



Toronto Police Services Board

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April 19, 2017

Toronto City Council
c/o the City Clerk
Toronto City Hall
100 Queen Street West
Toronto, ON M5H 2N2

**RE: Toronto Police Service Annual Report: Parking Enforcement Unit – 2016
Parking Ticket Issuance**

This letter is submitted to provide City Council with the Toronto Police Service (TPS) - Parking Enforcement Unit – 2016 Parking Ticket Issuance Report, for consideration with Item GM19.15 titled "Parking Ticket Activity - 2016".

At its meeting held on March 23, 2017, the Toronto Police Services Board (Board) was in receipt of a report dated February 13, 2017, from Chief of Police Mark Saunders with regard to the TPS - Parking Enforcement Unit – 2016 Parking Ticket Issuance Report. The Board received the Chief's report and agreed to forward a copy to the Government Management Committee so that it could be considered at its meeting on April 3, 2017 in conjunction with the City of Toronto 2017 Parking Ticket Activity Report; however, the report was not submitted in time for the Committee's consideration.

On behalf of the Board, I am forwarding the report to City Council so that it may be considered with the Government Management Committee item GM19.15 titled "Parking Ticket Activity – 2016".

Respectfully submitted,

A large, stylized handwritten signature in black ink, appearing to be "A. Pringle".

Andy Pringle
Chair



STAFF REPORT ACTION REQUIRED

Toronto Police Service Annual Report: Parking Enforcement Unit – 2016 Parking Ticket Issuance

| | |
|--------------|--|
| Date: | March 31, 2017 |
| To: | Government Management Committee |
| From: | Andy Pringle, Chair, Toronto Police Services Board |

SUMMARY

The purpose of this report is to provide the Government Management Committee with the Toronto Police Service (TPS) - Parking Enforcement Unit – 2016 Parking Ticket Issuance Report.

RECOMMENDATION

It is recommended that the Government Management Committee receive this report at its meeting of April 3, 2017 and that it be considered in conjunction with the City of Toronto 2017 Parking Ticket Activity Report.

FINANCIAL IMPACT

There are no financial implications with regard to the receipt of this report.

ISSUE BACKGROUND

At its meeting held on March 23, 2017, the Toronto Police Services Board (Board) was in receipt of a report dated February 13, 2017, from Chief of Police Mark Saunders with regard to the TPS - Parking Enforcement Unit – 2016 Parking Ticket Issuance Report.

COMMENTS

The Board received the Chief's report and agreed to forward a copy to the Government Management Committee so that it could be considered at its meeting on April 3, 2017 in conjunction with the City of Toronto 2017 Parking Ticket Activity Report.

CONCLUSION

A copy of Board Minute No. P50/17, in the form attached as Appendix “A”, regarding this matter is provided for information.

CONTACT

Chief of Police Mark Saunders
Toronto Police Service
Telephone No. 416-808-8000
Fax No. 416-808-8002

SIGNATURE

Andy Pringle
Chair, Toronto Police Services Board

ATTACHMENT

Appendix A – Board Minute No. P50/17

a: Annual Report_Parking Enforcement Unit_2016 Parking Ticket Issuance.doc

APPENDIX A

This is an Extract from the Minutes of the Public Meeting of the Toronto Police Services Board that was held on March 23, 2017

#P50 Annual Report: 2016 Parking Enforcement Unit – Parking Ticket Issuance

February 13, 2017 from Mark Saunders, Chief of Police

The following were in attendance and delivered deputations to the Board:

- Kris Langenfeld*

*written submission also provided; copy on file in the Board office.

In response a question regarding the retention of information captured by the Street Sweeper, A/Deputy Chief Stubbings stated that data collected is held for three days and then discarded.

The Board approved the foregoing report.

Moved by: S. Carroll
Seconded by: K. Jeffers



Toronto Police Services Board Report

February 13, 2017

To: Chair and Members
Toronto Police Services Board

From: Mark Saunders
Chief of Police

Subject: Annual Report: 2016 Parking Enforcement Unit – Parking Ticket Issuance

Recommendation(s):

It is recommended that:

- (1) the Board receive the following report; and
- (2) the Board forward a copy of this report to the City of Toronto Government Management Committee, for its meeting of April 3, 2017, to be considered in conjunction with the City of Toronto 2017 Parking Ticket Activity Report.

Financial Implications:

There are no financial implications relating to the recommendations contained within this report.

Background / Purpose:

This report provides information on the Parking Enforcement Unit (P.E.U.) achievements, activities and annual parking ticket issuance during the year 2016 (Appendix A refers).

