

Ombudsman Toronto Report: An Investigation into Toronto Community Housing Corporation's Medical and Safety at Risk Priority Transfer Process for Tenants

Date: January 24, 2018
To: City Council
From: Susan E. Opler, Ombudsman
Wards: All

SUMMARY

Pursuant to section 170(2) of the *City of Toronto Act, 2006* (COTA), Ombudsman Toronto has concluded an Investigation into the Toronto Community Housing Corporation (TCHC) Medical and Safety at Risk Priority Transfer Process for Tenants. We hereby table with City Council for its January 31, 2018 session the Investigation Report, dated January 24, 2018.

RECOMMENDATIONS

The Ombudsman recommends that:

- City Council vote to accept the report and direct TCHC and the City to implement the report's recommendations.

FINANCIAL IMPACT

The report has no financial impact.

DECISION HISTORY

The Investigation was conducted pursuant to section 171(1) of COTA, which empowers the Ombudsman to independently and impartially investigate any decision,

recommendation, act or omission in the course of the administration of the City or many of its agencies, corporations or adjudicative bodies. This function is conferred and exercised independently of Toronto City Council and of the City administration.

COMMENTS

Ombudsman Toronto's Investigation report contains 21 recommendations. TCHC and the City have accepted all of the recommendations, and have committed to implementing them.

CONTACT

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SIGNATURE

(Original Signed)

Susan E. Opler
Ombudsman

ATTACHMENTS

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