

**CITY DIVISIONS IN CLUSTER A AND THE CITY MANAGER'S OFFICE  
PUBLIC RECOMMENDATIONS – FULLY IMPLEMENTED**

**Division:** City Manager's Office  
**Report Date:** 10/07/2015  
**Report Title:** Maximizing Value from a Learning Management System

<b>No.</b>	<b>Recommendation</b>
01	City Council request the Chief Information Officer and the Executive Director of Human Resources to assign individual responsibility for recording and tracking Enterprise eLearning Initiative project costs and report on annual project costs since 2010 including cumulative project costs.
05	City Council request the Executive Director, Human Resources to develop a methodology and criteria to determine the most cost effective way to acquire more online learning content at a faster pace.
08	City Council request the City Manager to establish a corporate funding model to implement and sustain the electronic learning management system.
09	City Council request the Chief Information Officer and the Executive Director of Human Resources to ensure project documentation is recorded and retained in the central project repository.

**Division:** City Manager's Office  
**Report Date:** 02/11/2015  
**Report Title:** Service Efficiency Consultants Studies - Extent of Value for Money From Studies Has Not been Clearly Demonstrated (Including previous Auditor General's Report)

<b>No.</b>	<b>Recommendation</b>
03	City Council request the City Manager to submit a final report to City Council that clearly demonstrates the overall value for money achieved from the use of consultants on the Service Efficiency Studies. Such report should include a comprehensive analysis of the qualitative and quantitative effects of the Service Efficiency Studies, in particular the net financial impacts to date for all recommendations. Anticipated financial benefits and costs should also be quantified to the extent possible. This report be completed by September 30, 2015.

**Division:** City Manager's Office  
**Report Date:** 02/07/2014  
**Report Title:** Review of Training, Conference and Related Travel Expenses

No.	Recommendation
03	City Council request the Director, Accounting Services Division to review the issues identified in this report, particularly the policies adopted by other organizations and, where appropriate, incorporate revisions into the Business Expense Policy.

**Division:** Parks, Forestry & Recreation  
**Report Date:** 01/23/2009  
**Report Title:** Parks, Forestry and Recreation - Capital Program - The Backlog in Needed Repairs Continues to Grow

No.	Recommendation
07	<p>The City Manager, in consultation with the General Manager, Parks, Forestry and Recreation and the Director, Toronto Office of Partnerships, develop, for approval by Council, a comprehensive City-wide policy on naming rights and other private funding arrangements, such policy to</p> <ul style="list-style-type: none"> <li>a. consider all existing policies related to <ul style="list-style-type: none"> <li>i. Parks and Recreation Naming and Renaming Policy</li> <li>ii. Donations policy</li> <li>iii. Advertising</li> <li>iv. Unsolicited bids</li> <li>v. Sponsorships and partnerships</li> </ul> </li> <li>b. include guidelines on <ul style="list-style-type: none"> <li>i. eligibility criteria for facilities to be considered for naming rights</li> <li>ii. responsibility and control processes for securing and accepting naming rights or other private funding arrangements</li> <li>iii. the creation of endowment, or similar funds, to offset future maintenance and repair costs for new facilities put in place under this policy.</li> </ul> </li> </ul>