

January 19, 2016

Councillor Robinson  
Public Works and Infrastructure Committee  
100 Queen Street West, Suite A12  
Toronto, ON, M5H 2N2

Dear Councillor Robinson:

**RE: PW10.7 CURBSIDE MANAGEMENT STRATEGY - RECORDS MANAGEMENT OPERATIONS**

**The Toronto Financial District BIA would like to reiterate its support of working with City staff to improve shredding and other records management services in the Financial District, and on curbside management throughout downtown core.**

With congestion impacting the City of Toronto up to \$11 billion annually, our organization continues to prioritize improving access and mobility into and through the City. Recognizing that in a growing region congestion cannot be eliminated, we know that it can be actively managed with behavioural changes and the use of technology and tools to mitigate the negative effects.

Specifically, the Toronto Financial District BIA commends the City for the opportunity to work collaboratively with our organization and stakeholders to identify opportunities for improving records management and shredding operations. This process will help to understand the requirements for maintaining a high degree of business continuity while streamlining operations to improve mobility during peak hours.

We look forward to working collaboratively with the City on this and other congestion and curbside management initiatives.

Should you have any questions, please contact me at [ghumes@torontofinancialdistrict.com](mailto:ghumes@torontofinancialdistrict.com).

Best regards,

Grant Humes  
Executive Director

cc: Councillor Holyday  
Councillor Lee  
Councillor McMahon  
Councillor Moeser  
Councillor Perruzza  
Stephen Buckley, GM Transportation Services