




Issue	#	Recommendation	Actions Addressed	Initiatives	2017 Deliverables	City Initiative Lead(s)	2017 Financial Impact
 Housing Stability	1	Improve the quality of all affordable housing	1.1	Mayor's Task Force on Community Housing/Tenants First	Report to Council with an implementation plan for the Tenants First report; support deployment of 10 new cleaning, pest control, and asset management professionals; increase recreation opportunities for TCHC residents	SDFA	Mayor's Task Force Resources
			1.1	Capital Repair Financing Strategy for Non-Profit Housing Providers	Submit report to Council on capital repair strategy for non-profit housing providers; coordinate investment in capital repairs through new funding	SSHA	Within Existing Resources and External Funding
			1.2	Multi-Residential Apartment Building Audit Program (MRAB) and cost recovery	Implement cost recovery of an enhanced MRAB program	MLS	Within Existing Resources
			1.2, 1.3	Licensing multi-residential rental properties <i>*NEW</i>	Pending Committee/Council decision	MLS	Within Existing Resources
			1.2, 1.5	Multi-tenant House Review (previously Rooming House Review)	Conduct public consultation on proposed regulatory and licensing strategy for multi-tenant houses (rooming houses); prepare report for Executive Committee with final recommendations	MLS, City Planning	Within Existing Resources
			1.3	Toronto Renovates - Affordable Rental Buildings, Rooming Houses (Multi-tenant Housing) & Lower-Income Homeowners	Deliver funding for essential repairs and modifications to improve health, safety, accessibility and energy efficiency to benefit lower-income tenants and homeowners (typical project lifecycle 1-2 years)	AHO	Within Existing Resources and External Funding
			1.3, 1.4	High-Rise Retrofit Improvement Support Program (Hi-RIS)	Provide loans to support energy and/or water efficiency retrofits at two older apartment buildings	SDFA	Within Existing Resources
	1.4	STEP Program	Conduct assessments of improvement opportunities at 50 older apartment towers focusing on the areas of energy, water, waste, safety, operation and community building	SDFA	Within Existing Resources		
	2.1	Housing Allowance Programs	Implement new housing allowances through the Investment in Affordable Housing Program, Social Infrastructure Fund, and Survivors of Domestic Violence pilot.	SSHA	Within Existing Resources and External Funding		
	2	Assist low-income individuals and families to secure affordable housing	2.2	Eviction Prevention Strategy <i>*NEW</i>	Develop the Eviction Prevention Strategy; launch eviction prevention pilot initiatives	SSHA	Within Existing Resources
2.3	New Portable Housing Benefits and More Flexible Subsidy Options <i>*NEW</i>		Support development and implementation options for the provincial Portable Housing Benefit Framework	SSHA	Within Existing Resources		

 Housing Stability	3 Increase the supply of affordable housing	3.1	Open Door Program	Create new affordable rental and ownership homes across the city by expediting planning processes and leveraging land, funding, and incentives	AHO, SSHA, Planning	Within Existing Resources
		3.1	New Affordable Rental and Ownership Housing	Deliver Federal, Provincial & City Investments to create new affordable rental and ownership homes	AHO	Within Existing Resources and External Funding
		3.1	New Affordable Rental and Ownership Housing (City Incentives)	Provide City incentives for new affordable housing development in the form of waived fees, charges and property taxes, as well as the provision of surplus City land	AHO	Forgone City revenue
		3.1	Housing Opportunities Toronto Affordable Housing Action Plan 2010-2020 - Review and Update	Report to Council on the HOT review and update based on consultations and related activities	AHO, SSHA, TPH, other Divisions	Within Existing Resources
		3.1, 3.2, 3.3	Large Development Policy Framework, Official Plan Review Affordable Ownership Definition, Inclusionary Zoning	If provincial legislation for inclusionary zoning is enacted, report out on recommended Official Plan policy for inclusionary zoning and definitions for affordable ownership	City Planning	Within Existing Resources
		3.1, 3.5	Build Toronto - Affordable Housing	Implement Build Toronto's mandate to deliver affordable housing on surplus City lands	AHO, Build Toronto	Within Existing Resources
		3.6	389 Church Street Renovation	Complete business case and confirm funding sources to initiate renovations in late 2017/18	AHO	Within Existing Approved Resources
		3.7, 4.7	George Street Revitalization (GSR)	Complete the Rezoning/OPA and Stage One Site Plan Control process; initiate AFP-readiness (Alternative Financing and Procurement) including development of the Project Specific Outcome Specifications with stakeholders (work that will continue into 2018); adjust the 60:40 preferred to basic accommodation ratio to 40:60 for individuals seeking admission to the 378 bed long-term care home	SSHA, LTCHS, AHO	2017 Capital Budget Request
 Service Access	4 Increase service access and availability	4.1	Internet Connectivity and Broadband Capacity Review to address the 'digital divide' *NEW	Conduct review and submit staff report	EDC, IT	Within Existing Resources
		4.1	Wi-Fi in Public Spaces *NEW	Pilot the provision of Wi-Fi connections in select recreation program locations	PFR	2017 Operating Budget Request



