

Toronto Police Service

2017 Preliminary Operating Budget and 2017 - 2026 Preliminary Capital Budget & Plan

Budget Committee





Agenda

- Agency Overview:
 - Agency Services and Resources
- Operating Overview
 - Service Performance
 - Key Issues & Priority Actions
 - > 2017 2019 Preliminary Operating Budget & Plan
- Capital Overview
 - Capital Performance
 - Key Issues & Priority Actions
 - > 2017 2026 Preliminary Capital Budget & Plan





Agency Overview



Services Delivered By Agency

- Our mission is community safety
 - We are dedicated to delivering policing services, in partnership with our communities, to keep Toronto the best and safest place to be

Purpose: To meet the service objectives under Adequacy Standards of the *Police Services Act*

- Crime Prevention
- Law Enforcement
- Assistance to Victims of Crime
- Public Order Maintenance
- Emergency Response Services

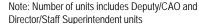


CAO

3 Directors

2017 Organizational Chart for Agency

-2017 net request: \$1,006.6M **Toronto Police** -Uniform establishment: 5,448 Services Board -Average deployment: 5,072 -Civilian establishment: 2.230 -Average Civilian funded FTE: 1,985 Chief of Police Community Specialized Corporate **Operational** Safety **Operations** Services **Support** Command Command Command Command Area Field Command **Public Safety Operations Human Resources Operational Support Services** Central Field Command **Detective Operations** Finance & Business Corporate Risk Management **Toronto Police Operations** Management Audit & Quality Assurance Centre (TPOC) Information Technology Services



15 Unit Commanders (19 units)

Deputy

2 Directors

11 Unit Commanders (14 units)



Deputy

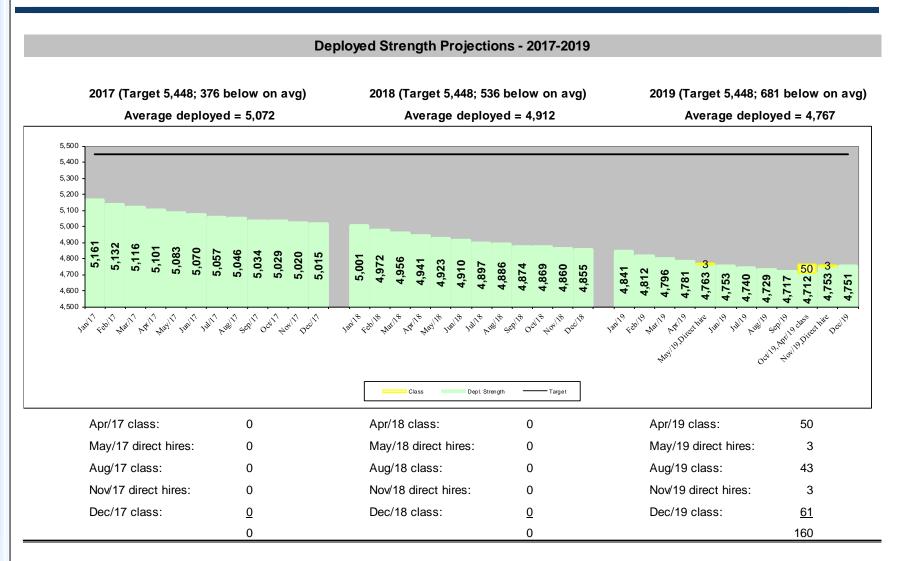
19 Unit Commanders (22 units) 6 Unit Commanders (9 units)

