

APPENDIX C

ENGAGEMENT RESULTS: SURVEY

CD18.5

Appendix C

Organization Locations

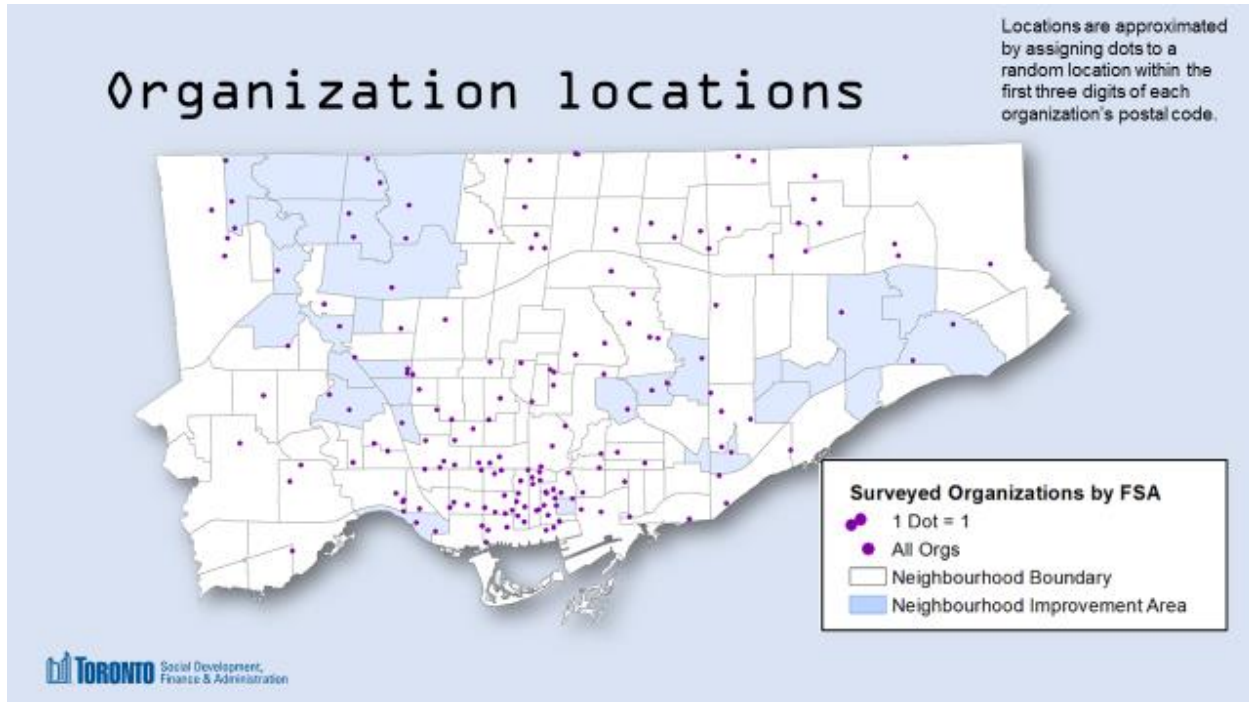


Chart Description

Community organization locations of survey respondents are approximated by assigning dots to a random location within the first three digits of each organization's postal code. There are highlighted areas on the map of City of Toronto indicating the 31 Neighbourhood Improvement Areas. Each dot on the map represent one organization. There is a spread of dots across the four City districts. A total of 167 unique groups and organizations completed the survey.

Organization Size



Chart Description

Question: Which organization type best reflects your organization or group?

Size of group	Percent of respondents
Grass-roots group (non-staffed/completely volunteer run)	13%
Grass-roots group (with operating budgets less than \$100,000 and no staff)	13%
Small organization (\$100,000 - \$500,000 in operating budgets, with staff)	22%
Medium-sized organization (\$500,000 - \$9 million in operating budget, with staff)	42%