Service Access

4

Increase service access and availability

4.1	Library Digital Innovation Hubs and Portable Pop-ups	Launching 4 Digital Innovation Hubs (North York Central, Albion, Agincourt and Downsview) and increase the number of Pop Up Learning Labs from 3 to 6.	TPL	Within Existing Resources
4.1	Library Sunday Service Expansions	Maintain current Sunday service and extend year round Sunday service at 6 library branches (York Woods, Barbara Frum, Brentwood, Fairview, S. Walter Stewart, and Albert Campbell), 3 of which serve Neighbourhood Improvement Areas.	TPL	2017 Operating Budget Request
4.1	Internet Wi-Fi Hotspot Lending	Maintain current pilot program and expand branch-based pilot to include more branches and add an outreach component involving Mobile Library Services and the Embedded Librarian Team to reach customers fitting the borrowing profile at their preferred point of service.	TPL	2017 Operating Budget Request
4.2	Affordable Access to Recreation Initiatives *NEW	Establish a New Centre Where Programs are Free (York Recreation Centre)	PFR	2017 Operating Budget Request
4.2	Garbage Bag Tag Program for Toronto's Most Vulnerable People *NEW	Add 5 households in the program	SWMS, SDFA	Within Existing Resources
4.3	Priority Registration Day	Expand utilization of Toronto Employment & Social Services offices to support low-income residents registering for community recreation programs	PFR, TESS	Within Existing Resources
4.3	Children's Services Engagement Strategy	Develop strategies for outreaching low-income residents and newcomer communities to improve awareness about child care fee subsidy and other child and family services	CS	Within Existing Resources
4.3	Restorative Justice	Train Toronto Community Housing part- and full time staff; include a training module in the City's e-learning platform (ELI)	SDFA, PFR	Within Existing Resources
4.5	Dental Service Expansion to Ontario Works Clients	Increase the number of Ontario Works clients who access preventative and/or emergency care to support their return to the labour market; increase the basket of services covered by Ontario Works emergency dental programs	TESS, TPH	Within Existing Resources
4.6	Financial Empowerment and Protection Policy Options Paper *NEW	Draft a policy options paper to inform discussions about the City's roles in financial empowerment and protection	PRSO, TESS, MLS	Within Existing Resources
4.7	Shelter Capacity Expansion	Continue implementing the Shelter Infrastructure Strategy and open new shelter sites	SSHA	Within Existing Resources
4.7	Enhanced Tenant Supports *NEW	Pilot and evaluate LGBTQ2s tenant support project	SSHA	Within Existing Resources






Service Access

5


Improve access to high quality programs for children and youth

5.1	Licensed Child Care Growth Strategy	Report to Council on a growth strategy for Toronto's licensed child care system that includes strategies to address capacity and affordability; influence the allocation approach adopted by federal and provincial investments in child care and early learning	CS	Within Existing Resources
5.2	Increase the number of licensed and subsidized child care spaces *NEW	Add 75 new child care fee subsidies	CS	2017 Operating Budget Request
5.2	Children's Services Capital Plan	Implement Year 2 of a five-year capital plan to increase the number of child care spaces	CS	Within Existing Resources
5.3	Middle Childhood Strategy/CCEYA Implementation	Plan with school boards to meet their obligation to provide before- and after-school programs for school-aged children; support growth in the number of high-quality, out-of-school-time programs for children	CS	Within Existing Resources
5.3	High Five QA *NEW	Incorporate HIGH FIVE's Quality Framework into children's programs; establish the path toward achieving HIGH FIVE accreditation for the City of Toronto; advance the culture of quality assurance standards within the City of Toronto	PFR	Within Existing Resources
5.3	Youth Leadership Program *NEW	With other City divisions and partners, develop a Youth Leadership program model that builds leadership, civic engagement, and employability skills	PFR	Within Existing Resources
5.3	Youth Spaces	Open 3 Youth Spaces and annualize their funding	PFR	2017 Operating Budget Request
5.3	Library Youth Hubs	Maintain current Youth Hubs at Cedarbrae, Centennial, Fairview, Maria A Shchuka, Sanderson and York Woods libraries. Incorporate additional sites at Albion and Barbara Frum in 2017	TPL	2017 Operating Budget Request
5.3	Study Spaces and Supports for TCHC Youth	Identify opportunities to create or designate and furnish quiet workspaces in TCHC building and enable partnerships for students to complete homework and/or distance education and receive tutoring and mentorship	SDFA	Within Existing Resources
5.4	Increased Support for Child Care	Advocate to the provincial and federal governments for increased flexibility in new funding, which would allow the City of Toronto to determine the right balance between capacity and affordability, and implement the appropriate affordability measures	CS	Within Existing Resources