2 Staff Superintendents

Deputy

2 Staff Superintendents

Uniform Deployment Strategy





Uniform Establishment and Deployment History



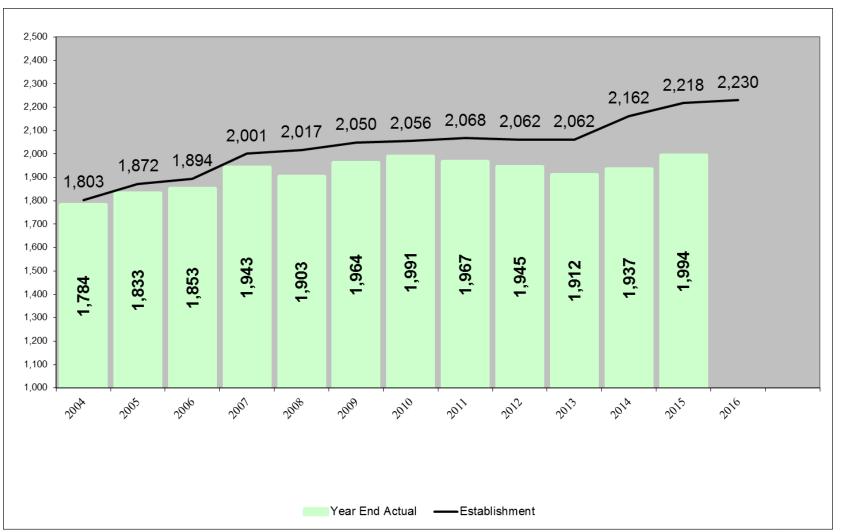


2017 Civilian Establishment

	Full-time Staff	% of total
 Court Officers 	499	
Bookers	85	
 Station Duty Operators 	104	
 Communications Operators 	264	
Total 100% Back Fill	952	43%
 Divisions, Detective, Operational units - support staff 	395	
 Property and Evidence Management 	46	
 Fleet Mechanics and Support staff 	114	
 Information Technology Services 	188	
 Training and Education 	22	
 Strategic Management and Governance 	22	
 Video Services 	17	
 Records Management 	255	
Total Indirect Support	1,059	47%
 Other - Finance, HR, Prof. Standards, etc. 	219	10%
TOTAL	2,230	



2017 Civilian Establishment and Actual History





Vacancy Analysis

		2014			2015		2016 Year-End Projections				
		Vacancies			Vacancies		# of	# of	Vacancies %		
		% of Total	Approved		% of Total	Approved	Vacancies	Vacancies	of Total	Approved	
	# of	Approved	Pos.	# of	Approved	Pos.	as at	Projections	Approved	Pos.	
Agency	Vacancies	Pos.	Equivalent	Vacancies	Pos.	Equivalent	Sep 30	to Dec 31	Pos.	Equivalent	
Operating	460.0	5.8%	7,870.0	390.0	4.9%	7,883.0	544.0	573.0	7.3%	7,881.0	
Capital	0.0	0.0%	0.0	0.0	0.0%	0.0	0.0	0.0	0.0%	0.0	
Total	460.0	5.8%	7,870.0	390.0	4.9%	7,883.0	544.0	573.0	7.3%	7,881.0	

Vacancy Drivers:

- During 2015 vacancies were reduced to catch up from 2013 hiring freeze
- Hiring freeze was reinstituted part way through 2016 in anticipation of Transformational Task Force recommendations
- Average approximately 150 uniform separations and 90 civilian separations per year

Hiring Strategies:

- Police officers, court officers and communication operators hired in groups, other civilians as vacancies occur
- Hiring moratorium on all positions except for mission critical/strategic hires





Service Performance

















Service Performance – Major Crime Indicators

- Seven major crime indicators are used as a key barometer of crime within the City
- All of these indicators can, and are used, to measure how safe a city is, which in turn, is
 one of the dynamics that impacts quality of life, entertainment, economic development,
 investment and tourism in a city
- Major crime rates decreased significantly from 2006 to 2015 (25% overall). However, in 2016 crime trends have changed. The below table highlights that, overall, crime has increased by 2% in 2016 compared to 2015 (as of October 31)
- In addition to the seven major crime indicators, shootings also impact community safety and have increased significantly from 2015

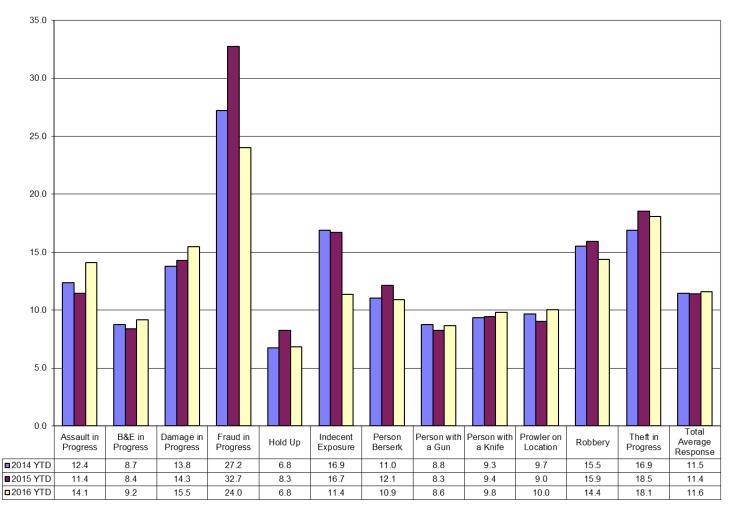
Offence	YTD - 2016-10-31						
Offerice	2015	2016	% Chg				
Murder	41	57	39%				
Sex Assault	1,958	1,903	-3%				
Assault	14,854	15,625	5%				
Robbery	2,919	3,167	8%				
Break and Enter	5,693	5,274	-7%				
Auto Theft	2,634	2,739	4%				
Theft Over	882	866	-2%				

Chaptings	YTD - 2016-10-31					
Shootings	2015	2015 2016				
Events	244	353	45%			
Victims	370	508	37%			



