and the City of Toronto.

### **Opportunities at TPASC this Past Year**

- Partnered with TPASC and the City of Toronto to increase our program offerings, providing a plethora of choices, with additional times and entry points.
- Expanded community building opportunities around sport, health and recreation.
- Increased academic and research initiatives around sport, physical activity, youth engagement, physical literacy and healthy campus initiatives.
- Increased alumni engagement, funding, sponsorship.
- Increased peer training and certification opportunities (i.e. new in-house certification program for instruction on the Climbing wall).
- Expanded club structure and programming with opportunities for student leadership.
- Special events and celebrations (i.e. UTSC Homecoming, Principals Installation).
- Increased student employment opportunities (i.e. employed over 150 students).

### **Registered program**

Winter Term: 16 unique UTSC programs with 533 participants.

Fall Term: 20 unique UTSC programs with 604 participants.

### **Group Fitness**

#### **(FREE for all UTSC students)**

Students had access to 30 UTSC and 46 TPASC classes, an increase of 13% more programming compared to just one year earlier.



*TPASC welcomed thousands of fans each day during the Games.*



*The energy felt inside the aquatic centre at TPASC was electric.*



*The Field House was transformed into a world-class fencing hub.*

Known as the CIBC Pan Am / Parapan Am Aquatics Centre and Field House (PAC) during the 2015 Pan Am and Parapan Am Games, TPASC played host to Diving, Fencing, Modern Pentathlon, Roller Sports, Swimming and Synchronized Swimming.

The fencing and swimming segments of Modern Pentathlon were staged within TPASC while the equestrian portion of the event was scheduled in the fields adjacent to TPASC. Roller Sports were competed at John Paul II Secondary School on Military Trail.

There were 21 Americas records (5 by Canada) in Para Swimming, and the following three world records were set at TPASC:

Men 100m Freestyle S6	Lorenzo Perez (Cuba)
Women 50m Freestyle S4	Nely Miranda (Mexico)
Women 100m Freestyle S10	Aurelie Rivard (Canada)

In addition to ensuring building operations were world-class throughout the Games, Toronto Pan Am Sports Centre Inc. also provided lifeguard services and managed all food and beverage requirements for public (quick service) and Games personnel (catering), while assisting in all logistics leading up to, and including the Games.





Jacqueline Simoneau and Karine Thomas during their gold medal performance.



Benoit Huot and Alexander Elliot pose with their medals at the TPASC pool.



Three-metre springboard silver medalist Francois Imbeau-Dulac in action.



Kate Wright sets the ball for Canada, who captured bronze in sitting volleyball.

*"In terms of the legacy of the Games, the pool I train in (TPASC) is a world-class pool, and it's open to the general public. The infrastructure is also really good for the community. All that growth is going to the people of Toronto, which is very exciting for me."*