 Transit Equity	6	Make transit more affordable for low-income residents	6.3	Transit Fare Equity Strategy	Implement Executive Committee and/or Council decision regarding the Transit Fare Equity Program for Low-income Torontonians (submitted in November of 2016)	PRSO, TPH, TESS, TTC	2018 Operating Budget Request
	7	Improve transit services in the inner suburbs	7.4	Social Equity in Transit Planning *NEW	Work with Metrolinx, the TTC, and City Planning to ensure social equity is considered in capital and service planning	PRSO	Within Existing Resources
 Food Access	8	Eliminate Hunger	8.1	Student Nutrition Program - Strengthen Current Programs	Report and recommendations on 2017 budget request for Board of Health and Council Consideration	TPH	2017 Operating Budget Request
			8.1	Student Nutrition Program - Cost of Food Inflation	Report and recommendations on 2017 budget request for Board of Health and Council Consideration	TPH	2017 Operating Budget Request
			8.1	Student Nutrition Program - Expansion	Report and recommendations on 2017 budget request for Board of Health and Council consideration	TPH	2017 Operating Budget Request
			8.2, 8.3	Food Reach Portal	Update online portal for use by City Divisions and Agencies, and Community Agencies; increase the number of Food Reach users to 75	TPH	Within Existing Resources
			8.3	Nutritious Food in Summer Programs	Explore opportunities to provide nutritious food in City of Toronto summer programs for children and youth in Neighbourhood Improvement Areas and Emerging Neighbourhoods	SDFA	Within Existing Resources
 Food Access	9	Increase access to affordable, nutritious and culturally appropriate food	9.1	Healthy Corner Stores	Provide ongoing support to existing Health Corner Stores	TPH	Within Existing Resources
			9.1, 9.3	Commercial Signage Bylaw Review	Update bylaw to allow outdoor signs for businesses in Residential Apartment (RA) zoned buildings	Building	Within Existing Resources
			9.2	City-owned Food Assets Review	Report and recommendations	PFR	Within Existing Resources
			9.3, 9.4	CEED Garden Pilots (Toronto Agriculture Program)	Prepare and sign an agreement with Hydro; establish 2 new Community Engagement and Entrepreneur Development (CEED) Gardens in hydro corridors	SDFA, TPH	Within Existing Resources
			9.6	Mobile Good Food Market (MGFM)	Expand opportunities for the second Mobile Good Market	TPH	Within Existing Resources
			9.6	Healthy by Design: Active Apartment Neighbourhoods Project	Conduct baseline evaluation and consultation; complete design and submit site plan for approval by the City	TPH, SDFA, CP, TS	2016/17 Council approval of new funding awarded by the federal government