Service Performance – Major Crime Indicators

RESPONSE TIMES TO SELECTED EMERGENCY EVENTS BY TYPE OF CRIME



Operating Budget Variance as of September 30, 2016

		Nine-M	Ionth Resu	lts		Year-End Projection				
City Program/Agency	Gross Expenditures	Revenue	e Net Variance		Alert	Gross Expenditures	Revenue	Net Va	riance	Alert
	\$	\$	\$	trend		\$	\$	\$	trend	
Toronto Police Service	(3.7)	3.0	(6.7)	•	G	(4.9)	4.0	(8.9)	•	G
Year-to-Date	85% to 105%	0% to 85%	>105%		Year-End	<=100%	>100%			
Net Variance	©	Ŷ	R			G	R			

Key Points (explanation of trend and variances and impact on 2017):

- Savings have been achieved in salaries and benefits due to the hiring freeze. The annualized impact of the hiring freeze has been taken into account in developing the 2017 budget request
- Favourable variances have been achieved in revenues due mainly to the reversal of one time liabilities

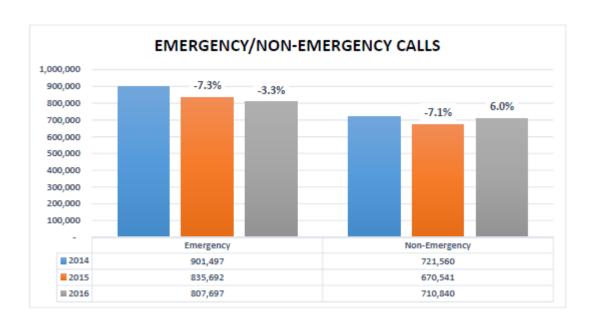


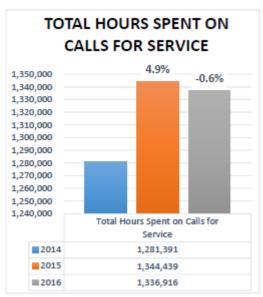
Key Service Issues & Challenges

- Significant declines in staffing
 - Anticipated reduction in 2017 to 5,072 deployed officers (down 543 since 2010)
 - 1,985 funded civilians (2,230 approved established positions) 11% gapping
- Demand for policing services
 - Changing and complex city
 - Crime Evolution and the changing face of policing
- Reduced funding from Provincial Grants
- Cost escalation
 - Collective agreement and bargaining provisions that impact cost
 - Anticipated increases in vendor contracts
 - Transformational Task Force related costs
- Transitioning from existing to new service delivery model



Key Service Issues & Challenges







New Service Delivery Model

Be where the public needs the Service the most.

Focus on the complex needs of a large City

Embrace partnerships to create safe communities

A service delivery model for how we:

- Related to public: focusing on safe communities and neighbourhoods
- Deliver our services: from primary to priority to response
- Access to services
- Sustainability and affordability
- Culture change



February 2016

June 2016

January 2017

2017 Q1

- Began Work
- Interim Report
- \$100M savings goal over 3 years
- Preliminary rec'ns to be developed
- Concrete savings – hiring moratorium

- Final Report
- Expanding on interim report plus additional rec'ns and concrete path forward
- Implementation Plan



The Way Forward: Modernizing Community Safety in Toronto

Focusing On Safe Communities and Neighbourhoods

- Connected officers
- Improved capabilities related to data, information, and analysis, including big data
- Disbanding TAVIS



Moving from primary to priority response:

- Risk assessment for priority and special events response
- Alternative reporting and follow-up for non-emergencies
- Improved public safety response
- More efficient scheduling, deployment in vehicles and retail response
- Alternative delivery of the Lifeguard and School Crossing Guard Programs
- Using traffic enforcement technology to improve community safety



Access to Services:

- City-wide divisional boundary and facilities realignment
- More accessible and transparent information and services

Sustainability and Affordability:

- Moratorium on hiring and promotions
- Assessing Information Technology requirements
- Evaluate options for alternative or shared service delivery of Court Services, Parking Enforcement and background screenings
- Investment in 9-1-1

Culture Change:

Comprehensive culture change and human resources strategy



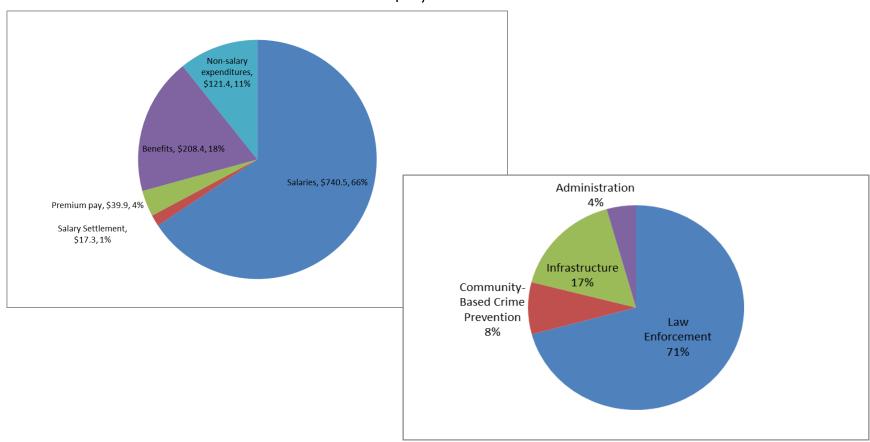


2017 – 2019 Preliminary Operating Budget & Plan



2017 Preliminary Operating Budget - Gross Expenditures by Program & Funding Source

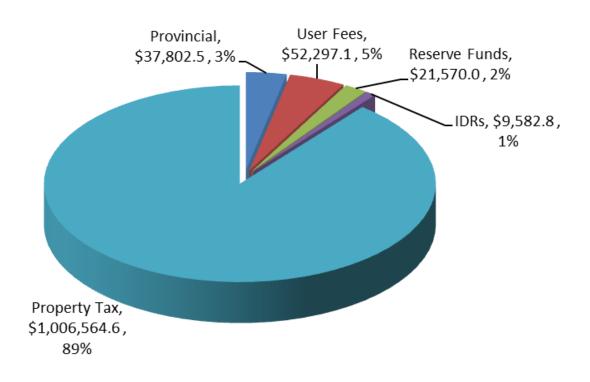
Where the Money Goes \$1,127.8 Million





2017 Preliminary Operating Budget - Gross Expenditures by Program & Funding Source

Where the Money Comes From \$1,127.8 Million





Preliminary Budget Pressures 2017 Preliminary Service Change Summary



\$47.5M in budget pressures

Grants with no funding commitment - \$14.9M

Task Force - \$3.5M

Benefits + non salary - \$3.6M

Reserves - \$7.2M

Salary Settlement - \$18.3M

- Contracts expired for Safer Communities 1,000 Officers Partnership Program and Community Policing Partnership Program (CPP) grants with no commitment for future funding
- Investments in consultants and technology to implement Task Force recommendations
- Inflationary pressures in contractual benefits and non salary accounts
- Required reserve contributions to ensure the future sustainability of the vehicle and equipment reserve and contractual benefit and legal reserves
- The 2017 impact of the 2015 to 2018 salary settlement between the Board and the Toronto Police Association and the Toronto Senior Officers' Organization.



Actions to Achieve Budget Reduction Target 2017 Preliminary Service Change Summary

Premium pay reductions - \$2.0M

Management actions to reduce - \$7.7M

Staffing Strategies - \$6.2M

Alternate funding sources/ bridging strategies - \$6.6M

Hiring Moratorium - \$23.1M

- 104 vehicles, discretionary and non-core items (training, promotions), lower negotiated contracts, internal service level reductions, historical spending review, reduced footprint
- Reduce backfill costs with strategic redeployment of staff, savings from additional separations in 2016
- Fund reserve contributions with 2016 surplus, fund bargaining through reserves

- Maintain vacancies and do not replace any officers that leave in the year (160 estimated) as well as 60 additional civilian vacancies





2017 Preliminary Operating Budget Summary

	2016	2017 Pre	liminary Operatir	ng Budget			Incremental Change 2018 and 2019 Plan			
(In \$000s)	Approved Budget	2017 Base	2017 New/Enhanced	2017 Budget	2017 Prelim. vs. 2016 Budget Approved Changes				2019	9
By Service	\$	\$	\$	\$	\$	%	\$	%	\$	%
Gross Expenditures	1,131,884.2	1,127,817.0		1,127,817.0	(4,067.2)	(0.4%)	14,795.2	1.3%	11,468.8	1.0%
Revenue	127,139.7	121,252.4		121,252.4	(5,887.3)	(4.6%)	6,337.9	5.2%	(45.6)	(0.0%)
Net Expenditures	1,004,744.5	1,006,564.6	-	1,006,564.6	1,820.1	0.2%	8,457.3	0.8%	11,514.4	1.1%
Approved Positions	7,881.0	7,881.0	-	7,881.0	-					

Key Points:

- Limited increase to 0.2% over 2016
- Absorbs \$45.6M in reductions
 - Significant 2017 pressures include salary settlement \$17.3M and provincial funding loss of \$14.9M from grants tied to uniform staffing levels
 - Incorporates hiring moratorium and savings from attrition
 - Includes an unallocated reduction \$6.2M to be achieved through additional revenues or cost reductions