Discussion:

The P.E.U. reports annually on parking ticket issuance by Parking Enforcement Officers (P.E.O.s), Municipal Law Enforcement Officers (M.L.E.O.s) and Police Officers. The City of Toronto requests this information for use during the annual budget process.

In 2014 and 2015, the City made significant changes to the parking program which expanded the activities of P.E.U. These initiatives included:

- Implementation of a 10 minute bylaw exemption for pay and display parking;
- Implementation of an enhanced rush hour parking enforcement initiative with increased hours of operation;
- Increases in various parking fines, including rush hour routes (from \$60 to \$150);
- Implementation of a habitual offender towing program;
- Implementation of dedicated zones for courier parking with an interim solution still pending recommendations from the City's curb-side management study;
- Continuation of bicycle lane and cycle track expansion; and
- Implementation of on street Pay-by-Cell (mobile payments) by the Toronto Parking Authority (T.P.A.) in October 2016.

The launch of Pay-by-Cell for on street paid parking has been in continuous operation since commencing in October 2016. The initiative offers the public a convenient option to pay for parking using a mobile device, and as such, is achieving motorist compliance in on-street parking areas. The T.P.S. and the T.P.A. worked together to successfully launch this project.

Rush hour enforcement initiatives, bylaw changes and fine increases have an impact on public behaviour and appear to be achieving increased motorist compliance with some of the municipal parking bylaws. These issues, in combination with deployment strategies aimed at supporting City anti-congestion initiatives, also have a related impact to enforcement numbers and the types of tickets issued. It is important to note that many of these initiatives are more time consuming which detracts from general patrol time availability. Continuing this achievement of increased compliance to the parking regulations, in support of safety, traffic flow and congestion related initiatives, is dependent on maintaining a high visibility of uniformed P.E.O.s in the field.

In spite of the program expansion, the P.E.U. delivered on key accomplishments through the provision of operational support to the Toronto Police Service (Appendix A

refers) and interoperability with some very successful City initiatives which will be further discussed in the City's Annual Parking Ticket Activity Report.

Annual Parking Ticket Issuance:

Preliminary information indicates total parking ticket issuance is estimated to be 2,268,110 in 2016, which is an increase of 84,587 over 2015 issuance numbers. Total parking ticket issuance includes tags issued by P.E.O.s, M.L.E.O.s, and police officers. The final parking ticket issuance numbers will be presented by the City of Toronto, Parking Ticket Operations in its 2016 Annual Parking Ticket Activity Report, once all data is captured and reconciled.

The following is a breakdown of the parking ticket issuance estimates by group:

Table 1: Parking Tag Issuance Summary 2016

| Group | Tags Issued |
|------------------------------------|--------------------|
| Parking Enforcement Unit | 2,031,212 |
| Municipal Law Enforcement Officers | 226,829 |
| Police Officers | 10,069 |
| Total Parking Tag Issuance | 2,268,110* |

*Preliminary numbers – final numbers to be reported by City of Toronto after complete data capture and reconciliation.

Calls for Service:

The P.E.U. responded to 158,021 calls for parking related service from members of the public which is up by 6.5% over the previous year. The attendance to these calls by civilian P.E.O.s alleviates pressure on the T.P.S. as a whole and allows police officers to focus on core policing duties.

Rush Hour Offences and Bicycle Lanes:

In 2016, the P.E.U. issued 80,101 rush hour offence tickets for the rush hour peak period bylaw in support of the congestion and traffic flow initiatives. Further, a total of 17,913 vehicles were towed from rush hour routes. The P.E.U. issued 8,040 bike lane offence tags in support of safe cycling in the City. For bike-lane offences, tags increased by 10.4% or 755 tags over the previous year.

Habitual Offender Towing:

The City defines a habitual offender as a vehicle that has three or more parking tickets that have been outstanding, with no action taken, in excess of 120 days. P.E.O.s towed a total of 10,162 vehicles under this initiative, including 9,544 Ontario plates and 618 out

of province plates. The City reports that this enforcement initiative has continued to positively affect their collection rates for parking tickets.

Towing, Vehicle Relocations and Stolen Vehicle Recovery:

Members of the P.E.U. were responsible for towing a total of 37,096 vehicles, including 1,155 that were without properly registered plates. In 2016, the number of vehicles towed decreased by 13.3% or 5,667 tows over the previous year (2015) which had a large increase 89.8% from 2014. Overall towing numbers increased from prior years as a result of initiatives for rush hour enforcement and the habitual offender towing program. A total of 2,569 vehicles were relocated to assist with T.T.C. subway closures, snow removal, forestry operations, the clearing of parade routes and special events management. P.E.O.s also recovered 874 stolen vehicles, in support of T.P.S. crime management initiatives.