 Quality Jobs & Liveable Incomes	10 Improve the quality and access of income supports	10.1	Intensive Case Management Pilot	Support innovative intensive case management approaches and access to key social, health, and financial services for clients who are distant from the labour market	TESS	2017 Operating Budget Request
		10.1	Research Needs of Ontario Works Clients *NEW	Undertake descriptive and statistical analyses of changes to the Ontario Works caseload to identify service needs of clients with longer lengths of stay	TESS	Within Existing Resources
		10.1, 4.3, 5.3	Embedded Librarians	Ongoing support for vulnerable clients to access relevant library resources and supports	TESS, TPL	Within Existing Resources
		10.1, 4.3, 5.3	Investing in Families	Provide support for over 3,500 families with children on Ontario Works, enabling access to resources and programs	TESS, PFR TPL, CS	Within Existing Resources
		10.2	Improve incomes for social assistance recipients *NEW	Support a City response to the Ontario Government Basic Income pilot proposal	TESS	Within Existing Resources
		10.4	Improving Access to Child Care for Indigenous families *NEW	Expand outreach to community-based Indigenous services to provide increased support for Indigenous families to access the child care fee subsidy program	CS	Within Existing Resources
		10.4	Policy & Process Review *NEW	Review Fee Subsidy processes and other policies to ensure they do not negatively impact vulnerable parents	CS	Within Existing Resources
		10.4	Idea Incubation *NEW	Work with TESS and the PRSO to understand the flexibility needs of low-income families and parents with irregular and non-traditional work schedules; recommend strategies for how Toronto's child care system can support these families	CS, PRSO, TESS	Within Existing Resources
	11 Create employment opportunities for low-income groups with high unemployment rates	11.1	Effective Paths to Good Careers for Low-Income Youth *NEW	Launch, partner, and evaluate sector-specific and work-based learning pathway programs for Ontario Works and low-income unemployed youth	TESS	Within Existing Resources
		11.1	Paramedic Training Program	Enroll 15 Ontario Works clients in Paramedic Training Program, expected to commence in January 2017	TESS, Paramedics	Within Existing Resources
		11.1	Starter Company Program at Crossways Incubator	Assist 25 young people on Ontario Works to start their own businesses	EDC, TESS	Within Existing Resources
		11.1	Youth Employment Partnership Program	Provide case management support to 150 youth and job coaching mentorship to 1,500	SDFA	Within Existing Resources
		11.2	Address Systemic Employment Barriers Facing Ontario Works Clients *NEW	Develop more effective service pathways for Ontario Works clients with experience in the justice system by providing legal itinerant services, pardon sessions, and employment connections	TESS, SDFA	Within Existing Resources
	12 Improve the quality of jobs	12.3	Improve working conditions for child care professionals *NEW	Continue to implement Provincial and City initiatives that improve salaries, recruitment processes, and retention rates of early childhood professionals	CS	Within Existing Resources
		12.4	Job Quality Assessment Tool	Complete the development of a Job Quality Assessment Tool	SDFA	Within Existing Resources

 <p>Systemic Change</p>	13	Leverage the economic power of the City to stimulate job growth, support local businesses, and drive inclusive economic growth	13.1, 13.3	Community Benefits Framework	Complete the Community Benefits protocol framework	SDFA	Within Existing Resources
			13.2, 13.3	Social Procurement Program	Continue the implementation of the Social Procurement Program, including the development of business/vendor outreach and support material and the refinement of performance metrics	SDFA, PMMD, EDC	Within Existing Resources
			13.3	Exploring Sector Based Approaches to Employment Services Delivery *NEW	Reconfigure Divisional Employment Centres to better support sector-based strategies for connecting low income residents to good jobs	TESS	Within Existing Resources
			13.4	Capacity Building Program to Promote Economic Revitalization in Distressed Retail Areas	Implement report recommendations; initiate the BIA start-up process in two pilot areas; submit report analyzing the results of 2017 actions	EDC, TESS	Within Existing Resources
	14	Create a seamless social support system	14.1	Community Investment Strategy	Develop a new grant process that aligns funding criteria with priorities identified in City-wide strategies, including the Toronto Poverty Reduction Strategy	SDFA	Within Existing Resources
			14.1	Modernizing City/Community-Based Non-Profit Sector Relationship	A "whole of government" policy direction and policy framework, including key actions, for guiding and modernizing the City's relationship with the community-based non-profit sector: Before the end of 2017.	SDFA	Within Existing Resources
			14.3	Ontario Early Years Child and Family Centres *NEW	Apply a poverty lens to the needs assessment for planning Ontario Early Years Child and Family Centres	CS, PRSO	Within Existing Resources
			14.3	City of Toronto - 5 GTA LHIN Leadership Table	Identify opportunities for City first responders to participate in targeted early detection and intervention of medical conditions prevalent in low-income and racialized groups	SDFA, TPS, Fire, Paramedics	Within Existing Resources
			14.3	Supportive Youth Corridor Framework	Develop a framework for an effective seamless corridor between local schools and City and community-based programs and spaces, including mental health, nutrition, recreation, and homework programs	SDFA	Within Existing Resources
	14	Create a seamless social support system Create a seamless social support system	14.4, 16.3	Neighbourhood Action Planning Tables	Develop 1 additional planning table, increasing total to 15 Neighbourhood Planning Tables across 31 NIAs	SDFA	Within Existing Resources
			14.5	Community Hubs	Continue development of 1652 Keele Hub; complete Ward 3 and 4 Hub feasibility study; explore partnership opportunities resulting from the Ontario Framework and Action Plan for Community Hubs	SDFA, EDC	Within Existing Resources
			14.6	Toronto Urban Health Fund Inflationary Increase & Expansion	Year 3 of previous Council approved increase for Toronto Urban Health Fund projects to address inflationary costs and expansion of project funding for youth services in Neighbourhood Improvement Areas	TPH	2017 Operating Budget Request
14.6			Partnerships Opportunities Legacy (POL) Fund	Recommend additional capital projects for approval, improving local physical surroundings in NIAs	SDFA	Within Existing Resources	

