DATE: November 28th, 2016

TO: Members of the Licensing and Standards Committee

RE: # LS15.2 | Licensing and Standards Committee Meeting on November 30th, 2016

I am writing to share my Letter of Support for Hands on Exotics.

Hands on Exotics has been working with Sunrise of Erin Mills since 2011. They work with us on a regular basis and have always provided us with:

- An invaluable service to our residents,
- Unparalleled safety,
- A great deal of comfort to some of our most vulnerable residents,
- A regular time of joy and happiness to everyone in our building, and much more.

Hands on Exotics is extremely valuable to our organization, and losing their service would negatively affect our programming.

The service they offer is irreplaceable and we hope we do not lose this.

Sincerely,

Rachel Cuschieri

Activities and Volunteers Coordinator

Sunrise of Erin Mills

4046 Erin Mills Parkway, Mississauga Ontario

905-569-0004