

Revised Free-Floating Car-Share Pilot and Interim Policy - Supplementary Report (CC 36.15)

Date: February 1, 2018
To: City Council
From: General Manager, Transportation Services
Wards: All

SUMMARY

This report responds to a request for additional information for Council's consideration of item CC 36.15 Revised Free-Floating Car-Share Pilot and Interim Policy.

Additional information is included regarding parking infractions and associated fines or penalties that car-sharing companies have incurred in the City of Toronto.

Information is also included regarding residential permit parking areas and streets that are close to the threshold for being wait-listed for permits.

FINANCIAL IMPACT

There are no financial implications resulting from the receipt of this report.

DECISION HISTORY

Please refer to item CC 36.15 Revised Free-Floating Car-Share Pilot and Interim Policy.

COMMENTS

Revenue Services Division is responsible for processing and collecting fines for all parking tickets issued in the City of Toronto. Based on information from Revenue Services Division, a summary of parking infractions and associated fines or penalties that car-sharing companies have incurred in the City of Toronto is included below:

Car-Share Company	Year	Number of Infractions	Sum of Fines or Penalties	Sum of Fines or Penalties Collected	Percentage of Fines or Penalties Collected
Car2Go Canada Ltd.	April - Dec. 2016	31,045	\$847,152	\$844,721	99.7%
	2017	42,595	\$1,124,936	\$387,098	34.4%
Enterprise CarShare	April - Dec. 2016	29,768	\$1,408,846	\$1,466,445	104.1%
	2017	35,487	\$1,734,221	\$1,691,300	97.5%
ZipCar Canada Inc.	April - Dec. 2016	13,892	\$668,168	\$684,948	102.5%
	2017	14,952	\$736,611	\$744,859	101.1%

The collection rates represented at higher than 100 percent relate to occasions when tickets are cancelled as a result of an error but the owner has already made a payment. In about 3% of cases, this results in collection rates that are slightly above 100 percent.

Generally with respect to the collection process, some tickets take up to two-years to collect through a process involving City-issued notices and the Ministry of Transportation license renewal system.

Parking By-law Infraction Types

A summary of the top-five types of by-law infractions for each car-share company currently operating in the City of Toronto is included below, for April to December 2016 and January to December 2017:

Car2Go Canada Ltd

Total number of by-law infractions (April 2016 to December 2017) - 73,634

- Park at prohibited time no permit - 48,454
- Park on signed highway prohibited day/time - 6,571
- Park at machine: required fee not paid - 5,119

- Park on signed highway except permitted time - 3,937
- Park and fail to display receipt - 3,410
- All others - 6,143

Enterprise CarShare

Total number of by-law infractions (April 2016 to December 2017) - 65,252

- Park on private property - 12,452
- Park at prohibited time no permit - 12,026
- Park on signed highway prohibited day/time - 11,388
- Park at machine: required fee not paid - 5,587
- Park and fail to display receipt - 2,807
- All others - 20,992

ZipCar Canada Inc.

Total number of by-law infractions (April 2016 to December 2017) - 28,842

- Park at prohibited time no permit - 5,773
- Park on signed highway prohibited day/time - 5,261
- Park on private property - 4,882
- Park at machine: required fee not paid - 2,783
- Park and fail to display receipt - 1,709
- All others - 8,434

Residential Permit Parking Availability

There are currently a total of 99 residential permit-parking areas and 412 streets with street-specific permit parking, providing over 72,000 spaces across the City. Additional information regarding residential permit parking that is currently close to the threshold for being wait-listed for permits is included below:

Wait-listed (refers to 110% capacity for areas and 100% capacity for street-specific):

- 19 permit-parking areas
- 35 street-specific permit-parking

95% capacity or higher (includes wait-listed)

- 27 permit-parking areas
- 45 street-specific permit-parking

90% capacity or higher (includes wait-listed and 95% or higher)

- 38 permit-parking areas
- 64 street-specific permit-parking

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SIGNATURE

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