Key Cost Drivers

	2017	% chg	
	Request		
2016 Adjusted Budget (000's)	1,004,744.5		
Gross Expenditure Changes			
Prior Year Impact			
Annual'd impact of 2016 separations, replacement and reclassification	(13,379.8)		
Economic Factors			
Statutory Payroll Deductions and Benefit Increases	1,649.4		
COLA and Progression Pay			
Part-year current year reclassification costs	2,645.3		
Other Base Changes			
Increased Reserve Contribution	4,266.7		
Leap Year	(1,900.0)		
Impact of current year uniform separation and hires	(10,959.1)		
Other net expenditure reductions	(4,083.3)		
Total Gross Changes	(21,760.8)		
Revenue Changes:			
Grant impact of hiring strategy	14,875.6		
Provincial funding for court services	(4,292.3)		
Changes in other fees	(504.5)		
Decrease in Reserve Draws	2,441.4		
Miscellaneous revenue	(6,254.6)		
Total Base Revenue Changes	6,265.6		
Total Base Changes	(15,495.2)	-1.54%	
Estimated salary settlement impact	17,315.3	1.72%	
TOTAL BUDGET REQUEST, including salary settlement	1,006,564.6	0.18%	



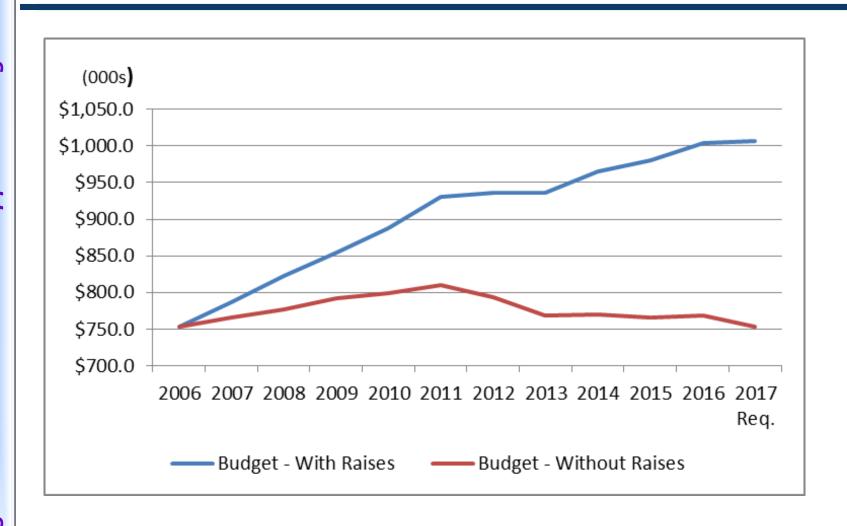
Additional Actions to Achieve Budget Reduction Target

Key Points:

- Despite significant efforts made to achieve the City's target of -2.6% decrease over the 2016 approved budget, Service was unable to achieve this reduction
 - 89% of the Service budget relates to human resource requirement
 - All staffing strategies have been incorporated
 - Non salary costs represents 7% of total request
 - All options were considered and reduced where possible
 - Further reduction options do not exist without reducing staff (beyond 160 uniform and 60 civilians each year for the next 3 years)
 - 240 additional staffing reduction is required
 - Ontario Civilian Police Commission (OCPC) process requires public hearings to ensure Board has met its obligations under the Police Services Act (PSA) and the collective agreement
 - Even if this process started immediately, it will not be completed to achieve the savings as of January 2017
 - Further reductions would significantly risk the ability to provide adequate and effective policing

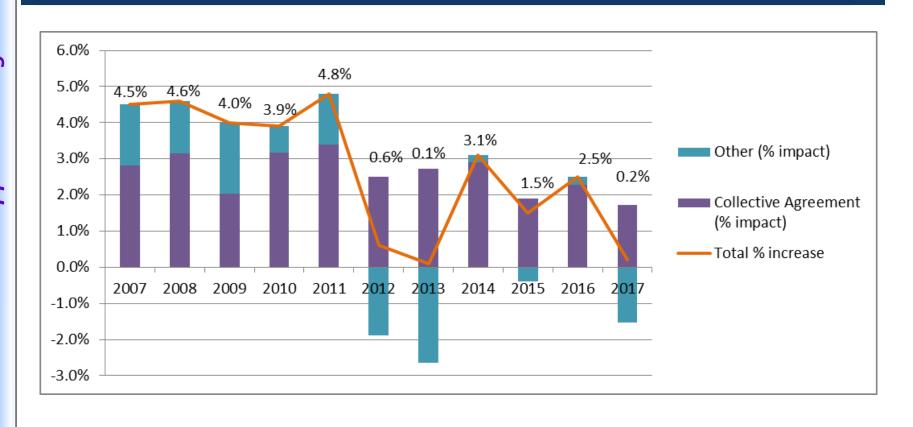


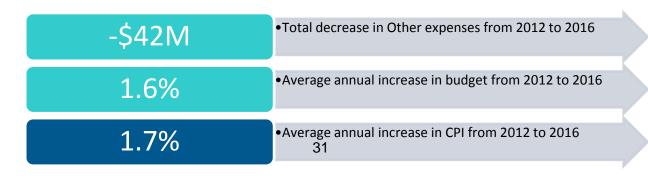
Operating Budget History With and Without COLA





