

E Y TOWING & STORAGE INC.

Licensing and Standards Committee

Tow Truck Industry Review and Recommendations

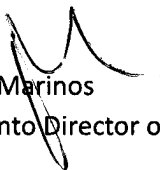
Council Meeting 2nd October 2017

Following our participation at the L&S Committee meeting on 18th September, 2017, I would like to put forward on behalf of the Independent towers and NAAAP(TD) of which I am the Toronto Director, the urgency for City Council to raise rates that as staff noted, have not been changed in **eleven years**. Through lack of action of previous Councils, Toronto is now far behind, offering as little as half or less than what is paid in all neighbouring GTA municipalities.

It should be noted that accident tows are paid for by insurance companies. Furthermore roadside assistance programs are now offered not only by the CAA but Sykes and Allstate for new cars (normally 3 years) and through many policy holders' insurance companies for as low as \$35 year. These tows are paid for by these companies at the rates recognized in those municipalities. See below page two.

1. We are suggesting Toronto adopt the Halton rate of:
\$360 for a hookup plus \$4.00 per KLM. Waiting time at a Collision Reporting Centre would \$125 per hour. Extra charges would be \$125 for use of a dolly, up righting a vehicle \$350, winching a vehicle off road would be \$100 and \$6 per metre.
2. In the staff report, there is a proposal to institute a minimum weight for tow trucks of 4,536 kg. In our long discussions with the Province that has led to new provincial regulations by MGCS (2016, consumer protection) and MTO (2017...primarily CVOR inspection/registration), such a proposal was rejected. Why has it appeared here?
This proposal would remove up to 250 small, tow trucks off the road, possibly creating financial ruin to certain operators and is totally impractical in Toronto. Not only do congested streets often require smaller trucks but they are needed for removal from many if not most underground garages. Already in some cases, vehicles have to be hand rolled across a garage and winched up a ramp. It is particularly disappointing that this proposal was not raised in consultation with the industry this spring. Similarly the proposal to raise the weight of vehicles been towed to 7,000 from 6,000 lb to be included in the regulated rate is unnecessary. Very large, heavier vehicles should be subject to an additional charge.

Yours truly


Aris Marinis
Toronto Director of NAAAP(TD)

→

E Y TOWING & STORAGE INC.

Rates if GTA Neighbouring Municipalities

MISSISSAUGA HOOK- UP \$290 PLUS \$103 RETOW AND 3.25 PER KLM

BRAMPTON HOOK- UP \$275 PLUS \$3.25 PLUS \$50 ADMINISTRATION FEE AND \$10 ENVIRONMENTAL FEE

HALTON HOOK- UP \$360 PLUS \$4.00 PER KM PLUS \$125 DOLLIES PLUS WAITING TIME \$125 PLUS UPRIGHTING VEHICLE \$350 PLUS WINCHING \$100 AND \$6 PER METRE

DURHAM SAME AS ABOVE

BARRIE SAME AS ABOVE

BOLTON \$390 PER MINIMUM OF 2 HOUR (i.e. \$780 per tow).

CALEDON HOOK-UP \$300 PLUS 4PER KM PLUS WAITING TIME \$75 AFTER 1 HOUR PLUS \$120 UPRIGHTING VEHICLES

190 Richmond Street East, Toronto Ontario M5A 1P1 (416 469-2242)

eytowing@gmail.com