Accessible Parking:

The P.E.U. retained 1,350 Accessible Parking Permits for investigation of possible misuse. This shows an increase of 27.7% or 293 more permits retained over 2015. The P.E.U. laid 1,122 Highway Traffic Act charges in this regard, an increase of 22.9% or 209 more charges over 2015. These efforts are in support of maintaining the integrity of the Accessible Parking Program and ensuring parking spaces are available for use by members of the public who have valid Accessible Parking Permits.

Training:

The P.E.U. trained and certified 636 new M.L.E.O.s. The M.L.E.O.s work for agencies providing parking enforcement on private property. All of the fine revenue derived from the issuance of these parking tickets goes directly to the City of Toronto.

T.T.C. Subway Closures:

The Unit provided parking management and traffic route monitoring during T.T.C. subway closures in 2016 in order to keep the traffic moving. Parking prohibition signs were posted during these closures and 622 vehicles were relocated. A total of 28 weekend closure events were attended.

Conclusion:

The P.E.U. continues to contribute positively to the achievement of the goals and priorities of the T.P.S. by:

- ensuring the safe and orderly flow of traffic;
- ensuring enforcement is fair and equitable to all;
- providing a visible uniform presence on the streets;

- ensuring positive outreach to the community through public awareness campaigns and education programs; and
- ensuring interoperability with other T.P.S. units and City of Toronto departments.

The parking ticket issuance for 2016 is estimated to be 2,268,110 which is an increase of 84,587 over 2015 issuance numbers. The City of Toronto will report the final parking ticket issuance numbers in its 2016 Annual Parking Ticket Activity Report once all data are captured and reconciled.

Rush hour enforcement initiatives, bylaw changes and fine increases have an impact on public behaviour and appear to be achieving increased motorist compliance with some of the Municipal parking bylaws. This, in combination with deployment strategies aimed at supporting City anti-congestion initiatives, also has a related impact to enforcement numbers and the types of parking tickets issued. Continuing this achievement of increased compliance to the parking regulations, in support of safety, traffic flow and congestion related initiatives, is dependent on the deployment of highly visible P.E.O.s in the field.

Acting Deputy Chief Richard Stubbings, Operational Support Command, will be in attendance to answer any questions the Board may have concerning this report.

Respectfully submitted,

Mark Saunders, O.O.M.
Chief of Police

Appendix “A”

| Parking Enforcement Unit | <u>2014</u> | <u>2015</u> | <u>2016</u> |
|--|--------------------|--------------------|--------------------|
| Parking Ticket Issuance – P.E.O.s | 2,292,607 | 1,970,137 | 2,028,334 |
| Parking Ticket Issuance – P.E.O.s, M.L.E.O.s, P.C.s | 2,498,660* | 2,183,523* | 2,268,110* |
| Processable Ticket Rate P.E.O.s | 99.8% | 99.8% | 99.8% |
| Absenteeism (Short-term sick) | 2.8% | 3.5% | 3.8% |
| Calls for service received | 149,061 | 148,357 | 158,021 |
| Stolen Vehicles Recovered | 724 | 721 | 874 |
| Stolen Autos Recovered - Street Sweeper | 562 | 552 | 669 |
| Stolen Autos Recovered – P.E.O.s | 162 | 169 | 205 |
| Hours Spent on Stolen Vehicles Recovered | 699 | 852 | 994 |
| Stolen Plates Recovered | 40 | 33 | 67 |
| Hours Spent on Stolen Plates Recovered | 36 | 40 | 77 |
| Vehicles Scanned by Street Sweeper | 3,892,330 | 4,565,143 | 5,277,656 |
| Vehicles Towed | 21,995 | 42,763 | 37,096 |
| Habitual Offenders Towed | 548 | 15,681 | 10,162 |
| Assistance to T.P.S. Units | | | |
| Unplated Vehicles Towed | 516 | 793 | 1,155 |
| Directed Patrol Requests from Other Police Units | 101 | 52 | 85 |
| Arrest Assists | 15 | 24 | 15 |
| Assaults | 16 | 29 | 37 |
| Language Interpretations | 53 | 46 | 35 |
| Hours Spent on Language Interpretations | 140 | 105 | 67 |
| Disabled Permits Retained | 823 | 1,057 | 1,350 |
| Disabled Permits Cautioned | 57 | 34 | 94 |
| H.T.A Charges (Disabled Permits) | 650 | 913 | 1,122 |
| Special Events | 88 | 106 | 200 |
| Hours Spent On Special Events | 972 | 1,500 | 8,633 |
| Vehicle Relocations | 2,301 | 2,793 | 2,569 |

*Preliminary numbers – final numbers to be reported by City of Toronto after complete data capture and reconciliation.