**- Zack Chetrat, 2015 Pan Am Games silver medalist, Canadian 200m record holder and University of Toronto alumnus.**

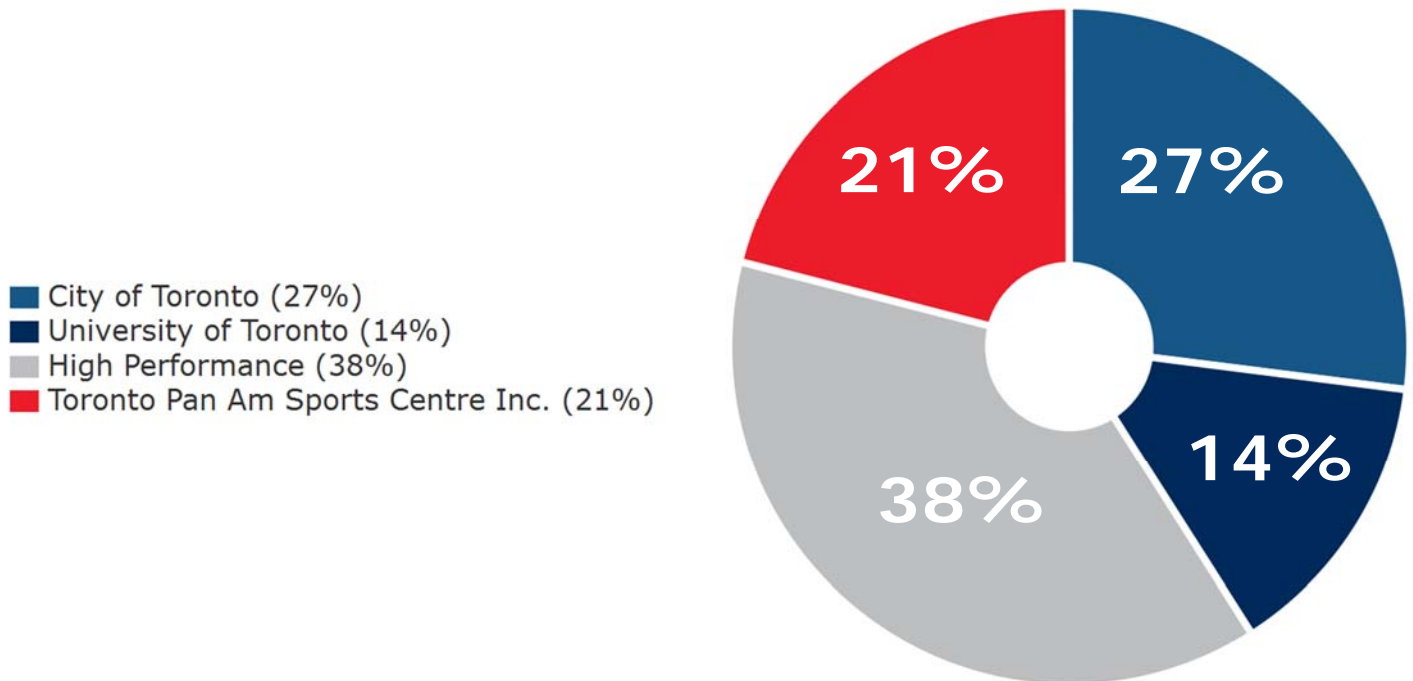
**CANADA AT TPASC DURING THE GAMES**

<b><u>Pan Am Games</u></b>	<b>Gold</b>	<b>Silver</b>	<b>Bronze</b>	<b>Total</b>	<b>Overall</b>
Diving	2	5	2	9	2nd
Fencing	1	2	3	6	3rd
Roller Sports	0	0	1	1	7th
Swimming	8	10	9	27	3rd
Synchronized Swimming	2	0	0	2	1st
<b>Total</b>	<b>13</b>	<b>17</b>	<b>15</b>	<b>45</b>	

<b><u>Parapan Am Games</u></b>	<b>Gold</b>	<b>Silver</b>	<b>Bronze</b>	<b>Total</b>	<b>Overall</b>
Sitting Volleyball	0	0	2	2	3rd
Swimming	24	39	28	91	2 <sup>nd</sup>
<b>Total</b>	<b>24</b>	<b>39</b>	<b>30</b>	<b>93</b>	

