

Service Agreements Awarded and Executed by the Medical Officer of Health for 2017

Date: May 3, 2017

To: Board of Health

From: Medical Officer of Health

Wards: All

SUMMARY

The purpose of this report is to provide information on the purchase of service contracts awarded and executed by the Medical Officer of Health for 2017, according to the delegation of authority by City Council and to request delegated authority from City Council to the Medical Officer of Health be extended to the purchase of service contract associated with the Mobile Good Food Markets Program.

RECOMMENDATIONS

The Medical Officer of Health recommends that:

1. City Council authorize the Medical Officer of Health to award, execute and amend, on an ongoing annual basis, the purchase of service contracts for the Mobile Good Food Markets Program (Appendix E), within the approved budget and in accordance with established provincial criteria and fee structures; and
2. The Board of Health forward this report to the Executive Committee for its information and consideration.

FINANCIAL IMPACT

This report has no financial impact beyond what has already been approved by Council in the 2017 Operating Budget for Toronto Public Health (TPH). Appendix A summarizes the service contracts awarded and executed by program for 2017.

DECISION HISTORY

At its meetings of August 1 to 4, 2000, July 24 to 26, 2001, June 18 to 20, 2002, April 28 to 29, 2008 and May 11 to 12, 2010, City Council delegated authority to the Medical Officer of Health to award, execute and amend on an ongoing annual basis the purchase of service contracts for the Preschool Speech and Language program; the Infant Hearing program; the Healthy Babies Healthy Children program; the Sexual Health and AIDS Prevention programs; the Blind-Low Vision Early Intervention program; the Ambassador Partnership School program; and the Dental Care to Street Involved Youth and Low Income Adults program within the TPH approved budget.

The Medical Officer of Health is required to submit an annual report to the Executive Committee on the purchase of service contracts that have been awarded under the delegation of authority.

COMMENTS

TPH currently has service contracts with partner agencies that support service delivery in the community for the Early Abilities program, which includes Preschool Speech and Language; Infant Hearing and Blind-Low Vision Early Intervention. There are also service contracts for the Healthy Babies Healthy Children program; the Sexual Health program; the Ambassador Partnership School program; the Dental Care to Street Involved Youth and Low Income Adults program; and the Mobile Good Food Market program.

Early Abilities Programs

Preschool Speech and Language

TPH is the lead agency for the 100 per cent provincially funded Preschool Speech and Language (PSL) program. This program provides services to children up to school entry. Communication programming for children who are deaf or hard of hearing is delivered through PSL, but the Ministry of Children and Youth Services (MCYS) deliverables associated with this service are reported through the Infant Hearing Program. Current service contracts align with the provincial fiscal year for the period April 1, 2017 to March 31, 2018. Service contracts are based on projected service delivery targets from the MCYS for the 2017/18 fiscal year. See Appendix B.

Infant Hearing

The 100 per cent provincially funded Infant Hearing Program provides: (1) universal screening of newborns at hospital discharge and at community clinics; (2) screening of high risk infants in hospitals and follow up surveillance at 18 months and 30 months; (3) audiology diagnostic assessment at community sites; (4) referral to the PSL program for communication programming and the reporting of these deliverables.

Service contracts have been established with five hospitals that have opted to hire their own dedicated staffing for screening in the postpartum and/or neonatal intensive care

units. Service contracts for four community based diagnostic assessment clinics have been established with agencies that were designated by the Ministry of Children and Youth Services. All contracts are on a fee for service basis using a fee structure established by the Ministry. In order to align with the provincial fiscal year, the contracts are awarded for the period April 1, 2017 to March 31, 2018. See Appendix B.

Blind-Low Vision Early Intervention (BLVEI)

This 100 per cent provincially-funded program is standard throughout Ontario for children who have low vision or are blind. Early childhood vision consultation services are provided in Toronto through the purchase of service from the Canadian National Institute for the Blind (CNIB) and Surrey Place Centre (SPC). Family support is provided by TPH staff. In order to align with the provincial fiscal year, the contracts are awarded for the period April 1, 2017 to March 31, 2018. See Appendix B.

Healthy Babies Healthy Children Program

Healthy Babies Healthy Children is a 100 per cent provincially funded program that provides blended home visiting services by both Public Health Nurses and Family Home Visitors for high risk families. In an effort to support local community capacity and avoid service duplication, the Family Home Visiting service contracts were awarded to and executed with the four local agencies that were already providing peer home visiting services. See Appendix C.

Sexual Health Program

Purchase of service arrangements are in place with Hassle Free Clinic; the Birth Control and VD Information Centre; and the Immigrant Women's Health Centre. These clinics deliver services which address the needs of specific client populations and can identify and respond quickly to gaps in service or emerging sexual health needs. Contract amounts with clinics for 2017 are identified in Appendix D.