Programs and Services Provided

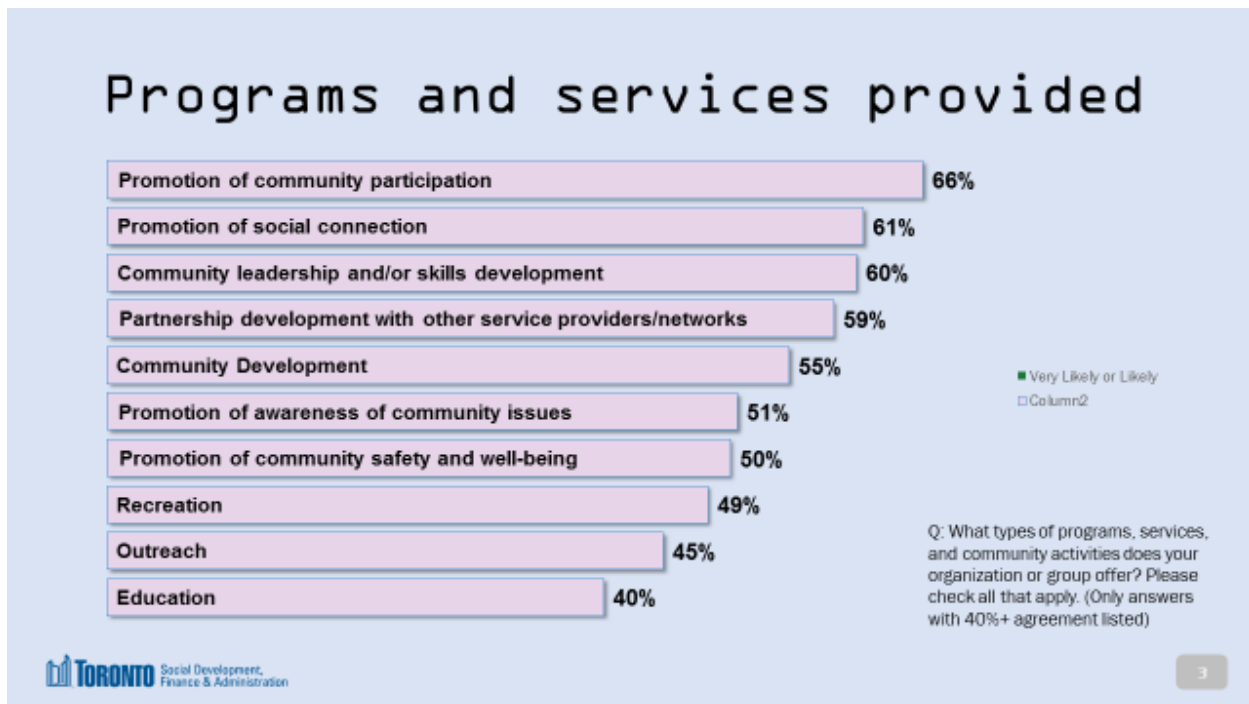


Chart description

Question: What types of programs, services, and community activities does your organization or group offer? Please check all that apply. Only answers with 40% or more in agreement ("Likely" or "Very Likely" options) are listed.

Type of programs, services, and community activities	Percent of respondents
Promotion of community participation	66%
Promotion of social connection	61%
Community leadership and/or skills development	60%
Partnership development with other service providers/networks	59%
Community Development	55%
Promotion of awareness of community issues	51%
Promotion of community safety and well-being	50%
Recreation	49%
Outreach	45%
Education	40%

