

EX26.2.23

To Toronto City Councillor

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c/o Ms Jennifer Forkes  
City Clerks Office

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27 June 2017

RE:- #26:2 Toronto Community Housing Corp

The task before us is daunting. Daunting in extremis. Waves of City appointed people descend on TCHC and all of them cuddle up to the officers, spooning them, wave after wave. There is little objectivity all becomes confederate subjectivity.

When the Mayor set up the Mayors Task Force (MTF) it was charged to come up with "out of the box thinking". The MTF refused to listen to any dissertation on change. Refused. For the entire time they were around.

Truth is inadmissable in this context. As is openness and honesty.

The entire top structure is dedicated to the status quo (with minor changes). Brampton had the guts to fire its entire executive earlier this year. You must do the same here. We will never resolve this massive mess employing the Executive Leadership Team and those two whose title contains the word "strategic". Strategic, strategy, strategem = the art of war, a device for deceiving the enemy.

There is no place for those who think <sup>PF</sup> ~~that~~ deceiving you councillors and everyone else, in the world of the immediate future. The culture that this thinking promotes is full of fear and obfuscation. Therefore the entire top deck has to walk the plank. Also the Board via Purves is far too cosy with management, as was the MTF and the last batch from Brillingers office. The last to look at this situation from a spooning position (how inelegant) set about to call together a tenant panel. With little outreach they received 200 applications that were "cherry picked" to meet their requirements as to the applicant's function. These cherries were sold on the idea that they would be paid, fed and paraded. These cherries therefore do not represent the mass of the tenant body, they are paid employees of the City, not us.

The culture has to change, which means the top deck HAS to go since

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their sole interest is to perpetuate the continuance of their employment.

? How many MILLIONS of dollars have these top deck people and Purves along with the Board paid out to some very excellent people to "get out, and keep your mouth shut".

You should create a device wherein those who were thus run off can speak freely with you at City Hall. Then you may hear a different story. A very different story.

We tenants are not stupid. Sick, old and working poor we are. But not stupid. You think and act as if we do not see what is going on. TCHC execs seek to endlessly talk about issues, to employ themselves in perpetuity, and not to resolve, to finish with each issue.

The management, Board and Purves demanded 346 reports last year. Little wonder that support staff (many of whom are excellent) have little time for anything else.

So the Board, the ELT and those who "strategise" are done here. We do not need Councillors on our Board, they should apply themselves elsewhere. Seek glory elsewhere, not at our, tenants, expense.

If tenants sit on the Board they should number 6 and be Directors at Large. Most of us are not interested in being straitjacketed by convention. So 6 of us put forward by drawing lot from the village system of equality I put to you in EX 16:11:1 last June; plus 6 business and social experts should form the Board, all marshalled by a knowledgeable kind soul who actually believes in putting "People First" and not the lip service now employed.

There were several good ideas put forward by the waves of people you have set onto this awfull mess.

It is not just money. The whole organization stinks from the top. These top people refuse to put E.S.P Everyone on the Same Page into All tenants hands. They screw around with meaningless charters. The last tenant handbook was massive, expensive and could only be obtained by asking for it. All HAVE to be on the same page at the same time.

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You would be well advised to put an immediate end to the Corporation's tenant rep system which is insolently perpetuated even in the face of the Corporation figures (see page 29 of my EX16:11:1) which state clearly that net over 95% of us tenants refused to participate in this interpretation of the Shareholder Direction. What does that tell you ??????. Yet it is perpetuated ad in finitum.

We tenants do not need "leaders" that is your concept. We need a voice that is constant, and not convenient to political suppression. See EX 16:11:1

We see this and disparage those who profit by its continuance. End it, end it today. Stop insulting our intelligence, today.

We have some \$300 million in work process to renovate TCHC. There are 60,000 households in TCHC.

Of 60,000 households let us say that 10,000 are beyond awful. To replace 10,000 units would require the construction of 30 villages of 350 units. This would cost about a billion dollars, given the land. We must do this again and again to rectify the derelictions of the past by people who sat where you sit. Add to that the estimate, by a third party, of refurbishment costs of over two billion, and add to that the decent treatment of tenants in this huge upheaval of their lives. The figures that you are working with are not even close to the real cost of not recreating the same hideous mess we now enjoy.

