

City Council

Notice of Motion

MM35.5	ACTION			Ward:All
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Uber Data Breach - by Councillor Janet Davis, seconded by Councillor Shelley Carroll

** Notice of this Motion has been given.*

** This Motion is subject to referral to the Executive Committee. A two-thirds vote is required to waive referral.*

Recommendations

Councillor Janet Davis, seconded by Councillor Shelley Carroll, recommends that:

1. City Council direct the City Manager to demand that Uber Technologies Incorporated disclose the information related to the data breach, as stated in the conditions of their license agreement with the City of Toronto, in order to know how many people in Toronto have had their personal data accessed and what type of private information was released.
2. City Council direct the City Manager to ask that Uber evaluate and implement areas where it could strengthen its security measures to protect the private information of the citizens of Toronto.
3. City Council direct the City Manager to ask Uber Technologies Incorporated to inform the City of Toronto of how and when they are informing all affected clients and drivers of the breach of their personal information.

Summary

In October of last year, Uber Technologies Incorporated was hit by a data breach. The general public was unaware of this massive privacy leak as Uber covered up and paid \$100,000 to erase all evidence of the breach.

We know now that the private information of 57 million Uber accounts, held by both drivers and users of the rideshare application, was accessed. The leaked information included the account holder's names, email addresses and mobile phone numbers. Uber has revealed to American government authorities that the driver's license numbers of 600,000 American Uber Drivers were taken.

Uber has refused to respond to requests from Canadian authorities to disclose how many Canadians were affected by the breach, and where they are located.

In May of 2016, only five months before this data breach occurred, Toronto licensed Uber as a Private Transportation Company (PTC). As part of that License Agreement, the City of Toronto asked that all Private Transportation Companies implement data security measures "to protect the personal data collected by the PTC relating to passengers and drivers" as set out in Chapter 546 of the Municipal Code.

That license agreement also required Uber Technologies Incorporated to maintain and be able to produce "in the form and with the frequency required, to ML&S or police, all data or records maintained in accordance with the requirements of this chapter" as set out in Chapter 546 of the Municipal Code. Further, that "with respect to any PTC information or records requested by ML&S for investigative or audit purposes, a PTC shall provide the requested records, or any reports based on the information requested in a format approved by the Executive Director, within 30 days of the receipt of the request, unless the Executive Director requires the records or reports within 24 hours" as set out in Chapter 546 of the Municipal Code.

This Motion seeks to enforce those requirements.

Background Information (City Council)

Member Motion MM35.5