

**HANDS ON
EXOTICS**

DATE: November 28th, 2016

TO: Members of the Licensing and Standards Committee

RE: # LS15.2 | Licensing and Standards Committee Meeting on November 30th, 2016

I am writing to share my Letter of Support for Hands on Exotics.

Hands on Exotics has been working with Revera Donway Place for 7 years. They work with us on a monthly basis and have always provided us with:

- An invaluable service to our residents,
- Unparalleled safety,
- A great deal of comfort to some of our most vulnerable patients,
- A regular time of joy and happiness to everyone in our building, and much more.

Hands on Exotics is extremely valuable to our organization, and losing their service would negatively affect our programming.

Our residents look forward to their visit and love to see the variety of animals. The animals are well taken care of and at no time are they put under stressful situations. It is the exact opposite. The amount of care shown towards them is amazing.

The staff are very knowledgeable and interact with our residents in a very favourable manner.

This program is vital to many of our cognitively impaired residents as well. They provide one-to-one visits with the resident and allow the resident to interact with the animal in a safe way.

Hands On Exotics provides services like no other. To lose this service would definitely be a huge loss for our community. There is no other company that comes even close to providing the high quality services that Hands On Exotics provides.

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Please feel free to contact me if you would like any more information.

Sincerely,

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