


Issue	#	Recommendation	Actions Addressed	Initiatives	2018 Deliverables	City Initiative Lead(s)	2018 Financial Impact
 Housing Stability	1	Improve the quality of all affordable housing	1.1	Capital Repair Financing to TCHC	Coordinate investment in TCHC capital repairs through new funding	SSHA	For consideration as part of the 2018 Budget Process
			1.1	Mayor's Task Force on Community Housing/Tenants First	Develop a permanent funding model for TCHC; improve services to seniors	SDFA	For consideration as part of the 2018 Budget Process
			1.3	Toronto Renovates Rooming House & Lower-Income Homeowner Program (Affordable Rental Buildings, Rooming Houses & Homeowners)	Deliver funding for essential repairs and modifications to improve health, safety, accessibility and energy efficiency to benefit lower-income tenants and homeowners (mainly seniors & persons with disabilities (typical project lifecycle 1-2 years)	AHO	Within existing resources and external funding
			1.3	High-Rise Retrofit Improvement Support Program (Hi-RIS)	Provide loans to support retrofits at three older apartment buildings, one of which is re-applying to the program to complete the roof	SDFA	Within existing resources
			1.4	Implementation of RentSafeTO	Create a public website for RentSafeTO; registration of apartment buildings, building evaluation of all apartment buildings, communication to tenants and landlords, initiate building audits	MLS	Within existing resources
			1.4	STEP Program (Tower Renewal)	Conduct assessments of improvement opportunities at 50 older apartment towers focusing on the areas of energy, water, waste, safety, operation and community building	SDFA	Within existing resources
			1.5	Update operating standards for licensed multi-tenant houses	A report on changes to the operating standards of licensed multi-tenant houses will be presented to Licensing and Standards Committee in 2018	MLS	Within existing resources
	2	Assist low-income individuals and families to secure affordable housing	2.1	Housing Allowance Programs	Continue to implement Housing Allowance Programs	SSHA	Within existing resources
			2.2	Eviction Prevention Strategy	Develop an implementation plan for the Eviction Prevention Strategy	SSHA	Within existing resources
			2.3	New Portable Housing Benefits and More Flexible Subsidy Options	Identify potential pilot opportunities	SSHA	Within existing resources



Housing Stability

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Increase the supply of affordable housing

3.1	Housing Opportunities Toronto Affordable Housing Action Plan 2010-2020 - Review and Update	Report to Council on the HOT review and update based on consultations and related activities; report on work plan to develop HOT 2020-2030	AHO, SSHA	Within existing resources
3.1	Open Door Affordable Housing Program (previously Mayor's Open Door Program)	Implement the Open Door Affordable Housing Program to create new affordable rental and ownership homes across the City by expediting planning processes and leveraging land, funding and City incentives	AHO, Planning	Within existing resources
3.1	New Affordable Rental and Ownership Homes (City Incentives)	Provide City incentives for new affordable housing development in the form of waived fees, charges and property taxes, as well as the provision of surplus City land	AHO	Forgone City revenue
3.1	New Affordable Rental and Ownership Housing	Deliver Federal, Provincial and City investments to create 1000 new affordable rental and 400 new ownership homes	AHO	Within existing resources and external funding
3.1	Secure replacement of rental housing at new development sites	Secure replacement of rental housing on sites that are proposed for development where rental housing currently exists through Toronto's Rental Housing Demolition and Conversion Control by-law and Official Plan rental housing policies	Planning	Within existing resources
3.2	Affordable housing as a priority community benefit for any development applications	Secure funding for new affordable housing units and renovations through Section 37 of the Planning Act and secure new affordable housing units within new developments	Planning	Within existing resources
3.5	Build Toronto - Affordable Housing	Work with the new Toronto Realty Agency, City Divisions/Agencies and the federal and provincial governments to create new affordable housing on government lands	AHO	Within existing resources and external resources
3.6	George Street Revitalization (GSR)	Complete Project Specific Outcome Specifications with stakeholders	SSHA, AHO, LTCHS	For consideration as part of the 2018 Budget Process
3.6	389 Church Street Renovation	Begin renovations to create 119 new affordable homes with supports; select non-profit housing provider	AHO, SSHA	Within existing resources and external resources
3.6	LTCHS Capital Renewal	Explore opportunities to add affordable housing and community hubs to the 5 Long-Term Care home sites being redeveloped under the Capital Renewal Plan	LTCHS	Within existing resources




