



April 3, 2017

GM19.15.1

RE GM 19.15 Parking Ticket Activity

Dear Chair and Members of the Committee,

As the Councillor for Ward 3, Etobicoke Centre, I have received concerns from a number of citizens regarding habitual abuse of the City's 3 hour parking limit bylaw in certain locations. Nearly all streets in Ward 3 do not permit permanent or long term on-street parking, and this unencumbered street condition helps define the character of our neighbourhoods. While referral of these cases to parking enforcement is the customary approach, this measure is often not sufficient. The reality of constrained resources means that parking enforcement is not always able to prioritize these requests and issue a ticket, and hence there is not always an ability to exert the maximum deterrent possible through fines. At present, the fine for exceeding the 3 hour parking limit is only \$15, and with a fine well below market rates for renting a nearby parking space, cases of abuse of the bylaw arise from time to time. I recommend the committee request a staff review of the fine to maintain balance between an appropriate deterrence and the punitive effect.

While dealing with habitual parking abuse cases, I have also noticed a lack of availability of aggregate data and reports on requests for service to Toronto Police Service Parking Enforcement Dispatch, and Customer Service portals for some specific parking issues. Given the existing infrastructure and experience of Toronto's 311 service in coordinating services and assembling information on requests, I suggest that the committee inquire on the feasibility of integrating the services as a means to improve the customer experience, find efficiencies, and to support data gathering and accountability.



I request that the committee consider placing the following motions regarding GM 19.15 Parking Ticket Activity:

1) That the committee request the Director, Revenue Services, in consultation with the General Manager Transportation Services, to review the fine associated with the 3 Hour Parking Limit bylaw, including a review of comparable fines in nearby jurisdictions, and report back to the Committee on any recommended changes.

2) That the committee request the Director, 311, in consultation with Toronto Police Service - Parking Enforcement, to report to the committee on the feasibility, possible approach, and considerations to integrating the 311 service with parking enforcement dispatch and customer service functions in order to better serve citizens with parking complaints, to find efficiencies, and to provide valuable information on requests for service.

Regards,

Stephen Holyday
Councillor, Ward 3
Etobicoke Centre