## FINANCIAL SUMMARY - REVENUE

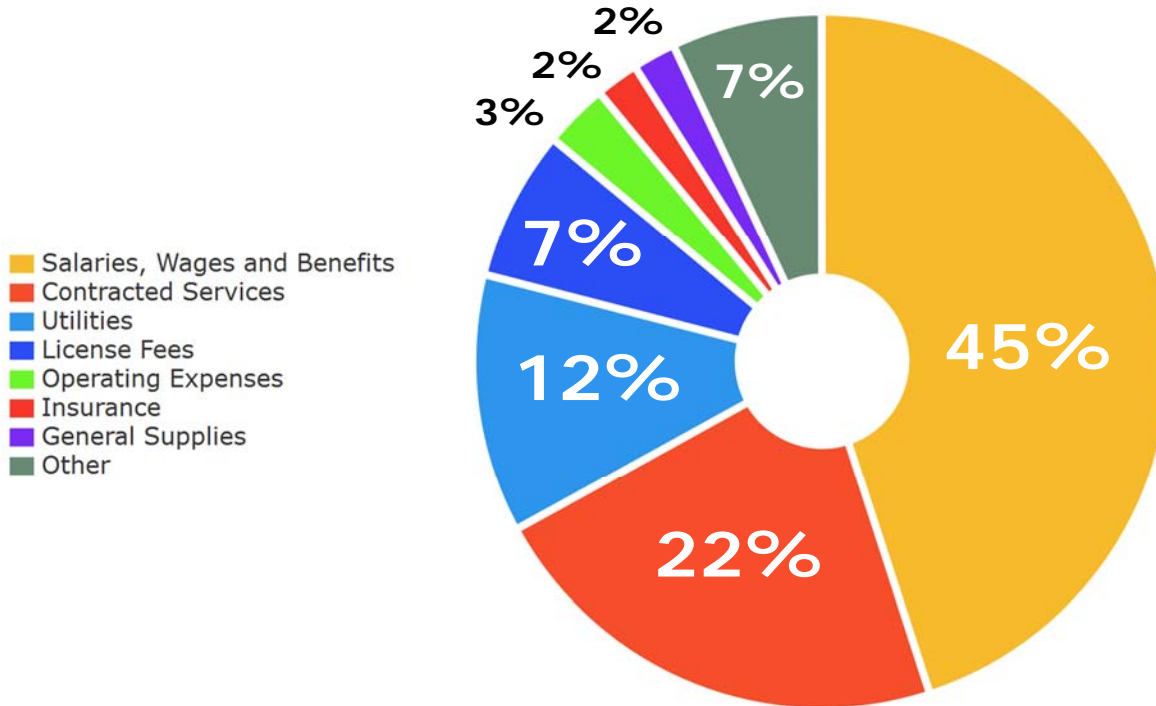


The Toronto Pan Am Sports Centre Inc. financial results for 2015 reflect its first full year of operations, and are provided in the Financial Statements and Auditor's Report. The Corporation commenced activities during 2014, and built a staffing team to manage the activities of the Toronto Pan Am Sports Centre (TPASC), which opened to the public in September 2014. During 2015, the facility was handed over to the organization committee of the Pan Am and Parapan Am Games between May 15 to September 15. Following the Games, TPASC reopened the facility and recommenced its normal operations.

The budgeted values have been prepared on a cost-recovery basis, with estimated costs attributed to the hours available to ensure that users are treated equitably. Based on the agreements with the co-owners, the City of Toronto has committed to use 31% and the University of Toronto Scarborough has committed to use 17% of the available hours at TPASC. As a major funding partner in the development of the facility, high-performance sport organizations have been allocated 30% of the usable hours. These major stakeholders have committed funding based on their percentage of utilization. These commitments amount to approximately 78% of the budgeted annual revenues. The remaining 22% of the available time will be rented to third party users by the Corporation.

Operating revenues for 2015 were \$9,669,911. This excludes the Legacy Fund income component for the year 2015, which amounted to \$4,076,293. The Legacy Fund contribution was received during 2015, and is provided to support high-performance utilization of TPASC. These funds flow through the co-owners, who transfer the funds to Toronto Pan Am Sports Centre Inc. by means of share purchases. Accordingly, the transactions are recognized during the year as shareholder contributions. The breakdown of revenues from the major stakeholders is depicted in the graph above, and include the Legacy Funding. The revenue contributions are closely aligned with the time-sharing commitments noted above.

## FINANCIAL SUMMARY - MAJOR EXPENSES



Expenses during the 2015 fiscal year totalled \$11,167,109, as compared to budgeted expenses of \$12,836,707. The expense breakdown by type is displayed in the graph above. These expenses were below the initial budgeted values, partially due to the timing of the commencement of operation, and partially due to reduced expenditures during the first year of operations, when facilities are new and under warranty.

At December 31, 2015, Toronto Pan Am Sports Centre Inc. had 52 permanent full time positions and 124 part time staff. Contracted services include security, cleaning, grounds keeping and snow removal, and management of food and beverage facilities. Utilities include electricity, water and natural gas.

The operating results at December 31, 2015 showed a deficit of \$1,589,298, as compared with a budgeted deficit of \$1,565,742. The financial results are \$23,566 or 1.5% lower than budget. It should be noted that the budget includes a contribution of \$4,076,293 of Legacy Fund support. This amount was received in 2015, and flowed to Toronto Pan Am Sports Centre Inc. as share capital contributions from the co-owners. After adjusting for this issue, the financial performance of the Corporation would have shown a cash surplus of \$2,486,995, which has been added to the reserve for a commitment to maintain TPASC as a world-class facility.