An independant tenant self help and communication facility will be built entirely divorced from the landlord, which has its work cut out for it just managing the real estate, and relocating thousands of households.

TOO BIG TO FAIL, That assumption and the bunkered mentality of the Board and the top deck. Strategems will be obsolete. Openness, truth fearless conversations and our redevelopment into the 21st century from the 19th that prevails under antique concepts and ideas, will be the new order of the day. The current ever increasing complex of functions of line workers, support staff, will be simplified. The legislation from all levels will likewise be simplified so that we may move forward with alacrity, with enthusiasm, vitality and fearlessness.

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We can save some 20 million by terminating most of several departments.

The independant tenant self help and communications network will require financing which can come out of these shut departments and their tired old monopoly of our unfolment that they so assiduously persue for their own furtherance/ employment.

The MTF called for a Chief Operating Officer and the Board in all its carefull ignorance installs a man from the luxury hotel business. Worse they give him authority but no power. He is not an employee he is a contractor with no tenure. This leaves Purves and the ELT plus the "strategists" to manipulate and continue this farce.

We cannot evolve under this system of crushing imposition. They all must go.

You would be well advised to chuck out the MTF and subsequent pontificators and selectively assemble the elements that were usefull, wholesome and progressive.

Thousands make a living off us. We know this. We are not stupid. Poor, sick, stoned and working for unusable wages, we are NOT STUPID. Stop insulting us with this structure.

The idependant tenants self help and communications network could become self financing in relatively short order. The upliftment of the tenant body without the necrotic curse of this management and the Board under luddite Purves will follow like a cork released from under detritus.

I gave you a picture that could be implimented today. EX 16:11:1 is is a draft of the future that those who read it carefully see the merits of. Why do you not do the same.

The Office of the Commissioner of Housing Equity is an ugly incomprehensible misnomer. It along with other departments will, in future be named in simple easy to understand terms. The Commisioner will become the manager or the chief facilitator of the renamed Office of Last Resort. OLAR. Its encompass will expand to involve other than just money matters. It will be allowed to expand to other housing providers. It will be answerable to a department of the City and NOT to TCNC and its self serving top deck.

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Its necrotic top deck.

We tenants need clear rules and a landlord primarily focused on rebuilding. If the corporation TCHC was respected by other levels of government financing would not be such a hassle; if real figures for the quality reconstruction were put forward they would be much more inclined to listen and cough up. But not with this management and Board.

#### ANALYSIS.

V.I.P. = very important person. VIP. You cannot have a VIP without creating Less Important Person/s. Cannot. The VIP's, full of their own selfimportance the<sup>n</sup> pay LIP service to the Less Important Persons. We see this, and most of us despise it.

So keep your cherries, they are not us, they do not talk or think for us. They are valid of themselves and nothing more to the vast bulk of us. All yours.

The lawless anarchy that this regime promotes by its negligence and preoccupation with its own effulgence must end.

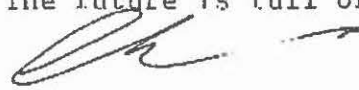
Talking down to us whilst pretending to pander to us is not acceptable. WE ARE NOT STUPID. Of course there are individual exceptions just as there are within your enclave.

Good riddance to this poisonous, toxic environment that seems to revel in our and staff's discomfort (? divide and conquer ?).

If you have any kindness in your<sup>r</sup> heart/s you will end this idiocy today. The New TCHC, are you kidding. TCHC is a deadweight. The name is a millstone going forward.

VILLAGE HOMES, that is what we are going to build in a spirit of enthusiastic cooperation, building homes that people will want to live in and therefore it will be relatively easy to relocate them into well designed and sourced, new and reconfigured villages.

Kindly have the fortitude to end this idiocy that threatens to reconstruct itself with the same dead old fearsome culture enshrined by the MTF et al. Do not be baffled by vested interests and tired has beens. The future is full of promise, if you will.



Clive F Williams - Chair "Tenant Independence from the Landlord".