



## CITY COUNCIL REFERRAL OF MEMBER MOTION

### Assessment and Review of the City's Information Technology Platform

<b>Date:</b>	July 25, 2016
<b>To:</b>	Government Management Committee
<b>From:</b>	City Council
<b>Wards:</b>	All Wards

#### City Council Decision

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City Council on July 12, 13, 14 and 15, 2016, referred Motion MM20.9 to the Government Management Committee.

#### Recommendations

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Councillor Michelle Holland, seconded by Councillor Michael Thompson, recommends that:

1. City Council request the Chief Information Officer, in collaboration with the Chief Corporate Officer and the City Treasurer, to report to the Government Management Committee in the first quarter of 2017 with a specific strategic plan to undertake a thorough, comprehensive and division specific review of the City's Information Technology platform using the services of an external Information Technology provider to conduct this review and assessment that will include specific recommendations.

#### Summary

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Rapidly evolving technological advances in both the private and public sectors require efficient, responsive and current Information Technology platforms in order to ensure that organizations and institutions are well positioned to meet the challenges of emerging technologies while ensuring that they are effectively serving their clients. The City of Toronto has a multitude of divisions, agencies and organizational matrices that offer a wide range of support, and services both internally and externally. Many private and public sector agencies have identified the importance of ensuring that their information technology platforms are operating efficiently and responsively and have undertaken comprehensive

reviews of their systems. The City of Toronto would be well served with such a review undertaken by an outside Information Technology provider best equipped to conduct an impartial assessment with subsequent specific recommendations.

**Background Information (City Council)**

(July 13, 2016) Fiscal Impact Statement from the Deputy City Manager and Chief Financial Officer

<http://www.toronto.ca/legdocs/mmis/2016/mm/bgrd/backgroundfile-95103.pdf>