Capital assets of Toronto Pan Am Sports Centre are recorded in the co-owners' financial records. The Corporation exists to manage the facility on behalf of ownership, and any capital assets on Toronto Pan Am Sports Centre Inc. are relatively minor in nature, and consist of items such as furniture and equipment. However, the Corporation is responsible to establish and maintain a capital reserve fund to provide for major maintenance and replacement expenditures to the fixed assets at the facility over the anticipated lifespan of the capital assets. At December 31, 2015 there was a capital reserve balance of \$5,927,004 in a designated account.

In closing, the Corporation showed financial performance which is consistent with budgetary expectations, and has financial structures in place to enable the corporation to fulfill its responsibilities in accordance with the expectations of ownership.





Housed within 23,551 square-feet at Toronto Pan Am Sports Centre (TPASC) is Canadian Sport Institute Ontario (CSIO), which provides world-leading sport science and sport performance services. The past year was a banner year for the CSIO, coinciding with Toronto hosting the 2015 Pan Am and Parapan Am Games.

After moving into a new state-of-the-art sport institute at TPASC in August 2014, the operation of a facility-based sport institute brought many new opportunities and learnings for coaches, athletes and CSIO staff.

Ontario is now rich with new summer sport infrastructure as a legacy of the Games. CSIO is well positioned after the tremendous success of the TO2015 Games and the creation of world-class legacy facilities to play an integral role in contributing to current and future international performances.

The CSIO played a role in the success of Ontario's athletes and coaches at the Games:

- 37% of athletes on Team Canada for the 2015 Pan Am Games were from Ontario.
- 55 Ontario athletes reached the podium a total of 83 times, contributing to 61 medals at the Parapan Am Games.
- 58% of CSIO-affiliated athletes won medals at the Parapan Am Games, accounting for 15 medals for Team Canada.

During the Games, CSIO had the opportunity to showcase its world-class facility to a number of key international and national delegates including IOC President Thomas Bach and Vice President Julio Maglione; IPC President Phil Craven and Vice President Andrew Craven; and Governor General of Canada David Johnson.

CSIO is working diligently with Ontario athletes as they prepare to qualify and excel at the 2016 Rio Olympic and Paralympic Games.

CSIO currently works with 13 National Sport Organizations; 17 Provincial Sport Organizations (in alignment with their NSO, through the OHPSI program); 600 targeted athletes and 200 coaches.



*Where Canada's top athletes train.*



*Another inspiring workout at CSIO.*

## FITNESS MEMBERSHIP

In addition to operating the facility on behalf of ownership, Toronto Pan Am Sports Centre Inc., is responsible for an array of services, including the delivery of fitness membership programming. From personal training, to group fitness, to sports team training, to corporate team building and general public fitness membership, the staff creates inspirational health and wellness opportunities for a wide range of clients.



### Personal Training

While the state-of-the-art facility and fitness equipment may bring people into TPASC for the first time, it is the professional staff that brings them back. TPASC has hired a qualified roster of personal trainers and fitness instructors, such as Tiffany (left) to deliver services second-to-none. The engagement between the staff and fitness members ensures a motivating and productive environment.

### TPASC Summer Fitness Dome

An exciting initiative during the Pan Am and Parapan Am Games allowed fitness members

to continue to enjoy some of the amenities they became accustomed to using at TPASC. For the four months surrounding the Games, a satellite fitness facility was created just one block away. The TPASC Summer Fitness Dome served thousands of fitness members while the world-class venue was closed to the non-ticketed public.

### Women's Only Programming

During certain hours of the week, identified areas of the fitness centre and training pool are closed for women's only usage. This exclusive programming time has been welcomed by students, community user groups and fitness members, having grown in popularity throughout the course of the year.

### Group Fitness

With more than 45 classes offered each week in a variety of disciplines, group fitness classes have become a source of energy within TPASC. Programs range from low impact like meditation and yoga, to high energy such as Zumba and Syngry.



*In addition to a fun experience, the TPASC climbing wall is being used for cross training.*



*A look inside the TPASC Summer Fitness Dome, used during the Pan Am Games.*



## EVENTS

In addition to providing logistical assistance, food and beverage, and catering services during the Toronto Pan Am and Parapan Am Games, the Events Department at TPASC hosted more than 175 sporting, educational, community and corporate events during the year.