Operating Budget History With and Without COLA







2018 & 2019 Plan

	2018	2019
	Incremental	Incremental
Gross Expenditure Changes		
Prior Year Impact		
Annual'd impact of 2016 separations, replacement and reclassification	(10,040.5)	(11,075.7)
Economic Factors		
Statutory Payroll Deductions and Benefit Increases	3,103.1	3,130.0
COLA and Progression Pay		
Part-year current year reclassification costs	1,912.1	403.8
Other Base Changes		
Increased Reserve Contribution	10,250.0	5,130.0
Impact of current year uniform separation and hires	(11,126.6)	(7,354.6)
Other net expenditure changes	3,608.4	4,236.5
Total Gross Changes	(2,293.5)	(5,530.0)
Revenue Changes:		
Provincial funding for court services	(6,292.3)	0.0
Total Base Revenue Changes	(6,292.3)	0.0
Total Base Changes	(8,585.8)	(5,530.0)
Estimated salary settlement impact	17,088.0	17,000.0
Total Incremental Impact	8,502.2	11,470.0

Note: includes impact of Transformational Task Force hiring moratorium. Other impacts related to TTF strategies not yet known





Capital Overview













Major Projects Completed in 2016

- 4th floor Headquarters modernization
- Renovation of 52 Division
- Review of fleet and reduction in the number of vehicles (lowers pressure on Vehicle and Equipment Reserve)
- Body Worn Camera pilot project
- Transforming Corporate Support blueprint
- Return of two properties to the City



Capital Budget Variance as of September 30, 2016

		201/ Annacia	201	16 Expenditu	ıre		Alert
Agencies		2016 Approved Cash Flow	YTD Spending	Year-End Projection		Trending	(Benchmark 70% spending rate)
Toronto Police	Q3	71.70	18.80	35.30	49.0%	•	R
© >70%	⊘ be	etween 50% an	d 70%	100%	-		

Key Points (explanation of variances):

- Spending lower due to:
 - Task Force change in direction
 - Lower pricing from procurement
 - Delayed negotiations related to complex contracts
 - Coordination and evaluation of partnership opportunities (joint procurement with City and its agencies)



Strategic Direction

Making capital investments that modernize the Toronto Police Service



- Transitional Plan
- Continues to support current inventory of equipment and facilities but move towards less bricks and mortar and more information technology
- Funds State of Good Repair and enhanced information delivery





Key Capital Issues & Priority Actions for 2017

- Key issues:
 - Reserve is depleting as a source of funding
 - Final report for Transformational Task Force will impact current and future capital investments (requirements unknown)
- Priority Actions:
 - Facilities realignment Pending demand analysis
 - Connected Officer initiative
 - Conducted Energy Weapons (CEW's) public consultation
 - Body Worn Camera assessment and collaboration with other Services





2017 – 2026 Preliminary Capital Budget & Plan



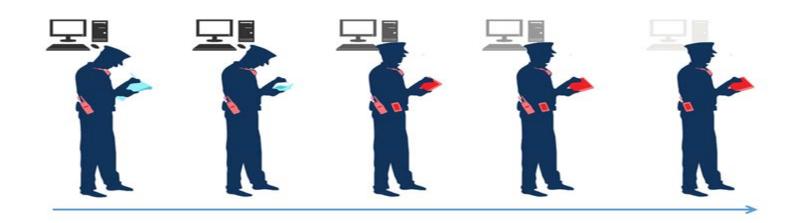
Board Approved Vs City Recommended Program

\$000s	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2017-2026
Board Approved Requested Debt	18,967	20,845	39,440	41,256	21,341	28,115	19,708	13,101	5,101	24,585	232,459
City Recommended Requested Debt	17,511	20,952	40,137	33,125	28,740	20,768	13,314	19,492	13,560	16,658	224,257
Variance	(1,456)	107	697	(8,131)	7,399	(7,347)	(6,394)	6,391	8,459	(7,927)	(8,202)

- City Recommended program is below target by \$8.2M
- Includes the Parking Enforcement portion of Administrative Penalty System (APS) of \$2.55M
- Program will change in future years, pending Task Force recommendations and known requirements



Future Project - Connected Officer Task Force Initiative



Face to face with public

Time spent in back office

Smart devices carried by all officers Connected to most current operational information

