

**2016 Toronto Public Health Accountability Agreement Year-End Indicator Performance**

**Date:** May 3, 2017

**To:** Board of Health

**From:** Medical Officer of Health

**Wards:** All Wards

**SUMMARY**

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This report provides the City of Toronto Board of Health (BOH) with a summary of the year-end results of Toronto Public Health's (TPH) Performance Indicators under the provincial Accountability Agreement for the year 2016.

**FINANCIAL IMPACT**

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There are no financial impacts related to this report.

**DECISION HISTORY**

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Since the City of Toronto BOH entered into an Accountability Agreement with the Ministry of Health and Long Term Care (MOHLTC) in 2011, the Medical Officer of Health reports a summary update on TPH's performance indicators and year-end performance targets annually. The most recent report submitted to the BOH was on April 25, 2016:

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2016.HL11.3>

**COMMENTS**

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In 2014, the BOH entered into a new three year agreement (2014 – 2016) with the MOHLTC. This agreement is specifically designed to support public health programming and continuous quality improvement in the areas of local program management and service delivery, communicable disease surveillance, policy development and risk assessment, and public reporting.

Accountability Agreement performance indicators are set by the MOHLTC and organized into two areas - Health Promotion and Health Protection.

The 2014-2016 Accountability Agreement also requires the BOH to ensure financial controls are in place. In 2016 the MOHLTC established a new process for setting targets for health promotion and health protection performance indicators. For a number of indicators the province did not set targets for 2016 and is monitoring public health unit performance provincially. In those instances TPH is still measuring performance. Where 2016 performance targets were set, the following criteria were used:

- Historical public health unit performance
- Previous public health targets, a
- Universally mandated targets based on the Ontario Public Health Standards and Protocols, 2008.

During 2016, TPH achieved performance improvement on a number of indicators by using a number of quality improvement strategies, adjusted work assignments and streamlined business processes.

Toronto Public Health indicators, targets and performance for 2016 are summarized in Appendix 1 (see attached). For those indicators with both targets and 2016 performance data, a summary of results follows:

- Exceeded or met performance targets for five indicators (#1.4, #1.5, #1.7, #1.9 and #1.10)
- Underachieved performance targets on six indicators (#1.6, #1.8, #3.2, #3.5, #4.2, and #4.3)

Toronto Public Health complied with the performance indicators included in the Accountability Agreement. For the majority of those instances where TPH did not meet performance targets, TPH gapping requirements had an impact on resources needed to meet specific targets. Toronto Public Health continually monitors performance and will track the effect of ongoing efforts to improve staffing levels in 2017.

Currently, the MOHLTC is finalizing new Standards on Public Health Programs and Services, which are expected to be in force effective January 2018. It is anticipated that the next Accountability Agreement will be negotiated by January 2018 to be in-line with the new standards. Until then, TPH will not be formally reporting performance measures to the MOHLTC.

## **2016 PERFORMANCE INDICATORS SUMMARY**

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On-going discussions and negotiations with the MOHLTC on indicators and targets support TPH in its quality improvement, public reporting and resource allocation efforts. No concerns or issues have been identified throughout the process which would impact TPH or the BOH, including the provincially-funded programs and services that TPH delivers. The MOHLTC requests performance results based on program implementation and data availability. Toronto Public Health provides an annual update to the BOH on achievements for the indicators.

## **CONTACT**

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## **SIGNATURE**

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Dr. Barbara Yaffe  
Acting Medical Officer of Health

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Dr. Eileen De Villa  
Incoming Medical Officer of Health

## **ATTACHMENTS**

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Appendix 1 - Toronto Public Health 2016 Year-End Indicator Performance (Health Protection and Health Promotion)