### **CPC Media Summit**

*March 23-24, 2015*

The Canadian Paralympic Committee showcased some of its top high performance athletes preparing for the 2015 Toronto Parapan Am Games by hosting national and local media at TPASC. The two-day summit highlighted coaches and athletes in a daily training environment and conducted multiple interviews and promotions in advance of the Games.

### **Special Olympics Ontario Buckster Cup 2015**

*April 18-19, 2015*

The Buckster Cup is named after the late board member Glenn Buckley and showcased 30 teams from across the province in a 3-on-3 basketball tournament. Participants ranged from eight to 30 years old, competing in three different divisions.

### **Scarborough Business Association Launch**

*October 22, 2015*

More than 200 local businesspeople attended the inaugural Scarborough Business Association (SBA) event staged at TPASC. Representatives from the City of Toronto, University of Toronto Scarborough and members of provincial parliament joined corporate guests in celebrating the strength of business within the Scarborough community.



*CPC Media Summit at TPASC.  
Photo: Canadian Paralympic Committee*



*SBA President Marg Middleton welcomes attendees to TPASC.  
Photo: Gerald V. Paul*



*Addressing the Special Olympics athletes.*



*TPASC - Where art and sport meet.*



**UTSC Principal Bruce Kidd Installation**

*November 20, 2015*

The official installation of Professor Bruce Kidd, the 10<sup>th</sup> principal of University of Toronto Scarborough, was hosted within the TPASC field house. Dignitaries in attendance included University of Toronto President Meric Gertler; Vice-President and Provost Cheryl Regehr; Judy Goldring, chair of Governing Council; The Honourable David Onley, 28th Lieutenant Governor of Ontario; Mary-Ann Chambers, Legislative Assembly of Ontario; The Honourable Mitzie Hunter, MPP Scarborough-Guildwood; The Honourable Brad Duguid, MPP Scarborough Centre; and former UTSC Principal Franco Vaccarino.

**Mountain Equipment Co-Op Toronto Indoor Triathlon**

*November 22, 2015*

The innovative sporting event took a new twist on a popular sport. Based on time rather than distance, participants in the Mountain Equipment Co-Op Toronto Indoor Triathlon swam 15 minutes in the TPASC pool, raced 15 minutes on a spin bike, followed by a final 15 minute run on the track.

**Ontario Junior International Swim Meet**

*December 4-6, 2015*

For consecutive years, TPASC hosted this prestigious international swimming competition staged by Swim Ontario. More than 200 athletes took to the pool over the three-day event.

**Judo Ontario Holiday Camp**

*December 27-30, 2015*

As a resident high-performance sport organization that regularly trains at TPASC, Judo Ontario welcomed some of its finest athletes for a four-day end-of-year camp.



*Principal Bruce Kidd  
Photo Credit: Ken Jones*



*The final leg of the triathlon.*



*Judo takes over the TPASC Field House.*



*One of several swim meets in 2015.*

# TORONTO PAN AM SPORTS CENTRE INC. FULL-TIME STAFF



## **VISION** OF TORONTO PAN AM SPORTS CENTRE

*TPASC is recognized for providing world-class experiences in sport and recreation, for all, for life.*

## **MISSION** OF TORONTO PAN AM SPORTS CENTRE INC.

*To deliver an inspirational and responsive experience in recreation and sport to communities through collaboration among the City, the University, and high-performance sports. We will do this by ensuring service excellence and sustainable stewardship.*

**VALUES:** *Active Collaboration. Service Excellence. Respect. Initiative and Innovation. Stewardship and Accountability.*

# TORONTO PAN AM SPORTS CENTRE INC. FULL-TIME STAFF

**Robert Singleton ... Managing Director**

Daniela Fraccaro ... Executive Assistant  
Stephanie Battrick ... Human Resources Manager  
Arianne Solis ... HR Administrator

**Brian Smith ... Director, Business Administration**

Elizabeth Yu ... Financial and Budget Analyst  
Heather Abernethy ... Reception  
and Business Administration Coordinator  
Jacques Jean ... Accounting Clerk  
Vaki Siva ... Manager, Business Administration