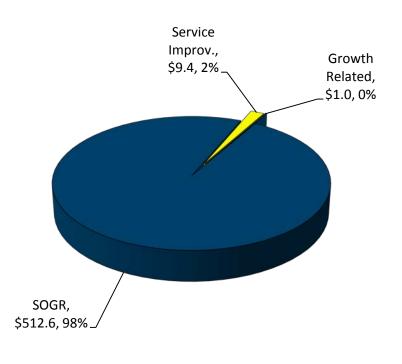
Full application suite and enotebook

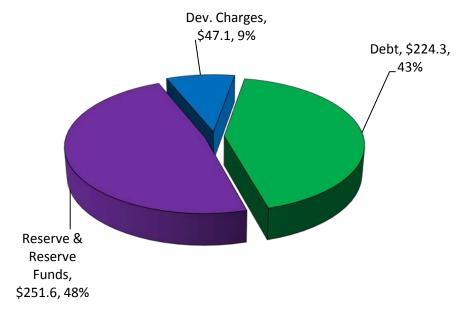


2017 – 2026 Preliminary Capital Budget & Plan Spending & Funding Sources

Where the Money Goes \$522.987 Million

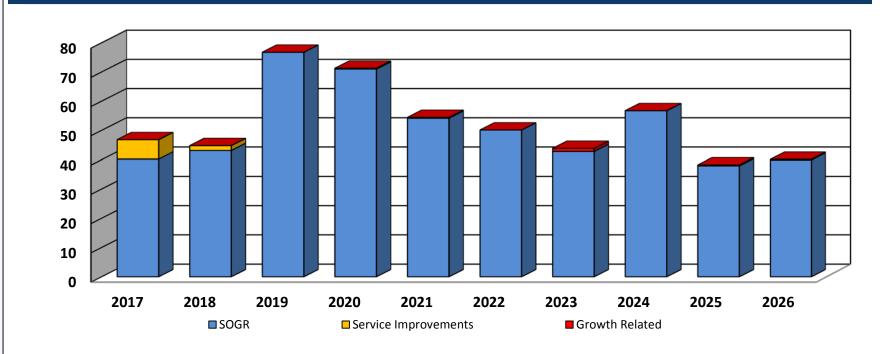
Where the Money Comes From \$522.987 Million







2017 – 2026 Preliminary Capital Budget & Plan by Project Category



		2017 - 2026 Preliminary Capital Budget and Plan by Category (000's)									
\$ Million	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	
SOGR	40.2	43.1	76.7	71.0	54.2	50.1	42.8	56.7	37.9	39.9	
Service Improvements	6.6	1.7	0.0	0.3	0.3	0.0	0.0	0.0	0.3	0.3	
Growth Related	0.0	0.0	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	



State of Good Repair Backlog

Accumulated Backlog as a % of Asset Value

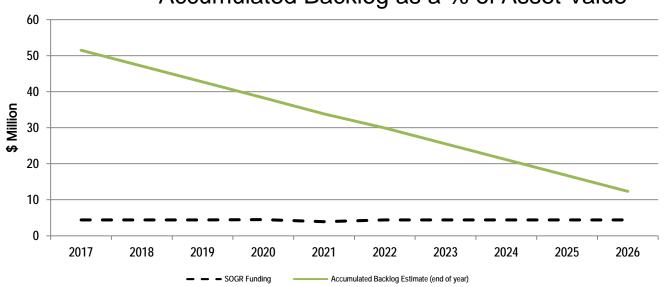


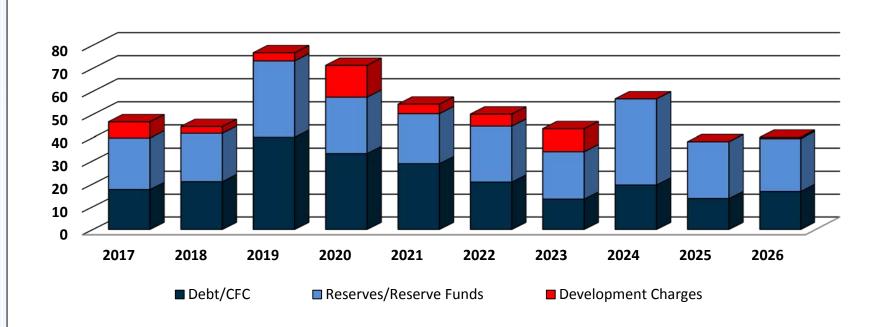
Chart Data:

\$ Millions	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026
SOGR Funding	4.4	4.4	4.4	4.5	3.9	4.4	4.4	4.4	4.4	4.4
Accumulated Backlog Estimate (end of year)	47.11	42.71	38.31	33.81	29.91	25.51	21.11	16.71	12.31	7.91