Service Access


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Increase service access and availability

4.1	Wi-Fi in Public Spaces	Expand the provision of Wi-Fi connections in select recreation program locations	PFR	Within existing resources
4.1	Sunday Service	Expand Sunday service to an additional 25 branches serving NIAs / transition NIAs	TPL	For consideration as part of the 2018 Budget Process
4.1	Internet Wi-Fi Hotspot Lending	Expand Internet Wi-Fi Hotspot Lending	TPL	For consideration as part of the 2018 Budget Process
4.1	Internet Connectivity Steering Committee and Working Group	Form steering committee and working group (pending Council approval), and report to Council as required with indicator updates and recommendations to improve access to affordable high-speed internet for all Toronto residents and businesses	EDC, IT	Within existing resources
4.3	Children's Services Engagement Strategy	Continue to develop strategies reach to low-income residents and newcomer communities to improve awareness about child care fee subsidies and other child and family services	CS	Within existing resources
4.3	Restorative Justice	Partner with Toronto Public Library to pilot a model for coordinated training to build capacity of frontline staff to provide service to MVP youth; partnership/communication between youth services and city services to troubleshoot issues and develop a restorative justice model to address conflict; develop programming to engage youth in positive use of the space; invest in staff to ensure completion of deliverables	SDFA, PFR, TPL	Within existing resources
4.3	Recreation outreach for OW clients	Increase access to information and opportunities for PFR-related programming for single individuals on OW	TESS	Within existing resources
4.5	Expansion of dental services for Ontario Works clients	Expand dental services by: (1)integrating select non-emergency dental options (i.e. root canals) and (2)improving access through the increased availability of dental busses	TESS	Within existing resources
4.6	Financial savings options for OW families	Work with a range of partners to increase the uptake of RESP, CLB, and OESP options for OW clients	TESS	Within existing resources
4.7	Shelter Capacity Expansion	Implement the 2018 Shelter Infrastructure Plan, conditional on City Council approval in December 2017	SSHA	Within existing resources
4.7	Street Needs Assessment	Complete the 2018 Street Needs Assessment in April 2018 to determine the service needs of people experiencing homelessness	SSHA	Within existing resources
4.7	Enhanced Tenant Supports	Invest \$75,000 of Provincial Poverty Reduction funding to enhance the Tenant Hotline services and the Tenant Support Grant Program	SSHA	Within existing resources

 Service Access	5	Improve access to high quality programs for children and youth	5.1	Licensed Child Care Growth Strategy	Begin Phase One implementation plan to achieve: a reduction in fees by 10% and the creation of 2000 new spaces (800 of which are subsidized) by 2019. Maintain current ratio of fee subsidies to licenced spaces at 41%	CS	For consideration as part of the 2018 Budget Process
			5.2	Children's Services Capital Plan	Add 2000 new physical child care spaces, with partners, by end of 2019	CS	For consideration as part of the 2018 Budget Process
			5.3	Library Youth Hubs	Secure sustainable and adequate funding for existing youth hubs and establish 8 new hubs to fulfill the vision of 15 youth hubs across the city	TPL	For consideration as part of the 2018 Budget Process
 Transit Equity	6	Make transit more affordable for low-income residents	6.3	Transit Fare Equity Strategy	Implement Phase One of the Transit Fare Equity Strategy, focused on residents receiving OW/ODSP	TESS, PRSO, TPH, TTC	For consideration as part of the 2018 Budget Process
	7	Improve transit services in the inner suburbs	7.3	Service Planning Improvements	Develop an equity assessment tool for service planning	TTC	Within existing resources
 Food Access	9	Increase access to affordable, nutritious and culturally appropriate food	8.1	Student Nutrition - Expansion to New Sites	Report and recommendations on 2018 budget request for Board of Health and Council Consideration	TPH	For consideration as part of the 2018 Budget Process
			8.1	Student Nutrition Program - Cost of Food Inflation	Report and recommendations on 2018 budget request for Board of Health and Council Consideration	TPH	For consideration as part of the 2018 Budget Process
			8.1	Student Nutrition Program - Strengthen Current Programs	Report and recommendations on 2018 budget request for Board of Health and Council Consideration	TPH	For consideration as part of the 2018 Budget Process
			8.2	Food Reach Portal	Pilot portal for use by City Divisions and Agencies	TPH, SSHA	Within existing resources
			9.1	Social Supermarkets Pilot Project	Launch pilot project for wholesale grocery store and community programs for low-income Torontonians	TPH	Within existing resources
			9.4	CEED Garden Pilots (Toronto Agriculture Program)	Receive final approvals for CEED gardens from HO/IO and sign agreements, break ground on 2 Community Engagement and Entrepreneur Development (CEED) Gardens in hydro corridors	SDFA, TPH	Within existing resources
			9.4	Expand Toronto Agriculture Program	Develop a renewed work plan for Toronto Agricultural Program and agree on divisional leads	TFPC, TPH, SDFA	Within existing resources
9.5	Community Food Works	Providing food handler training to low-income Torontonians as well as training in food skills and employment support; program is being expanded to provide specialized training for Arabic speaking newcomers	TPH	Within existing resources			

