A Common Sense Approach to Community Safety & Wellbeing

S.P.I.D.E.R. Toronto

What is SPIDER? SPIDER (Specialized Program for Inter-Divisional Enhance Responsiveness) is an innovative City of Toronto program which delivers coordinated and enhanced City and community services customized to the needs of vulnerable individuals and their situation (vulnerability related to aging, chronic health challenges, diminished capacity, mental health issues, social isolation, and other factors.). SPIDER’s Mission is to reduce the recurrence of risks and ensure the safe inclusion of vulnerable Torontonians in their communities.

**Top Risk Factors Coming to SPIDER Toronto in 115 Situations (as of August 2017):**

- Eviction/Homelessness: 99
- Mental Health: 76
- Community Disturbance: 74
- Social Isolation: 70
- Housing: 69
- No In-Home Support: 69
- Poverty: 62
- Odour & Waste: 61
- Property Damage: 61
- Refuses Service: 60
- Problematic Hoarding: 51
- Risk of Fire: 51
- Physical Health: 41
- Exploitation: 25
- Pests incl Bed Bugs: 25
- Addiction: 23
- 911 Repeat Use: 20
- Hospital Discharges: 17
- Pets/Animals: 15
- Police Involved: 12
- Currently Homeless: 9

**Who > Are We Serving?**

- Female – 49%
- Male – 49%
- Transgender – 02%
- Individuals – 87%
- Families – 11%
- Tenant - 68%
- TCHC Resident - 45%
- Property Owner - 21%
- Homeless/Shelter - 08%
- Animals/Pets - 13%

**Results > Of 77 closed SPIDER Situations**

- 99% Avoid Eviction/Homelessness
- 85% Connected to Services
- 14% Still at Acute Risk

**How FAST is SPIDER?**

Of all Closed Situations...

- 46% closed within 2 Months
- 25% closed within 4 Months
- 17% closed within 6 Months
- 12% closed at 6+ Months