- SOGR backlog is only for facility-related repairs. Many of the projects within SOGR backlog may be revised based on Transformational Task Force Recommendations
- Other equipment/systems are being replaced under lifecycle programs (reserve-funded) or they
 are included as replacements in the Service capital program under Debt funding for future years



2017 – 2026 Preliminary Capital Budget and Plan by Funding Source



		2017-2026 Preliminary Capital Budget and Plan by Funding Source									
\$ Million	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	
Debt/CFC	17.51	20.95	40.14	33.13	28.74	20.77	13.31	19.49	13.56	16.66	
Reserves/Reserve Funds	22.30	20.88	33.06	24.34	21.58	24.14	20.60	37.23	24.65	22.87	
Development Charges	7.00	2.93	3.54	13.80	4.12	5.20	9.91	0.00	0.00	0.58	



Incremental Operating Impact of Capital

	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026
Project Name										
2017 Impact from Capital										
Transforming Corporate Support	22.0	69.0	-227.0	75.0	0.0	0.0	0.0	0.0	0.0	0.0
Total - 2017 Impact From Capital	22.0	69.0	-227.0	75.0	0.0	0.0	0.0	0.0	0.0	0.0
Facility Realignment	0.0	0.0	0.0	72.0	73.4	73.4	78.0	153.7	5.3	5.5
Peer to Peer Site	0.0	175.0	175.0	4.0	4.0	4.0	4.0	4.0	3.7	3.7
Business Intelligence Technology	0.0	500.0	538.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Total - 2018-2026 Impact From Capital	0.0	675.0	713.0	76.0	77.4	77.4	82.0	157.7	8.9	9.2
Total Projects- Incremental Operating Impact	22.0	744.0	486.0	151.0	77.4	77.4	82.0	157.7	8.9	9.2





2017 Operating Budget Parking Enforcement Unit



Parking Enforcement Objectives

- Assisting with safe and orderly flow of traffic
- Responding to public & private parking concerns
- Regulating parking through equitable and discretionary application of by-laws
- Providing operational support to Toronto Police Service:
 - Language interpretation, stolen vehicle recovery, corporate and local community-policing initiatives, emergency support, crime management
- Assisting at special events, ensuring safe and unobstructed movement of vehicular and pedestrian traffic
- Fostering crime prevention by providing a radio equipped, highly visible, uniformed presence in our communities
- Uniformed civilian frontline ambassadors of the Service providing additional "eyes and ears" in the field.



How are Parking Operations Organized

As part of the Toronto Police Service:

- Police PEU responsible for the enforcement program;
 - based on municipal by-laws; and
 - Municipal Law Enforcement Officer (MLEO) training and oversight

As part of the City of Toronto:

- City Treasurer, Revenue Processing Processing and collecting files;
 - Oversight of dispute centres, trial requests and pre-court document processing.
- City Court Services, Judicial Processing Scheduling and supporting POA trials
- City Legal Services Prosecutions



Who receives the revenue from parking tags?

Revenues are collected by and accrue directly to the City of Toronto

Revenues are impacted by:

- City Council initiatives;
- By-law changes;
- Increased fines initiatives;
- Specialized Programs, such as legal parking permit issuance;
- Enforcement levels.



2017 Preliminary Budget Pressures and Reduction Strategies

			% change over 2016
2016 approved budget		\$45,931.5	
Admin Penalty System (APS) for Parking Violations	\$2,990.0		
Benefits & non-Cola	\$150.9		
Salary settlement	\$746.3	\$3,887.2	
2017 preliminary request		\$49,818.7	8.46%
Reduction Strategies			
Alternate funding source for APS	(\$2,550.0)		
Premium Pay reductions	(\$217.1)		
Other budget reductions	(\$329.0)		
Total Reductions		(\$3,096.1)	-6.74%
2017 Revised Request		\$46,722.6	1.72%



Toronto Police Parking Overall Summary (\$000s)

Category of Expense / Revenue	2016 Budget	2017 Request	Change	% change over 2016 Total
Salaries	30,115.6	29,969.5	-146.1	-0.32%
Benefits	7,527.6	7,586.7	59.1	0.13%
Premium Pay	2,834.7	2,693.0	-141.7	-0.31%
Supplies/ Equipment	1,507.1	1,400.2	-106.9	-0.23%
Services	5,466.0	5,398.3	-67.7	-0.15%
Revenue	-1,519.5	-1,511.4	8.1	0.02%
Total 2017 Request Excluding Salary Settlement and APS	45,931.5	45,536.3	-395.2	-0.86%
APS Reserve Contribution		440.0	440.0	0.96%
Salary Settlement		746.3	746.3	1.62%
2017 Total Including Salary Settlement and APS	45,931.5	46,722.6	791.1	1.72%







TORONTO

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Interpretation of the Control

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