Populations Served

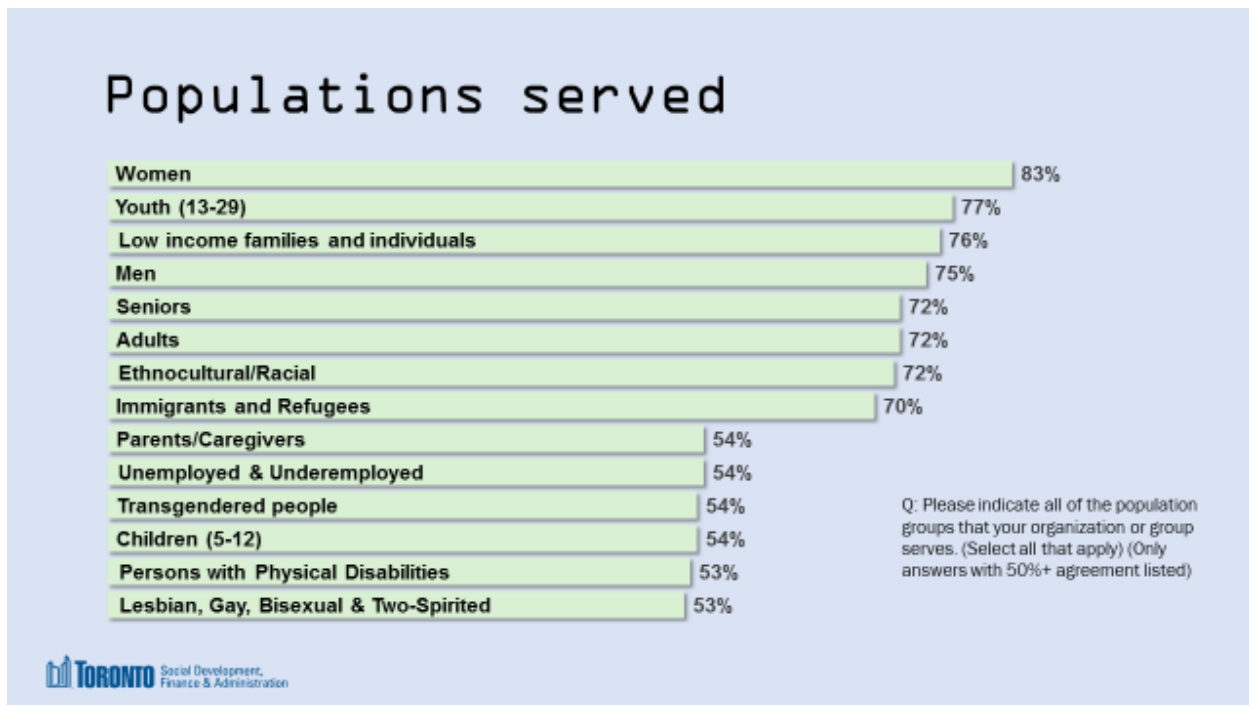


Chart Description

Question: Please indicate all of the population group that your organization or group serves. Respondents could select all that apply from a list. Only answers with 50%+ agreement are listed.

Populations Served	Percent of respondents
Women	83%
Youth (13-29)	77%
Low income families and individuals	76%
Men	75%
Seniors	72%
Adults	72%
Ethnocultural/Racial	72%
Immigrants and Refugees	70%
Parents/Caregivers	54%
Unemployed & Underemployed	54%
Transgendered people	54%
Children (5-12)	54%
Persons with Physical Disabilities	53%
Lesbian, Gay, Bisexual & Two-Spirited	53%

Have You Ever Received a City Grant?