TPH also has purchased service agreements with four community agencies. These agencies deliver sexual health promotion services reaching specific high risk and hard to reach populations.

Ambassador Partnership School Program

The Ambassador Partnership School Program is a 75 per cent Provincial and 25 per cent City funded program which provides alternative education for a maximum of fifteen "Ambassador" students. The program is a partnership between three youth serving agencies which include Children's Aid Society of Toronto as represented by Pape Adolescent Resource Centre, TPH, and Central Toronto Youth Services. The program mandate is to support youth violence prevention and assist high-risk youth that are presently or have been in the care of any of these agencies. Upon referral by school staff from the Toronto District School Board and the Toronto Catholic District School Board, the Ambassador Students deliver "testimonials" or "speakouts" to elementary school students in Toronto to assist with delivering violence and substance misuse prevention messages. The Ambassador Students may also participate and/or assist program staff in the delivery of workshops and other activities in the community to

market the Ambassador Partnership School Program. TPH currently has a service contract with the Children's Aid Society of Toronto as represented by Pape Adolescent Resource Centre for \$50,000. See Appendix D.

Dental Care to Street Involved Youth and Low Income Adults Program

In 2008, City Council approved the addition of \$77,450 to the TPH budget to fund four agencies that use volunteer dental professionals to provide dental services to street youth and low/no income adults who are unable to pay for dental care in the private sector. These agencies are: Central Toronto Community Health Centres (SHOUT); Evergreen Centre for Street Youth Yonge Street Mission; Parkdale Community Health Centre and The Canadian Centre for Refugee and Immigrant Health Care (SUHOC).

Low/no income adults are not eligible for the TPH dental program. Street involved youth generally do not seek care in main stream organizations. They prefer to seek care at agencies that provide other supportive services for them.

The four agencies who currently receive funding through a purchase of service contract use these funds to purchase dental supplies, repair dental equipment and provide honorariums for some volunteer dental professionals such as dentists and dental hygienists. These funds assist with keeping the clinics operating and attracting volunteers.

Agencies that provide free dental care to these residents are also funded by charitable donations. It is important for the City to continue to assist with funding these agencies so this service can be maintained. See Appendix E.

Mobile Good Food Markets Program.

The Mobile Good Food Markets Program is a 75 per cent Provincial and 25 per cent City funded program. Mobile Good Food Markets are 'produce stores on wheels' bringing low cost, fresh fruits and vegetables into communities underserved by traditional suppliers of healthy food. They focus primarily on Neighbourhood Improvement Areas where a high proportion of newcomers, single-parent families and seniors living in high-rise apartments do not have ready access to good food.

Launched in 2012, the program is a collaboration between TPH and FoodShare Toronto. Two donated TTC wheel-trans vehicles have been retrofitted as Mobile Markets. One operates throughout the year in 11 low-income neighbourhoods and the second served the Toronto General Hospital through a pilot collaboration with the University Health Network that ended in September 2016. Discussions are underway with health care institutions about continuing or expanding this pilot.

FoodShare is a 30-year pioneer in the field of food security, and is the only not-for-profit wholesale food provider in Toronto or surrounding municipalities. Toronto Public Health shares FoodShare's values of ensuring that all Toronto residents have access to healthy, affordable and culturally appropriate food. FoodShare provides wholesale priced fruits and vegetables that they source from the Ontario Food Terminal and from individual relationships with farmers.

Conclusion:

Purchasing services from community agencies are an effective and efficient way to provide essential public health services. They build on existing service infrastructure in the community, facilitate community partnerships, support continuity of service to clients, and maximize service efficiencies.

CONTACT

Riyaz Kachra
Director, Finance & Administration
Toronto Public Health
Tel: 416-338-8106
Email: Riyaz.Kachra@toronto.ca

SIGNATURE

Dr. Barbara Yaffe
Acting Medical Officer of Health

Dr. Eileen De Villa
Incoming Medical Officer of Health

ATTACHMENTS

- Appendix A - Toronto Public Health – 2017/18 Service Contract Summary
- Appendix B - 2017/18 Preschool Speech and Language Services
 - 2017/18 Infant Hearing Services
 - 2017/18 Blind-Low Vision Early Intervention Services
- Appendix C - 2017 Healthy Babies Healthy Children Services
- Appendix D - 2017 Sexual Health Clinic/ 2017 Sexual Health Services
 - 2017 Ambassador Partnership School Services
- Appendix E - 2017 Dental Care to Street Involved Youth and Low Income Adults Services
 - 2017 Mobile Good Food Market Program

