



EX26.3.20

June 16, 2017

City Clerk's Office
Toronto City Council
City Hall 9th floor, West Tower
100 Queen Street West
Toronto, ON M5H 2N2

Dear Toronto City Council:

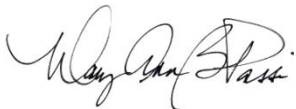
The Corporate Housing Providers Association (CHPA) is an international trade association representing professional providers of corporate housing services. This letter is to voice CHPA's support for Agenda Item EX26.3, Proposed Regulations for Short-term Rentals.

On behalf of CHPA, I would also like to extend a thank you to the city representatives who have allowed CHPA to participate in this transparent process.

We would like to note clarifications to two items detailed in Attachment 4, Page 15. It is mentioned that: "Providers usually do not provide daily cleaning, do not provide towel service." To clarify, providers do provide linens upon move in as well as cleaning services, as required by the client. This is usually weekly, biweekly or even monthly service.

We applaud the City of Toronto for taking steps to fairly and sensibly regulate short-term rentals. If additional expertise is needed surrounding this issue, CHPA stands ready to assist.

Regards,



Mary Ann B. Passi, CAE
CHPA Chief Executive Officer