

Ombudsman Toronto Report: Enquiry into a Complaint about Committee of Adjustment Notice Procedures

Date: September 27, 2017

To: City Council

From: Susan E. Opler, Ombudsman

Wards: All

SUMMARY

Pursuant to section 170(2) of the *City of Toronto Act, 2006* (COTA), Ombudsman Toronto conducted an Enquiry into a complaint about Committee of Adjustment Notice Procedures. We hereby table the Enquiry Report, dated March 7, 2017, with City Council for its October 2017 session.

RECOMMENDATIONS

The Ombudsman recommends that City Council receive the report for information.

FINANCIAL IMPACT

This report has no financial impact.

DECISION HISTORY

The Enquiry was conducted pursuant to section 171(1) of COTA, which empowers the Ombudsman to investigate any decision, recommendation, act or omission in the course of the administration of the City or many of its agencies, corporations or adjudicative bodies. This function is conferred and exercised independently of Toronto City Council and of the City administration.

The Enquiry originated with a complaint from someone who did not get the required notice of his neighbour's plans to build a two-storey addition.

The Enquiry found that the Committee of Adjustment ("Committee") process for giving notice failed in this case.

We recommended that the Committee monitor its process for six months to identify any further failures.

The Committee reported that there were no further failures of its system during the six month follow-up period.

COMMENTS

Ombudsman Toronto posted the Enquiry Report on its website. A City Councillor then requested that we table it for consideration at a Council meeting.

CONTACT

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SIGNATURE

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ATTACHMENTS

Ombudsman Toronto Report: Enquiry into a Complaint about Committee of Adjustment Notice Procedures, March 7, 2017