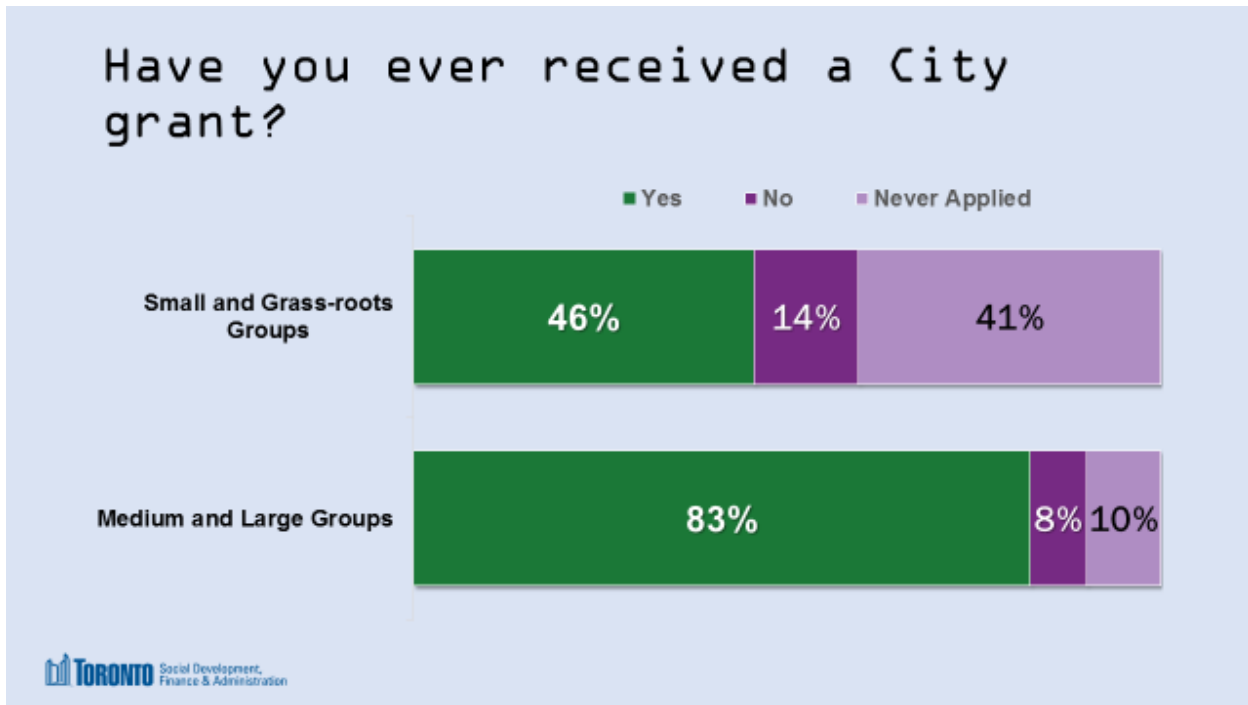


Chart Description

Question: Have you ever received a City grant?

Response	Small and Grassroots Groups	Medium and Large Groups
Yes	48%	83%
No	14%	8%
Never applied	41%	10%

Application Processes

Application processes

- ▶ 86% - Strong support for the 2-step application process across all organizations
- ▶ 87% - Info sessions are recognized as a priority feature across all organizations
- ▶ 76% - Mandatory staff chats are somewhat supported by grass-root organizations but not as much by the large organizations (40%)
- ▶ 87% - Support for technical assistance being available for online applications
- ▶ 18% - Support for in-person pitch for grant application
- ▶ There is no strong opinion on accepting video, written, live online/video pitch in the grant application process.



Chart Description

Application Processes:

Response results on application processes:

- 86% - Strong support for the 2-step application process across all organizations
- 87% - Info sessions are recognized as a priority feature across all organizations
- 76% - Mandatory staff chats are somewhat supported by grass-root organizations but not as much by the large organizations (40%)
- 87% - Support for technical assistance being available for online applications
- 18% - Support for in-person pitch for grant application
- There is no strong opinion on accepting video, written, live online/video pitch in the grant application process.