 Quality Jobs & Liveable Incomes	10 Improve the quality and access of income supports	10.1	Intensive Case Management practices	Support innovative programs and approaches that increase access to key social, health, and financial services for OW clients who are distant from the labour market	TESS	Within existing resources
		10.1	Raising the Village	Toronto Child & Family Network will develop Action Plan to address the 5 challenges emerging from Raising the Village	CS	Within existing resources
		10.1	Investing in Families	Working in partnership with TPH, PFR, TPL, and CS to expand access to integrated supports and services to families with children on Ontario Works	TESS, TPH, PFR, TPL, CS	Within existing resources
		10.1	Human Service Integration	Launch the integrated Human Services contact centre and design, develop, and initiate the implementation of an integrated Human Services knowledge base (a digital tool for Access and Intake staff to help staff answer questions and find referral information)	TESS, SSHA, CS	For consideration as part of the 2018 Budget Process
		10.2	Provincial income security and social assistance reforms	Support the Province's income security and social assistance reforms including improvements to the delivery of services to social assistance clients	TESS	Within existing resources
		10.3	Improve outcomes to those transitioning off OW into employment	Increase uptake of post-employment supports offered by OW-related programs	TESS	Within existing resources
		10.4	Child care fee subsidy access	Streamline service access to child care fee subsidies for OW families	TESS, CS	Within existing resources
	11 Create employment opportunities for low-income groups with high unemployment rates	11.1	Youth Arts Employment & Training Program	Invest in projects through community partners that support education attainment, skill building and community based training, and the arts; job-ready youth with criminal records also receive direct supports towards employment	SDFA	Within existing resources
		11.1	Youth Employment Partnership Program	Mobile youth employment service for the most marginalized youth, including a network of 25 youth employment agencies and 10 youth recruitment events	SDFA	Within existing resources
		11.1	Peer support training Pipeline	Invest in workforce development through partnership with United Way career navigator to increase employment outcomes for residents engaged in Community Healing project; invest in development of ambassador program with East Metro Youth Service as delivery agency to increase equity and access of their youth services	SDFA	Within existing resources

	11	Create employment opportunities for low-income groups with high unemployment rates	11.1	Paramedic Training Program	Enroll Ontario Works clients in Paramedic Training Program; 2017 cohort expected to graduate in April 2018; new cohort expected to commence in January 2019	TESS, Paramedics	For consideration as part of the 2018 Budget Process
			11.1	Expand sector-focused training programs	Increase the number of youth participating in sector-focused programs, including construction services and City emergency services training	TESS	Within existing resources
			11.2	Increase opportunities for residents with criminal records	Better utilize the Job Incentive Program (JIP) and Investing in Neighbourhoods (IIN) initiatives to create placements for residents with criminal records	TESS	Within existing resources
	12	Improve the quality of jobs	12.3	Improve working conditions for child care professionals	Begin Phase One Implementation of Growth Strategy to increase wages for Registered Early Childhood Educators by 6% by 2019, with an initial focus on centres where wages are low	CS	Within existing resources
	 Systemic Change	13	Leverage the economic power of the City to stimulate job growth, support local businesses, and drive inclusive economic growth	13.1	Community Benefits Framework	Work with Interdivisional Directors Steering Committee and Interdivisional Policy Working Group to achieve 2 key deliverables: (1) complete a comprehensive inventory of existing City processes and practices that leverage community benefits outcomes; and (2) examine ways to maximize community benefits outcomes from large-scale private development proposals, through enhancing existing City practices, or leveraging new opportunities	SDFA
13.2				AnchorTO	Publish a common social procurement framework, the AnchorTO Blueprint, accompanied with action plans from participating institutions; through 2018, AnchorTO will provide outreach and capacity building support to institutions implementing their actions plans	SDFA	Within existing resources
13.2				Social Procurement Program Implementation	In addition to continuing implementation of the Social Procurement Program at the City of Toronto, 2018 deliverables will include: working with Supplier Councils to develop a learning series for diverse suppliers; and, advancing capacity for robust social procurement data trends analysis	SDFA, PMMD, EDC	Within existing resources
13.4				Program to Promote Economic Revitalization in Distressed Retail Areas (formerly Capacity Building Program to Promote Economic Revitalization in Distressed Retail Areas)	Proceed with Phase 2 of pilot projects in Oakwood-Vaughan and Rogers Road, which includes establishment of a BIA and BIA Board of Management	EDC, TESS	Within existing resources

