

ATTACHMENT 3 – Downtown East Further Immediate Enhancements

Note: The chart below responds to the Community Development and Recreation Committee motions requesting staff to report on the immediate enhancements in the Downtown East related to:

- a) Augmenting road and laneway maintenance and cleaning;
- b) Additional opportunity for increased dedicated park cleaning including flying squads;
- c) Immediate review and repair of street furniture;
- d) Increased opportunities for youth programming and children's camps;
- e) Beautification and public realm improvements; and
- f) Harm reduction and related outreach services

The recommended enhanced 12-Month Action Plan (Appendix 2) includes additional immediate actions that respond to the complex needs in the area.

| Further Immediate Enhancements | | |
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| Item | Action Taken | Action Plan Item # |
| a) Augmenting road and laneway maintenance and cleaning | <ul style="list-style-type: none"> • Weekend Clean-up Blitz led by Solid Waste Management Services with a crew of 4 staff to provide additional sweeping, litter pick-up and other clean-up services in hotspot areas in the Downtown East on an as needed basis. This is in cooperation with Transportation Services. SWMS staff were paired with TPH staff to conduct outreach and assist with de-escalation on sidewalks or in laneways near Yonge-Dundas Square. • Bi-weekly cleaning of laneways in Wards 27 and 28 and twice daily cleaning in Priority Hot spots in the Downtown East area. | <p>#28 - Extend the scope of work for the flying squads to include laneway cleaning from June to December 2018 by increasing service levels to 3 times daily cleaning. Note: Current service levels include monthly cleaning in all laneways city-wide, bi-weekly cleaning of laneways in Wards 27 and 28 and twice daily cleaning in Priority Hot spots in the Downtown East area. Solid Waste will also continue to provide 24 hour response time for on-demand service in all laneways.</p> <p>#31 - Extend the scope of work for the flying squads to include street sweeping and roadway cleaning from June to December 2018 and improve the sweeping levels in the area to bi-weekly. Note: Current service levels include sweeping once a month for all</p> |

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| | <ul style="list-style-type: none"> • SWMS will continue to provide 24 hour response time for on-demand service in all laneways. | <p>roads in this area. There is also daily sweeping of Arterial roads in the area.</p> |
| <p>b) Additional opportunity for increased dedicated park cleaning including flying squads</p> | <ul style="list-style-type: none"> • Parks, Forestry and Recreation (PFR) staff have elevated clean-up in the area to twice weekly and, when possible, more often at specific hotspots parks. • SWMS has enhanced waste collection and disposal facilities in five hotspot area parks (Moss Park, Barbara Hall Park, Winchester Square Park, Allan Gardens) with an additional 23 bins and daily collection. • Litter operations by SWMS at Yonge-Dundas Square are being enhanced to increase collection from twice a day to three times a day. • Week of June 11th, Solid Waste Management Services increased waste disposal and collection in five Hot Spot area parks (Moss Park, Barbara Hall Park, Winchester Square Park, Allan Gardens) | <p>#26 - Dedicated Park Clean-up Detail Crews or flying squads in parks in the identified Hot Spot areas from July to December to increase service levels to 6 times per week.</p> |
| <p>c) Immediate review and repair of street furniture</p> | | <p>#32 - Advance the work plan to repair and replace Astral street furniture in the Downtown East and consulting with local stakeholders on the placement of any</p> |

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| | | new furniture on Yonge St. between Bloor St. and Queen St. scheduled for 2018 to 2019 |
| d) Increased opportunities for youth programming and children's camps | | #35 - Increase opportunities for youth and children's programming. |
| e) Beautification and public realm improvement | | #33 - Remove abandoned newspaper boxes and corrals by August 2018. #34 - City Divisions collaborate via the Downtown East Project Management Table and with the local community to identify beautification, public realm improvements and local engagement opportunities |
| f) Harm reduction and related outreach services | <ul style="list-style-type: none"> • Delivering mental health promotion and substance misuse prevention programming in local schools including youth leadership initiatives, parenting programs, and school staff support to address mental health literacy, anti-stigma, as well as safe and caring environments in schools. This work will be enhanced in response to recent changes in drug legislation and Downtown East community concerns. • Community Recreation and Parks staff are promoting harm reduction resources and facilities such as supervised injection sites and treatment facilities. • Support the scaling up of harm reduction services in response to the opioid crisis, including: supporting applications for overdose prevention | <p>#4 - Explore opportunities to increase harm reduction staffing and wrap around programming for shelters, 24-hour respite sites and drop-ins. Work with Social Development, Finance and Administration to engage with local stakeholders to identify funding resources to hire additional harm reduction supports</p> <p>#5 - Target roll out of overdose prevention training and naloxone distribution program within funded shelters and 24-hour respite sites to support overdose prevention, reduce overdoses and meet the unique needs of service users.</p> <p>#8 - Work in partnership with City Divisions, community organizations and local businesses to strengthen outreach and harm reduction strategies, including the promotion of SIS & to provide overdose</p> |

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| | <p>sites and supervised consumption sites, supporting harm reduction policy development, and facilitating partnerships between community organizations and the City.</p> <ul style="list-style-type: none">• A survey was completed on the training needs of shelters and drop-ins in relation to overdose prevention. This survey will also help to establish necessary training levels. Staff will report back with results in the second quarter of 2019 as part of the Downtown East report to Council. | <p>prevention training in the Downtown East Area. Measures of success will be identified, monitored and reported.</p> <p>#10 – SDFA Community Safety and Well-Being Unit staff will review ways to incorporate community safety and violence reduction considerations as part of the scale-up plan for harm reduction services in the area.</p> <p>#11 - Work with relevant partners to engage Indigenous organizations on Downtown East public service needs and recommendations regarding harm reduction, mental health and homelessness.</p> <p>#24 - Request 2 temporary positions to enhance harm reduction supports in the area for a 1 year period. Staff will explore opportunities to hire additional harm reduction supports a minimum of 10 temporary positions, including peer-to-peer support workers, to enhance mobile harm reduction supports for a 1 year period and offset the costs from Toronto Central LHIN funding where possible.</p> <p>#25 - Request for 7 additional staff to provide enhanced harm reduction outreach in 2018 with an initial focus in the Downtown East area. Toronto Public Health will monitor and evaluate needs throughout the City and adjust service accordingly. Services will include promoting existing harm reduction services, safer drug use equipment</p> |
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| | | <p>disposal, connecting people to other services including housing, income, food and mental health services and providing harm reduction counselling and support. This funding would be from a 2018 provincial enhancement to public health and is contingent on the City of Toronto providing the 25% cost shared amount.</p> |
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