

## LS15.2.3

**DATE:** November 28th, 2016

**TO:** Members of the Licensing and Standards Committee

**RE:** # LS15.2 | Licensing and Standards Committee Meeting on November 30th, 2016

I am writing to share my Letter of Support for Hands on Exotics.

Hands on Exotics has been working with Elm Grove Living Centre for 10 years. They work with us on a regular basis and have always provided us with:

- An invaluable service to our residents,
- Unparalleled safety,
- A great deal of comfort to some of our most vulnerable patients,
- A regular time of joy and happiness to everyone in our building, and much more.

Hands on Exotics is extremely valuable to our organization, and losing their service would negatively affect our programming.

Sincerely,

Robyn Law  
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