 Systemic Change	15	Coordinate and evaluate the implementation of TO Prosperity	15.2	Developing a PRS-Based Evaluation Framework *NEW	Establish common metrics and vision across projects and initiatives using the PRS focus areas and broad framework	PRSO, TESS	Within Existing Resources
	16	Engage City staff and residents on poverty reduction efforts	16.1	Culture Competency and Deep Diversity Training *NEW	Continue to train staff on implicit bias (including income, culture, sexual orientation, gender and ability)	CS	Within Existing Resources
	17	Dedicate funding to poverty reduction actions	17.1	Measure the Impact of Budget Choices on Poverty Reduction	Evaluate 2016 budget review process launched by the PRSO; develop and implement process to evaluate impact of budget choices on poverty reduction efforts and low-income residents for the 2017 budget process	PRSO, EDHR, FPD	Within Existing Resources
			17.2	Long-Term Fiscal Plan	Identify proposed revenue sources for poverty reduction	FPD	Within Existing Resources

**PRS 2017 Work Plan
Joint City- Partner Initiatives**

Action #	City Division & External Partner	Initiative	Deliverables
4.6, 16.3	Prosper Canada & Toronto Employment and Social Services	Cities for Financial Empowerment Project	Identify priority financial empowerment integration opportunities within City service systems, develop an implementation plan to target financial empowerment interventions into these priority services systems, in a sustainable and cost-effective way that strengthens existing services and measurably tracks progress against poverty reduction goals
16.3	Wellesley Institute & Poverty Reduction Strategy Office	Food Insecurity Policy Options Paper	Draft a policy options paper to inform discussions about the City's potential roles in addressing household food insecurity
13.3, 16.3	Atkinson Foundation, Centennial College, George Brown College, Ryerson University, Seneca College, University of Toronto, University of Toronto Scarborough, Metrolinx, York University, United Way Toronto and York Region & City of Toronto, Toronto Transit Commission, Toronto Public Library, Toronto Community Housing Corporation	Anchor TO	<i>AnchorTO</i> is Community of Practice to build capacity and experience with social procurement among anchor institutions in Toronto. Its 2017 goal is to develop a social procurement blueprint, including principles and activities that can be adopted to help institutions integrate social procurement practices into their standard business procedures to make positive economic and social impacts for equity seeking communities

*LEGEND: City Divisions, Agencies, and Commissions					
AHO	Affordable Housing Office	HSI	Human Service Integration	Stratcom	Strategic Communications
Building	Toronto Building	LTCHS	Long-Term Care Homes & Services	SWMS	Solid Waste Management Services
Clerks	City Clerk's Office	MLS	Municipal Licensing and Standards	TCHC	Toronto Community Housing Corporation
CMO	City Manager's Office	PFR	Parks, Forestry and Recreation	TESS	Toronto Employment and Social Services
CS	Children's Services	PRSO	Poverty Reduction Strategy Office (formerly PRU, Poverty Reduction Unit)	TOP	Toronto Office of Partnerships
EDC	Economic Development and Culture	Planning	City Planning	Paramedics	Toronto Paramedic Services
EDHR	Equity, Diversity & Human Rights	PMMD	Purchasing and Material Management Division	TPS	Toronto Police Services
Facilities	Facilities Management	RES	Real Estate Services	TPH	Toronto Public Health
Finance	Corporate Finance	S&CP	Strategic and Corporate Policy	TPL	Toronto Public Libraries
FPD	Financial Planning	SDFA	Social Development, Finance, and Administration	TTC	Toronto Transit Commission
HR	Human Resources	SSHA	Shelter, Support, and Housing Administration	TS	Transportation Services