**Catherine Hughes ... Director, Building Operations**

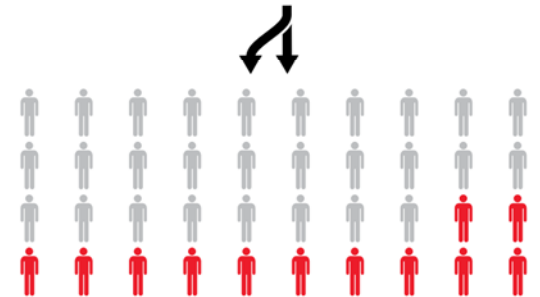
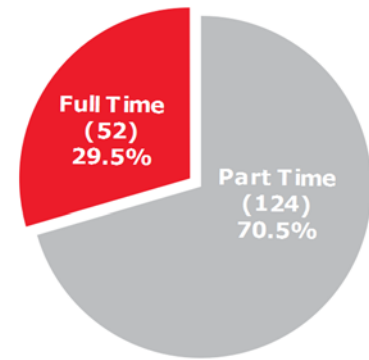
Aaron Saballa ... Maintenance  
Antonia Mangaleswaran ... Administrative Coordinator  
Brett Roworth ... Maintenance  
Diogenes (Jojo) Mimay ... Assistant Manager,  
Building Operations  
Graeme Findlay ... Maintenance  
Guillermo Nabong ... Building Operator  
James Laqui ... Maintenance  
Keith Castello ... Assistant Manager, Building Operations  
Michael Alcantara ... Building Operator  
Robert Smith ... Maintenance  
Sean Findlay ... Maintenance  
Sebastian Ciornea ... Building Operator  
Shakeel Sheikh ... Building Operator  
Trevor Calvert ... Manager, Building Operations  
Viktor Ivantchikhin ... Maintenance  
Zandro Valenzuela ... Building Operator

**Parrish Offer ... Director, Business Development**

Anthony Barriffe ... Customer Service Representative  
Brittany Adamic ... Customer Service Supervisor  
Joyce Erogun ... Customer Service Representative  
Michael Cvitkovic ... Senior Advisor, Marketing  
and Communications  
Michael Sheridan ... Manager, Customer Service Operations  
Nabeel Zia ... Systems Administrator, IT  
Russell James ... Manager of Technology  
Ryan Xavier ... Lead Customer Service Representative  
Steve McCormack ... Manager, Sales and Retail  
Tamara Hinic ... Senior Coordinator, Business Development  
and Corporate Accounts  
Tynelle Taylor-Chase ... Customer Service Representative

**Rafael Torre ... Director, Sport and Recreation**

Andrea Billings ... High Performance &  
Sport and Recreation Coordinator  
Andrew Carpino ... Field House Coordinator  
Colleen Oag ... High Performance Aquatic Event Specialist  
and Deck Supervisor  
Eike Dreyer ... Fitness Centre Manager  
Erin Burt ... Aquatics Manager  
Greg Lewandowski ... Sport & Personal Training Coordinator  
Jessica Au Yeung ... Fitness Centre Supervisor  
Kelsie Wagner ... Events Coordinator  
Michael Badali ... Field House Coordinator  
Rebecca Acheson ... Aquatics Programming Coordinator  
Sharifa Wilkinson ... Field House Coordinator  
Sonya Bastedo ... Manager, Events and Special Projects  
Stephanie Mason-Harris ... Field House Supervisor  
Vincent Chong-Knight ... Aquatics Deck  
and Technical Equipment Coordinator





**TORONTO PAN AM SPORTS CENTRE INC.  
2015 BOARD OF DIRECTORS**



**Ira Jacobs**  
**Chair**  
University of Toronto  
Appointee



**Ann Ulusoy**  
**Vice Chair**  
City of Toronto  
Appointee



**Janie Romoff\***  
**Treasurer**  
City of Toronto  
Appointee



**Brent Duguid**  
**Secretary**  
University of Toronto  
Appointee



**Andrew Arifuzzaman**  
**Director**  
University of Toronto  
Appointee



**Howie Dayton\***  
**Director**  
City of Toronto  
Appointee



**Helen Morissette**  
**Director**  
University of Toronto  
Appointee



**Eva Pyatt\*\***  
**Director**  
City of Toronto  
Appointee



**Sunil Sharma**  
**Director**  
City of Toronto  
Appointee



**Michael St. Amant**  
**Treasurer**  
City of Toronto  
Appointee



**Ronald Swail**  
**Director**  
University of Toronto  
Appointee



**Michael Williams\*\***  
**Director**  
City of Toronto  
Appointee

*There were two appointment changes during the fiscal year:*

*\* Howie Dayton (City of Toronto) replaced Janie Romoff (City of Toronto) in March 2015.*

