



Revenue Services  
Box 6000  
Toronto, ON M2N 5V3

Page 1 of 2  
Account No.:  
000000000

Client No.:  
000000000 00

Service Address:  
123 STREET

Property Owner:  
JOHN SAMPLE

Accessible Bill Formats:  
See message on reverse.

Summary

Summary of charges as of February 24, 2017  
Payments received after February 24, 2017 are not reflected.

Previous Balance:	\$209.32
Payment(s) received since Oct 20, 2016 - THANK YOU!	-\$209.32
Total Adjustments:	\$0.00
Balance:	\$0.00

Current Billing

Water/Sewer Services:	\$131.53
Solid Waste Management Services:	\$6.79

Total \$138.32

Amount Due if paid before Mar 20, 2017\* \$131.74

\*Includes an early payment discount of \$6.58

Water/Sewer Services

Consumption:

Service From	Oct 17/16	Previous Reading	493.00 m3	
Service To	Feb 20/17	Current Reading	528.50 m3	
Number of Days	126	Consumption	35.50 m3	

Meter Number: 93537715

Number of days this period: 126

2016 Consumption: 21.13 m3 X \$3.6316/m3 = \$76.74

2017 Consumption: 14.37 m3 X \$3.8131/m3 = \$54.79

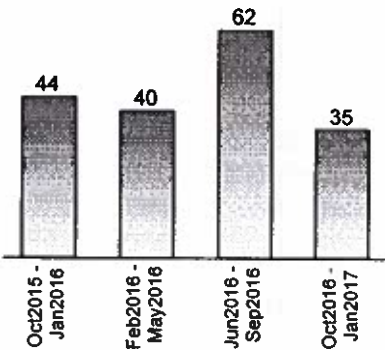
Total Water/Sewer Services - Current Billing \$131.53

Solid Waste Management Services

Total Solid Waste Management Services - Current Billing \$6.79

Please see below for details:

Water Consumption History  
(Cubic Metres m3)



JOHN SAMPLE  
123 STREET  
ANY CITY, ON, A1A 1A1

Revenue Services  
Box 6000  
Toronto, On M2N 5V3

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Account No. Client No.

123 STREET

Service Address

Due Date  
Mar 20/17

Payable Before  
\$131.74

Payable After  
\$138.32

Amount Paid

Please RETURN this portion  
with your payment

00012345700065760203 121220164 000131748 000138321



Revenue Services  
Box 6000  
Toronto, ON M2N 5V3

Account No.: 0000000000 Client No.: 0000000000 00

**Solid Waste Management Services**

Oct 17/16 to Jan 01/17	
Number of days this period: 76	
Curbside   Biweekly Pickup   Garbage Bin(s)	
1 BW Small - SW Bin Charge S   76 days x \$0.668770492/day =	\$50.83
1 Rbt - S   76 days x -\$0.620245902/day =	-\$47.14
Jan 01/17 to Feb 20/17	
Number of days this period: 50	
Curbside   Biweekly Pickup   Garbage Bin(s)	
1 BW Small - SW Bin Charge S   50 days x \$0.684027397/day =	\$34.20
1 Rbt - S   50 days x -\$0.621945205/day =	-\$31.10
Total Solid Waste Management Services - Current Billing	\$6.79

# VIEW YOUR UTILITY ACCOUNT DETAILS ONLINE

The Utility Account Lookup is a convenient way to review your City of Toronto utility account anytime, anywhere, from your computer or mobile device. Details provided include account balance, current and previous billing amounts, payment details, due dates and more. Visit [toronto.ca/revenueservices](http://toronto.ca/revenueservices) and select Utility Account Lookup.

## PAYMENT OPTIONS

### Through your bank or financial institution

Internet banking, telephone banking, automatic teller or in person. Please pay before the due date to ensure payment reaches the City's offices on time.

### By Cheque

Payable to: Treasurer, City of Toronto  
Mail to: Box 6000  
Toronto, ON M2N 5V3

Your payment must be received by the City of Toronto on or before the due date.

### At Inquiry/Cashier Counters

Monday to Friday 8:30 a.m. - 4:30 p.m.

**East York Civic Centre:** 850 Coxwell Avenue  
**Etobicoke Civic Centre:** 399 The West Mall  
**North York Civic Centre:** 5100 Yonge Street  
**Scarborough Civic Centre:** 150 Borough Drive  
**Toronto City Hall:** 100 Queen Street West  
**York Civic Centre:** 2700 Eglinton Avenue West

### Pre-Authorized Utility Bill Payment Program

The City offers a Pre-Authorized Utility Bill Payment Program. Once you are enrolled, your financial institution will automatically withdraw your utility bill payment on the due date. You can enrol at any time. When applying, you should continue to make payment directly until you receive written confirmation of enrolment. Visit [toronto.ca/utilitybill](http://toronto.ca/utilitybill) and select Paying Your Utility Bill for more information.

### Important Information

The discount for early payment applies to the water and sewer portion of your billing. Overdue amounts may be transferred to the property owner's tax account and will be subject to overdue charges.

### Fees and Charges

The City of Toronto charges various administrative fees. Fees are reviewed annually as part of the budget process and many are indexed to inflation. Some of the fees that may appear on Utility Bills are: upsizing garbage bins, water meter testing, water turn-off/turn-on, final water meter readings. Visit [toronto.ca/utilitybill](http://toronto.ca/utilitybill) for additional information.

## RECEIPT

## CONTACT US

### Accessibility

If you have accessibility needs, please let our customer service representative know how we can assist you. Please call 311 - Tax & Utility Inquiry Line or TTY at 416-392-0719. Visit [toronto.ca/accessibility](http://toronto.ca/accessibility) to learn more about the options and services available.

### Account Specific Inquiries

Use the Utility Account Lookup available online to check your balance or bill amount. You may also contact a customer service representative for questions about your Utility Bill amounts, rates, early payment discount, payment options, Water Rebate Program for low-income seniors and low-income persons with a disability, and water and garbage bin rates and rebates. Please have your utility account number available.

### Call 311 – Tax & Utility Inquiry Line

Monday to Friday 8 a.m. - 6 p.m.  
Call within Toronto city limits: 311  
Call outside city limits: 416-392-CITY (2489)  
FAX: 416-696-3605\*  
TTY: 416-392-0719  
MAIL: Revenue Services  
5100 Yonge Street  
Toronto ON M2N 5V7  
EMAIL: [utilitybill@toronto.ca](mailto:utilitybill@toronto.ca)  
VISIT: [toronto.ca/utilitybill](http://toronto.ca/utilitybill) for water rates, solid waste management fees and other information.

\*For tips on faxing, visit [toronto.ca/revenueservices](http://toronto.ca/revenueservices)

## OTHER or GENERAL INQUIRIES

### Water

To report emergencies, water supply problems (e.g. pressure, volume or discoloured/rusty water), a spill or waste dumping into a sewer, catch basin or water course, or for information on Toronto's water supply, sewer systems, water efficiency programs and other services, visit [toronto.ca/water](http://toronto.ca/water) or call the numbers below.

### Solid Waste

For information about solid waste programs and services, including collection schedules or missed collections (e.g. garbage, recycling, organics and yard waste), Blue Bin and Garbage Bin program inquiries, or to request an exchange, repair or additional bin, visit [toronto.ca/recycle](http://toronto.ca/recycle) or call the numbers below.

CALL: 311 (within Toronto)  
Outside city limits:  
416-392-CITY (2489)  
FAX: 416-338-0685  
TTY: 416-338-0TTY (0889)  
EMAIL: [311@toronto.ca](mailto:311@toronto.ca)

## TELLER STAMP

