

Ombudsman Toronto Report: An Investigation into the City of Toronto Parks, Forestry and Recreation Division's Handling of a Park Permit

Date: May 17, 2017

To: City Council

From: Susan E. Opler, Ombudsman

Wards: All

SUMMARY

Pursuant to section 170(2) of the *City of Toronto Act, 2006* (COTA), Ombudsman Toronto has concluded an investigation into the Parks, Forestry and Recreation Division's handling of a park permit. We hereby table the report with City Council for its May 2017 session.

RECOMMENDATIONS

The Ombudsman recommends that:

- City Council adopt Ombudsman Toronto's report and in so doing, request that the Parks, Forestry and Recreation Division implement all of the recommendations.

FINANCIAL IMPACT

This report has no financial impact.

DECISION HISTORY

The investigation was conducted pursuant to section 171(1) of COTA, which empowers the Ombudsman to investigate any decision, recommendation, act or omission in the course of the administration of the City or many of its agencies, corporations or adjudicative bodies. This function is conferred and exercised independently of Toronto City Council and of the City administration.

COMMENTS

Ombudsman Toronto's Investigation Report contains 8 recommendations, all of which have been agreed to by the Parks, Forestry and Recreation Division.

CONTACT

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SIGNATURE

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ATTACHMENTS

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