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FIGHTING  
HUNGER

SUBMITTED BY

JUSTIN VAN DETTE  
EAST YORK

January 5, 2017

Letter of Support: Re the Removal of Written TTC Schedules

To Whom It May Concern,

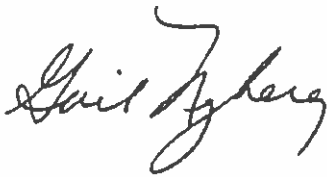
Recently, it has come to my attention that the TTC plans to discontinue the printing and posting of bus and streetcar schedules at stops and will encourage patrons to use mobile applications.

Daily Bread Food Bank is an organization that through its network of member agencies serves many thousands of individuals and families monthly. Most use the TTC to access these food programs such as food banks and meal programs and they only have limited access to computers, internet, and smart phones. Removing the written posted schedules only serves to further isolate those who already face many barriers accessing much needed resources.

We ask you to reconsider this short sighted decision and reinstate the written post schedules at TTC stops across the city.

Your immediate attention and response to this matter would be greatly appreciated.

Sincerely,



Gail Nyberg  
Executive Director





## ARTHUR POTTS, MPP

Beaches–East York

December 16, 2016

To : The Toronto Transit Commission  
Re: Services in East Toronto (City of Toronto Wards 31 and 32)

To the Members of the Toronto Transit Commission,

I'm writing today in support of the efforts of local residents who are working to improve TTC service in the northern part of my riding (Beaches-East York), particularly along Woodbine and Cosburn Avenues.

We have heard from a number of constituents who are experiencing delays and confusion when trying to plan their trip to or from work. We have been referring these concerns to TTC Helps and local municipal representatives, but I would like to make my own concerns heard on this matter.

It seems like relatively simple fixes to schedules and signage may help alleviate at least some of these concerns, and I understand that there is currently an effort underway to encourage the TTC to do just that. I am very supportive of having printed schedules available at stops and major intersections to help better inform riders.

Signs and printed materials are particularly valuable to seniors, those on a low income, and those new to Canada, who may not have the resources, language skills, or technological savvy to use downloads, apps, and other online/social media-driven service initiatives.

I am happy to discuss this further, so please do not hesitate to contact me if you have any questions or requirements.

Regards,

Arthur Potts, MPP  
Beaches-East York  
OFFICE: 416.690.1032  
EMAIL: [apotts.mpp.co@liberal.ola.org](mailto:apotts.mpp.co@liberal.ola.org)



**THE GOOD  
NEIGHBOURS' CLUB**

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[www.goodneighboursclub.org](http://www.goodneighboursclub.org) Charitable Number: 11894 1269 RR0001

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January 9, 2017

Members of the Budget Committee  
City of Toronto  
City Hall, 100 Queen Street West  
Toronto, Ontario  
M5H 2N2

Dear Members,

I am writing to express our concerns about the TTC's decision to remove the printed schedules from transit stops, at major intersections, in the City of Toronto.

The Good Neighbours' Club was started in tough times—some of the toughest this country has ever seen, during the Great Depression. For 84 years, the centre for homeless and marginally housed men over 50 has provided a welcoming place off the streets and meaningful opportunities to live healthier and more dignified lives. We are a place of safety for the men we serve, who can often be further victimized while on the streets.

We're open from 8:00am to 5:00pm 365 days a year to provide essentials that men of limited means might need, such as nourishing hot meals, showers, washers and dryers, free clothing, winter coats, and shoes, free mail service, free phones, meals on wheels, computers with free internet, library service, haircutting, and companionship.

We see about 400 new clients annually and many hundreds more who remain on the streets. Many of our members come from all over the City including Etobicoke and Scarborough. On any given day, we see an average of 400 unique clients stopping in to use services. Many of our clients rely on public transit to get to medical and other important appointments, and the majority do not own a mobile phone or cannot afford a cellular service with a data plan on it or a personal computer.

It's very short sighted for the TTC to remove the schedules and just assume everyone in the city owns a cell phone or a personal computer. I ask the City of Toronto and the TTC to reconsider this decision. There are many routes in the city that do not run every 10 minutes during the day, in the evening or at night.

Sincerely,

Lauro Monteiro  
Executive Director



January 9, 2017

Social Planning Toronto is an independent non-profit community organization engaged in research, public policy analysis, community development and civic engagement work aimed at improving the quality of Toronto residents. Our membership includes over 180 of Toronto's non-profit community organizations and more than 200 individual members that share a commitment to improving the quality of life in the city.

Concerning changes to TTC bus stop schedule postings, we are concerned that while the TTC transitions from printed bus schedules to TTC Mobile, many persons facing barriers within the GTA will be further marginalized and without up-to-date access to bus schedules.

We ask that the TTC consider maintaining printed schedules in areas that will not be under 'Frequent Service' schedules. It is also our suggestion that no changes be made without first ensuring that appropriate measures will replace existing posted schedules.

Social Planning Toronto requests that this matter be given your full and immediate attention.

I look forward to hearing from you. I can be reached at 416-351-0095 x 260 (w), 416-820-7889 (cell) or [smeagher@socialplanningtoronto.org](mailto:smeagher@socialplanningtoronto.org).

Sincerely,

A handwritten signature in black ink, appearing to read "Sean Meagher", is written over a horizontal line.

Sean Meagher  
Executive Director

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