RE: PG10.1

Residential Infill Construction: Improving the City's Response





Planning and Growth Management Committee February 24, 2016



Council Direction to the CBO

- Develop a strategy to deal with problem construction sites
- Identify a single city lead to liaise with concerned parties and coordinate an interdivisional response
- Effective enforcement measures to ensure compliance with applicable legislation and all relevant city by-laws



Focus

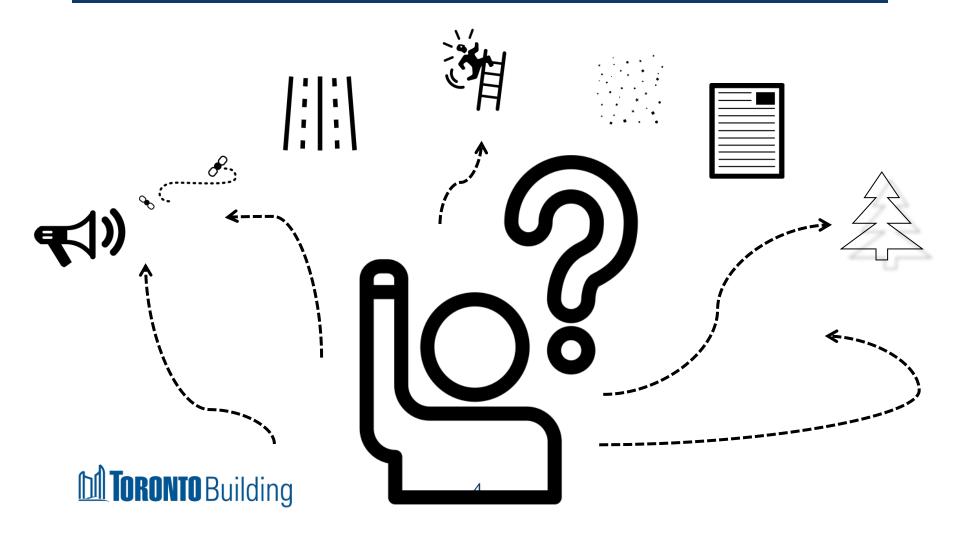
Planning Approvals

Permit Issuance

Construction



Current Situation



What Will Strategy Accomplish?

Improve City's complaint management strategy

Minimize impact of residential infill construction activity

Improve communication to residents

Encourage good construction practices



Strategy Overview

Improve Communication with Residents	Improve Complaint Management	Encourage Good Construction Practices
Dedicated Infill Website (Orders and Inspection Status)	Toronto Building to Monitor and Co- ordinate interdivisional response	Increased Zoning Knowledge
On Site Signage	Improved data collection	Introductory Inspection
"Good Neighbour" Guide		Improved verification of construction with permit
Toronto Building		Tickets

How Will it Wo



No Issues



- ✓ Dedicated Infill Website
- ✓ Construction Site Sign
- ✓ Good Neighbour Guide
- ✓ Introductory Inspection
- ✓ Increased Inspector Zoning Knowledge
- ✓ Verification of Compliance with Permit



Minor Issues



- ✓ Dedicated Infill Website
- ✓ Construction Site Sign
- ✓ Good Neighbour Guide
- ✓ Introductory Inspection
- ✓ Increased Inspector Zoning Knowledge
- ✓ Verification of Compliance with Permit
- ✓ Increased Use of Tickets



Major Issues

- ✓ Monitoring of Issues
- ✓ Co-ordinate Inter-Divisional Response
- ✓ Improved Data Collection





- ✓ Dedicated Infill Website
- ✓ Posting of Orders
- ✓ Construction Site Sign
- ✓ Good Neighbour Guide
- ✓ Introductory Inspection
- ✓ Increased Inspector Zoning Knowledge
- ✓ Verification of Compliance with Permit
- ✓ Increased Use of Tickets



Implementation: 2016-17

Q2

- Introductory Inspection
- Training
- Improved Construction Verification

Q3

- Expanded Use of Tickets
- Dedicated
 Unit to
 Monitor
 issues/Co ordinate
 Interdivisional
 Response

Q4

- Dedicated Website
- Site Signage
- Good Neighbour Guide

2017

- Report Back to PGM on Status of Strategy
- MLS Report on Dust Control Measures



Questions?



