City Council

Notice of Motion

**MM20.13**

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911 Texting - by Councillor Norman Kelly, seconded by Councillor Justin J. Di Ciano

* Notice of this Motion has been given.
* This Motion is subject to referral to the Executive Committee. A two-thirds vote is required to waive referral.

**Recommendations**
Councillor Norman Kelly, seconded by Councillor Justin J. Di Ciano, recommends that:

1. City Council request the Toronto Police Services Board to review the possibility of introducing 911 texting.

**Summary**
In the wake of the massacre at Pulse nightclub in Orlando, Florida, many cities in the United States are looking at introducing 911 texting. In an attempt to be proactive, Toronto should be exploring the same technology. There are situations in which making voice calls would attract unwanted attention and texting would provide a safe alternative. Currently, there are services like this available to deaf, hard of hearing and speech-impaired residents in Canada. A more broad application of this technology should be looked at.

**Background Information (City Council)**
Member Motion MM20.13