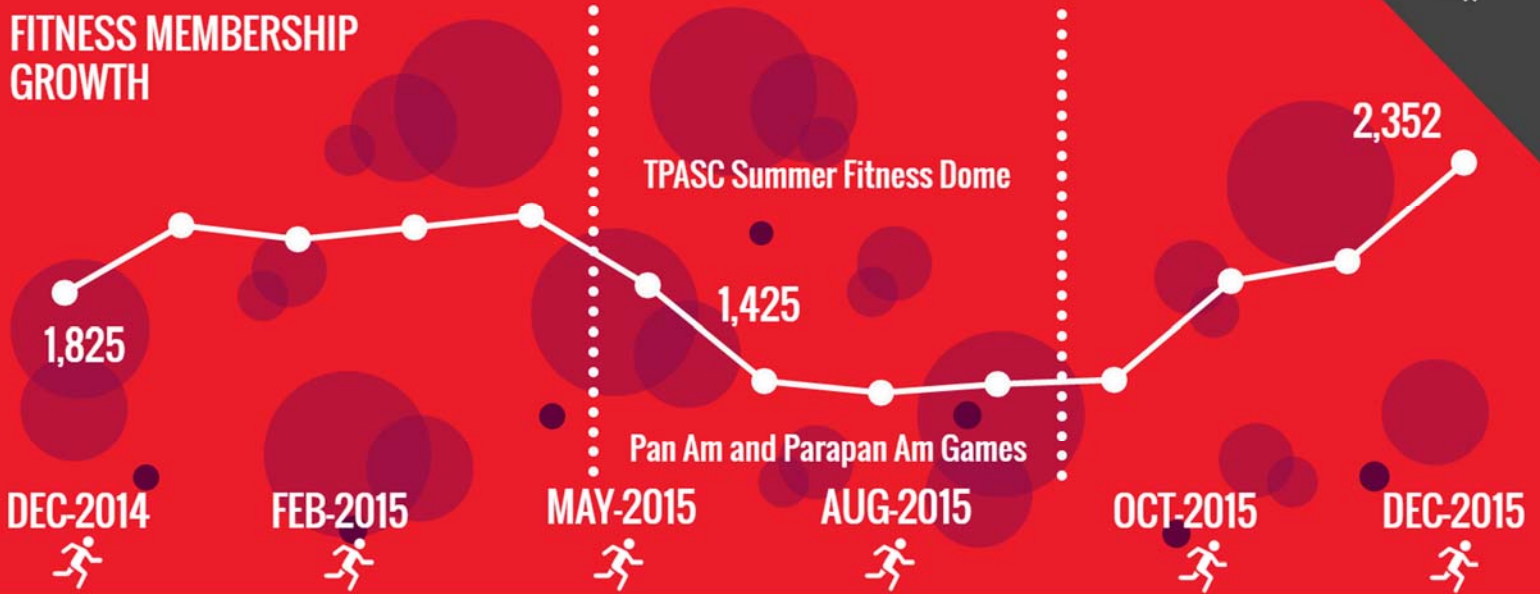
*\*\* Michael Williams (City of Toronto) replaced Eva Pyatt (City of Toronto) in October 2015.*

# BY THE NUMBERS

January 1 - December 31, 2015\*

Visitors  
**800,000+**

## FITNESS MEMBERSHIP GROWTH



**29%**

The increase in fitness membership totals year-over-year. Due to the closure of TPASC for the Pan Am and Parapan Am Games, a satellite fitness facility was created off site to serve fitness clientele from May 15 to September 15, 2015.\*



The total number of hours at TPASC in 2015 during which users received complimentary access to programming.

### CITY OF TORONTO



### UNIVERSITY OF TORONTO



### HIGH PERFORMANCE SPORT



### TPASC INC.



= AQUATIC LANE HOURS

= FIELD HOUSE HOURS



**175+ EVENTS**







**THE LEGACY BEGINS...**

**TORONTO PAN AM SPORTS CENTRE IS JOINTLY OWNED BY:**

