2017 Annual Report
Valerie Jepson, Integrity Commissioner
Presentation to City Council
January 31, February 1, 2, 2018 Council Meeting
Highlights

• 2017 priorities:
  • Investigations
  • Provision of timely advice
  • Direct outreach and education to local boards
  • Policy review regarding new IC responsibilities
  • Review of *Code of Conduct for Local Boards*
Highlights

• Outreach to local boards is having an impact.

• Monitoring and preparing for upcoming changes to the IC’s jurisdiction.
  • There is an acute need for City Council to provide adequate resources to enable the office to conclude cases in a timely manner, and respond to the provincial legislative changes.

• Continuing to work with the other Accountability Officers pursuant to the 4-way Memorandum of Understanding (October 19, 2015).
Output of the office

- Responded to 193 requests for advice from members of Council and Local Boards.
  - Responses in 2 days or less 94% of the time (MoC) and 87% of the time (MofLB).
- Responded to more than 250 requests for advice or information from residents and City staff.
- Received 28 new complaints—24 through formal procedure, and 4 through informal procedure.
  - Issued 11 investigative reports that concluded 18 formal complaints.
- Provided 30 education and outreach sessions—23 to Local Boards.
- Reviewed 21 gift disclosure forms.
Formal complaints closed in the year received
# Time taken to close complaints

<table>
<thead>
<tr>
<th>Complaint Type</th>
<th>Number of Days (Calendar Days)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Investigated complaints</td>
<td>271</td>
</tr>
<tr>
<td>Dismissed without investigation</td>
<td>52</td>
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Policy work

• Ongoing policy review of Chapter 3 of the Toronto Municipal Code ("Accountability Officers") and the complaint protocols, to prepare for upcoming changes to the *City of Toronto Act, 2006* and *Municipal Conflict of Interest Act.*

• Completed new Interpretation Bulletin regarding special considerations for Arena Board Members.

• Policy review with respect to the *Code of Conduct for Members of Local Boards (Restricted Definition),* in consideration of the new Toronto Investment Board and Toronto Realty Agency Board.

• Councillor involvement in fundraising (review temporarily suspended due to competing priorities).
Priorities for the year ahead

• Issuing clear resources regarding duties of elected officials during an election period.

• Completing open investigations involving members of Council.

• Significant preparation for changes to the jurisdiction of the Integrity Commissioner.
Thank you.

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