
THE
O'NEILL CENTRE
long term care & retirement home

DATE: November 28th, 2016

TO: Members of the Licensing and Standards Committee

RE: # LS15.2 | Licensing and Standards Committee Meeting on November 30th, 2016

I am writing to share my Letter of Support for Hands on Exotics.

Hands on Exotics have been working with [The O'Neill Centre Long Term Care and Retirement Home](#) for [over five years \(since July 2011\)](#).

They work with us on a regular basis and have always provided us with:

- An invaluable service to our residents,
- Unparalleled safety,
- A great deal of comfort to some of our most vulnerable patients,
- A regular time of joy and happiness to everyone in our building, and much more.

Hands on Exotics are extremely valuable to our organization, and losing their service would negatively affect our programming and quality of life of our residents.

Sincerely,

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