 Systemic Change	14	Create a seamless social support system	14.1	Community Investment Strategy Monitoring	Continue to monitor how grant process and allocations support priorities identified in City-wide strategies, including the Toronto Poverty Reduction Strategy	SDFA	Within existing resources
			14.1	Local Champions Evaluation	Report on evaluation of Local Champions for impacts of developing resident leadership and impacts on residents including increased involvement in post-secondary education and employment	SDFA	Within existing resources
			14.3	City of Toronto - 5 GTA LHIN Leadership Table	Identify opportunities for City first responders to participate in targeted early detection and intervention of medical conditions prevalent in low-income and racialized groups, estimated Community Paramedics to expand to 11	SDFA, TPS, Fire, Paramedics, LTCHS	For consideration as part of the 2018 Budget Process
			14.3	Ontario Early Years Child and Family Centres	Develop vision, and planning and engagement structure; build equity framework	CS	Within existing resources
			14.4	Neighbourhood Improvement Area Resident Engagement (Toronto Strong Neighbourhoods Strategy 2020)	Develop work plan for TSNS Resident Advisory identifying actions and priorities for implementation	SDFA	Within existing resources
	14	Create a seamless social support system	14.6	Partnerships Opportunities Legacy (POL) Fund	Recommend additional capital projects for approval, improving local physical surroundings in NIAs	SDFA	Within existing resources
			14.6	Toronto Urban Health Fund Inflationary Increase & Expansion*	Year 4 of previous Council approved increase to address annual funding shortfalls while enabling TUHF to build capacity in two of the most vulnerable populations, namely youth living in Neighbourhood Improvement Areas and urban Indigenous populations	TPH	For consideration as part of the 2018 Budget Process
	15	Coordinate and evaluate the implementation of TO Prosperity	15.2	Developing a PRS-based Evaluation Framework	Develop an evaluation framework	PRSO, TESS	For consideration as part of the 2018 Budget Process
	17	Dedicate funding to poverty reduction actions	17.1	Equity Budgeting	Analyze and report on equity impacts of 2019 Budget	PRSO	For consideration as part of the 2018 Budget Process

* The Toronto Urban Health Fund expansion is a new addition to the 2015-2018 PRS Term Action Plan.

*LEGEND: City Divisions, Agencies, and Commissions					
AHO	Affordable Housing Office	HSI	Human Service Integration	Stratcom	Strategic Communications
Building	Toronto Building	LTCHS	Long-Term Care Homes and Services	SWMS	Solid Waste Management Services
Clerks	City Clerk's Office	MLS	Municipal Licensing and Standards	TCHC	Toronto Community Housing Corporation
CMO	City Manager's Office	PFR	Parks, Forestry and Recreation	TESS	Toronto Employment and Social Services
CS	Children's Services	PRSO	Poverty Reduction Strategy Office (formerly PRU, Poverty Reduction Unit)	TOP	Toronto Office of Partnerships
EDC	Economic Development and Culture	Planning	City Planning	Paramedics	Toronto Paramedic Services
EDHR	Equity, Diversity and Human Rights	PMMD	Purchasing and Material Management Division	TPS	Toronto Police Services
Facilities	Facilities Management	RES	Real Estate Services	TPH	Toronto Public Health
Finance	Corporate Finance	S&CP	Strategic and Corporate Policy	TPL	Toronto Public Libraries
FPD	Financial Planning	SDFA	Social Development, Finance, and Administration	TTC	Toronto Transit Commission
HR	Human Resources	SSHA	Shelter, Support, and Housing Administration	TS	Transportation Services