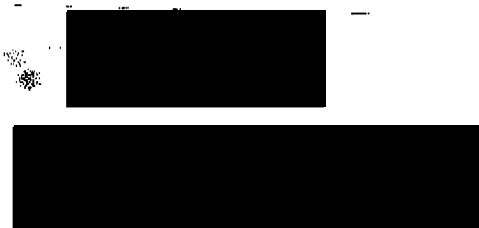


EX34.3.8

DEPUTATION.

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City Clerk's Office,
Toronto City Council
Fax 416 392 2980



ITEM 34:3 Tenants and TCHC.
DATE 22,23 & 24 May 2018.

IN THE PUBLIC INTEREST.

The writer is a Tenant, Taxpayer and Voter and as a member of the Public is part owner of Toronto Community Housing Corporation. As are all others.

The View from here.

There is a Human Resources practices report due anytime now from HR lawyers Rubin Thomlinson. This report will be submitted to TCHC and the City Ombudsperson **ONLY**.

How many millions have the core group at TCHC paid out to executives to Get Out and Keep Your Mouth Shut. How many . ??????????

All roads, or most, go through our minister of foreign affairs and his joined at the hip partner our minister of propaganda. Between them they signed off on, contributed to, six key documents including the CEO's Monthly Report - always, a land transfer deal, The annual report and letter to the shareholder, presidents remarks.

The point is that it really does not matter who our CEO is, as the past shows. "Old" foreign affairs and propaganda control most pathways in and out of TCHC, media, City TCHC interface, distributed information, more. Control the media and control the government, the first call ⁱⁿ any takeover. MEDIOCRITY, " i am surrounded by mediocrity, those determined to maintain it" Last words from a forced out executive.

Treatment of tenants during repairs is cheap, superficial.

Kaizen = who does knows - Japanese work ethic. Discarded by a VP spending our money.

Cold thoughtless design and execution, planning and information to tenants. Sometimes brutal.

Talk ? TCHC only talks to those it chooses. Those sworn to their TCHC's Code Of Conduct, Conflict of Interest. Mostly their tenant so called reps.

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Councils? - the only councils amongst tenants are of their tenant reps and a few others.

One tenant rep has managed to cheat a broken system and even after Mayor Ford threw her and the Board out managed to ~~be~~ still sit after seven years, with 2+2 the maximum. This "rep" stole tenant to tenant communications and ran it into the ground along with our minister of propaganda, and this on a budget of a million a year courtesy of the sergeant - then CEO. ? see the pattern here ?.

And what happened to all our electronic information that was assembled and disappeared.

We tenants are used and abused by so many. That is why TCHC tenant involvement in supporting TCHC's tenant rep system is no more than 3% - by the corporations own published figures.

Some systems work better now. Cold , ruthless as they are.

You are following the MTF (mayors task force) and reducing our portfolio to some two thousand buildings of assorted size, most of which should never have been built in the first place. They are noisy smelly and poorly ventilated. You can repair them all you want but they are still noisy, smelly and poorly ventilated on a thin substructure cheaply built. Industrial cheap. That is my description of the design and construction of our homes via TCHC. The execution is cloaked in deceit, hideous planning and barbaric execution vis a vis tenant discomfort. Design is of the school " you're lucky to have anything at all ". "And were the boss," well actually you are not.

We are an arms length corporation. ? Where does the line lie?

No Codes or Conflict of interest mean a damn thing here at our company TCHC.

We are an experimental lab under Tenant Services.

Problems must not be actually solved. To do so would reduce the need for continuance and all its employ.

Relieving tenant discomfort is not factored into job costings.

We must build ten thousand units again and again and again at least five times to replace the worst of the thin, noisy, smelly, unventilated units and bring down the waiting list of 100 thousand households. Which will only grow as all prices escalate.

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All tenants are equal at all times. We must not be politicised by the landlord using a monopolistic system that operates under TCHC Codes., and with no opposition allowed and funded. Hence communism controlled by the corporation. Oh dear !.

We could dump the entire ELT (Executive "leadership" team) and our company would not miss a beat, in fact it would pick up a pace without the burden of carrying their mediocrity.

Beware all you Public who would speak before Tory and his Executive Committee, you will be used as cheap shot target practice to their amusement if you go against their agenda. Ottawa or whatever.

Tenants first- anything but.

We need an honest open environment, not one above the other both in tenant to tenant communications and in our management.

We cannot evolve into a conscious conscientious company that is kind to tenants in its tone, the way it works, the way it uses materials, by design, whilst suppressed by the excruciating poverty of the ELT which is worse and way different than ours.

We need a whole different approach, but everyone wants a piece of us in money, prestige, self importance, employment, and so they kill ingenuity, new ideas, different ways of looking at us/it. So dedicated to Mediocrity.

Nothing changes, dont fool yourself. Aspects do but not the core modus. Same two people same basic dysfunctional modus.

Sure the tap works now. But the core has no soul it is sterile corporate quasi intellectualism which results in repeating the past because it is profitable one way or the other. Dump the ELT - Brampton did it.

The elections are coming perhaps we tenants will get a humane working company out of it. Non elitist, good design, attractive aesthetics, cleverly sourced, kindly executed.

Systems simplified, clear and easy to use. Deadwood, self serving luddites gone.

Every tenant whether they like it or not wakes up each day whole and complete, such as they are. Everyone is equal therefore. All the same in this respect, so NO elitism, that is for those who are addicted to winners and losers. Most of us have done too much of the loosing so dont impose these systems on us, it does not work, it will never work.

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Soon our future will be taken out of your hands.
Perhaps then a new day will dawn - with you or without you.

In the Common Good, in the Common Interest,
i am



Clive E Williams 23/5/18

Chair - in transition The Independant Tenant Self Help Foundation.