Appendix A

Toronto Public Health – 2017/18 Service Contract Summary

Program	Funded by:	Contract Amount (\$)
Preschool Speech and Language Program	100% Province	7,301,879
Infant Hearing Program	100% Province	525,000
Blind-Low Vision Early Intervention Program	100% Province	189,415
Healthy Babies Healthy Children Program	100% Province	2,469,158
Sexual Health Clinics	75% Province 25% City	2,416,927
Sexual Health Services	75% Province 25% City	755,108
Ambassador Partnership School Program	75% Province 25% City	50,000
Dental Care to Street Involved Youth and Low Income Adults Program	100% City	77,450
Mobile Good Food Market Program	75% Province 25% City	81,000
Total		13,865,937

Appendix B

2017/18 Preschool Speech and Language Service Contracts

Geographic Service Area Agency	
Apr 1, 2017– Mar 31, 2018	Contract Amount (\$)
The George Hull Centre for Children and Families	1,327,438
Adventure Place Child and Family Centre	1,343,635
The Hanen Centre	1,243,225
Aisling Discoveries Child and Family Centre	1,227,528
The Macaulay Child Development Centre	1,136,690
Sub Total	6,278,516

City Wide Provider	
Apr 1, 2017 - Mar 31, 2018	Contract Amount (\$)
Geneva Centre for Autism	390,979
Surrey Place Centre	267,367
Speech and Stuttering Institute	196,500
Holland Bloorview Kids Rehabilitation Hospital Foundation	138,517
The Hospital for Sick Children	20,000
Canadian Hearing Society	10,000
Sub Total	1,023,363

Total 2017/18 Preschool Speech and Language Services	7,301,879
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Appendix B cont'd

Infant Hearing Service Contracts

2017/18 Infant Hearing Screening Contracts (April 1, 2017 - March 31, 2018)	
Agency	Post Partum Infant Hearing Screening (\$)
Hospital for Sick Children	8,000
St. Joseph's Health Centre	40,000
The Scarborough Hospital-General & Birchmount	32,000
Sunnybrook Health Sciences Centre	30,000
William Osler Health Centre	25,000
Total Screening	135,000

2017/18 Audiology Services (April 1, 2017 - March 31, 2018)	
Agency	Projected Amount (\$)
Hospital for Sick Children	120,000
Humber River Regional Hospital	95,000
North York General Hospital	115,000
Rouge Valley Health System	60,000
Total Audiology	390,000

Total 2017/17 Infant Hearing Service Contracts	525,000
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2017/18 Blind-Low Vision Early Intervention (BLVEIP)

April 1, 2017 to March 31, 2018

Agency	Contract Amount (\$)
Canadian National Institute for the Blind (CNIB)	133,935
Surrey Place Center	55,480
Total BLVEIP Contracts	189,415

Appendix C

2017 Healthy Babies, Healthy Children Services

Family Home Visiting

Agency	Contract Amount (\$)
Aisling Discoveries Child & Family Centre (Babies Best Start)	950,268
The Hincks-Dellcrest Treatment Centre (Building Brighter Futures Program & Growing Together Program)	809,592
Adventure Place Child and Family Centre (Better Beginnings Now)	391,365
The Macaulay Child Development Centre (Parent Education & Support Program)	317,933
Total Healthy Babies, Healthy Children Contracts	2,469,158

Appendix D

2017 Sexual Health Clinic Services

Agency	Contract Amount (\$)
Hassle Free Clinic	1,057,492
Immigrant Women's Health Centre	823,125
Birth Control & VD Information Centre	536,310
Total Sexual Health Clinic Contracts	2,416,927

2017 Sexual Health Services

Agency	Contract Amount (\$)
AIDS Committee of Toronto	335,400
Planned Parenthood of Toronto	117,708
South Riverdale CHC	200,000
Central Toronto CHC	102,000
Total Sexual Health Services Contracts	755,108

2017 Ambassador Partnership School Program

Agency	Contract Amount (\$)
Children's Aid Society of Toronto (as represented by Pape Adolescent Resource Centre)	50,000

Appendix E

2017 Dental Care to Street Involved Youth & Low Income Adults Services

Agency	Contract Amount (\$)
Central Toronto Community Health Centres (SHOUT)	19,362.50
Evergreen Centre for Street Youth Yonge Street Mission	19,362.50
The Canadian Centre for Refugee and Immigrant Health Care (SUHOC) Clinic	19,362.50
Parkdale Community Health Centre	19,362.50
Total	77,450

2017 Mobile Good Food Markets Program

Agency	Contract Amount (\$)
FoodShare Toronto	81,000