Transparency and Accountability

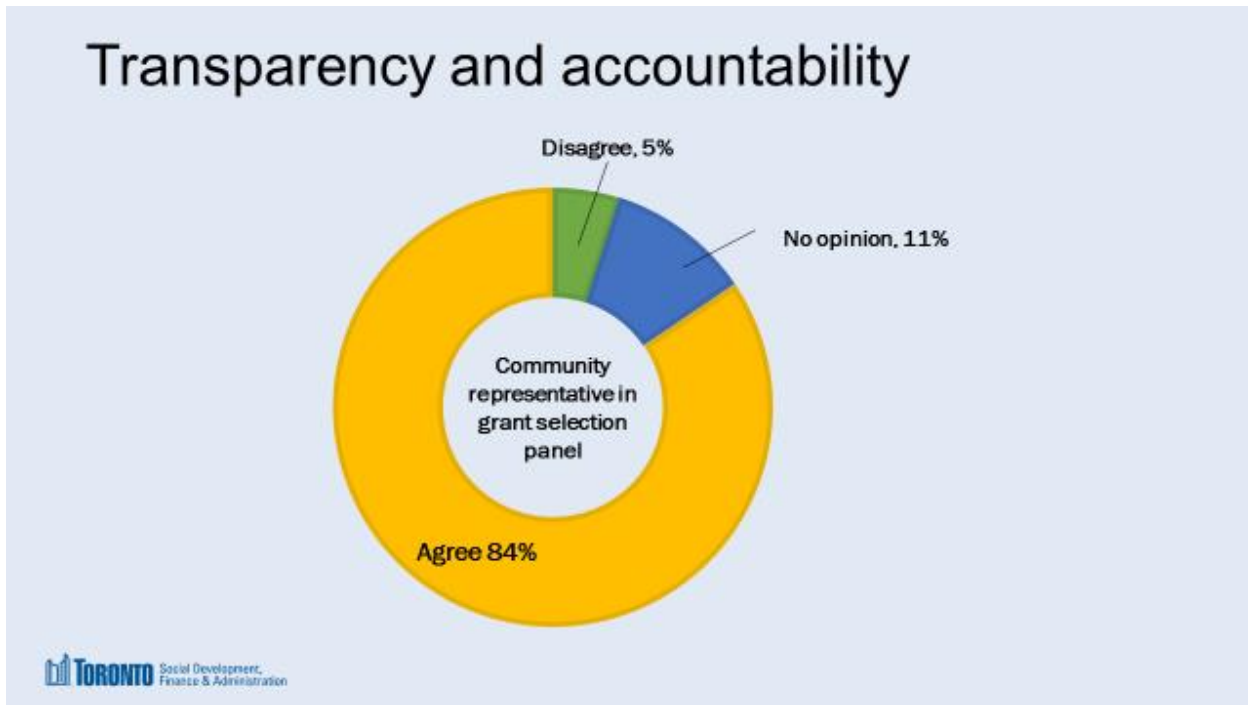


Chart Description

Transparency and Accountability:

Response results on Community representation in grant selection panel:

Response	Percent of respondents
Agree	84%
Disagree	5%
No opinion	11%

Grant Appeals Process

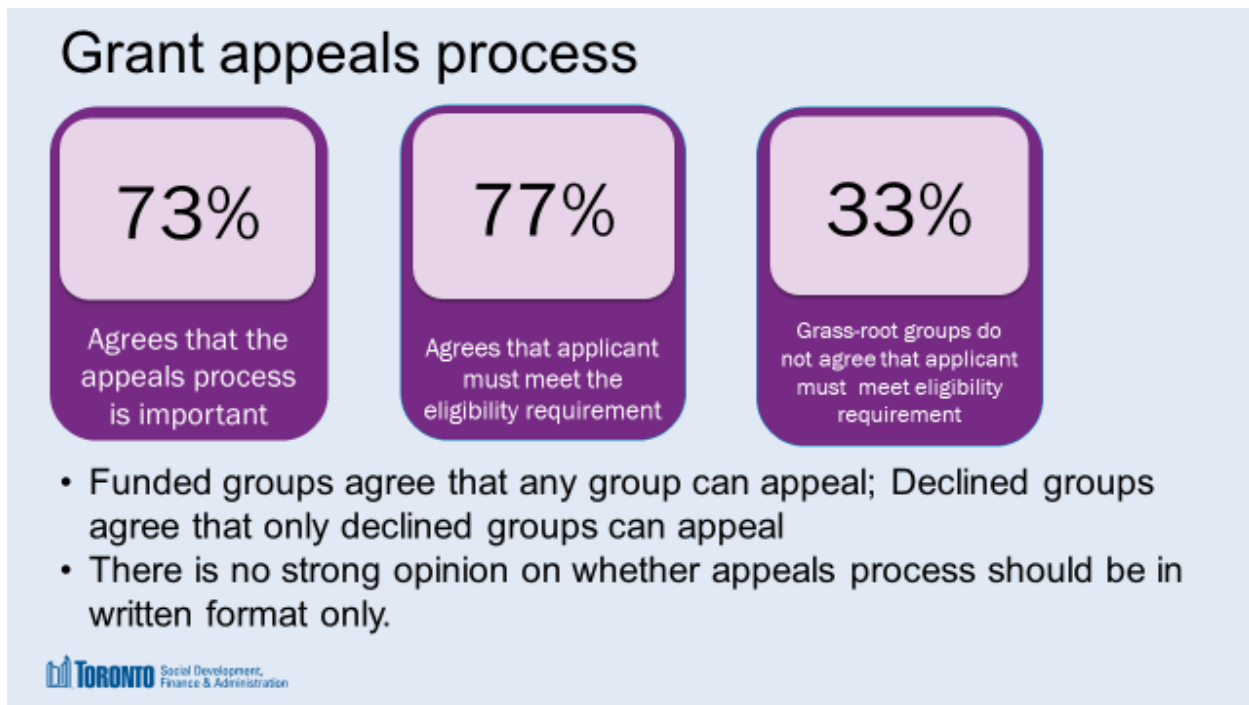


Chart Description

Grant Appeals Process:

Response	Percent of respondents
Agrees that the appeals process is important	73%
Agrees that applicant must meet the eligibility requirement	77%
Grass-roots group do not agree that applicant must meet eligibility requirement	33%

- Funded groups agree that any group can appeal; Declined groups agree that only declined groups can appeal.
- There is no strong opinion on whether appeals process should be in written format only.